

**Ashland Housing and Human  
Services Commission  
Special Meeting Agenda**



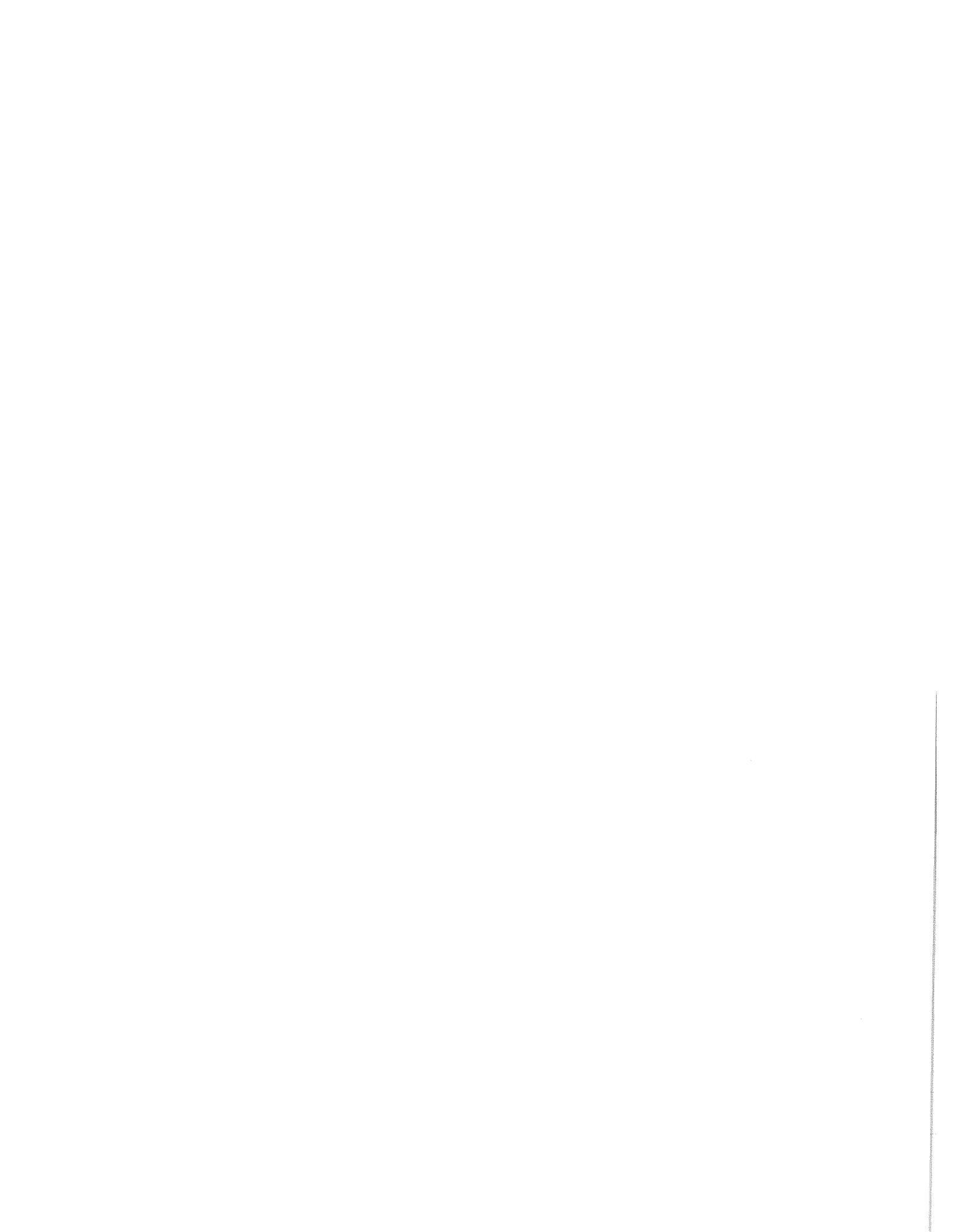
**October 25, 2018: 4:30 – 6:30pm**  
**Gresham Room of the Ashland Public Library**  
**410 Siskiyou Blvd.**

1. (4:30) **Welcome and Introductions-Connie Saldana** (5 min)
2. (4:35) **Review of the Questionnaire results and review of existing SSG priorities** (15 min)
3. (4:50) **Open Discussion about Questionnaire Results and Strategic Plan Priorities** (70 min)
4. (6:00) **Approval of Minutes** (5 min)  
September 27, 2018
5. (6:05) **Annual Update to the Council Discussion** (15 min)
6. (6:20) **November 15, 2018 Meeting Agenda Items**  
**Quorum Check** – Commissioners not available to attend upcoming regular meetings should declare their expected absence
7. (6:25) **Upcoming Events and Meetings**  
**Next Housing Commission Regular Meeting** 4:30-6:30 PM; November 15, 2018 in the Galaxy Room of the Ashland Hills Hotel
8. (6:30) **Adjournment**

|                                                                                                    |                                                                                                                                                                       |                                                                |                                                                                                                                                              |
|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Bring Mental Health services to Ashland<br><br>Seek ways to support overnight car camping program. | Work with City Council to identify programmatic priorities to offer for Social Service applicants.<br>Restructure grant process to be data driven and based on needs. | Support the development of workforce housing.<br><br>Land Bank | Promote alternative housing, such as multi-family housing, tiny house village, intentional communities, and focus on removing barriers to their development. |
| Funding for a shelter coordinator                                                                  | Establish single location, seven day a week shelter.                                                                                                                  | Support Porta-Pottie project                                   | Seek to increase DHS child care providers and family-friendly childcare                                                                                      |

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Community Development office at 541-488-5305 (TTY phone is 1-800-735-2900). Notification 48 hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to the meeting (28 CFR 35.102-35.104 ADA Title 1).





# Housing and Human Services Commission Memo

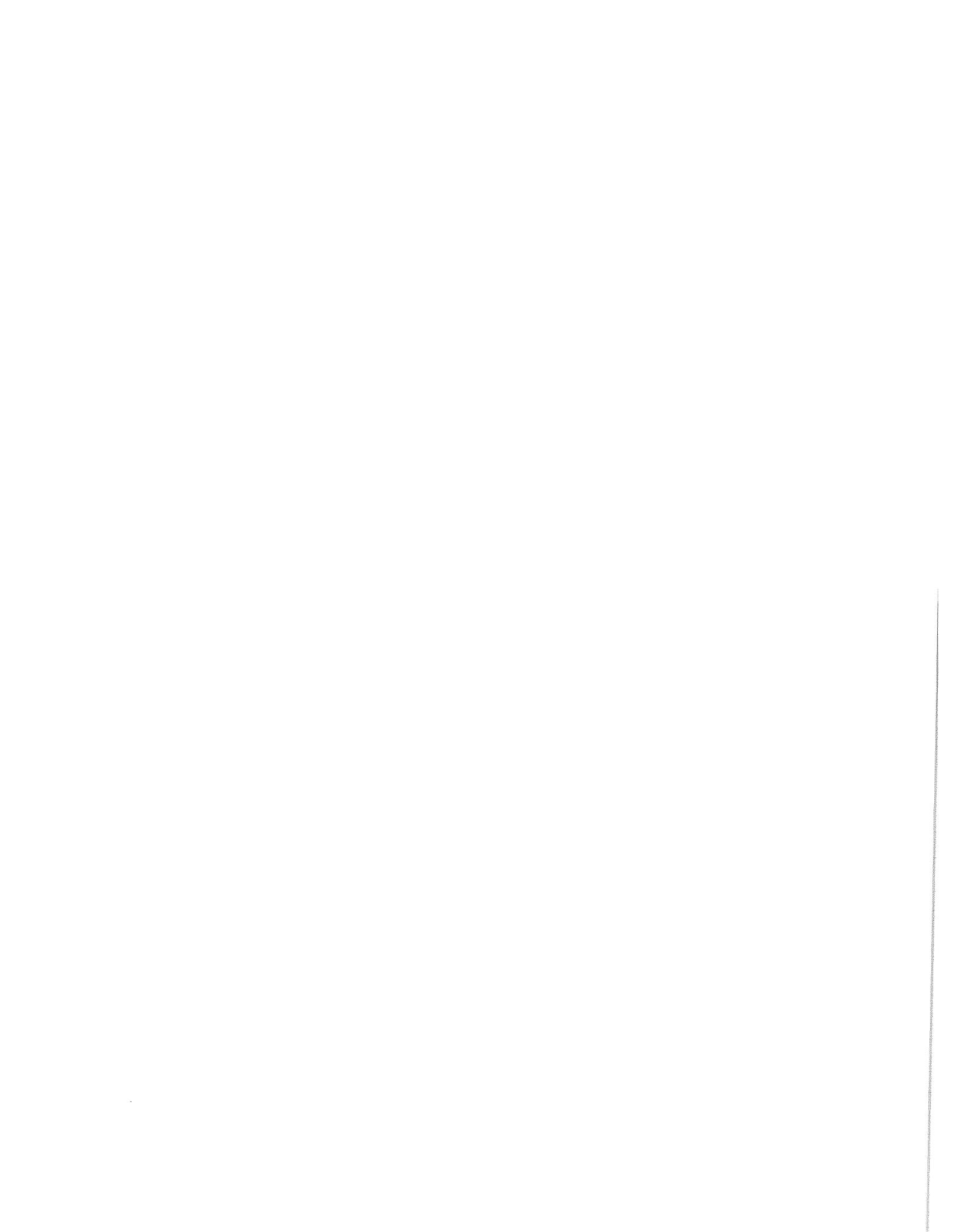
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TITLE: Social Service Grant Questionnaire results  
DEPT: Community Development  
DATE: October 25, 2018  
SUBMITTED BY: Linda Reid, Housing Program Specialist

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Attached are the results of the Questionnaire posted on Open City Hall for the Social Service Grant Priority Needs Update.







