



# Engage Ashland Spring 2019

July 5, 2019, 2:31 PM

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## Summary Of Responses

**As of July 5, 2019, 2:31 PM, this forum had:**

Attendees:	76
Responses:	65
Hours of Public Comment:	3.3

**Topic Start**

May 30, 2019, 10:18 AM

**Topic End**

June 20, 2019, 4:01 PM









QUESTION 1

**Enter Postcard Code (if you received one)**

Answered	18
Skipped	47

QUESTION 2

**What is your age range?**

		<b>%</b>	<b>Count</b>
18 to 25		1.5%	1
26 to 35		4.6%	3
36 to 40		1.5%	1
41 to 50		9.2%	6
51 to 60		10.8%	7
61 to 70		44.6%	29
71 to 80		23.1%	15
81 or older		4.6%	3

QUESTION 3

**What is your gender?**

		<b>%</b>	<b>Count</b>
Male		32.3%	21
Female		58.5%	38
Prefer Not to Answer		9.2%	6







QUESTION 4

**What is your race or ethnicity? (please select all that apply)**

		<b>%</b>	<b>Count</b>
Caucasian		89.2%	58
Native American		1.5%	1
Prefer Not to Answer		10.8%	7

QUESTION 5

**What is your annual household income before taxes?**

		<b>%</b>	<b>Count</b>
Under \$20,000		1.5%	1
Between \$20,000 and \$30,000		6.2%	4
Between \$30,001 and \$40,000		10.8%	7
Between \$40,001 and \$50,000		10.8%	7
Between \$50,001 and \$100,000		30.8%	20
Between \$100,001 and \$150,000		23.1%	15

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		<b>%</b>	<b>Count</b>
Between \$150,001 and \$200,000		3.1%	2
Above \$200,000		1.5%	1
Prefer Not to Answer		12.3%	8

### QUESTION 6

**Please rate your satisfaction with the following services:**

#### **Ashland Fiber Network**

		<b>%</b>	<b>Count</b>
N/A		32.3%	21
Poor		1.5%	1
Fair		15.4%	10
Good		23.1%	15
Very Good		18.5%	12
Excellent		9.2%	6

#### **City Parks**







		<b>%</b>	<b>Count</b>
Poor		4.6%	3
Fair		7.7%	5
Good		26.2%	17
Very Good		38.5%	25

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		<b>%</b>	<b>Count</b>
Excellent		23.1%	15




### Electric Utility

		<b>%</b>	<b>Count</b>
N/A		4.6%	3
Poor		6.2%	4
Fair		10.8%	7
Good		43.1%	28
Very Good		26.2%	17
Excellent		9.2%	6

### Fire & Rescue

		<b>%</b>	<b>Count</b>
N/A		6.2%	4
Good		18.5%	12
Very Good		30.8%	20
Excellent		44.6%	29

### Police & Public Safety



		<b>%</b>	<b>Count</b>
N/A		1.5%	1
Poor		6.2%	4
Fair		1.5%	1

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		<b>%</b>	<b>Count</b>
Good		32.3%	21
Very Good		30.8%	20
Excellent		27.7%	18

### Street Maintenance & Repair

		<b>%</b>	<b>Count</b>
Poor		33.8%	22
Fair		35.4%	23
Good		13.8%	9
Very Good		12.3%	8
Excellent		4.6%	3





### Water & Energy Audit

		<b>%</b>	<b>Count</b>
N/A		47.7%	31
Poor		1.5%	1
Fair		9.2%	6
Good		24.6%	16
Very Good		10.8%	7
Excellent		6.2%	4







### Water Quality

## Engage Ashland Spring 2019

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		%	Count
Fair		4.6%	3
Good		36.9%	24
Very Good		38.5%	25
Excellent		20.0%	13

### Utility Billing

		%	Count
N/A		4.6%	3
Poor		23.1%	15
Fair		18.5%	12
Good		29.2%	19
Very Good		21.5%	14
Excellent		3.1%	2

### QUESTION 7

#### Additional Comments on City Services







Answered	27
Skipped	38

### QUESTION 8

#### How do you feel about the proposed City Hall sites?

## Engage Ashland Spring 2019

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		<b>%</b>	<b>Count</b>
For moving City Hall to the Briscoe School Building		29.2%	19
For renovating City Hall downtown (no expansion)		18.5%	12
For renovating and expanding City Hall downtown		9.2%	6
For building a new City Hall near the Council Chambers		6.2%	4
I don't see the need for a new or improvements to the existing City Hall		21.5%	14
I don't know		15.4%	10





### QUESTION 9

#### Additional comments on City Hall relocation or renovation

Answered	30
Skipped	35

### QUESTION 10

#### How confident are you that you would be prepared for an emergency situation (e.g. wildfire, flooding, etc.)?

		<b>%</b>	<b>Count</b>
Very Confident		23.1%	15
Confident		23.1%	15
Somewhat Confident		35.4%	23
Not At All Confident		18.5%	12

### QUESTION 11



**Additional comments on emergency preparedness**

Answered	25
Skipped	40

QUESTION 12

**Are you aware that the City has a Climate and Energy Action Plan (CEAP)?**



QUESTION 13

**Is your household taking steps to conserve or reduce its energy consumption?**



QUESTION 14

**Give details on the steps you may have taken**

Answered	37
Skipped	28

QUESTION 15

**Any additional information you would like the City to know about?**

## Engage Ashland Spring 2019

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Answered	28
Skipped	37

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## Survey Questions

### QUESTION 1

**Enter Postcard Code (if you received one)**

- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000
- Prefer Not to Answer

### QUESTION 2

**What is your age range?**

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 81 or older

### QUESTION 3

**What is your gender?**

- Male
- Female
- Non-Binary
- Prefer Not to Answer

### QUESTION 4

**What is your race or ethnicity? (please select all that apply)**

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

### QUESTION 5

**What is your annual household income before taxes?**

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000

### QUESTION 6

**Please rate your satisfaction with the following services:**

#### Row choices

- Ashland Fiber Network
- City Parks
- Electric Utility
- Fire & Rescue
- Police & Public Safety
- Street Maintenance & Repair
- Water & Energy Audit
- Water Quality
- Utility Billing

#### Column choices

- N/A
- Poor
- Fair
- Good
- Very Good
- Excellent

### QUESTION 7

**Additional Comments on City Services**

### QUESTION 8

**How do you feel about the proposed City Hall sites?**

- For moving City Hall to the Briscoe School Building
- For renovating City Hall downtown (no expansion)
- For renovating and expanding City Hall downtown
- For building a new City Hall near the Council Chambers
- I don't see the need for a new or improvements to the existing City Hall
- I don't know

## Engage Ashland Spring 2019

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### QUESTION 9

**Additional comments on City Hall relocation or renovation**

### QUESTION 10

**How confident are you that you would be prepared for an emergency situation (e.g. wildfire, flooding, etc.)?**

- Very Confident
- Confident
- Somewhat Confident
- Not At All Confident

### QUESTION 11

**Additional comments on emergency preparedness**

### QUESTION 12

**Are you aware that the City has a Climate and Energy Action Plan (CEAP)?**

- Yes
- No

### QUESTION 13

**Is your household taking steps to conserve or reduce its energy consumption?**

- Yes
- Occasionally
- No

### QUESTION 14

**Give details on the steps you may have taken**

### QUESTION 15

**Any additional information you would like the City to know about?**

## Individual Responses

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### Name not available

May 30, 2019, 12:45 PM

#### Question 1

No response

#### Question 2

- 36 to 40

#### Question 3

- Female

#### Question 4

- Caucasian

#### Question 5

- Between \$20,000 and \$30,000

#### Question 6

Ashland Fiber Network: N/A  
City Parks: Very Good  
Electric Utility: Very Good  
Fire & Rescue: Very Good  
Police & Public Safety: Fair  
Street Maintenance & Repair: Fair  
Water & Energy Audit: Good  
Water Quality: Good  
Utility Billing: Good

#### Question 7

I have lived in Ashland my entire life. I have concerns about how the city is growing without seeing an increase in Police presence.

#### Question 8

- I don't see the need for a new or improvements to the existing City Hall

#### Question 9

I think Ashland should be more concerned about the budget than renovating and expanding City Hall. I find this offensive when our Fire Chief resigned to save jobs for the benefit of our city!

#### Question 10

- Somewhat Confident

#### Question 11

No response

#### Question 12

- No

#### Question 13

- Occasionally

#### Question 14

Our household uses as little energy as possible, with the exception of running the air conditioner. We use as little electricity and gas as possible. We have a low flow shower and toilet.

#### Question 15

The traffic in Ashland is getting horrible. I would like to see more police presence especially around tourist season.

---

### Name not available

May 30, 2019, 1:20 PM

#### Question 1

No response

#### Question 2

- 71 to 80

#### Question 3

- Male

#### Question 4

- Caucasian
- Native American

#### Question 5

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- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: N/A  
City Parks: Poor  
Electric Utility: Good  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Fair  
Water & Energy Audit: N/A  
Water Quality: Good  
Utility Billing: Good

### Question 7

The Parks Commission is negligent in its responsibilities. The pool needs for this community are out of touch with fiscal reality. The Lithia Park draft plan is another example of not looking at costs and long-term maintenance costs of some of the recommendations, and what appears to be some recommendations that may have unintended results for areas outside the Park.

