

## Referrals for Community Resources (COVID-19)

ACCESS (Food, Medical Equipment, HUD) <i>3630 Aviation Way, Medford</i>	541-779-6691	Utility asst.- call and leave message, medical equipment- call and leave message with description of equipment needed, Rental and Deposit asst.- waitlist. All screening is done over the phone. (CW 3/26) Many food pantries open, call to verify hours prior to pick up (NM 12/7)	
Area Agency on Aging for Northern California (Lassen, Modoc, Shasta, Siskiyou & Trinity counties)	530-842-1687	For Northern California residents to call for referral to closest local senior center (meal pick up/delivery, transportation, etc)	
ADRC/Options Counseling (Aging and Disability Resource Connection) (Medicaid, Adv Directives, home visits)	541-618-7572	All services by phone only (Options Counseling still avail by phone) (NM 3/18) Katie keeping us updated.	
Alzheimer’s Association 24/7 Helpline	800-272-3900	Phone lines open (CW 3/26)	
Ashland Emergency Food Bank (call for food box delivery) <i>560 Clover Lane, Ashland</i>	541-488-9544	Open but food brought out to clients, home delivery operating as well (CW 3/26); gift certificates for Shop N Kart also available (IG 3/27)	
DHS – Ashland (food stamps) <i>1658 Ashland St, Ashland</i>	541-482-2041	Open but limiting people in building/encouraging clients to use online services/phone appts (call ahead if need to go in), doing intakes over phone fast track applications (CW 3/18, NM 3/23, CW 3/26)	
DHS – Medford DSO (Disabilities Service Office) <i>28 W 6<sup>th</sup> St, Suite D, Medford</i>	541-776-6210	“ “	
DHS – Medford APD (Aging & People with Disabilities) (Medicaid, elder abuse incl. financial) <i>2860 State St, Medford</i>	541-776-6222	“ “	
Food & Friends Medford	Kristi	Still doing home deliveries but congregate meals by pre-arranged pick up only (3/26)	
	Zara – Ashland Kitchen Phone		541-734-9505 x 3
	Jennifer (call for delivery sign ups)		541-488-9850
	Jon		541-734-9505 x 1
	Tanya		541-734-9505 x 4
		541-734-9505 x 2	



HASL (Handicap Awareness and Support League) (Social Security, HUD, WIC)		541-479-4275	Office closed, phone lines open to assist with needs and questions about filling out documents. Will mail, fax or email documents needed, NO medical equipment being loaned out, NO donations being accepted. Can help with HUD, Social Security, WIC, etc. over the phone. (CW 3/26) Leave message for call back (NM 12/7)
Home care/assistance	Right-at-Home	541-414-0800	Operational (IG 3/17, CW 3/26)
	Visiting Angels	541-773-5002	Operational (IG 3/17, CW 3/26)
Legal assistance	Center for Non-Profit Legal Services (guardianships)	541-779-7000 (60yrs+) 541-779-7291 (main)	Help over the phone (CW 3/26)
	Legal Document Center in Medford (low-cost self-help kits & form prep services) 1017 N Riverside Ave, Suite 106, Medford	541-773-7636	Open and able to make appointments (CW 3/26)
	Oregon State Bar-Lawyer referral line (+ Wills, Adv. Directive, Estate planning)	1-800-452-7636	Help over the phone (CW 3/26)
OHRA Community Resource Center, 611 Siskiyou Blvd, Unit 4, Ashland (next to Safeway)		541-631-2235	Shelter is closed, helping with essential needs (sleeping bags, tents, water, food), Laundry vouchers for Henry's Laundry Mat, vouchers for showers at Petro Truck Stop. (CW 3/26)
Rogue Community Health – OHP asst + sliding scale services 99 Central Ave, Ashland		541-482-9741	Accepting new patients; all appointments are by phone or video chat (NM 12/7)
Rogue Valley Recovers ( <a href="http://roguevalley.recovers.org">roguevalley.recovers.org</a> )			Operational (NM 3/16, CW 3/26)
RVCOG Senior & Disability Services		541-664-6674	Office is closed to public, offering help and resources by phone (CW 3/26)
SHIBA (Medicare)		541-857-7780	Only phone appts (3/26)
Social Security Office, Medford		1-800-772-1213	Office is closed, Able to provide limited help by phone (CW 3/26)
St. Vincent de Paul (Ashland) – leave message and will get a call back (rent & utility asst, home visits)		541-708-5650	No home visits, communication by phone, text, email. Someone on call daily, sending documents online or over phone. (CW 3/26)
Transportation	Ashland Connector	541-842-2055	All RVTD services still running and don't foresee canceling (CW 3/18, CW 3/26)
	Call A Ride (RSVP)	541-857-7783	
	Crater Lake Taxi (can ask for 20% senior discount)	541-333-3333	
	RVTD Administration	541-779-5821	
	RVTD General Info (client questions about programs)	541-779-2877	
	Valley Lift (Paratransit) Coordinator: 541-842-2080 x1)	541-842-2050	
United Way ( <a href="http://www.unitedwayofjacksoncounty.org">www.unitedwayofjacksoncounty.org</a> ) website has apps for emergency asst			Operational (IG 3/18)



Utility Assistance	ACCESS Heating Assistance	541-779-6691	See ACCESS above (first page)
	CoA Utility Dept	541-488-6004	Office closed, assistance available over phone (CW 3/26)
	Jackson County Fuel Committee	541-488-2905	Operating as usual (CW 3/26)
	OHRA Community Resource Center	541-631-2235	See OHRA above
	Salvation Army, 922 N. Central Ave, Medford	541-773-6965	M, T, TH, F 9-11am & 1-3pm Premade boxes of food available for pick up, Thrift stores closed, Help available by phone. (CW 3/26)
	St. Vincent de Paul (Ashland)	541-708-5650	See St. Vincent de Paul above
YMCA Child Care (Emergency childcare for K-5 for medical personnel, healthcare workers, first responders, essential personnel & vulnerable populations; fee but financial assistance available; weekdays through the pandemic 8a-6p, for more info: <a href="http://www.ashlandymca.org/News.asp?NewsID=594">http://www.ashlandymca.org/News.asp?NewsID=594</a> )		541-482-9622	See notes to left (NM 3/19, CW 3/26, NM 12/7)