# Social Service Grant Priority Needs Update

October 23, 2018, 12:06 PM

## Contents

|      |                                 |    |
|------|---------------------------------|----|
| i.   | Summary of registered responses | 2  |
| ii.  | Survey questions                | 13 |
| iii. | Individual registered responses | 16 |

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

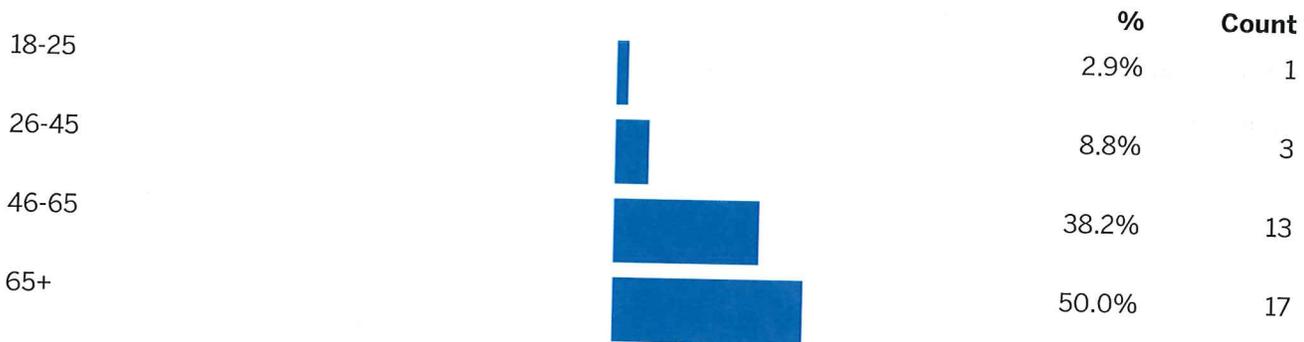
## Summary Of Registered Responses

As of October 23, 2018, 12:06 PM, this forum had: **Topic Start**

|                          |     |                              |
|--------------------------|-----|------------------------------|
| Attendees:               | 92  | September 28, 2018, 12:52 PM |
| Registered Responses:    | 34  |                              |
| Hours of Public Comment: | 1.7 |                              |

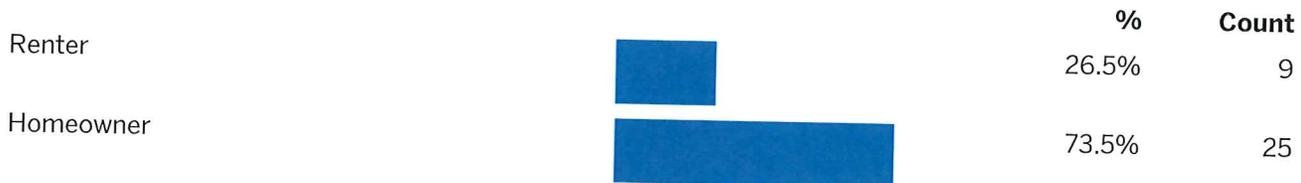
### QUESTION 1

Which option best describes your age range?



### QUESTION 2

Which option best describes your current housing situation?

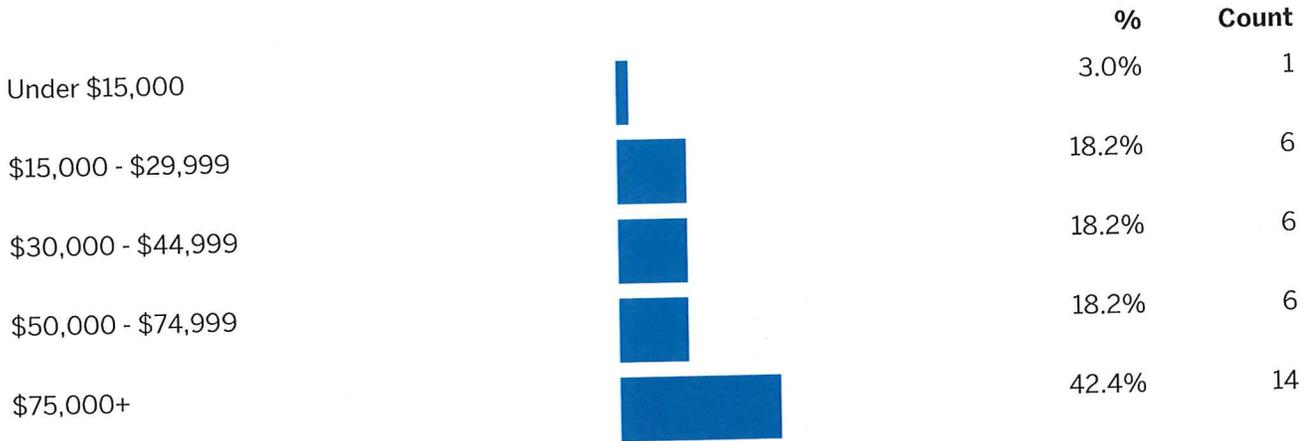


### QUESTION 3

Which option best describes your household's income range?

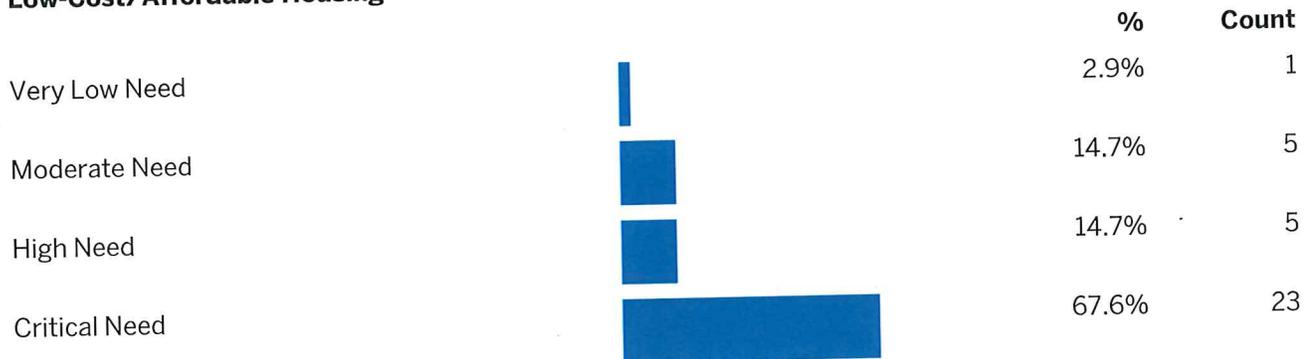
### Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.



#### QUESTION 4

#### Low-Cost/Affordable Housing



#### QUESTION 5

#### Any comments regarding affordable/low-cost housing?

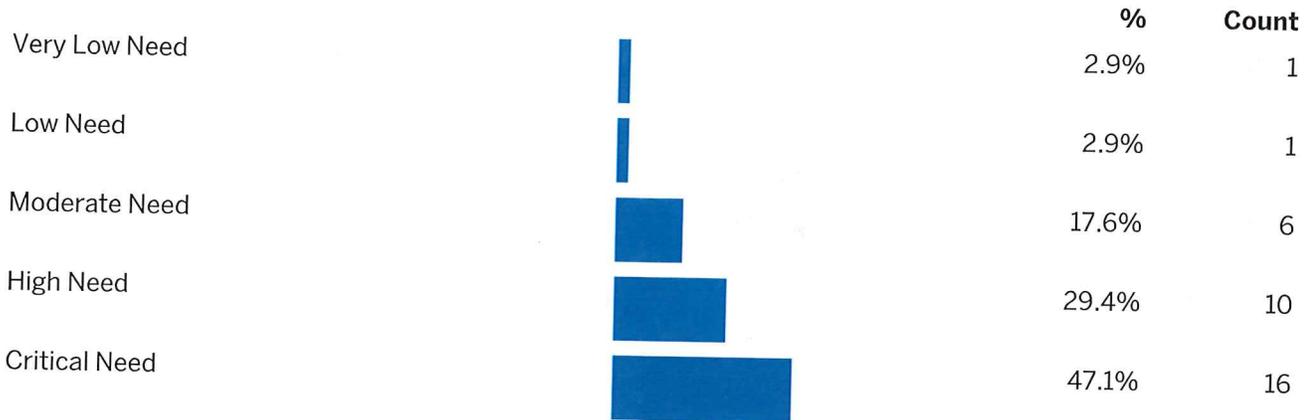
|          |    |
|----------|----|
| Answered | 18 |
| Skipped  | 16 |

#### QUESTION 6

#### Services to homeless populations

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.



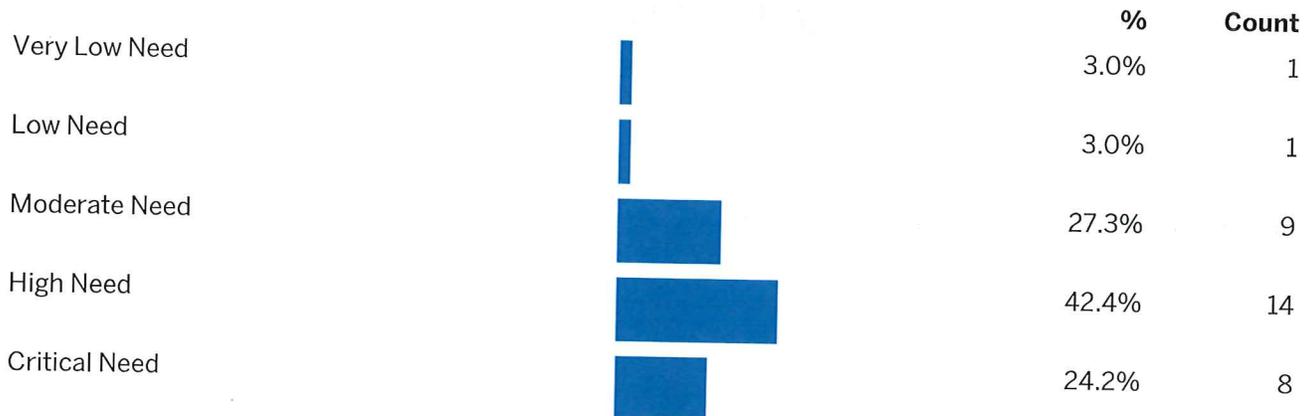
### QUESTION 7

#### Any comments regarding services for homeless populations?

|          |    |
|----------|----|
| Answered | 21 |
| Skipped  | 13 |

### QUESTION 8

#### Services for people experiencing drug and/or alcohol addiction.



## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### QUESTION 9

#### Any comments regarding services for people experiencing drug and/or alcohol addiction?

|          |    |
|----------|----|
| Answered | 15 |
| Skipped  | 19 |

### QUESTION 10

#### Services for people with developmental disabilities

|               | %     | Count |
|---------------|-------|-------|
| Low Need      | 11.8% | 4     |
| Moderate Need | 67.6% | 23    |
| High Need     | 11.8% | 4     |
| Critical Need | 8.8%  | 3     |