### Question 8

- For building a new City Hall near the Council Chambers

### Question 9

No response

### Question 10

- Somewhat Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- No

### Question 14

No response

### Question 15

No response

### Name not available

May 30, 2019, 1:32 PM

### Question 1

No response

### Question 2

- 18 to 25

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$20,000 and \$30,000

### Question 6

Ashland Fiber Network: N/A  
City Parks: Excellent  
Electric Utility: N/A  
Fire & Rescue: Excellent  
Police & Public Safety: Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: N/A  
Water Quality: Excellent  
Utility Billing: Poor

### Question 7

City services are excellent, but too expensive.

### Question 8

- For renovating City Hall downtown (no expansion)

### Question 9

Ashland is a town of 21,000 is not projected to expand by much in the next 20 years, a couple thousand maybe? There is a need for the building to be seismically sound, but there is absolutely no need to expand considering the unstable structure of the city's budget for the foreseeable

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future.

### Question 10

- Very Confident

### Question 11

Ashland's emergency preparedness is top-notch, especially fire and rescue. We're very lucky to have so many passionate, educated individuals keeping us safe. However, the evacuation process should be better explained.

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Keeping things unplugged and turned off when not in use, energy efficient light bulbs.

### Question 15

Affordability is Ashland's biggest problem. Young people are being pushed out which isn't sustainable.

---

## Name not available

May 30, 2019, 5:11 PM

### Question 1

No response

### Question 2

- 26 to 35

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Prefer Not to Answer

### Question 6

Ashland Fiber Network: N/A  
City Parks: Good  
Electric Utility: Good  
Fire & Rescue: Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Poor  
Water Quality: Fair  
Utility Billing: Poor

### Question 7

No response

### Question 8

- I don't see the need for a new or improvements to the existing City Hall

### Question 9

Why would the city send the money. There appear to be sufficient number of city buildings and space available to serve current and future needs. City has not made the case why it needs to spend taxpayer dollars on a new/renovated city hall.

### Question 10

- Somewhat Confident

### Question 11

No response

### Question 12

- No

### Question 13

- Occasionally

### Question 14

No response

### Question 15

STOP spending things we don't need. Goofy artwork around the city is an eyesore. Pouring a bunch of concrete and reducing parking at case

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Coffee, the barber shop and Wine Cellar was a complete waste of money. The "road diet" into town has been a complete failure. Reducing lanes of travel has resulted in congestion and more accidents. It's a safety hazard!

---

### Name not available

inside Ashland

May 30, 2019, 6:24 PM

#### Question 1

No response

#### Question 2

- 61 to 70

#### Question 3

- Male

#### Question 4

- Caucasian

#### Question 5

- Between \$50,001 and \$100,000

#### Question 6

Ashland Fiber Network: Fair  
City Parks: Good  
Electric Utility: Good  
Fire & Rescue: Very Good  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Good  
Water & Energy Audit: Good  
Water Quality: Very Good  
Utility Billing: Poor

#### Question 7

The utility website and payment portal is poorly designed and very difficult to navigate. It is one of the worst public facing portals I have ever encountered!!

#### Question 8

- For renovating City Hall downtown (no expansion)

#### Question 9

The existing city facilities should be renovated. No relocation is warranted.

#### Question 10

- Very Confident

#### Question 11

No response

#### Question 12

- No

#### Question 13

- Occasionally

#### Question 14

Mindfulness on using utilities and creating waste.

#### Question 15

The city council and administration need to focus on getting city finances in order. They do not encourage positive public engagement to finding solutions to the city's serious short and long term financial problems. The city's residents feel marginalized.

---

### Name not shown

inside Ashland

May 30, 2019, 6:59 PM

#### Question 1

No response

#### Question 2

- 71 to 80

#### Question 3

- Female

#### Question 4

- Caucasian

#### Question 5



## Engage Ashland Spring 2019

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- Between \$40,001 and \$50,000

### Question 6

Ashland Fiber Network: Fair  
City Parks: Good  
Electric Utility: Poor  
Fire & Rescue: Very Good  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Very Good  
Water Quality: Good  
Utility Billing: N/A

### Question 7

No response

### Question 8

- I don't see the need for a new or improvements to the existing City Hall

### Question 9

If Ashland continues to prosper (which now hinges on the impact of forest fire issues during the summer months), then I would vote for renovating City Hall downtown, with no expansion. If the forest fire danger and the smoke issues are not successful, then the future development and prosperity for the town will become very tenuous. The Budget of the town, and the corresponding fees added to our utilities are already excessive for a town of this size. Homeowners that have lived here for many years and are on fixed incomes are highly impacted by the increases in the cost of living here. Added new property taxes and utility fees or a new bond issue could negatively impact current residents and those anticipating on purchasing.

### Question 10

- Not At All Confident

### Question 11

The city wide evacuation plan is NOT in place. This is a huge issue, since Ashland is comparable to what happened in Paradise last year. (I've read the "excuses" on this re the resignation of the Fire Chief being the reason this has not been put in place yet. Imo it is vital to get this done, in place, and a mock evacuation exercise put in place.

### Question 12

- Yes

### Question 13

- Yes

### Question 14

I used a different form of heating my home this winter because I qualified for the ALEIP subsidy. It did not work out. I also am vigilant on water consumption.

### Question 15

Make drastic cuts in every single City Department's budget. Think of privatizing all the Ashland owned facilities like the golf course, gun club, airport, swimming pools, etc.

---

### Name not shown inside Ashland

May 30, 2019, 7:18 PM

### Question 1

No response

### Question 2

- 71 to 80

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Prefer Not to Answer

### Question 6

Ashland Fiber Network: Good  
City Parks: Very Good  
Electric Utility: Good  
Fire & Rescue: Very Good  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Good  
Water Quality: Good  
Utility Billing: Poor

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### Question 7

The current online utility billing system is not user friendly. I prefer to select the date I pay the bill. Have not been able to arrange that. I don't know what is meant by the Water and Energy Audit, but rated it good because the water and electric utilities are good, although there are too many extra fees added on.

### Question 8

- I don't see the need for a new or improvements to the existing City Hall

### Question 9

With the current shortfall in the budget, new or improved City Hall should wait til there is a better financial situation.

### Question 10

- Somewhat Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Keep thermostat off much of time.

### Question 15

No response

---

### Name not available

inside Ashland

May 30, 2019, 7:25 PM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: Good  
City Parks: Excellent  
Electric Utility: Excellent  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Excellent  
Water & Energy Audit: Excellent  
Water Quality: Excellent  
Utility Billing: Excellent

### Question 7

I would like to see you more police hired I would like to see more streets paved that are now gravel I would like you to really get rid of the homeless travelers who are dragging down integrating the otherwise lovely aesthetic that is Ashland

### Question 8

- For renovating and expanding City Hall downtown

### Question 9

No response

### Question 10

- Somewhat Confident

### Question 11

The fire situation every summer not to mention the smoke which is become a 5th season is demoralizing I think you need to hire more firefighters not get rid of any

### Question 12

## Engage Ashland Spring 2019

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- No

### Question 13

- Occasionally

### Question 14

We installed Vents around the the home so that cooler air can come in during the summer

### Question 15

I know this is probably slightly off topic but you folks need to get tough with The travelers who hang out downtown and create a demoralized integrated environment for people who are coming there for the Oregon Shakespeare festival you need to hire more police you need to hassle or more you need to tell them to move on get a job you know go to Sacramento on the bus .....something

---

### Name not shown

inside Ashland

May 30, 2019, 8:12 PM

### Question 1

No response

### Question 2

- 51 to 60

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Between \$100,001 and \$150,000

### Question 6

Ashland Fiber Network: N/A

City Parks: Excellent

Electric Utility: Excellent

Fire & Rescue: Excellent

Police & Public Safety: Excellent

Street Maintenance & Repair: Fair

Water & Energy Audit: Excellent

Water Quality: Excellent

Utility Billing: Fair

### Question 7

Just make the existing, basics awesome.

Adding a new software thing to the utility billing? poorly implemented disaster. Putting the cool TID creek into a pipe through the hillside neighborhoods? completely unnecessary. Adding a Japanese Garden no one was clamoring for, with a wall, and a fee for out-of-town visitors? Well intentioned, but blindly elitist.

### Question 8

- For renovating City Hall downtown (no expansion)

### Question 9

No response

### Question 10

- Very Confident

### Question 11

I am worried. Worried that city staff and the council are perpetuating a culture of worry. We are not all about to die. We are not going to be Paradise. The Siskiyou Subduction Zone Earthquake prediction has hundreds of years of leeway. We don't need a 3 story fire engine. The new drone is just going to exacerbate citizen's worries.

### Question 12

- Yes

### Question 13

- Occasionally

### Question 14

No response

### Question 15

No response

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### Name not available

inside Ashland

## Engage Ashland Spring 2019

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May 31, 2019, 6:31 AM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Between \$100,001 and \$150,000

### Question 6

Ashland Fiber Network: Fair  
City Parks: Good  
Electric Utility: Very Good  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Fair  
Water & Energy Audit: Good  
Water Quality: Very Good  
Utility Billing: Good

### Question 7

The rates are too high. Cutting Fire and Rescue and losing the Chief is insane.

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

It is very difficult to answer this question without the costs associated with the different options. The City must find something to do with Briscoe School now that we own it. It makes sense to get City functions off the Plaza, freeing up parking and making it easier to get to.

### Question 10

- Very Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Photovoltaic panels on the roof, a permitted greywater system, adjusting thermostats, installing insulated shades, growing food.

### Question 15

There is tremendous distrust of City government right now. We have to find a way to get past this, get the budget on track, and learn to live within our means. That may mean selling assets like the golf course, airport, Briscoe School. It may mean getting rid of things like AFN. It may mean salary and benefit cuts for employees (who are very highly paid).

