

Ashland Parks and Recreation Commission (APRC)

Recreation Program Refund Policy

1. A full cash refund or account credit with APRC will be offered to registrants for a course/activity that is canceled by the instructor or APRC.
2. A full cash refund or account credit with APRC will be offered to registrants who notify APRC of their desire to withdraw four (4) or more working days prior to the start of the course/activity.
3. Registrants who notify APRC of their desire to withdraw less than four (4) working days prior to the start will receive a full account credit with APRC.

For a course consisting of two (2) or more classes in a session:

4. If registrants choose to withdraw from a class/activity after the start date and time, and before the third class begins, the amount for two (2) classes will be prorated and charged for participation in the class/activity and the remaining amount will be applied to an account credit with APRC.
5. After the beginning of the third class of a course/activity, no refunds or account credits will be allowed unless a waiver is requested and approved by APRC.

Registrants may submit a waiver requesting a refund or credit for extenuating circumstances to be approved by APRC. Please call 541-488-5340 for more information.

Refunds or account credits will NOT be given for:

- Missed classes
- Moving or traveling out of the area
- Dissatisfaction with course content