### QUESTION 11

#### Any comments regarding services for persons with developmental disabilities?

|          |    |
|----------|----|
| Answered | 8  |
| Skipped  | 26 |

### QUESTION 12

#### Services for people experiencing mental illness

|               | %    | Count |
|---------------|------|-------|
| Very Low Need | 2.9% | 1     |
| Low Need      | 5.9% | 2     |

### Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

|               |                                                                                   | %     | Count |
|---------------|-----------------------------------------------------------------------------------|-------|-------|
| Moderate Need |  | 23.5% | 8     |
| High Need     |  | 35.3% | 12    |
| Critical Need |  | 32.4% | 11    |

#### QUESTION 13

##### Any comments regarding services for persons experiencing mental illness?

|          |    |
|----------|----|
| Answered | 15 |
| Skipped  | 19 |

#### QUESTION 14

##### Services for seniors

|               |                                                                                     | %     | Count |
|---------------|-------------------------------------------------------------------------------------|-------|-------|
| Low Need      |  | 18.2% | 6     |
| Moderate Need |  | 48.5% | 16    |
| High Need     |  | 24.2% | 8     |
| Critical Need |  | 9.1%  | 3     |

#### QUESTION 15

##### Any comments regarding services for seniors?

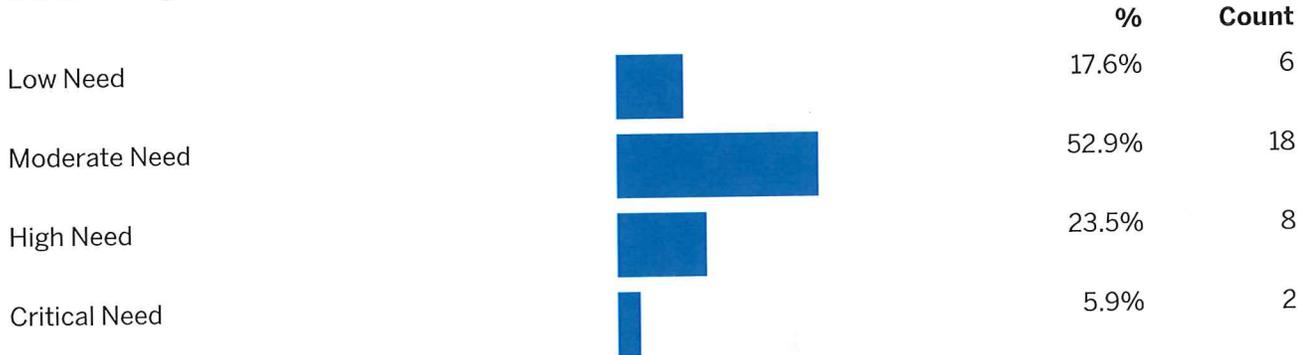
|          |    |
|----------|----|
| Answered | 13 |
| Skipped  | 21 |

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### QUESTION 16

#### Services for youth



### QUESTION 17

#### Any comments regarding services for youth?

|          |    |
|----------|----|
| Answered | 6  |
| Skipped  | 28 |

### QUESTION 18

#### Access to affordable health care



### QUESTION 19

#### Any comments regarding access to affordable healthcare?

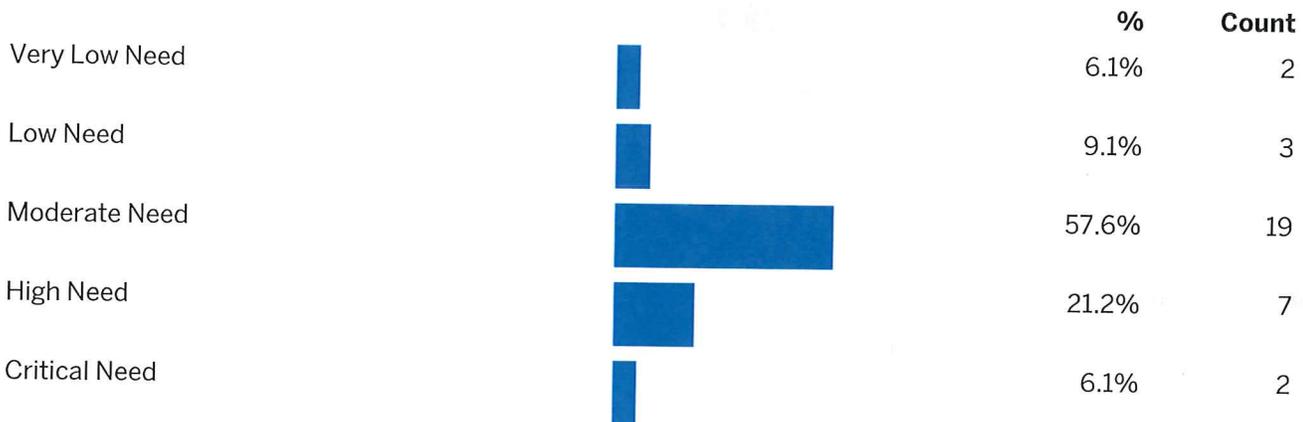
## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

|          |    |
|----------|----|
| Answered | 10 |
| Skipped  | 24 |

### QUESTION 20

#### Access to legal assistance/advocacy



### QUESTION 21

#### Any comments regarding access to legal services or advocacy assistance?

|          |    |
|----------|----|
| Answered | 5  |
| Skipped  | 29 |

### QUESTION 22

#### Life skills training



### Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

|               |                                                                                   | %     | Count |
|---------------|-----------------------------------------------------------------------------------|-------|-------|
| Moderate Need |  | 61.3% | 19    |
| High Need     |  | 16.1% | 5     |
| Critical Need |  | 9.7%  | 3     |

#### QUESTION 23

##### Any comments regarding life skills training?

|          |    |
|----------|----|
| Answered | 8  |
| Skipped  | 26 |

#### QUESTION 24

##### Access to public restrooms

|               |                                                                                     | %     | Count |
|---------------|-------------------------------------------------------------------------------------|-------|-------|
| Very Low Need |  | 2.9%  | 1     |
| Low Need      |  | 8.8%  | 3     |
| Moderate Need |  | 23.5% | 8     |
| High Need     |  | 38.2% | 13    |
| Critical Need |  | 26.5% | 9     |

#### QUESTION 25

##### Any comments regarding access to public restrooms?

|          |    |
|----------|----|
| Answered | 11 |
|----------|----|

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

Skipped

23

### QUESTION 26

#### Transportation

|               |                                                                                    | %     | Count |
|---------------|------------------------------------------------------------------------------------|-------|-------|
| Low Need      |   | 17.6% | 6     |
| Moderate Need |   | 44.1% | 15    |
| High Need     |   | 29.4% | 10    |
| Critical Need |  | 8.8%  | 3     |

### QUESTION 27

#### Any comments regarding transportation needs?

|          |    |
|----------|----|
| Answered | 5  |
| Skipped  | 29 |

### QUESTION 28

#### Access to affordable food and or meals

|               |                                                                                     | %     | Count |
|---------------|-------------------------------------------------------------------------------------|-------|-------|
| Very Low Need |  | 2.9%  | 1     |
| Low Need      |  | 5.9%  | 2     |
| Moderate Need |  | 41.2% | 14    |
| High Need     |  | 32.4% | 11    |

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

|               |                                                                                   | %     | Count |
|---------------|-----------------------------------------------------------------------------------|-------|-------|
| Critical Need |  | 17.6% | 6     |

### QUESTION 29

#### Any comments regarding access to affordable food and/or meals?

|          |    |
|----------|----|
| Answered | 14 |
| Skipped  | 20 |

### QUESTION 30

#### Access to affordable childcare options

|               |                                                                                     | %     | Count |
|---------------|-------------------------------------------------------------------------------------|-------|-------|
| Very Low Need |  | 6.7%  | 2     |
| Low Need      |  | 6.7%  | 2     |
| Moderate Need |  | 26.7% | 8     |
| High Need     |  | 50.0% | 15    |
| Critical Need |  | 10.0% | 3     |

### QUESTION 31

#### Any comments regarding access to affordable childcare?

|          |    |
|----------|----|
| Answered | 6  |
| Skipped  | 28 |

### QUESTION 32

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Other?

|          |    |
|----------|----|
| Answered | 3  |
| Skipped  | 31 |

### QUESTION 33

**Please list the three areas of need/services which are the most important to you, from most important to least important.**

|          |    |
|----------|----|
| Answered | 30 |
| Skipped  | 4  |

### QUESTION 34

**Please provide a list of unmet services needs or service gaps that you have noticed in the community.**

|          |    |
|----------|----|
| Answered | 17 |
| Skipped  | 17 |

### QUESTION 35

**Do you have any additional comments, concerns or suggestions?**

|          |    |
|----------|----|
| Answered | 8  |
| Skipped  | 26 |

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Survey Questions

#### QUESTION 1

Which option best describes your age range?

- 18-25
- 26-45
- 46-65
- 65+

#### QUESTION 2

Which option best describes your current housing situation?

- Renter
- Homeowner
- Unhoused

#### QUESTION 3

Which option best describes your household's income range?

- Under \$15,000
- \$15,000 - \$29,999
- \$30,000 - \$44,999
- \$50,000 - \$74,999
- \$75,000+

#### QUESTION 4

Low-Cost/Affordable Housing

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

#### QUESTION 5

Any comments regarding affordable/low-cost housing?

#### QUESTION 6

Services to homeless populations

- Very Low Need
- Low Need
- Moderate Need

- High Need
- Critical Need

#### QUESTION 7

Any comments regarding services for homeless populations?

#### QUESTION 8

Services for people experiencing drug and/or alcohol addiction.

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

#### QUESTION 9

Any comments regarding services for people experiencing drug and/or alcohol addiction?

#### QUESTION 10

Services for people with developmental disabilities

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

#### QUESTION 11

Any comments regarding services for persons with developmental disabilities?