---

### Name not shown

inside Ashland  
May 31, 2019, 8:11 AM

### Question 1

No response

### Question 2

- 71 to 80

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

## Engage Ashland Spring 2019

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### Question 6

Ashland Fiber Network: Very Good  
City Parks: Excellent  
Electric Utility: Very Good  
Fire & Rescue: N/A  
Police & Public Safety: Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Very Good

### Question 7

Why no public transit/shuttles??

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

No response

### Question 10

- Somewhat Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

---

**Name not available**  
inside Ashland  
May 31, 2019, 8:30 AM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$150,001 and \$200,000

### Question 6

Ashland Fiber Network: Excellent  
City Parks: Very Good  
Electric Utility: Excellent  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Good  
Water Quality: Very Good  
Utility Billing: Poor

### Question 7

No response

### Question 8

- For building a new City Hall near the Council Chambers

### Question 9

No response

### Question 10

- Not At All Confident

### Question 11

No response

### Question 12

## Engage Ashland Spring 2019

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- Yes

### Question 13

- Occasionally

### Question 14

No response

### Question 15

No response

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### Name not available

inside Ashland

May 31, 2019, 8:33 AM

### Question 1

No response

### Question 2

- 51 to 60

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$40,001 and \$50,000

### Question 6

Ashland Fiber Network: N/A

City Parks: Very Good

Electric Utility: Good

Fire & Rescue: Excellent

Police & Public Safety: Very Good

Street Maintenance & Repair: Fair

Water & Energy Audit: N/A

Water Quality: Good

Utility Billing: Good

### Question 7

No response

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

I don't actually want City Hall at Briscoe for various reasons that are only relevant to me. However, it's the best choice as there is better parking than downtown and it's right on the bus line so folks who don't have cars can get there. The location near the council chambers isn't on a bus line so those who don't drive and can't walk the distance from the bus stop aren't really going to be served.

### Question 10

- Very Confident

### Question 11

No response

### Question 12

- No

### Question 13

- Yes

### Question 14

I'm childfree by choice. Fewer bodies, less use of resources.

### Question 15

No response

---

### Name not available

May 31, 2019, 8:36 AM

### Question 1

No response

### Question 2

- 81 or older

### Question 3

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

- Female

### Question 4

- Caucasian

### Question 5

- Between \$40,001 and \$50,000

### Question 6

Ashland Fiber Network: Good  
City Parks: Excellent  
Electric Utility: Poor  
Fire & Rescue: Very Good  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Very Good  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Poor

### Question 7

No response

### Question 8

- I don't know

### Question 9

I can hardly get to city hall because it has been turned in to a park for backpacks, dogs and rude young people sprawled out across city sidewalks. That should be the first renovation you do is clear the walkway to the building you are asking to spend millions on.

### Question 10

- Not At All Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

No response

### Question 15

Continue to police downtown and keep sidewalks safe for residents and tourist. Move dogs and transients off sidewalks near plaza one can hardly get by without stepping on backpacks and dogs spread out in front of city hall they are surly and rude to people on streets. Before you spend money rebuilding city hall clean off the sidewalks so we can find city hall. That goes for the rest of downtown also. You just raised our property taxes and utilities again!!!!!! The least we can expect is to be able to walk the sidewalks we are paying dearly for without being harassed or growled at by dogs and lazy young able bodied young people who see it their right to live off others and insult them in the process. Enough is enough!!!! give us back our expensive city. For sure make them identify themselves so they can be cited. Although not much citing is going on downtown

---

inside Ashland  
May 31, 2019, 9:35 AM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Prefer Not to Answer

### Question 6

Ashland Fiber Network: Good  
City Parks: Excellent  
Electric Utility: Good  
Fire & Rescue: Excellent  
Police & Public Safety: Good  
Street Maintenance & Repair: Very Good

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

Water & Energy Audit: Very Good  
Water Quality: Very Good  
Utility Billing: Fair

### Question 7

I think the City needs to reduce staff and outsource some work.

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

I think a better site than Briscoe school should be chosen. It is not centrally located, not walkable for most of Ashland, and there is little parking.  
I do think the current city hall is a terrible building; I would hate to work there even without the threat of earthquakes.

### Question 10

- Somewhat Confident

### Question 11

I have attended some preparedness events. I was surprised that I was not informed via NIXLE about the gas leak & road closure on Hersey St. 5/30/19. This should have been sent out.

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Set thermostat lower in winter/higher in summer.  
LED bulbs.  
Use bicycles rather than car when possible.  
Increased insulation in house.  
Using grey water (buckets) to water garden.

### Question 15

I am concerned about budget process. Cuts must be made.  
I would rather have increased taxes than sneaky little fees. (Though real estate prices are flat and it's not a great time for tax increases either.)

## Name not available

May 31, 2019, 10:38 AM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$20,000 and \$30,000

### Question 6

Ashland Fiber Network: N/A  
City Parks: Good  
Electric Utility: Fair  
Fire & Rescue: Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Fair

### Question 7

No response

### Question 8

- I don't know

### Question 9

right now doesn't seem like a good time to be taking on a high ticket project

### Question 10

- Somewhat Confident



## Engage Ashland Spring 2019

Engage Ashland Spring 2019

### Question 11

I think the city is doing a good job of communicating about this issue

### Question 12

- Yes

### Question 13

- Yes

### Question 14

set my air conditioner on 78. Conserve water whenever possible

### Question 15

No response

---

inside Ashland

May 31, 2019, 12:53 PM

### Question 1

SPR2K19

### Question 2

- 61 to 70

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: Very Good

City Parks: Very Good

Electric Utility: Very Good

Fire & Rescue: Excellent

Police & Public Safety: Excellent

Street Maintenance & Repair: Good

Water & Energy Audit: Good

Water Quality: Excellent

Utility Billing: Very Good

### Question 7

No response

### Question 8

- For building a new City Hall near the Council Chambers

### Question 9

As I understand it, both Briscoe and city Hall have seismic issues. It doesn't make sense to me to retrofit them. I do not understand why the utility department needs to be on the first floor of city hall. Wouldn't a location on Mountain Av be a better use of city real estate? I also feel that moving the city hall to the E. Main location of the council and police departments, building a super efficient green platinum LEED city hall would be in line with the cities goals.

### Question 10

- Confident

### Question 11

We are CERT volunteers, and continually upgrade our emergency plan/supplies.

### Question 12

- Yes

### Question 13

- Yes

### Question 14

We built the first owner/builder "Super Good Sense" home in the city 30 years ago. We installed solar hot water at that point in time, and have since installed a photo-voltaic array. Unfortunately it will never pay for itself, contrary to the hype of the city energy people. But we have done our part. We have had the city audit our water and electric usage and implemented the recommendations. Disappointingly, it has not caused a dent in our utility bill.

### Question 15

The road diet seems to have not worked. Casual observation while waiting for 60-90 seconds to make a turn onto N. Main with no foot or

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

bicycle traffic, makes one wonder. Are there any studies with positive outcomes showing a statistically significant increase in foot or bicycle usage?

---

### Name not shown

inside Ashland

May 31, 2019, 1:03 PM

#### Question 1

No response

#### Question 2

- 26 to 35

#### Question 3

- Male

#### Question 4

- Prefer Not to Answer

#### Question 5

- Prefer Not to Answer

#### Question 6

Ashland Fiber Network: N/A  
City Parks: Fair  
Electric Utility: Fair  
Fire & Rescue: Very Good  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Fair  
Water Quality: Fair  
Utility Billing: Poor

#### Question 7

No response

#### Question 8

- I don't see the need for a new or improvements to the existing City Hall

#### Question 9

No response

#### Question 10

- Very Confident

#### Question 11

No response

#### Question 12

- Yes

#### Question 13

- Yes

#### Question 14

No response

#### Question 15

I wish the city would deal with all off the young homeless people downtown who catcall women, discourage tourists from visiting Ashland, and are horrible for downtown businesses.

---

### Name not available

May 31, 2019, 9:48 PM

#### Question 1

No response

#### Question 2

- 41 to 50

#### Question 3

- Male

#### Question 4

- Caucasian

#### Question 5

- Between \$50,001 and \$100,000

#### Question 6

Ashland Fiber Network: Good

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

City Parks: Very Good  
Electric Utility: Very Good  
Fire & Rescue: Excellent  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Good  
Water & Energy Audit: Good  
Water Quality: Good  
Utility Billing: Good

### Question 7

No response

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

No response

### Question 10

- Very Confident

### Question 11

No response

### Question 12

- No

### Question 13

- Occasionally

### Question 14

No response

### Question 15

No response

---

### Name not available

inside Ashland

June 1, 2019, 7:43 AM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Between \$100,001 and \$150,000

### Question 6

Ashland Fiber Network: N/A  
City Parks: Very Good  
Electric Utility: Poor  
Fire & Rescue: N/A  
Police & Public Safety: Poor  
Street Maintenance & Repair: Good  
Water & Energy Audit: Good  
Water Quality: Excellent  
Utility Billing: Good

### Question 7

No response

### Question 8

- I don't know

### Question 9

No response

### Question 10

- Very Confident

### Question 11

No response

### Question 12

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

- Yes

### Question 13

- Yes

### Question 14

Insulation at walls and ceiling, addition of storm windows, and having gas added to .the house.

### Question 15

No response

---

### Name not shown

inside Ashland

June 1, 2019, 10:50 AM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Prefer Not to Answer

### Question 6

Ashland Fiber Network: Very Good

City Parks: Good

Electric Utility: Good

Fire & Rescue: N/A

Police & Public Safety: N/A

Street Maintenance & Repair: Fair

Water & Energy Audit: N/A

Water Quality: Good

Utility Billing: Good

### Question 7

Since the city implemented it's smoking ban downtown, transients congregate at the mosaic on Granite Street across from High Street. There are sometimes as many as 20. The smoking ban has driven transients into residential neighborhoods. This is unacceptable.

