

Referrals for Community Resources (COVID-19)

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| ACCESS (Food, Medical Equipment, HUD) <i>3630 Aviation Way, Medford</i> | 541-779-6691 | Only pantry open is at main location M-TH 10-1pm all other pantries are closed, Utility asst.- call and leave message, medical equipment- call and leave message with description of equipment needed, Rental and Deposit asst.- waitlist. All screening is done over the phone. (CW 3/26) | |
| Area Agency on Aging for Northern California (Lassen, Modoc, Shasta, Siskiyou & Trinity counties) | 503-842-1687 | For Northern California residents to call for referral to closest local senior center (meal pick up/delivery, transportation, etc) | |
| ADRC/Options Counseling (Aging and Disability Resource Connection) (Medicaid, Adv Directives, home visits) | 541-618-7572 | All services by phone only (Options Counseling still avail by phone) (NM 3/18) Katie keeping us updated. | |
| Alzheimer's Association 24/7 Helpline | 800-272-3900 | Phone lines open (CW 3/26) | |
| Ashland Emergency Food Bank (call for food box delivery) <i>560 Clover Lane, Ashland</i> | 541-488-9544 | Open but food brought out to clients, home delivery operating as well (CW 3/26); gift certificates for Shop N Kart also available (IG 3/27) | |
| DHS – Ashland (food stamps) <i>1658 Ashland St, Ashland</i> | 541-482-2041 | Open but limiting people in building/encouraging clients to use online services/phone appts (call ahead if need to go in), doing intakes over phone fast track applications (CW 3/18, NM 3/23, CW 3/26) | |
| DHS – Medford DSO (Disabilities Service Office) <i>28 W 6th St, Suite D, Medford</i> | 541-776-6210 | “ “ | |
| DHS – Medford APD (Aging & People with Disabilities) (Medicaid, elder abuse incl. financial) <i>2860 State St, Medford</i> | 541-776-6222 | “ “ | |
| Food & Friends Medford | Evelyn | 541-734-9505 x 3 | Still doing home deliveries but congregate meals by pre-arranged pick up only (3/26) |
| | Jane Davis- Kitchen Phone | 541-488-9850 | |
| | Jennifer (call for delivery sign ups) | 541-734-9505 x 1 | |
| | Jon | 541-734-9505 x 4 | |
| | Kristi | 541-734-9505 x 2 | |
| HASL (Handicap Awareness and Support League) (Social Security, HUD, WIC) | 541-479-4275 | Office closed, phone lines open to assist with needs and questions about filling out documents. Will mail, fax or email documents needed, NO medical equipment being loaned out, NO donations being accepted. Can help with HUD, Social Security, WIC, etc. over the phone. (CW 3/26) | |



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| Home care/assistance | Ashland-at-Home | 541-613-6985 | Accepting new members and functioning as usual (CW 3/26) |
| | Right-at-Home | 541-414-0800 | Operational (IG 3/17, CW 3/26) |
| | Visiting Angels | 541-773-5002 | Operational (IG 3/17, CW 3/26) |
| Legal assistance | Center for Non-Profit Legal Services (guardianships) | 541-779-7000 (60yrs+) 541-779-7291 (main) | Help over the phone (CW 3/26) |
| | Legal Document Center in Medford (low-cost self-help kits & form prep services) 1017 N Riverside Ave, Suite 106, Medford | 541-773-7636 | Open and able to make appointments (CW 3/26) |
| | Oregon State Bar-Lawyer referral line (+ Wills, Adv. Directive, Estate planning) | 1-800-452-7636 | Help over the phone (CW 3/26) |
| OHRA Community Resource Center, 611 Siskiyou Blvd, Unit 4, Ashland (next to Safeway) | | 541-631-2235 | Shelter is closed, helping with essential needs (sleeping bags, tents, water, food), Laundry vouchers for Henry's Laundry Mat, vouchers for showers at Petro Truck Stop. (CW 3/26) |
| Rogue Community Health – OHP asst + sliding scale services 99 Central Ave, Ashland | | 541-482-9741 | Not accepting new patients, all appts are over phone or video chat. (CW 3/26) |
| Rogue Valley Recovers (roguevalley.recovers.org) | | | Operational (NM 3/16, CW 3/26) |
| RVCOG Senior & Disability Services | | 541-664-6674 | Office is closed to public, offering help and resources by phone (CW 3/26) |
| SHIBA (Medicare) | | 541-857-7780 | Only phone appts (3/26) |
| Social Security Office, Medford | | 1-800-772-1213 | Office is closed, Able to provide limited help by phone (CW 3/26) |
| St. Vincent de Paul (Ashland) – leave message and will get a call back (rent & utility asst, home visits) | | 541-708-5650 | No home visits, communication by phone, text, email. Someone on call daily, sending documents online or over phone. (CW 3/26) |
| Transportation | Ashland Connector | 541-842-2055 | All RVTD services still running and don't foresee canceling (CW 3/18, CW 3/26) |
| | Call A Ride (RSVP) | 541-857-7783 | |
| | Crater Lake Taxi (can ask for 20% senior discount) | 541-333-3333 | |
| | RVTD Administration | 541-779-5821 | |
| | RVTD General Info (client questions about programs) | 541-779-2877 | |
| | Valley Lift (Paratransit) Coordinator: 541-842-2080 x1) | 541-842-2050 | |
| United Way (www.unitedwayofjacksoncounty.org) website has apps for emergency asst | | | Operational (IG 3/18) |
| Utility Assistance | ACCESS Heating Assistance | 541-779-6691 | See ACCESS above |
| | CoA Utility Dept | 541-488-6004 | Office closed, assistance available over phone (CW 3/26) |
| | Jackson County Fuel Committee | 541-488-2905 | Operating as usual (CW 3/26) |
| | OHRA Community Resource Center | 541-631-2235 | See OHRA above |



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| | Salvation Army, <i>922 N. Central Ave, Medford</i> | 541-773-6965 | M, T, TH, F 9-11am & 1-3pm Premade boxes of food available for pick up, Thrift stores closed, Help available by phone. (CW 3/26) |
| | St. Vincent de Paul (Ashland) | 541-708-5650 | See St. Vincent de Paul above |
| YMCA Child Care (Emergency childcare for K-5 for medical personnel, healthcare workers, first responders, essential personnel & vulnerable populations; fee but financial assistance available; weekdays through March 8a-6p, for more info: http://www.ashlandymca.org/News.asp?NewsID=594) | | 541-482-9622 | See notes to left (NM 3/19, CW 3/26) |