#### QUESTION 12

Services for people experiencing mental illness

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

QUESTION 13

**Any comments regarding services for persons experiencing mental illness?**

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

QUESTION 14

**Services for seniors**

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

QUESTION 15

**Any comments regarding services for seniors?**

QUESTION 21

**Any comments regarding access to legal services or advocacy assistance?**

QUESTION 22

**Life skills training**

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

QUESTION 16

**Services for youth**

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

QUESTION 23

**Any comments regarding life skills training?**

QUESTION 24

**Access to public restrooms**

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

QUESTION 17

**Any comments regarding services for youth?**

QUESTION 25

**Any comments regarding access to public restrooms?**

QUESTION 18

**Access to affordable health care**

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

QUESTION 26

**Transportation**

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

QUESTION 19

**Any comments regarding access to affordable healthcare?**

QUESTION 20

**Access to legal assistance/advocacy**

## **Social Service Grant Priority Needs Update**

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

QUESTION 27

**Any comments regarding transportation needs?**

QUESTION 28

**Access to affordable food and or meals**

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

QUESTION 29

**Any comments regarding access to affordable food and/or meals?**

QUESTION 30

**Access to affordable childcare options**

- Very Low Need
- Low Need
- Moderate Need
- High Need
- Critical Need

QUESTION 31

**Any comments regarding access to affordable childcare?**

QUESTION 32

**Other?**

QUESTION 33

**Please list the three areas of need/services which are the most important to you, from most important to least important.**

QUESTION 34

**Please provide a list of unmet services needs or service gaps that you have noticed in the community.**

QUESTION 35

**Do you have any additional comments, concerns or suggestions?**

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Individual Registered Responses

#### Rich Rohde

inside Ashland

September 30, 2018, 6:05 PM

#### Question 1

- 65+

#### Question 2

- Homeowner

#### Question 3

- \$30,000 - \$44,999

#### Question 4

- Critical Need

#### Question 5

The city must set measurable and accountable goals for the number of affordable units built per year. Using Housing Trust Fund dollars to leverage funding with community partners needs to be a priority goal. Making a decision for addition funding above the marijuana tax is a must for this year

#### Question 6

- Critical Need

#### Question 7

The city must continue to support the work for a permanent shelter at one site that can provide supportive services .

#### Question 8

- High Need

#### Question 9

We need to treat drugs and alcohol addictions as a medical health need and not criminalize folks that are caught in addictions.

#### Question 10

- High Need

#### Question 11

Continue for fund housing for people with developmental disabilities.

#### Question 12

- Critical Need

#### Question 13

We need a mental health court, more mental health services located in Ashland and continue to prioritize mental health training for local police

#### Question 14

- Moderate Need

#### Question 15

Housing for seniors is a need locally that is affordable and modified for senior living. Recreational senior programs are pretty abundant.

#### Question 16

- Moderate Need

#### Question 17

No response

#### Question 18

- High Need

#### Question 19

The Oregon Health Plan has helped more people get health insurance, but there are those that still fall through the cracks. Many need to be encouraged to get on the OHP that are eligible but not thinking they can get it or not thinking it will help

#### Question 20

- Moderate Need

#### Question 21

No response

#### Question 22

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

- Moderate Need

### Question 23

No response

### Question 24

- High Need

### Question 25

More porta potties and new public restrooms

### Question 26

- High Need

### Question 27

No response

### Question 28

- High Need

### Question 29

No response

### Question 30

- Critical Need

### Question 31

City support for affordable childcare should be strategically considered

### Question 32

No response

### Question 33

- More mental health services locally
- More affordable childcare programs to meet the high need
- Increased funding for the Housing Trust Fund to leverage support for housing and renter issues. This could include support for the construction excise tax of 1% on residential and business construction

### Question 34

Extreme lack of mental health services and homeless care

### Question 35

No response

### Name not available

outside Ashland

September 30, 2018, 7:18 PM

### Question 1

- 46-65

### Question 2

- Renter

### Question 3

- \$15,000 - \$29,999

### Question 4

- Critical Need

### Question 5

We need workforce and family housing options for our workforce. We also need emergency housing to serve the most vulnerable and economic refugees.

### Question 6

- Critical Need

### Question 7

We need to address Ashland's camping ban and make space available for our homeless population.

### Question 8

- Moderate Need

### Question 9

We have a great program for getting people immediately into recovery... but the person has to want the services.

### Question 10

- Moderate Need

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 11

No response

### Question 12

- High Need

### Question 13

No response

### Question 14

- Low Need

### Question 15

IMHO there already exists a great level of service and resources for senior populations.

### Question 16

- Moderate Need

### Question 17

Additional resources for at risk and homeless youth are needed.

### Question 18

- High Need

### Question 19

No response

### Question 20

- High Need

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- High Need

### Question 25

This is a need for locals and visitors.

### Question 26

- High Need

### Question 27

No response

### Question 28

- Moderate Need

### Question 29

Community efforts ensure folks have access to food and 1 hot meal a day. We do need to build a community kitchen to better serve our needs.

### Question 30

- Low Need

### Question 31

No response

### Question 32

No response

### Question 33

- Emergency housing
- Rental assistance
- Space for homeless

### Question 34

The need for emergency, homeless and transitional housing options are the most pressing unmet need.

### Question 35

So glad to see city council members, city staff and community organizers working together to address homelessness.

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Name not available

outside Ashland

September 30, 2018, 7:42 PM

#### Question 1

- 46-65

#### Question 2

- Homeowner

#### Question 3

- \$15,000 - \$29,999

#### Question 4

- Critical Need

#### Question 5

Too many families continue to be edged out of Ashland and I worry we will eventually see another elementary school closure.

#### Question 6

- Critical Need

#### Question 7

Funding for immediate and direct needs must be a priority. Food, shelter, clothing. Southern Oregon Jobs with Justice continues to ensure that basic needs are met so that people can get stabilized and back into mainstream society.

#### Question 8

- Critical Need

#### Question 9

Gateway program is excellent but we need more (and updated) PR.

#### Question 10

- Low Need

#### Question 11

No response

#### Question 12

- Critical Need

#### Question 13

We must look at what the exclusion zone is doing to this population.

#### Question 14

- Moderate Need

#### Question 15

Low income seniors can be more targeted and invited to community meals.

#### Question 16

- Moderate Need

#### Question 17

No response

#### Question 18

- High Need

#### Question 19

No response

#### Question 20

- Moderate Need

#### Question 21

No response

#### Question 22

- Critical Need

#### Question 23

Pathways out of homelessness are needed.

#### Question 24

- Critical Need

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 25

Need more!

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- Critical Need

### Question 29

Rents go up and the one part of the family budget that is cut is how much one can pay for food. The community meals are crucial in this community.

### Question 30

- Low Need

### Question 31

No response

### Question 32

No response

### Question 33

- Hunger/food security
- Homelessness
- Shelter

### Question 34

Access to clothing other than Thursday free box and Friday Peace Meal.

Access to free or reduced bus tokens.

### Question 35

No response

inside Ashland

September 30, 2018, 9:17 PM

### Question 1

- 65+

### Question 2

- Homeowner

### Question 3

- \$30,000 - \$44,999

### Question 4

- Critical Need

### Question 5

No response

### Question 6

- Critical Need

### Question 7

A permanent shelter is needed for Ashland homeless. This includes a place for car parking that is safe with a porta potty.

### Question 8

- Critical Need

### Question 9

We need to support Medford's resources.

### Question 10

- Critical Need

### Question 11

No response

### Question 12

- Critical Need

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Name not shown

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 13

We need to ask Jackson County to provide Ashland with mental illness social workers.

### Question 14

- High Need

### Question 15

No response

### Question 16

- High Need

### Question 17

No response

### Question 18

- High Need

### Question 19

No response

### Question 20

- High Need

### Question 21

No response

### Question 22

- High Need

### Question 23

No response

### Question 24

- Critical Need

### Question 25

No response

### Question 26

- Critical Need

### Question 27

No response

### Question 28

- Critical Need

### Question 29

No response

### Question 30

- Critical Need

### Question 31

No response

### Question 32

No response

### Question 33

- Mental illness social workers are needed in Ashland.
- Affordable housing for middle and lower class families.
- Services for homeless and nearly homeless.

### Question 34

Full services for the non-housed in our community.  
Car parking for travelers and Ashland homeless.  
Overnight park for camping for travelers.  
A vibrant Affordable Housing Trust Fund - \$2.5 million minimum  
Staff person to write grants for affordable housing from the state and feds

### Question 35

Raise the emergency shelter temperature from 20 degrees to 35 or 40 degrees based on the health hazard to those who remain outside.

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**Name not available**

inside Ashland

September 30, 2018, 9:24 PM

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 1

- 46-65

### Question 2

- Homeowner

### Question 3

No response

### Question 4

- Moderate Need

### Question 5

No response

### Question 6

- Moderate Need

### Question 7

No response

### Question 8

- High Need

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- High Need

### Question 13

No response

### Question 14

- Low Need

### Question 15

No response

### Question 16

- Critical Need

### Question 17

No response

### Question 18

- High Need

### Question 19

No response

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

- High Need

### Question 23

No response

### Question 24

- High Need

### Question 25

No response

### Question 26

- Moderate Need

### Question 27

No response

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 28

- Moderate Need

### Question 29

No response

### Question 30

- High Need

### Question 31

No response

### Question 32

No response

### Question 33

No response

### Question 34

No response

### Question 35

No response

---

### Name not available

inside Ashland

October 1, 2018, 7:32 AM

### Question 1

- 65+

### Question 2

- Homeowner

### Question 3

- \$50,000 - \$74,999

### Question 4

- High Need

### Question 5

The lack of an adequate supply of affordable housing is the source of a multitude of other social problems, so housing is not only a moral issue, but the solution to a hoist of other problems...problems which require public revenue to address.

### Question 6

- High Need

### Question 7

No response

### Question 8

- High Need

### Question 9

It is obviously a huge problem with multiple impacts...however, one strategy for reducing the public impacts of addictions is what's called "housing first." "Housing first" takes the addict/alcoholic off the street, but it requires us to drop our moralistic approach to substance abuse.

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- Critical Need

### Question 13

There isn't room here to offer policy suggestions...suffice it to say that the abandonment of mentally ill people represents a profound moral lapse.

### Question 14

- Moderate Need

### Question 15

The most serious challenge for seniors in a relatively affluent town like ours is social isolation, and we need to expand programs that reduce it.

### Question 16

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

- High Need

### Question 17

No response

### Question 18

- High Need

### Question 19

We need to establish a county hospital.

### Question 20

- Low Need

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- Critical Need

### Question 25

Lack of adequate (and clean, well-supplied) public restrooms is not only an inconvenience for tourists and residents alike, but can turn into a public health nightmare of urine and feces deposited on sidewalks and parks. San Francisco perhaps spends more cleaning such messes up than it would cost to build and maintain public restrooms.