### Question 8

- For renovating City Hall downtown (no expansion)

### Question 9

No response

### Question 10

- Not At All Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

---

### Name not available

June 1, 2019, 11:25 AM

### Question 1

No response

### Question 2

- 71 to 80

### Question 3

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

- Female

### Question 4

- Caucasian

### Question 5

- Between \$100,001 and \$150,000

### Question 6

Ashland Fiber Network: Good  
City Parks: Good  
Electric Utility: Good  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Fair  
Water Quality: Good  
Utility Billing: Poor

### Question 7

No response

### Question 8

- I don't see the need for a new or improvements to the existing City Hall

### Question 9

This would be one of my lowest priorities.

### Question 10

- Very Confident

### Question 11

Belong to CERT.

### Question 12

- Yes

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

---

### Name not available

June 1, 2019, 11:29 AM

### Question 1

No response

### Question 2

- 71 to 80

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: Fair  
City Parks: Poor  
Electric Utility: Fair  
Fire & Rescue: Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: Good  
Water Quality: Good  
Utility Billing: Good

### Question 7

No response

### Question 8

- I don't know

### Question 9

I am in favor of whichever option costs less.

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

### Question 10

- Not At All Confident

### Question 11

"Road diet" is a problem. Not realistic at all to believe people will switch to 4 lanes in an emergency when accustomed to 2 lanes.

### Question 12

- No

### Question 13

- Yes

### Question 14

How will this information be used?

### Question 15

Cut APRC's budget to support the firefighter positions.

---

## Name not available

June 1, 2019, 12:50 PM

### Question 1

No response

### Question 2

- 41 to 50

### Question 3

- Prefer Not to Answer

### Question 4

- Prefer Not to Answer

### Question 5

- Between \$20,000 and \$30,000

### Question 6

Ashland Fiber Network: Excellent  
City Parks: Very Good

Electric Utility: Good  
Fire & Rescue: Excellent  
Police & Public Safety: Poor  
Street Maintenance & Repair: Fair  
Water & Energy Audit: N/A  
Water Quality: Excellent  
Utility Billing: Poor

### Question 7

Caucasian is not a race. The appropriate category name for people of European descent is White.

The word caucasian is derived from the word caucasoid which was created to denote the most "beautiful" people.

Please consider omitting this term in the future.

### Question 8

- I don't see the need for a new or improvements to the existing City Hall

### Question 9

No response

### Question 10

- Not At All Confident

### Question 11

The road diet on the north side of town was particularly poor judgment and frankly stupid. Evacuation will be a nightmare.

### Question 12

- No

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

---

## Name not available

inside Ashland

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

June 1, 2019, 1:40 PM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Between \$40,001 and \$50,000

### Question 6

Ashland Fiber Network: Very Good  
City Parks: Very Good  
Electric Utility: Good  
Fire & Rescue: Very Good  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: N/A  
Water Quality: Excellent  
Utility Billing: Fair

### Question 7

No response

### Question 8

- For renovating City Hall downtown (no expansion)

### Question 9

No response

### Question 10

- Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

---

### Name not shown

inside Ashland

June 2, 2019, 8:40 AM

### Question 1

97540

### Question 2

- 51 to 60

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$100,001 and \$150,000

### Question 6

Ashland Fiber Network: N/A  
City Parks: Good  
Electric Utility: Fair  
Fire & Rescue: Very Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Fair  
Water Quality: Good  
Utility Billing: Poor

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

### Question 7

It appears the city was slow moving on its road repair efforts after many years of citizen complaints. And then they do the whole town at once making a cluster of road closures over town. Planning? Our utility bill should not be used as income for city council projects.

### Question 8

- For renovating City Hall downtown (no expansion)

### Question 9

City Hall is the heartbeat of downtown. If you remove City Hall from downtown it will effect the businesses and leave an empty building that no one will purchase due to its improvement needs. Also, I believe the city hall and plaza together were donated to the city together. If you abandoned one you will abandon the other and that only adds to the decline of what is happening downtown with the closing of businesses and empty store fronts. Not good for anyone. Renovate the building while restructuring your overload of city employees.

### Question 10

- Somewhat Confident

### Question 11

The city does a great job at emergency preparedness. Much appreciated.

### Question 12

- Yes

### Question 13

- Occasionally

### Question 14

We could all do better. It could be worthwhile to explore incentive programs to use less. Although we try to use less water and utilities but our current billing system does not allow for it even in the event where you shut down your house for a month.

### Question 15

We need to take a good look at our spending. Ashland is a beautiful place but I am not convinced we have made good decisions on spending tax payers dollars. The city council seems convinced that we can do it better when many cities have found cost saving in outsourcing and making hard decisions to downsize staff and eliminate low priority capital improvement projects. The mayor and city council need to take their ego

projects out and begin listening to what citizens are asking for. We all want to keep Ashland a special place but if we do not make better fiscal decisions it will be a town for only the wealthy. Questions to ask themselves: What is our economic plan? Where are the young people? Where have all the young families gone? These are indicators of a disintegrating city.

---

### Name not available

inside Ashland

June 2, 2019, 9:11 AM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: Very Good  
City Parks: Very Good  
Electric Utility: Very Good  
Fire & Rescue: Excellent  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Very Good  
Water & Energy Audit: Very Good  
Water Quality: Excellent  
Utility Billing: Very Good

### Question 7

No response

### Question 8

- I don't know



## Engage Ashland Spring 2019

Engage Ashland Spring 2019

### Question 9

Fiscal restraint has been lacking in many departments. I'm not particularly interested in an expensive renovation or relo of city hall until we get our fiscal house in better order.

### Question 10

- Very Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Passive solar. Solar slab.  
Active solar.  
Waste water heat recovery.  
High R value walls and roof.  
Drip irrigation. Low flow water heads.  
LED lighting.

### Question 15

No response

---

### Name not available

June 2, 2019, 11:05 AM

### Question 1

No response

### Question 2

- 71 to 80

### Question 3

- Prefer Not to Answer

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: Good  
City Parks: Good  
Electric Utility: Good  
Fire & Rescue: Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: N/A  
Water Quality: Good  
Utility Billing: Good

### Question 7

No response

### Question 8

- I don't see the need for a new or improvements to the existing City Hall

### Question 9

No response

### Question 10

- Somewhat Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

### Name not available

June 2, 2019, 11:36 AM

#### Question 1

No response

#### Question 2

- 71 to 80

#### Question 3

- Female

#### Question 4

- Caucasian

#### Question 5

- Between \$50,001 and \$100,000

#### Question 6

Ashland Fiber Network: Good  
City Parks: Good  
Electric Utility: Good  
Fire & Rescue: Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: N/A  
Water Quality: Good  
Utility Billing: Good

#### Question 7

No response

#### Question 8

- I don't see the need for a new or improvements to the existing City Hall

#### Question 9

No response

#### Question 10

- Somewhat Confident

#### Question 11

No response

#### Question 12

- Yes

#### Question 13

- Yes

#### Question 14

No response

#### Question 15

No response

---

inside Ashland  
June 2, 2019, 2:33 PM

#### Question 1

No response

#### Question 2

- 61 to 70

#### Question 3

- Prefer Not to Answer

#### Question 4

- Prefer Not to Answer

#### Question 5

- Prefer Not to Answer

#### Question 6

Ashland Fiber Network: N/A  
City Parks: Fair  
Electric Utility: Fair  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Poor  
Water & Energy Audit: N/A

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

Water Quality: Good  
Utility Billing: Fair

### Question 7

No response

### Question 8

- I don't know

### Question 9

Other options were not listed as questions

### Question 10

- Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Energy and water saving appliances and toilets

### Question 15

No response

---

### Name not available

inside Ashland

June 2, 2019, 5:20 PM

### Question 1

97520

### Question 2

- 51 to 60

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: Fair  
City Parks: Very Good  
Electric Utility: Very Good  
Fire & Rescue: Very Good  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Good

### Question 7

No response

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

No response

### Question 10

- Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

No response

### Question 15

No response

---

**Name not available**  
inside Ashland  
June 3, 2019, 7:50 AM

### Question 1

No response

### Question 2

- 26 to 35

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$40,001 and \$50,000

### Question 6

Ashland Fiber Network: Fair  
City Parks: Fair  
Electric Utility: Poor  
Fire & Rescue: Very Good  
Police & Public Safety: Poor  
Street Maintenance & Repair: Fair  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Poor

### Question 7

No response

### Question 8

- For renovating City Hall downtown (no expansion)

### Question 9

No response

### Question 10

- Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Occasionally

### Question 14

We're decreasing single use plastic. This mostly influences our food/household product shopping

### Question 15

No response

---

### Name not available

June 3, 2019, 10:20 AM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Prefer Not to Answer

### Question 4

- Prefer Not to Answer

### Question 5

- Prefer Not to Answer

### Question 6

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

Ashland Fiber Network: Fair  
City Parks: Very Good  
Electric Utility: Good  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Good  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Poor

### Question 7

Since the new software for utility billing, the office has said, for those using equal pay "nothing on the bill is correct except the current charges" and they have said it will be fixed in 6 months. The bills are still not correct and the equal pay amount has NEVER been evaluated or adjusted in the past several years.

### Question 8

- I don't see the need for a new or improvements to the existing City Hall

### Question 9

In general I feel the City has not marshalled expenses closely enough and believe in luxurious facilities

### Question 10

- Somewhat Confident

### Question 11

Although different elements keep trying to improve communication, the City still fails with communications in emergent or active situations. For example notifications of the watershed burns, although technically reporting the road or location do not actually give the average person enough information or enough of a map to actually locate the fire planned.

One cannot get prompt updates on potential emergencies on the city website. Information seems buried and difficult to access - many links for more information go to generic websites with no specific information.

### Question 12

- No

### Question 13

- Yes

### Question 14

No response

### Question 15

The fact that you care about your respondents gender and race shows that you have some other agenda in mind with this questionnaire.

---

### Name not available

inside Ashland  
June 4, 2019, 9:47 AM

### Question 1

No response

### Question 2

- 41 to 50

### Question 3

- Male

### Question 4

- Prefer Not to Answer

### Question 5

- Between \$100,001 and \$150,000

### Question 6

Ashland Fiber Network: Good  
City Parks: Good  
Electric Utility: Good  
Fire & Rescue: Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Good  
Water Quality: Fair  
Utility Billing: Good

### Question 7

No response

### Question 8

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

- For moving City Hall to the Briscoe School Building

### Question 9

What a great way to have visitors come into our town and see Briscoe School as the City Hall. That would be amazing. All the city functions (except police and fire) will all be downtown. That would be efficient if you ask me.

### Question 10

- Very Confident

### Question 11

No response

### Question 12

- No

### Question 13

- Occasionally

### Question 14

No response

### Question 15

No response

---

### Name not available

June 4, 2019, 11:08 AM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: Excellent  
City Parks: Very Good  
Electric Utility: Very Good  
Fire & Rescue: Excellent  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Very Good  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Fair

### Question 7

No response

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

No response

### Question 10

- Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

---

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

### Name not available

June 5, 2019, 9:49 AM

#### Question 1

No response

#### Question 2

- 71 to 80

#### Question 3

- Female

#### Question 4

- Caucasian

#### Question 5

- Between \$30,001 and \$40,000

#### Question 6

Ashland Fiber Network: Fair  
City Parks: Poor  
Electric Utility: Good  
Fire & Rescue: Excellent  
Police & Public Safety: Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Fair  
Water Quality: Good  
Utility Billing: Poor

#### Question 7

No response

#### Question 8

- I don't see the need for a new or improvements to the existing City Hall

#### Question 9

No response

#### Question 10

- Not At All Confident

#### Question 11

No response

#### Question 12

- Yes

#### Question 13

- Yes

#### Question 14

No response

#### Question 15

No response

---

inside Ashland  
June 5, 2019, 10:16 AM

#### Question 1

No response

#### Question 2

- 61 to 70

#### Question 3

- Female

#### Question 4

- Caucasian

#### Question 5

- Between \$50,001 and \$100,000

#### Question 6

Ashland Fiber Network: N/A  
City Parks: Good  
Electric Utility: Very Good  
Fire & Rescue: Very Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: Good

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

Water Quality: Very Good  
Utility Billing: Good

### Question 7

No response

### Question 8

- For renovating City Hall downtown (no expansion)

### Question 9

No response

### Question 10

- Somewhat Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Reduced water consumption by limiting irrigation, taking fewer and shorter showers don't run water unnecessarily, installed low flow faucets. Insulated garage. Increase temperature at which a/c goes on. Decrease temperature at which heat goes on. Reduced trips by car by riding bikes and walking. Advocate for public transit. Buy local(especially food from local farms).

### Question 15

Would like to see more incentives for solar and more of an effort to use the Imperatrice Property for a solar farm or incentives to box stores to install solar.  
Quit trying to make downtown Main Street at Disneyland and use money to get electric transit shuttle to alleviate parking and to get people(tourists and residents alike) out of their cars. More cooperation for funding from major businesses in business/government partnerships. Taxing second home/part time residents with big properties to add to Affordable housing trust fund. Pressure DEQ to reevaluate Railroad property so that it would be cleaned up by UPRR and then sold for solar farm/affordable housing....

## Name not available

June 5, 2019, 3:37 PM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Female

### Question 4

- Prefer Not to Answer

### Question 5

- Between \$100,001 and \$150,000

### Question 6

Ashland Fiber Network: Very Good  
City Parks: Very Good  
Electric Utility: Very Good  
Fire & Rescue: Very Good  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Very Good

### Question 7

Landscape on median strips and park rows and in parks, other than Lithia, could be better maintained.

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

No response

### Question 10

- Somewhat Confident



## Engage Ashland Spring 2019

Engage Ashland Spring 2019

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

---

### Name not available

June 5, 2019, 4:57 PM

### Question 1

No response

### Question 2

- 41 to 50

### Question 3

- Prefer Not to Answer

### Question 4

- Prefer Not to Answer

### Question 5

- Between \$100,001 and \$150,000

### Question 6

Ashland Fiber Network: Very Good  
City Parks: Excellent  
Electric Utility: Good  
Fire & Rescue: Very Good  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: N/A

Water Quality: Good

Utility Billing: Good

### Question 7

No response

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

No response

### Question 10

- Very Confident

### Question 11

No response

### Question 12

- No

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

---

### Name not available

June 5, 2019, 6:47 PM

### Question 1

No response

### Question 2

- 51 to 60

### Question 3

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

- Male

### Question 4

- Caucasian

### Question 5

- Between \$100,001 and \$150,000

### Question 6

Ashland Fiber Network: N/A  
City Parks: Excellent  
Electric Utility: N/A  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Excellent  
Water & Energy Audit: Excellent  
Water Quality: Excellent  
Utility Billing: Very Good

### Question 7

No response

### Question 8

- For building a new City Hall near the Council Chambers

### Question 9

No response

### Question 10

- Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Fully insulated. Good double pain windows. We keep temperatures quite

cold in the winter: 65 and around 76 in the summer. We just got a minisplit heat pump a few years ago so now we have air conditioning. We need to think about solar hot water.

### Question 15

No response

---

### Name not shown

inside Ashland  
June 6, 2019, 9:19 PM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$40,001 and \$50,000

### Question 6

Ashland Fiber Network: N/A  
City Parks: Very Good  
Electric Utility: Good  
Fire & Rescue: Very Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: Fair  
Water Quality: Good  
Utility Billing: Poor

### Question 7

The City of Ashland must learn to "live" within a reasonable budget. City administrators are irresponsible in the way money is spent and allocated. When citizens complain about the budget, they are often ignored or given perfunctory attention. Whenever there is a budget shortage, which is becoming more often, administrators raise utility bills. The increases have

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

become obscure and make it difficult for middle class and retired citizens to keep up.

### Question 8

- I don't see the need for a new or improvements to the existing City Hall

### Question 9

No response

### Question 10

- Confident

### Question 11

I took the Cert training, which offered a level of preparedness. If we have a major catastrophic disaster, no amount of individual preparedness will allow for the wreckage of the infrastructure. However, I have the basic skills to help some neighbors.

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Use water more efficiently  
Turn off lights, appliances when possible  
Run only full loads of laundry  
Run dishwasher only when full  
Plant more water resistant plants, flowers and shrubs  
Walk rather than drive when possible  
Use energy efficient, long-lasting light bulbs  
Recycle and reuse when possible  
Keep my home temps at 66-68 in the winter and 77-78 in the summer  
Have energy efficient windows

### Question 15

No response

---

### Name not available

inside Ashland

June 7, 2019, 12:12 PM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$40,001 and \$50,000

### Question 6

Ashland Fiber Network: Fair  
City Parks: Very Good  
Electric Utility: Good  
Fire & Rescue: Excellent  
Police & Public Safety: Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: N/A  
Water Quality: Good  
Utility Billing: Fair

### Question 7

Not familiar with Water & Energy Audit. More info? The police are pretty good, but continuous anti-bias training, de-escalation training and how to deal with autistic and mentally ill folk is crucial.

### Question 8

- For renovating and expanding City Hall downtown

### Question 9

Pick the option that costs the least, and causes the least disruption while still achieving the needed space goals.

### Question 10

- Confident

### Question 11

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

I'm pretty prepared (to go bag), but am concerned about a city plan to get us all out of town safely and with minimal hysteria. This requires a well-disseminated plan and perhaps some test runs. Everyone needs to know. More promotion of Nixle.

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Keep thermostats low, regulate water usage.

### Question 15

Don't know if this is City or Parks, but I would like more fines for people who don't trim their trees over sidewalks. Also, why are there no questions about the homelessness issue (in terms of the City being more helpful in supplying a place to serve meals, creating tiny houses).

---

### Name not available

inside Ashland

June 7, 2019, 12:21 PM

### Question 1

SPR2K19

### Question 2

- 61 to 70

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: Very Good

City Parks: Excellent  
Electric Utility: Very Good  
Fire & Rescue: Very Good  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Very Good  
Water Quality: Excellent  
Utility Billing: Very Good

### Question 7

No response

### Question 8

- I don't know

### Question 9

Why didn't the city keep the property in the park (rather than sell it to the politically influential billionaire) and build the city hall/community meeting space/homeless services there???

### Question 10

- Somewhat Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

solar panels, xeriscaping and drip, water conservation indoors. Wear extra clothes indoors in winter. Shading house for summer.

### Question 15

No response

---

### Name not available

June 9, 2019, 4:01 PM

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

### Question 1

No response

### Question 2

- 71 to 80

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$30,001 and \$40,000

### Question 6

Ashland Fiber Network: Excellent  
City Parks: Excellent  
Electric Utility: Excellent  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Excellent  
Water & Energy Audit: Excellent  
Water Quality: Excellent  
Utility Billing: Fair

### Question 7

The Utility billing software transfer was not very well done. the subsequent delay in billing cycles caused me to have to pay a late fee. I understand that was a one time debacle, but it is lowers the satisfaction. I hope that the analysis of how that happened will prevent that kind of poor deployment of software going forward.