### Question 26

- High Need

### Question 27

RVTD is currently engaged in a 25-year planning process to expand and improve bus service...Ashland could partner with RVTD to provide circulator service to our town, not only for isolated seniors, but for homeless people to get to warming shelters and services.

### Question 28

- High Need

### Question 29

Dinners such as are provided by churches a few days a week should be expanded to a 7-days-a-week schedule.

### Question 30

- High Need

### Question 31

No response

### Question 32

No response

### Question 33

- housing
- mental health care
- addiction services

### Question 34

No response

### Question 35

No response

---

### Name not shown

inside Ashland

October 1, 2018, 8:38 AM

### Question 1

- 65+

### Question 2

- Homeowner

### Question 3

- \$30,000 - \$44,999

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 4

- Critical Need

### Question 5

No response

### Question 6

- High Need

### Question 7

No response

### Question 8

- Moderate Need

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- Moderate Need

### Question 13

No response

### Question 14

- Moderate Need

### Question 15

No response

### Question 16

- Moderate Need

### Question 17

No response

### Question 18

- High Need

### Question 19

No response

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- Moderate Need

### Question 25

No response

### Question 26

- High Need

### Question 27

No response

### Question 28

- High Need

### Question 29

No response

### Question 30

- High Need

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 31

No response

### Question 32

No response

### Question 33

- Affordable housing
- Transportation
- Help for seniors

### Question 34

No response

### Question 35

No response

---

### leigh madsen

inside Ashland

October 1, 2018, 9:11 AM

### Question 1

- 65+

### Question 2

- Homeowner

### Question 3

- \$30,000 - \$44,999

### Question 4

- Critical Need

### Question 5

Ashland has a labor force focused on minimum wage with the highest cost housing in the county. We need housing for our workers not just retirees.

### Question 6

- Critical Need

### Question 7

No response

### Question 8

- High Need

### Question 9

No response

### Question 10

- High Need

### Question 11

No response

### Question 12

- High Need

### Question 13

No response

### Question 14

- Moderate Need

### Question 15

No response

### Question 16

- High Need

### Question 17

No response

### Question 18

- High Need

### Question 19

No response

### Question 20

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

- High Need

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- Critical Need

### Question 25

No response

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- High Need

### Question 29

No response

### Question 30

- High Need

### Question 31

No response

### Question 32

No response

### Question 33

- rentals that are rent reasonable by HUD definition

- walk in mental health services for anyone
- Professional support for low oincome residents of Ashland. Support ACRC!

### Question 34

No response

### Question 35

No response

---

### Name not shown

inside Ashland

October 1, 2018, 11:26 AM

### Question 1

- 65+

### Question 2

- Homeowner

### Question 3

- \$75,000+

### Question 4

- High Need

### Question 5

No response

### Question 6

- Critical Need

### Question 7

No response

### Question 8

- Critical Need

### Question 9

No response

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 10

- High Need

### Question 11

No response

### Question 12

- Critical Need

### Question 13

No response

### Question 14

- Moderate Need

### Question 15

No response

### Question 16

- Moderate Need

### Question 17

No response

### Question 18

- High Need

### Question 19

No response

### Question 20

- High Need

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- High Need

### Question 25

No response

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- Moderate Need

### Question 29

No response

### Question 30

- High Need

### Question 31

No response

### Question 32

No response

### Question 33

- Housing the Homeless
- Low income housing
- Health Care for all

### Question 34

No response

### Question 35

No response

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

**Paul Grimsrud**  
outside Ashland  
October 1, 2018, 12:17 PM

### Question 1

- 46-65

### Question 2

- Homeowner

### Question 3

- \$15,000 - \$29,999

### Question 4

- Critical Need

### Question 5

The more affluent among us owe those of more modest means a chance like they had. Real estate prices will be affected but they will ultimately end up rising. Diversity will pay off. It is the responsibility of our community leaders to make this argument.

### Question 6

- Critical Need

### Question 7

Once again it is the role of our leaders to point out the long term social and moral advantages to helping others. Perhaps spiritual and Civic leaders can meet with members of the city government and find a way to spread this message.

### Question 8

- Critical Need

### Question 9

I believe money is not the big issue any more thanks to federal and state help. We need to be sure recovering alcoholics and addicts feel the community care about them, something I think we already do.

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- Critical Need

### Question 13

Often the same population that is homeless. Work on one problem improve both.

### Question 14

- High Need

### Question 15

Need may not be critical now but will be very soon. Rate of needed memory care will grow incredibly.

### Question 16

- Moderate Need

### Question 17

No response

### Question 18

- Critical Need

### Question 19

Find a way to locate anyone eligible for state or federal aid in the city. Getting documents and ID for the homeless is critical. Can the city issue some sort of provisional ID to help boot strap the acquisition other ID?

### Question 20

- Critical Need

### Question 21

Advocacy assistance of legal services will save money in the long by run. It's a practical issue not a moral one. Let's do what works.

### Question 22

- Critical Need

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 23

It would be nice to teach some in school. A free online course (or at local RCC) in critical thinking would be useful. It could cover everything and anything from comparative shopping to fake news to voter issues.

### Question 24

- Critical Need

### Question 25

We know the results of not having them. We can have the police keep an eye on the problem, or do the humane thing. The restroom situation is inadequate for residents, tourists, and the homeless. If I'm embarrassed to sneak into a restroom a lot of people are. I was denied access to Louie's to use the restroom and I'm a regular customer who was well dressed. I can't blame them.

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- Critical Need

### Question 29

Jason and Vanessa Houk are miracle workers we should support them and others.

### Question 30

No response

### Question 31

No response

### Question 32

No response

### Question 33

- Housing
- Housing
- Housing

### Question 34

Housing

### Question 35

No response

---

### Name not available

inside Ashland

October 1, 2018, 1:29 PM

### Question 1

- 65+

### Question 2

- Homeowner

### Question 3

- \$30,000 - \$44,999

### Question 4

- Critical Need

### Question 5

City should declare a housing crisis and get to work on this problem immediately.

### Question 6

- Critical Need

### Question 7

I don't feel the City is taking the issues of homeless people seriously enough. Housing should be a priority and the proposed shelter is a good start.

### Question 8

- High Need

### Question 9

The City and the county are trying to deal with addiction and it is a difficult problem. More money and more coordination of agencies is

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

needed.

### Question 10

- Moderate Need

### Question 11

Again more services needed

### Question 12

- High Need

### Question 13

Many of the homeless have mental health issues so need is great.

### Question 14

- Moderate Need

### Question 15

Many seniors help each other and many are quite affluent so need is not as urgent for them

### Question 16

- Moderate Need

### Question 17

No response

### Question 18

- High Need

### Question 19

I feel the county is doing what they can to provide affordable health care but much more is needed

### Question 20

- Moderate Need

### Question 21

Don't know much about this

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- High Need

### Question 25

Portapotties desperately needed especially in the south end of town

### Question 26

- High Need

### Question 27

I commend the transportation provided but more is needed

### Question 28

- Moderate Need

### Question 29

Meals are already provided and the Food Bank does a great job.

### Question 30

- High Need

### Question 31

Affordable childcare is always needed.

### Question 32

No response

### Question 33

- Affordable housing
- Affordable health care services
- Portapotties

### Question 34

Affordable housing

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

Counseling and other services such as showers for homeless.

No response

### Question 35

No response

### Question 12

- Moderate Need

---

### Alice Diffy

inside Ashland

October 1, 2018, 6:47 PM

### Question 13

No response

### Question 14

- Moderate Need

### Question 15

No response

### Question 16

- High Need

### Question 17

No response

### Question 18

- Critical Need

### Question 19

No response

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- Moderate Need

### Question 1

- 65+

### Question 2

- Renter

### Question 3

- \$75,000+

### Question 4

- Critical Need

### Question 5

No response

### Question 6

- Critical Need

### Question 7

No response

### Question 8

- High Need

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 25

No response

### Question 26

- Low Need

### Question 27

No response

### Question 28

- High Need

### Question 29

No response

### Question 30

- Moderate Need

### Question 31

No response

### Question 32

No response

### Question 33

- Housing
- Health services
- Mental health services

### Question 34

Housing

### Question 35

No response

---

### Name not available

inside Ashland

October 1, 2018, 10:23 PM

### Question 1

- 26-45

### Question 2

- Renter

### Question 3

- \$50,000 - \$74,999

### Question 4

- Critical Need

### Question 5

I run a small business and none of my employees can afford to live in town. I earn a modest but I believe above average income as a manager and my wife works part time to supplement our income. We have excellent credit and cannot qualify for a necessary amount to purchase a home within city limits that is not a townhouse (we have three young boys) or a complete disaster. I have no idea how lower income people survive in this town.

### Question 6

- Critical Need

### Question 7

Housing is #1. There simply aren't many options at all for the poor to be housed in Ashland.

### Question 8

- High Need

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- High Need

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 13

No response

### Question 14

- Low Need

### Question 15

No response

### Question 16

- Low Need

### Question 17

No response

### Question 18

- Critical Need

### Question 19

No response

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- Low Need

### Question 25

No response

### Question 26

- Low Need

### Question 27

No response

### Question 28

- Moderate Need

### Question 29

No response

### Question 30

- High Need

### Question 31

No response

### Question 32

No response

### Question 33

- Housing
- Housing
- Housing

### Question 34

No response

### Question 35

No response

---

**Name not available**

inside Ashland

October 6, 2018, 1:12 PM

### Question 1

- 65+

### Question 2

- Homeowner

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 3

- \$75,000+

### Question 4

- High Need

### Question 5

No response

### Question 6

- High Need

### Question 7

No response

### Question 8

- Moderate Need

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- High Need

### Question 13

No response

### Question 14

- Low Need

### Question 15

No response

### Question 16

- Low Need

### Question 17

No response

### Question 18

- Moderate Need

### Question 19

No response

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

- Low Need

### Question 23

No response

### Question 24

- High Need

### Question 25

No response

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- Low Need

### Question 29

No response

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 30

- High Need

### Question 31

No response

### Question 32

No response

### Question 33

- homeless

### Question 34

No response

### Question 35

No response

---

### Name not available

inside Ashland

October 12, 2018, 6:00 PM

### Question 1

- 65+

### Question 2

- Renter

### Question 3

- \$15,000 - \$29,999

### Question 4

- Critical Need

### Question 5

No response

### Question 6

- High Need

### Question 7

No response

### Question 8

- High Need

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- Moderate Need

### Question 13

No response

### Question 14

- Critical Need

### Question 15

No response

### Question 16

- Moderate Need

### Question 17

No response

### Question 18

- Moderate Need

### Question 19

No response

### Question 20

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

- Moderate Need

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- High Need

### Question 25

No response

### Question 26

- Critical Need

### Question 27

No response

### Question 28

- High Need

### Question 29

No response

### Question 30

- Moderate Need

### Question 31

No response

### Question 32

No response

### Question 33

- affordable housing

- adequate public transportation
- services for seniors living alone

### Question 34

See above. These are glaringly inadequate

### Question 35

No response

---

### Name not available

inside Ashland

October 12, 2018, 9:21 PM

### Question 1

- 65+

### Question 2

- Homeowner

### Question 3

- \$50,000 - \$74,999

### Question 4

- High Need

### Question 5

No response

### Question 6

- Critical Need

### Question 7

No response

### Question 8

- Critical Need

### Question 9

No response

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 10

- High Need

### Question 11

No response

### Question 12

- High Need

### Question 13

No response

### Question 14

- Moderate Need

### Question 15

No response

### Question 16

- High Need

### Question 17

No response

### Question 18

- Critical Need

### Question 19

No response

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- Critical Need

### Question 25

No response

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- Moderate Need

### Question 29

No response

### Question 30

- Moderate Need

### Question 31

No response

### Question 32

No response

### Question 33

No response

### Question 34

No response

### Question 35

No response

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**Jackie Bachman**

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

inside Ashland

October 13, 2018, 9:08 AM

### Question 1

- 46-65

### Question 2

- Renter

### Question 3

- \$75,000+

### Question 4

- Critical Need

### Question 5

We need to have more affordable housing for working families so our town stays balanced and healthy, with all ages of citizens, including school age kids.

### Question 6

- Critical Need

### Question 7

We need to help our homeless citizens get on a path to housing, work, and services. That's the right thing to do!

### Question 8

- Critical Need

### Question 9

We're finding needles in our Parks and addicts in the alleys. Let's do the right thing as a community and help our people! We need more navigation services and a regional services program where the most vulnerable can go during the day for showers, laundry, counseling services, food, and then a local place to sleep so they stay healthy.

### Question 10

- Critical Need

### Question 11

Our children with disabilities get services through the schools, but once they age out at 22, there are not enough services to support them in the community. We need to provide more group homes and life coaches for these people.

### Question 12

- Critical Need

### Question 13

We have counseling services, but not enough affordable places for people to live and become stable in their lives. We need to get a roof over their heads with a "housing first model", and then provide the counseling to live stable lives, work, and end addictions.

### Question 14

- High Need

### Question 15

We're on the right track with the new Parks Senior Services Division. Now we just need to keep focus on building our senior services program so we can connect people to the services they need as they and their parents age.

### Question 16

- Moderate Need

### Question 17

Our Parks are great for kids! We need to keep on providing outreach to kids who might be hungry or need counseling services.

### Question 18

- Critical Need

### Question 19

We have Ashland citizens who are suffering because they cannot afford the healthcare that they need. This leads to depression, addiction, and homelessness. We need to provide adequate healthcare to break this cycle.

### Question 20

- High Need

### Question 21

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

We need more legal services fairs so people can get free legal advice to end the cycle of tickets and no identification.

### Question 22

- Critical Need

### Question 23

This requires more trained life skills coaches who can council vulnerable people who need help with budgeting, working, locating services, getting housing and shelter.

### Question 24

- Critical Need

### Question 25

We should permit overnight parking at designated establishments like churches and businesses who agree to allow vetted people to stay. Then portable restrooms should be provided either by the community volunteers or city.

### Question 26

- High Need

### Question 27

We need more RVTD routes, that reach people up in the hills. We should combine Uber with main routes so people with disabilities can GET to the current bus stops...

### Question 28

- Critical Need

### Question 29

We should support programs that organize meal service for the vulnerable like Vanessa Houk's kitchen and Food and Friends at senior center.

### Question 30

- Critical Need

### Question 31

With the closing of the SOU childcare program, our young parents are desperate for affordable childcare. We need to find ways to build and support affordable childcare programs.

### Question 32

No response

### Question 33

- Affordable housing
- Navigation for connecting vulnerable citizens to shelter, housing, services, counseling...
- Regional Service Center for the Unhoused so people have a place to go during the day to connect with services

### Question 34

More affordable housing for working families and very low income individuals.

More daytime regional service centers for the Unhoused with counseling, meal, laundry, and shower services

More child daycare and preschool programs

### Question 35

People need to get involved and support the organizations who bring social services to our community: OHRA, Food Bank, Maslow Project, St Vincent de Paul, Columbia Care, Faith Community, the City

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### Name not shown

inside Ashland

October 13, 2018, 9:19 AM

### Question 1

- 65+

### Question 2

- Renter

### Question 3

- \$15,000 - \$29,999

### Question 4

- Critical Need

### Question 5

I am a low income woman senior living on my social security and a part time job. I have to move out of my rental home of 10 yrs and I am facing the challenge of finding good low income housing in Ashland. I know

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

other women who have faced this same situation over the past 3-5 yrs. It is a critical need.

### Question 6

- High Need

### Question 7

No response

### Question 8

- Moderate Need

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- Moderate Need

### Question 13

No response

### Question 14

- Critical Need

### Question 15

No response

### Question 16

- High Need

### Question 17

No response

### Question 18

- Critical Need

### Question 19

No response

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- Moderate Need

### Question 25

No response

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- High Need

### Question 29

No response

### Question 30

- High Need

### Question 31

No response

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 32

No response

### Question 33

- Low-cost affordable housing
- Services for seniors
- Services to homeless populations

### Question 34

Low-income affordable housing

### Question 35

No response

---

### Name not shown

inside Ashland

October 13, 2018, 9:27 AM

### Question 1

- 46-65

### Question 2

- Renter

### Question 3

- \$75,000+

### Question 4

- Critical Need

### Question 5

It's a desperate need

### Question 6

- High Need

### Question 7

From shelter to permanently assisted living

### Question 8

- Moderate Need

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- High Need

### Question 13

No response

### Question 14

- High Need

### Question 15

The senior center debacle was disgraceful

### Question 16

- Low Need

### Question 17

No response

### Question 18

- Moderate Need

### Question 19

No response

### Question 20

- Moderate Need

### Question 21

No response

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- Critical Need

### Question 25

It is important to allow people to use public restrooms otherwise they will go where they can.

### Question 26

- High Need

### Question 27

No response

### Question 28

- Moderate Need

### Question 29

No response

### Question 30

- High Need

### Question 31

No response

### Question 32

No response

### Question 33

- Housing
- Mental health
- Services for homelessness

### Question 34

Services for homelessness. Mental health. Social services for seniors not recreation.

### Question 35

No response

### Name not shown

inside Ashland

October 13, 2018, 9:56 AM

### Question 1

- 46-65

### Question 2

- Homeowner

### Question 3

- \$75,000+

### Question 4

- Moderate Need

### Question 5

Low-cost/affordable housing is a nebulous term. What exactly do you mean? Subsidized housing?

### Question 6

- Moderate Need

### Question 7

Do you mean the population that immigrates here in the summer who are full-time homeless? Or local residents who suddenly become homeless? And, by services, what do you mean?: Housing, haircuts, toilets, showers, food, vaccinations?

### Question 8

- Moderate Need

### Question 9

No response

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 10

- Moderate Need

No response

### Question 11

No response

### Question 24

- Critical Need

### Question 12

- Moderate Need

### Question 25

No response

### Question 13

Again, what is meant by services? They probably need medications.

### Question 26

- High Need

### Question 14

- Moderate Need

### Question 27

No response

### Question 15

No response

### Question 28

- Moderate Need

### Question 16

- Moderate Need

### Question 29

No response

### Question 17

No response

### Question 30

No response

### Question 18

- Critical Need

### Question 31

No response

### Question 19

No response

### Question 32

No response

### Question 20

- Critical Need

### Question 33

- Getting kids, seniors and others vaccinated for contagious diseases to protect individual and community health.
- Adequate, safe street lighting.
- Safe, accessible sidewalks and intersection crossings.

### Question 21

No response

### Question 34

There appears to be a lack of systems thinking across commissions/committees when it comes to decision making. An example is the new art in the walkway to OSF. Couldn't the art also have included functional artistic handrails in the middle of those 16-foot wide stairs to enhance public safety as well as appearance? Health in all policies.

### Question 22

- Moderate Need

### Question 23

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 35

No response

### Name not available

inside Ashland

October 13, 2018, 10:35 AM

### Question 1

- 65+

### Question 2

- Homeowner

### Question 3

- \$75,000+

### Question 4

- Critical Need

### Question 5

The term "affordable/low-cost" can be misleading. The type of housing that is most critically needed is for those Ashland Residents who live at or below the poverty level -- Extremely low income. Most of these people cannot afford what is usually defined as "affordable/low-cost" housing.

### Question 6

- Critical Need

### Question 7

The City has come a long way in the last 5 years and we should celebrate our success. BUT we still have a long way to go to fully address the root causes of poverty in Ashland. The largest single issue is "rent reasonable" housing for extremely low income residents - followed closely by navigators who have the ability to find ways to get the extremely low income to successfully secure such housing.

### Question 8

- High Need

### Question 9

No response

### Question 10

- Critical Need

### Question 11

No response

### Question 12

- Critical Need

### Question 13

No response

### Question 14

- Moderate Need

### Question 15

No response

### Question 16

- Moderate Need

### Question 17

No response

### Question 18

- High Need

### Question 19

No response

### Question 20

- High Need

### Question 21

No response

### Question 22

- High Need

### Question 23

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

No response

### Question 24

- High Need

### Question 25

No response

### Question 26

- High Need

### Question 27

No response

### Question 28

- Moderate Need

### Question 29

No response

### Question 30

- High Need

### Question 31

No response

### Question 32

No response

### Question 33

- Permanent Supportive Housing
- Mental health
- Addiction Recovery

### Question 34

No response

### Question 35

No response

### Name not shown

inside Ashland

October 13, 2018, 12:21 PM

### Question 1

- 46-65

### Question 2

- Homeowner

### Question 3

- \$50,000 - \$74,999

### Question 4

- Moderate Need

### Question 5

No response

### Question 6

- Low Need

### Question 7

No response

### Question 8

- Low Need

### Question 9

This is not something the City can/should do.

### Question 10

- Low Need

### Question 11

This is not something the City can/should do.