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

Having been in Santa Cruz California at the time of the LomaPreita Earth Quake in 1989. I saw first hand the kind of building that collapsed and killed people because they were un-reinforced brick, and very similar in time and construction as Ashland. (about the late 1800s) The City Hall is a catastrophe waiting to happen when Ashland experiences an earth quake from the Cascada fault. If people are killed the liability to all residences when we must pay because the city left knows it is an unsafe

building. Moving the City Hall to the Briscoe sight, keeps it close enough to down town to make it a part of the core down town business, but open enough to make it accessible from the residents of ALL neighborhoods. The residents who are adjacent to that property who want to keep the 'open space' of the grounds, are making an "Me Only" argument. And I resent that they keep my needs to have the ease of access to city hall at the Briscoe School property, and still be close to the city core.

### Question 10

- Confident

### Question 11

our home owners association organized CERT for households. We need to repeat and update. I do not have a generator or long term water storage. but have earthquake kit, organized and learned how to turn off the GAS meter and the water meter. I can not park a 20 foot self contained RV in my drive way because of the HOA covenants. The access to small self contained trailers or RV as emergency shelters for a 2 week emergency. is hamperd if citizens cant keep vacaton RV stored in driveway or parked on streets.

### Question 12

- Yes

### Question 13

- Yes

### Question 14

I have removed all outside watering, reduced my landscape to non irrigation. I have a hybrid car. I free cycle in order to keep things what once was part of recycling out of the garbage. And thanks for the Fire Wize program.

### Question 15

AFN, as a city utility, is an online security asset that is not often acknowledged. As commercial Internet providers, like Charter, use tactics to commercialize and throttle traffic for competitive advantage. Because Ashland Fiber Net has a municipal mission, the subscribers to the Ashland Fiber network are not exposed to the confiscation of their internet access for corporate profits. Additionally the Commercial internet providers have an incentive to market the users data, a security breach. Ashland Fiber Net, because of its mission, creates a security for Ashland City IT users and residents who subscribe to Ashland Fiber Net. Subscribing to Ashland Fiber net for internet, rather than a commercial internet provider (Charter), is a valuable security asset for me and all citizens of Ashland.

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

### Name not available

June 10, 2019, 7:30 AM

#### Question 1

No response

#### Question 2

- 61 to 70

#### Question 3

- Male

#### Question 4

- Caucasian

#### Question 5

- Between \$100,001 and \$150,000

#### Question 6

Ashland Fiber Network: Very Good  
City Parks: Very Good  
Electric Utility: Very Good  
Fire & Rescue: Very Good  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Good  
Water & Energy Audit: Very Good  
Water Quality: Very Good  
Utility Billing: Very Good

#### Question 7

No response

#### Question 8

- For moving City Hall to the Briscoe School Building

#### Question 9

No response

#### Question 10

- Somewhat Confident

#### Question 11

No response

#### Question 12

- Yes

#### Question 13

- Yes

#### Question 14

No response

#### Question 15

No response

---

### Name not available

June 10, 2019, 1:24 PM

#### Question 1

No response

#### Question 2

- 71 to 80

#### Question 3

- Female

#### Question 4

- Caucasian

#### Question 5

- Between \$30,001 and \$40,000

#### Question 6

Ashland Fiber Network: Excellent  
City Parks: Very Good  
Electric Utility: Very Good  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Very Good  
Water & Energy Audit: Very Good  
Water Quality: Excellent

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

Utility Billing: Excellent

### Question 7

Better notification re: increases billed to our taxes. Residents deserve to have input in the budget process, more than a few people on the budget committee that carries a majority of city government people.

### Question 8

- For renovating and expanding City Hall downtown

### Question 9

There are items that are more important to the life City than the expense of a new City Hall. Items such as fully funding the Fire Department with personnel as well as equipment.

### Question 10

- Not At All Confident

### Question 11

There is a lot of work and communication necessary in this area. Especially, protocol for quick exits to matter which direction the threat. Things such as making 1-way streets all in the same direction as the exit. How best to achieve this so people know. I realize : "leave early" will be helpful. Cut down overgrowth on vacant properties.

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Heavy insulation in my attic area. Do my dishes by hand, conserving water wherever I can. Bathing/showering at a minimum. Washing hair every 2 weeks, yes it works and I receive many compliments. Putting corn starch on your hair when it is oily will clean it right up. There are lots of handy tips like this that people don't consider.

### Question 15

Electric mass transportation within the City. Helpful to everyone to have a safe and clean alternative to the gas engine cars and busses that pollute our air and street. Helps parking. Helps tourists, businesses, and ASF. Don't continue to hire consultants to do the same work of previous consultants and not implementing either.. It wastes time and money with

nothing to show for it. We need new thinking .Take your pulse more often. Your priorities might not be inline with ours. Work harder on educating the public as to what you're proposing before you do it: re: water, fire, solar, transportation, etc. Make it visible and easily accessible. Encourage input in early stages. Try harder don't assume your values/goals are ours. If they should be, convince us beforehand so we are with you. Listen.

---

## Name not available

June 10, 2019, 2:45 PM

### Question 1

PS 1

### Question 2

- 71 to 80

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: Good  
City Parks: Good  
Electric Utility: Good  
Fire & Rescue: Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Very Good

### Question 7

No response

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

No response

### Question 10

- Confident

### Question 11

No response

### Question 12

- No

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

---

### Name not available

June 10, 2019, 2:49 PM

### Question 1

PS 2

### Question 2

- 71 to 80

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$30,001 and \$40,000

### Question 6

Ashland Fiber Network: N/A

City Parks: Good

Electric Utility: Good

Fire & Rescue: Excellent

Police & Public Safety: Excellent

Street Maintenance & Repair: Good

Water & Energy Audit: Very Good

Water Quality: Very Good

Utility Billing: Good

### Question 7

We spend a lot on utilities - \$400/month.

### Question 8

- For renovating and expanding City Hall downtown

### Question 9

Not really well-informed on the options. (Also selected For building a new City Hall near the Council Chambers)

### Question 10

- Somewhat Confident

### Question 11

Evacuation Routes? We have grab n' go bags.

### Question 12

- Yes

### Question 13

- Occasionally

### Question 14

Water use audit/installed a mini split A/C and heat system.

### Question 15

No response

---

### Name not available

June 10, 2019, 3:00 PM

### Question 1



## Engage Ashland Spring 2019

Engage Ashland Spring 2019

PS 3

### Question 2

- 61 to 70

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$100,001 and \$150,000

### Question 6

Ashland Fiber Network: N/A  
City Parks: Excellent  
Electric Utility: Excellent  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Very Good  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Very Good

### Question 7

No response

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

No response

### Question 10

- Very Confident

### Question 11

No response

### Question 12

- No

### Question 13

- Yes

### Question 14

Close the house in the a.m. so don't need a/c until late in the day.

### Question 15

We are very happy with Ashland and our Police Department is the best!

---

### Name not available

June 10, 2019, 3:02 PM

### Question 1

PS 4

### Question 2

- 71 to 80

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Between \$30,001 and \$40,000

### Question 6

Ashland Fiber Network: N/A  
City Parks: Excellent  
Electric Utility: Very Good  
Fire & Rescue: Very Good  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Very Good  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Very Good

### Question 7

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

No response

### Question 8

- For renovating City Hall downtown (no expansion)

### Question 9

No response

### Question 10

- Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

No response

### Question 15

Recycling program needs improvement - plastics and Styrofoam particularly.

---

## Name not available

June 10, 2019, 3:04 PM

### Question 1

PS5

### Question 2

- 61 to 70

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Between \$150,001 and \$200,000

### Question 6

Ashland Fiber Network: Good  
City Parks: Very Good  
Electric Utility: Fair  
Fire & Rescue: Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: N/A  
Water Quality: Good  
Utility Billing: Fair

### Question 7

No response

### Question 8

- For renovating and expanding City Hall downtown

### Question 9

No response

### Question 10

- Not At All Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

### Name not available

June 10, 2019, 3:09 PM

#### Question 1

PS6

#### Question 2

- 81 or older

#### Question 3

- Male

#### Question 4

- Caucasian

#### Question 5

- Between \$100,001 and \$150,000

#### Question 6

Ashland Fiber Network: Good  
City Parks: Very Good  
Electric Utility: Good  
Fire & Rescue: Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Good  
Water Quality: Very Good  
Utility Billing: Very Good

#### Question 7

(AFN both Fair and Good). Pretty good services. Could be better, but budget constraints are a factor.

#### Question 8

- For renovating and expanding City Hall downtown

#### Question 9

(expansion if absolutely necessary) Keep the construction costs down. We need a City Hall presence downtown.

#### Question 10

- Somewhat Confident

#### Question 11

Need to work on this.

#### Question 12

- Yes

#### Question 13

- Occasionally

#### Question 14

Try to conserve water and electricity. Will go to solar panels when we re-roof.

#### Question 15

A lot will have to change if we have another smokey summer or two. Hard to say what the future holds for us. Traffic in summer is more of a problem.

---

### Name not shown

inside Ashland

June 10, 2019, 5:04 PM

#### Question 1

No response

#### Question 2

- 51 to 60

#### Question 3

- Female

#### Question 4

- Caucasian

#### Question 5

- Between \$100,001 and \$150,000

#### Question 6

Ashland Fiber Network: N/A  
City Parks: Very Good  
Electric Utility: Good

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

Fire & Rescue: Very Good  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Good  
Water Quality: Very Good  
Utility Billing: Fair

### Question 7

I don't think AFN is making money for the city (perhaps I am wrong). If not, I think it should be dumped. I'm also disappointed that so many homeless gather in the parks to be fed and sometimes deface the bathrooms. Have been concerned to go in on several occasions. Would like to see more enforcement of illegal camping and camping in buses/trucks/etc. for days on city streets.

### Question 8

- I don't know

### Question 9

Whatever is the least expensive option. I have been in City Hall and I realize the need for renovations and/or for city hall to move. I hope that the original building can be saved because I know it is historic but only if it makes sense for another use. I am very concerned about the city's incredible level of debt now, though.

### Question 10

- Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

### Name not available

June 10, 2019, 6:13 PM

### Question 1

No response

### Question 2

- 61 to 70

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$30,001 and \$40,000

### Question 6

Ashland Fiber Network: N/A  
City Parks: Very Good  
Electric Utility: Very Good  
Fire & Rescue: Excellent  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Good  
Water & Energy Audit: N/A  
Water Quality: Good  
Utility Billing: Very Good

### Question 7

No response

### Question 8

- For renovating City Hall downtown (no expansion)

### Question 9

No response

### Question 10

- Confident

### Question 11

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

Important info received fro CERT training and becoming a Firewise Community. Thank you Ashland Fire Dept!!

### Question 12

- No

### Question 13

- Yes

### Question 14

Don't flush each time, irrigate early, open window at night and close up early. Set air conditioning a little high. Turn off lights

### Question 15

No response

---

### Name not shown

inside Ashland

June 10, 2019, 6:55 PM

### Question 1

97520

### Question 2

- 51 to 60

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Under \$20,000

### Question 6

Ashland Fiber Network: N/A

City Parks: Very Good

Electric Utility: Good

Fire & Rescue: Excellent

Police & Public Safety: Good

Street Maintenance & Repair: Fair

Water & Energy Audit: Fair

Water Quality: Good

Utility Billing: Good

### Question 7

No response

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

No response

### Question 10

- Not At All Confident

### Question 11

No response

### Question 12

- No

### Question 13

- Yes

### Question 14

No response

### Question 15

No response

---

### Name not available

inside Ashland

June 10, 2019, 9:46 PM

### Question 1

No response

### Question 2

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

- 61 to 70

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: N/A  
City Parks: Excellent  
Electric Utility: Very Good  
Fire & Rescue: Excellent  
Police & Public Safety: Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Poor

### Question 7

I am deeply troubled by the way the City is handling "infill". Public input is given lip service but no clout. I have seen developments forced upon residents without much care given to the opinions of those impacted by them. This is not in the spirit of the Ashland I came to over 20 years ago. Infill is authorized by the city without care to those affected. I thought this was a community, but I no longer feel that way. Neighbors wishes are disrespected and developers are given what they ask for. I also object to the change in building codes that allows someone to build a unit that towers over someone's yard and invades the privacy of one's home. This happened to me-- a neighbor build a 2 story unit overlooking my private yard and into my bedroom!! I spent over 500,000 on a home that has now lost appeal. My solution-- a privacy screen. Has the city come up with codes for that?? And if not, why not???

As far as city of Ashland utility rates, I hear there is another raise on the way. Will these increases occur every year? And how do you expect people in low income housing or those who are retired to keep up with this constantly rising rate? I find this unacceptable.

In short I am very disillusioned with the tactics of the City of Ashland. I no longer feel that you represent me or others like me who came here a long time ago. What is going on here is not in the spirit of community.

### Question 8

- I don't know

### Question 9

No response

### Question 10

- Very Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

I use less water, less electricity (wear a jacket when cool or open windows to cool house down at night), I am a light consumer in general, I recycle and do not waste. I grow most of my food in the summer and put up food for the winter.

### Question 15

I have had trouble getting the police, though there are several new officers in town, to address issues I have had with a neighbor's dogs (3) who are off leash a lot, are not walked but walk themselves and on occasion have charged passerbys. One of those was my 4 year old grandson. I had to call the police at least twice and did not feel that they made a serious effort to address this problem. I asked for a call back when the problem was addressed but never heard back. This should have been handled differently.

---

### Name not available

inside Ashland

June 11, 2019, 1:45 PM

### Question 1

No response

### Question 2

- 41 to 50

### Question 3

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

- Female

### Question 4

- Caucasian

### Question 5

- Between \$100,001 and \$150,000

### Question 6

Ashland Fiber Network: Good  
City Parks: Fair  
Electric Utility: Good  
Fire & Rescue: Good  
Police & Public Safety: Poor  
Street Maintenance & Repair: Fair  
Water & Energy Audit: Good  
Water Quality: Good  
Utility Billing: Fair

### Question 7

Police presence focusing on drug problems at the high school and other areas than downtown is needed.

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

Moving to Briscoe allows for parking in a way that downtown location does not.

### Question 10

- Confident

### Question 11

No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

We have done every energy saving modification available to us, but instead of paying less for electricity and water, we are paying more due to fees that are added to our bill that do not directly relate to our consumption of electricity or water. It is very discouraging and a disincentive to energy-saving when our efforts to conserve do not also reduce our bills. We should be paying less for electricity and water because we are using less electricity and water. It is not fair to make City residents pay for non-utility expenses like personnel, through utility billing.

### Question 15

See above. Please stop adding non-utility related expenses fees and taxes to utility bills.

---

### Name not available

June 11, 2019, 3:00 PM

### Question 1

PS 7

### Question 2

- 81 or older

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$30,001 and \$40,000

### Question 6

Ashland Fiber Network: Fair  
City Parks: Good  
Electric Utility: Good  
Fire & Rescue: Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: Good  
Water Quality: Good  
Utility Billing: N/A

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

### Question 7

(selected both fair and good for audits) I don't like the water when we have to drink TID water.

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

No response

### Question 10

- Not At All Confident

### Question 11

No response

### Question 12

- No

### Question 13

- Yes

### Question 14

I try to conserve water and heating and lighting.

### Question 15

No response

---

### Name not available

June 12, 2019, 2:54 PM

### Question 1

No response

### Question 2

- 41 to 50

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Above \$200,000

### Question 6

Ashland Fiber Network: Poor  
City Parks: Very Good  
Electric Utility: Fair  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Poor  
Water & Energy Audit: N/A  
Water Quality: Good  
Utility Billing: Good

### Question 7

No response

### Question 8

- For renovating City Hall downtown (no expansion)

### Question 9

No response

### Question 10

- Somewhat Confident

### Question 11

I have zero confidence that I could get out of Ashland should the need arise. The streets are too narrow (even in brand-new developments). It is difficult to navigate the narrow streets with cars parked on one/both sides, trash cans strewn about, construction cones everywhere, and the oncoming car wanting pass in opposite direction. There is no way an emergency vehicle can get through those conditions. Prime example would be High Street...

### Question 12

- Yes

### Question 13

- Yes



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### Question 14

No response

### Question 15

No response

---

### Name not available

June 13, 2019, 10:32 AM

### Question 1

PS 7

### Question 2

- 61 to 70

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: Good  
City Parks: Very Good  
Electric Utility: Very Good  
Fire & Rescue: Excellent  
Police & Public Safety: Excellent  
Street Maintenance & Repair: Good  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Good

### Question 7

Too many dogs in Parks, start enforcing the leash laws!

### Question 8

- I don't see the need for a new or improvements to the existing City Hall

### Question 9

Start living within your means

### Question 10

- Very Confident

### Question 11

The weakest aspect of any emergency situation is the "Road Diet"

### Question 12

- No

### Question 13

- Yes

### Question 14

Thermostat settings, insulation, LED bulbs, dried up lawn

### Question 15

No response

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### Name not available

June 13, 2019, 10:39 AM

### Question 1

PS 8

### Question 2

- 71 to 80

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

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### Question 6

Ashland Fiber Network: Very Good  
City Parks: Fair  
Electric Utility: Good  
Fire & Rescue: Good  
Police & Public Safety: Good  
Street Maintenance & Repair: Poor  
Water & Energy Audit: N/A  
Water Quality: Good  
Utility Billing: Good

### Question 7

No response

### Question 8

- I don't see the need for a new or improvements to the existing City Hall

### Question 9

No response

### Question 10

- Somewhat Confident

### Question 11

Not knowing the impact (fire vs flood vs earthquake) makes me not very confident

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Conserving water - saving and reusing plastic bags, recycling, avoiding buying plastic bottles

### Question 15

Please get creative about keeping dogs out of Lithia Park - try more volunteer doggie patrol - visitors are especially uninformed of consequences.

### Name not available

June 13, 2019, 3:55 PM

### Question 1

PS 9

### Question 2

- 61 to 70

### Question 3

- Male

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: Very Good  
City Parks: Excellent  
Electric Utility: N/A  
Fire & Rescue: Excellent  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: N/A  
Water Quality: Excellent  
Utility Billing: N/A

### Question 7

No response

### Question 8

- I don't know

### Question 9

No response

### Question 10

- Somewhat Confident

### Question 11

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No response

### Question 12

- Yes

### Question 13

- Yes

### Question 14

Solar; water minimized with timer, walking and biking to do errands, keeping winter heating and summer A/C to minimum.

### Question 15

Budgeting for extraneous issue such as Olympic-size pool is unwarranted. I love Ashland culture and parks, but we are on the verge of over committing resources to "extras". Also increased surcharges on utility bills need to be for emergencies or necessary utility issues.