### Question 12

- Low Need

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 13

This is not something the City can/should do.

### Question 14

- Low Need

### Question 15

This is not something the City can/should do.

### Question 16

- Low Need

### Question 17

This is not something the City can/should do.

### Question 18

- Very Low Need

### Question 19

This is not something the City can/should do.

### Question 20

- Very Low Need

### Question 21

This is not something the City can/should do.

### Question 22

- Very Low Need

### Question 23

This is not something the City can/should do.

### Question 24

- Low Need

### Question 25

No response

### Question 26

- Low Need

### Question 27

This is not something the City can/should do.

### Question 28

- Low Need

### Question 29

This is not something the City can/should do.

### Question 30

- Very Low Need

### Question 31

This is not something the City can/should do.

### Question 32

No response

### Question 33

No response

### Question 34

No response

### Question 35

No response

---

### Name not available

inside Ashland

October 13, 2018, 1:52 PM

### Question 1

- 18-25

### Question 2

- Renter

### Question 3

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

- \$15,000 - \$29,999

### Question 4

- Critical Need

### Question 5

I was homeless from the day I graduated Highschool at AHS in 2016, and it took me two years of floating between Talent/Ashland/Medford before I could find a place to live. I was working 40 hours a week at minimum wage and was still unable to find housing without a year long waiting list or more.

### Question 6

- Critical Need

### Question 7

As a former homeless youth, we need to provide work and housing for the homeless that are willing to provide a service to the community in return.

### Question 8

- High Need

### Question 9

Drug addiction in our area is only getting worse.

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- High Need

### Question 13

In my experience, there is a lot of overlap in the homeless/drug addicted community with those who have mental illness that is untreated.

### Question 14

- Low Need

### Question 15

No response

### Question 16

- High Need

### Question 17

Youth services in the valley in general are incredibly low. I would also like to say that most of the services given to me in Highschool with regards to my housing situation were stripped from me upon turning 18, leaving me homeless and with nowhere to turn to.

### Question 18

- Moderate Need

### Question 19

I think if you qualify for state healthcare you're fine for the most part, issue being a lack of providers in the area that accept it.

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

Life Skills training is very important for youth and our homeless population.

### Question 24

- Low Need

### Question 25

No response

### Question 26

- Low Need

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 27

No response

### Question 28

- Moderate Need

### Question 29

No response

### Question 30

- Moderate Need

### Question 31

No response

### Question 32

No response

### Question 33

- Affordable Housing
- Homelessness Resources
- Youth Resources

### Question 34

A severe lack of affordable housing. How many empty homes do we have to have in this town before someone notices that landlords are artificially jacking up housing prices to the wealthy people moving here rather than those who have been a part of this community for years?

### Question 35

Address the housing crisis. Please. It's reaching the boiling point.

---

### Name not shown

inside Ashland

October 13, 2018, 2:02 PM

### Question 1

- 65+

### Question 2

- Homeowner

### Question 3

- \$75,000+

### Question 4

- Critical Need

### Question 5

No response

### Question 6

- Critical Need

### Question 7

No response

### Question 8

No response

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- Critical Need

### Question 13

No response

### Question 14

- Moderate Need

### Question 15

No response

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 16

- Moderate Need

### Question 17

No response

### Question 18

- High Need

### Question 19

Mental health services are not easily accessible or available. There is very little supportive housing for those with chronic mental health issues. Law enforcement has said the one thing that can be done to reduce crime is to increase mental health services.

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

No response

### Question 23

No response

### Question 24

- High Need

### Question 25

No response

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- High Need

### Question 29

No response

### Question 30

- High Need

### Question 31

No response

### Question 32

No response

### Question 33

- supportive housing
- affordable housing
- employment services

### Question 34

Lack of mental health services and supportive housing for those with mental health issues.

### Question 35

The City needs to move away from criminalizing homelessness, poverty and mental health to providing services essential services for those in need. The current system of fining people who have no place to sleep is not working and is costing more by adding more responsibility to the police.

---

### A. Daniel Fowler

inside Ashland

October 13, 2018, 2:57 PM

### Question 1

- 46-65

### Question 2

- Homeowner

### Question 3

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

- \$75,000+

### Question 4

- Critical Need

### Question 5

Families cannot afford to live here, single older adults cannot either. Persons without homes, or those who work in the restaurant industry or other low wage incomes cannot afford to live where they work.

### Question 6

- Critical Need

### Question 7

I am part of the effort to get a winter shelter going, and it is at a critical point.

### Question 8

- Critical Need

### Question 9

Many of the un housed are dealing with mental health issues, and drug/alcohol dependency.

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- Critical Need

### Question 13

Mental health is in a nation wide crisis.

### Question 14

- High Need

### Question 15

Our population is aging

### Question 16

- High Need

### Question 17

No response

### Question 18

- Critical Need

### Question 19

No response

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- High Need

### Question 25

Restrooms for those without housing are a basic necessity.

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- Critical Need

### Question 29

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

For a small number, about 15-20% of Ashland residents, this is a critical, regular need.

No response

### Question 30

- High Need

### Question 6

- High Need

### Question 31

No response

### Question 7

Partnering with Hope Village would be a sound move. We also need to get the mobile shower back up and running.

### Question 32

No response

### Question 8

- Critical Need

### Question 33

- Affordable housing
- Winter Shelter
- Mental Health support

### Question 9

No response

### Question 34

No response

### Question 10

- Moderate Need

### Question 35

No response

### Question 11

No response

### Question 12

- Critical Need

### Name not shown

inside Ashland

October 13, 2018, 7:59 PM

### Question 13

No response

### Question 1

- 26-45

### Question 14

- High Need

### Question 2

- Homeowner

### Question 15

No response

### Question 3

- \$75,000+

### Question 16

- Moderate Need

### Question 4

- Critical Need

### Question 17

I would support a rec center for our youth. For instance, if the Grove was returned to being a youth center with billiard tables, ping pong, basketball courts, etc. It would require minimal staffing. I have seen it done in other cities.

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 18

- High Need

### Question 19

No response

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

- High Need

### Question 23

No response

### Question 24

- High Need

### Question 25

No response

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- High Need

### Question 29

I started and operate the free food program at John Muir School (Student's Portable Pantry) so I see each week how working families struggle with food scarcity.

### Question 30

- High Need

### Question 31

No response

### Question 32

No response

### Question 33

- Affordable housing
- Homeless transitional housing
- Mental health care

### Question 34

Nowhere for those seeking mental health help to go when they are not considered to be in a state of emergency. Shelters for families. Help for working families that are on the brink of homelessness (most of that help comes from Medford organizations like Access or St. Vinny's).

### Question 35

No response

---

### Name not available

inside Ashland

October 14, 2018, 3:47 PM

### Question 1

- 46-65

### Question 2

- Homeowner

### Question 3

- \$75,000+

### Question 4

- Critical Need

### Question 5

No response

### Question 6

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

- Moderate Need

### Question 7

While an issue in Ashland, other communities have a much higher concentration.

### Question 8

- Moderate Need

### Question 9

More access needed.

### Question 10

- Low Need

### Question 11

Good services in place currently, although I am sure they need funding.

### Question 12

- Moderate Need

### Question 13

No response

### Question 14

- Critical Need

### Question 15

We have a very large senior population here, and a much less visible community of elders who cannot afford basic needs on their fixed income. Much of this is driven by the cost of housing in our community and the ever rising cost of healthcare, even with Medicare, leaving little income left for food and transportation. Ashland senior utility discount and bus pass programs help, but some seniors need more or will be driven out of this community.

### Question 16

- Moderate Need

### Question 17

No response

### Question 18

- Moderate Need

### Question 19

No response

### Question 20

- Low Need

### Question 21

No response

### Question 22

- Very Low Need

### Question 23

No response

### Question 24

- High Need

### Question 25

No response

### Question 26

- Critical Need

### Question 27

No response

### Question 28

- Critical Need

### Question 29

No response

### Question 30

- High Need

### Question 31

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

No response

### Question 32

No response

### Question 33

- Seniors
- Affordable housing
- Public transportation

### Question 34

No response

### Question 35

No response

---

### Name not available

inside Ashland

October 14, 2018, 5:52 PM

### Question 1

- 46-65

### Question 2

- Homeowner

### Question 3

- \$30,000 - \$44,999

### Question 4

- Critical Need

### Question 5

I hate seeing Ashland becoming a town where only people with a lot of money can live comfortably. Ashland needs affordable housing for those who work in town or who would like to live here. Having said that, I don't know if I'll be able to continue living here after I'm retired. It's getting too expensive.

### Question 6

- Moderate Need

### Question 7

Check out Rogue Retreat; they have an excellent program.

I know this is a touchy situation. Very challenging. It needs to be more fully addressed.

### Question 8

- Moderate Need

### Question 9

These people would be better served in Medford.

### Question 10

- Moderate Need

### Question 11

Better addressed by Medford.

### Question 12

- Moderate Need

### Question 13

Better addressed by Medford.

### Question 14

- High Need

### Question 15

We are a town of many seniors and many approaching senior age. Also, since young people cannot afford a \$400,000 house, we will continue to draw a more elderly population. This needs to be addressed. There are other communities that do a knock out job of supporting their elderly population.

### Question 16

- Low Need

### Question 17

No response

### Question 18

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

- High Need

### Question 19

Insurance and healthcare is a nightmare if you don't get insurance through your employer, Medicare, or if you have a pre-existing condition. With an elderly population here in Ashland...what can be done to help?

### Question 20

No response

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

Why isn't this being taught in middle school or high school?

### Question 24

- Moderate Need

### Question 25

No response

### Question 26

- High Need

### Question 27

Many employers have to hire people from Medford and Central Point (due to lack of affordable housing) then employees have trouble getting here or back home due to limited bus hours.

### Question 28

- Moderate Need

### Question 29

Ashland has a variety of means to accomplish food. Thank God for the AEFB, which is an excellent organization.

### Question 30

No response

### Question 31

No response

### Question 32

The city seems to give no care to rising costs which affect everyone on a limited budget. I will retire in 5 years and will have a dramatically reduced income which is scary considering the cost of healthcare, rising utilities, property taxes and food.

### Question 33

- Affordable housing
- Healthcare
- Water availability in the coming summers

### Question 34

Parking

### Question 35

City council should stop acting like elitists and find ways to drive costs down and save money where possible. We are a Community. Let's pull together. We can do better.