---

### Name not available

June 14, 2019, 12:01 PM

### Question 1

PS 10

### Question 2

- 61 to 70

### Question 3

- Female

### Question 4

- Caucasian

### Question 5

- Between \$50,001 and \$100,000

### Question 6

Ashland Fiber Network: Good  
City Parks: Good  
Electric Utility: Good  
Fire & Rescue: Very Good

Police & Public Safety: Very Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: Good  
Water Quality: Very Good  
Utility Billing: Fair

### Question 7

No response

### Question 8

- For renovating City Hall downtown (no expansion)

### Question 9

It seems like City Hall should be downtown. However, it's a tight space and increasing the size might pose difficulties. Briscoe would be my second choice - seems to be an underused place - and it has parking.

### Question 10

- Not At All Confident

### Question 11

I get overwhelmed by the long lists of supplies; I would appreciate something broken down into manageable increments. Also water is an issue, especially when I am trying to avoid using plastic - water delivery options or single use seem to be the most prevalent recommendations and those involve single use plastic, plastic, and bottled water versus tap water.

### Question 12

- No

### Question 13

- Yes

### Question 14

Mini split installed. Bought an electric car. Use sweaters and comforters in the winter.

### Question 15

Need more plug in spots for EV's please! I deeply appreciate the available spots downtown especially since my driveway is too high for my Bolt to clear, so I rely on charging in the spots downtown. However, those charges are frequently in use, especially at the Pioneer Street lot. I work full time, so depend on being able to charge when I am downtown on the

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weekends. I am always happy to see the chargers being used, but some times it's a worry and I have to make several attempts before I can charge my car.

---

### Name not available

June 14, 2019, 12:22 PM

#### Question 1

PS 11

#### Question 2

- 61 to 70

#### Question 3

- Prefer Not to Answer

#### Question 4

- Caucasian

#### Question 5

- Between \$100,001 and \$150,000

#### Question 6

Ashland Fiber Network: Very Good  
City Parks: Excellent  
Electric Utility: Good  
Fire & Rescue: N/A  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Very Good  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Very Good

#### Question 7

No response

#### Question 8

- For moving City Hall to the Briscoe School Building

#### Question 9

Keep the playground and grassy area for the kids. If it's possible to use the unused portion of the school and keep the artists in place that would

be ideal.

#### Question 10

- Somewhat Confident

#### Question 11

We've been looking on line at the things we need to gather.

#### Question 12

- No

#### Question 13

- Yes

#### Question 14

Use less air conditioning. Have low energy light bulbs.

#### Question 15

I would like some action taken regarding the deer. The ticks are a big concern as they carry more diseases that just Lymes and they have attacked dogs.

---

### Name not available

June 14, 2019, 2:45 PM

#### Question 1

PS 12

#### Question 2

- 61 to 70

#### Question 3

- Female

#### Question 4

- Caucasian

#### Question 5

- Prefer Not to Answer

## Engage Ashland Spring 2019

Engage Ashland Spring 2019

### Question 6

Ashland Fiber Network: Excellent  
City Parks: Good  
Electric Utility: Excellent  
Fire & Rescue: Very Good  
Police & Public Safety: Very Good  
Street Maintenance & Repair: Fair  
Water & Energy Audit: N/A  
Water Quality: Very Good  
Utility Billing: Very Good

### Question 7

Parks are good, but Parks Commissioners have poor judgement and don't listen to people.

### Question 8

- For moving City Hall to the Briscoe School Building

### Question 9

No response

### Question 10

- Somewhat Confident

### Question 11

Unclear traffic plan and routes for exiting city.

### Question 12

- Yes

### Question 13

- Occasionally

### Question 14

Yes, aware of it now that I see it in the packet. Reduce AC & heat usage.

### Question 15

Adjust thinking to the reality that the city will have less income from tourists from now and due to smoke. Spend city money on things that benefit residents, not administration.

Team Notes

Cypress Point Loop

	Notes
	Twelve residents answered the door.

Clay Street & Birchwood Lane

	Notes
	Fourteen residents answered the door.
1	Resident wanted Uber and staff let him know Uber is allowed to operate in Ashland now.
2	Residents were from Kenya and were very happy with the ambulance service (called it superb). Jim and Ron helped them when they used the ambulance service. They were also concerned about the property owner not maintaining the common areas of the property better.
3	Resident inquired about three firefighters.
4	Resident doesn't want to go to the Senior Center anymore. Doesn't feel welcome. They no longer have the sewing days for people who need clothes mended (she volunteered), they replaced that scheduled time for the room with yoga classes. Not the same feel anymore, doesn't feel supportive of seniors in need. She would like to see the Senior Center more focused on health.
5	Resident said the city can always have more parks. The new development on Snowberry is too dense and they know about public meetings.
6	Great job. Resident was supportive of ambulance service.
7	Resident was concerned with cutting the Fire Department and increasing the Police Department. No to any increases. Thought better welcoming community, but 3176 is counter to that.
8	Resident said they thought the City was doing fine.
10	Resident hated the taste of water stating that it tasted like Chlorine. Resident also disliked the deer.
12	Resident said nothing wrong with the City as far as she's concerned.
13	Resident will take the survey online and likes all that the City is doing.

Oregon Street

	Notes
	Seven residents answered the door.
1	Resident is a SOU student and was concerned there was not a lot of street lights for walking and along RV bike path.
2	Resident was concerned about Utility fees which could drive her out of town along with property tax increases. She has never seen patrol of Garden Way park, but has noticed damage to restrooms. She also walks her dog early in the morning to Garden Way park and is a bit intimidated by the homeless folks that are there because she is an older woman by herself. She made it clear several times that she has never had any problems and no one has ever bothered her. She was wondering if the police could possibly go by there early in the morning to check on things. Acorn woodpeckers are drilling holes in one of the utility poles. She likes the birds, but is worried that the stability of the pole will suffer. She was also concerned about funding of Fire Department.

Village Green

	Notes
	Thirteen residents answered the door.
1	Resident wanted to know why Fire engines respond to medical calls. It costs too much to send all those people.
2	Resident was concerned about peace meals having a place to go and concerned with dogs off the leash
3	Resident was concerned with homeless issue and panhandling
4	Resident was concerned with smoke and homeless issues downtown
5	Resident was not happy with fiscal management; not happy with response from City about a complaint given to the City

## Oak Street

	Notes
	Thirteen residents answered the door.
1	Resident stated that a homeless person tried to get into their house. APD responded quickly. Other folks in the area have had similar problems. All in all, Ashland is a lovely place to live.
2	Biggest complaint: homeless persons near dog park
3	Resident feels great about things, but disappointed in losing homeless meals. Disagreed with changes at Senior Center. Concerned about homeless persons who can't get shelter and meals. Good experience with APD.
4	If any complaint, it's about fees. Never bad encounters with administration. "We love Ashland"
5	Rats are a problem; much worse than in past. Her understanding is that the City used to undertake rat eradication but no longer does so.
6	Senior citizens need to be treated well; treated badly last year; City succumbed to bean counters. Otherwise quite happy with City.
7	Smoke concerns. Parks should remove fire pits and cut firewood in parks. Problem with dogs in Lithia and Mountain. Formaldehyde in smoke from forest fires? City should make available medical prescriptions to deal with toxics in smoke?
8	Detour for Hersey is confusing for out-of-towners.
9	This resident volunteers with Vanessa and Jason. What can the City do to help homeless? City should work on evacuation in wildfires and affordable housing. Doesn't care about budgets.
10	Too much money is spent on Parks, especially since no expansion of boundaries. City used to the sent send out budget summary to all citizens; should do so again..
11	Increasing utility fees drives rent increases. Understands public safety cuts, but not liking it. Happy with Police and Fire. Pretty understanding., Do a better job of explaining the budget; more specifics. Feels safe, loves City and Parks. Votes yes on all bond measures. City should live within its means; have a plan for budget. Appreciates fire prevention efforts.

## Granite Street

	Notes
	Ten residents answered the door.
1	Very happy 30+ years in Ashland, City doing great. Deer transmitting ticks and diseases. PD very responsive. Smoking ban has impacted quality of life in neighborhood (traveler's on bench).
2	Homeless issues in neighborhood – fights, cursing, etc. around bench on Granite Street
3	Trail from City to Grizzly Peak; noticeable improvement in travelers downtown has improved; watershed is managed to perfection, hate the deer, immunization rate is embarrassing, pretty happy overall.
4	Lived since 70's – wants a positive solution to bench – don't just remove it. Police response has been great. Speed on Granite sometimes is bad – has had cats hit several times. Utility bill not a real hot button issue. Wants to be sure funds are needed. Fire Department is amazing.
5	Likes concept of more surveillance cameras in parks. Has seen positive effects. Teacher in talent loves the area.
6	Lived in Ashland since the 60's additional freeway exits for fire safety exit. Expensive to live here water increases, have removed lawn to save money.
7	Transient with dogs – very scary can't walk her dog. Bench on granite is a problem. Ashland native loves the small town feel which has not changed.
8	Ice removal in winter could improve; can't hardly think of negatives. Lived here 35 years. Loves City dogs in park are a problem.
9	Budget accountability Utility Bill is too high. Has lived here since 70's. Don't hire staff that you don't have money for. Live within means, likes culture, quiet community.
10	20 years in Ashland – small community, beautiful location to live. Skate park too much supervision on skaters and not the travelers. Travelers are creepy and selling drugs out of buses. Girls feel unsafe.

## Grant Street

	Thirteen residents answered the door
1	Residents liked Fiber network (business positive), city parks. Both are CERT volunteers, street repair is okay better than others, energy audit positive. One liked the road diet and the other did not like the road diet.
2	Resident loves Ashland and road diet has it makes them feel safer.