---

### Name not available

inside Ashland

October 14, 2018, 7:34 PM

### Question 1

- 46-65

### Question 2

- Homeowner

### Question 3

- \$75,000+

### Question 4

- Moderate Need

### Question 5

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

No response

### Question 6

- Moderate Need

### Question 7

No response

### Question 8

- Moderate Need

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- Low Need

### Question 13

No response

### Question 14

- Moderate Need

### Question 15

No response

### Question 16

- Moderate Need

### Question 17

No response

### Question 18

- High Need

### Question 19

No response

### Question 20

- Low Need

### Question 21

No response

### Question 22

- Low Need

### Question 23

No response

### Question 24

- Moderate Need

### Question 25

No response

### Question 26

- Low Need

### Question 27

No response

### Question 28

- Moderate Need

### Question 29

No response

### Question 30

- Moderate Need

### Question 31

No response

### Question 32

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

The City has no business being a granting agency. Do what your responsibilities are and stop trying to be everything to everyone. This is ridiculous.

### Question 33

No response

### Question 34

No response

### Question 35

The City has no business being a granting agency. Do what your responsibilities are and stop trying to be everything to everyone. This is ridiculous.

---

### Name not shown

inside Ashland

October 14, 2018, 8:35 PM

### Question 1

- 65+

### Question 2

- Homeowner

### Question 3

- \$50,000 - \$74,999

### Question 4

- Critical Need

### Question 5

No response

### Question 6

- High Need

### Question 7

Most city services that I know of, address only a small number of homeless people in Ashland. I believe people should be served even if they appear to have little hope of getting back into the mainstream (i.e.

working at a job, trying to find a place to live, etc).

### Question 8

- High Need

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

I'm not too aware of this area

### Question 12

- High Need

### Question 13

Many homeless people fall in this category

### Question 14

- Moderate Need

### Question 15

No response

### Question 16

- Moderate Need

### Question 17

No response

### Question 18

- High Need

### Question 19

No response

### Question 20

- High Need

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 21

No response

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- High Need

### Question 25

There should be at least a few public restrooms open 24/7

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- Moderate Need

### Question 29

The AEFB is a good source, but often (even with Ashland Food Project) runs short of food

### Question 30

- Moderate Need

### Question 31

Especially important for SOU students

### Question 32

No response

### Question 33

- low cost affordable housing
- services for homeless people

- services for mentally ill

### Question 34

No response

### Question 35

No response

### Name not shown

outside Ashland

October 15, 2018, 12:41 AM

### Question 1

- 26-45

### Question 2

- Renter

### Question 3

- Under \$15,000

### Question 4

- High Need

### Question 5

Affordable housing does not have to be tenement housing or 'poor housing'. The right to have affordable housing includes the right to safe and reasonably quiet neighborhoods. A prime example of the type of housing we don't need are the Tudor Square Apartments. The right to have safe and reasonably quiet housing is not a priority of this complex's management, and creates an atmosphere of negative social consequences and enmity, leading to depressed households that cannot afford to leave chronically poor-behaving housing units such as Tudor Square.

### Question 6

- Moderate Need

### Question 7

I think we should be compassionate and helpful to those less fortunate, but we cannot succumb to political correctness where people who choose this lifestyle take resources from those who are truly in need, or disrupt

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

and abuse those who have worked hard to live in a safe and stable town.

### Question 8

- High Need

### Question 9

I think it is important to respond thoroughly to people needing help while not criminalizing their struggles. Rehab and social work can be vigorous as well as respect and honor people's inherent dignity without furthering stigmatization.

### Question 10

- Moderate Need

### Question 11

With autism and other disabilities on the rise, we must have a better infrastructure to help people have the ability to lead self-directed lives, giving them choice and independence in their daily routines.

### Question 12

- Moderate Need

### Question 13

The nation has been poorly treating those with mental illness since it's inception. While it has evolved, it has serious flaws. Ashland local Thomas Thiery lived on the streets for decades, and died as a very distressed and instable middle aged man. He was challenging to deal with and that is hard to address with consistency, but he should of had more advocacy and intervention. I know the state and county has its hands tied in providing effect assistance, but if Ashland wants to shine as it purports, than doing more than what the state or county can do is the next step.

### Question 14

- Moderate Need

### Question 15

No response

### Question 16

- Moderate Need

### Question 17

No response

### Question 18

- High Need

### Question 19

As a permanently disabled man, I have had struggles with maintaining regular and stable health care that hasn't been negatively effected by Obamacare and it disastrous implementation. Again, robust aid as a key part of the city's infrastructure is sorely needed.

### Question 20

- Moderate Need

### Question 21

We need broader input to the attitudes and policies of the APD who have their entire organization hog-tied by the city council. City Councilors need to be spending time downtown and experiencing the faults and negative consequences of their policies that they make in their segregated lifestyles and offices.

### Question 22

- Moderate Need

### Question 23

No response

### Question 24

- Moderate Need

### Question 25

No response

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- Moderate Need

### Question 29

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

No response

### Question 30

- Moderate Need

### Question 31

No response

### Question 32

No response

### Question 33

- Ashland resident oriented policies based on facts, not theory.
- A more active APD to address chronic traffic and downtown behavior issues.
- A less exclusive city administration that acknowledges that they are public servants, not privileged officiates.

### Question 34

Juvenile crime.

### Question 35

No response

---

### Name not available

outside Ashland

October 15, 2018, 2:05 PM

### Question 1

- 65+

### Question 2

- Homeowner

### Question 3

- \$50,000 - \$74,999

### Question 4

- Moderate Need

### Question 5

No response

### Question 6

- High Need

### Question 7

I live near the bike path and this summer I know there were homeless people camping down by the creek. I was especially uneasy when I witnessed someone after dark walking down the bike path smoking and have heard people late at night/early morning moaning and screaming!

### Question 8

- High Need

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- High Need

### Question 13

No response

### Question 14

- High Need

### Question 15

I am a senior although I am currently still working but my utility bills and property taxes are unreasonable especially my utility bills which used to be moderate and have increased this past year from less than \$100.00 a month to more than \$200.00???? It seems city officials have raised the services and added some with no explanation and no increase in population???

### Question 16

- Low Need

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 17

No response

### Question 18

- Moderate Need

### Question 19

No response

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

No response

### Question 23

Unknown

### Question 24

- Moderate Need

### Question 25

No response

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- High Need

### Question 29

food prices continue to increase---safeway now seems they need to compete with the Ashland Food Co-op since they reopened---they are no longer affordable.

### Question 30

No response

### Question 31

unknown

### Question 32

No response

### Question 33

- 1- accountability from the city
- 2- affordable utilities
- 3- clean environment---fire prevention

### Question 34

No response

### Question 35

No response

---

### Name not shown

inside Ashland

October 16, 2018, 6:00 PM

### Question 1

- 46-65

### Question 2

- Homeowner

### Question 3

- \$75,000+

### Question 4

- Very Low Need

### Question 5

No response

### Question 6

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

- Very Low Need

### Question 7

I think there are too many services already in Ashland for the homeless and the focus should be on connecting them to the services we have here or sending them to Medford for county services. I think we should crack down on panhandling, people who hang out at the convenience store downtown and across the street at the parking lot. Horrible problem with drunk, addicted, abusive people. Also, I don't want the Pioneer Community Center open for a homeless shelter. There are alternatives elsewhere. Mothers and children, yes, the rest, no. Vicious dogs, smoking, drunk, addiction, etc. while walking along pathway. People don't go downtown who have dogs (like visitors, residents) because they are afraid of the pitbulls, unneutered, unvaccinated, mean, on a rope instead of a leash. I know three dogs that have been attacked with terrible wounds in the past six months.

### Question 8

- Very Low Need

### Question 9

Want them to be taken to Medford and seek their help there.

### Question 10

- Low Need

### Question 11

No response

### Question 12

- Very Low Need

### Question 13

Again, this is mostly a dual diagnosis problem. Drug treatment first combined with mental health treatment. Jail okay. They shouldn't be seeking services in Ashland, they should go to Medford for county services. I have seen numerous aggressive men shouting downtown and have called the non-emergency police line several times to report. Really tired of it.

### Question 14

No response

### Question 15

No response

### Question 16

- Critical Need

### Question 17

Would like many more class offerings by the city for kids, especially pre-teens. The YMCA doesn't have enough nor do the schools.

### Question 18

- High Need

### Question 19

No response

### Question 20

- Very Low Need

### Question 21

No response

### Question 22

No response

### Question 23

No response

### Question 24

- Very Low Need

### Question 25

Any new ones get trashed by the homeless. The ones down by the park on Hersey have been regularly trashed as the ones at Railroad Park.

### Question 26

- Low Need

### Question 27

No response

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

### Question 28

- Very Low Need

### Question 29

Plenty of that. Would prefer no more--they have access to the Food Bank and the church Tasty Tuesday.

### Question 30

- Very Low Need

### Question 31

No response

### Question 32

I would like the parks, especially the one on Hersey, to have a sign near the picnic area saying no loitering. The homeless have taken over the eating area and restrooms because they park across the street. I would like a crack down on all buses, abandoned cars, broken down trucks, etc. parked for days. Also, I would like the library to have a sign posted on the front door saying service dogs welcome but no pets. Constantly see dogs on the second floor. Obviously not service dogs.

### Question 33

- Police
- Banning aggressive homeless people from downtown
- Sit/lie ordinance enacted

### Question 34

No response

### Question 35

No response

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### Name not available

inside Ashland

October 17, 2018, 12:16 PM

### Question 1

- 65+

### Question 2

- Homeowner

### Question 3

- \$75,000+

### Question 4

- Critical Need

### Question 5

I work with St. Vincent de Paul and see the need each week when we assist the needy of Ashland. Our ASSG grants helps us greatly keep people in their homes and get the homeless into permanent housing.

### Question 6

- High Need

### Question 7

We serve the homeless as well, especially helping them get housed.

We also help with I.D. and Driver's Licenses which are necessary to get jobs.

### Question 8

- High Need

### Question 9

No response

### Question 10

- Moderate Need

### Question 11

No response

### Question 12

- High Need

### Question 13

No response

### Question 14

## Social Service Grant Priority Needs Update

The City is asking citizens to complete a brief questionnaire to help prioritize the use of Social Service Grant Funds.

- Moderate Need

### Question 15

No response

### Question 16

- Moderate Need

### Question 17

No response

### Question 18

- High Need

### Question 19

No response

### Question 20

- Moderate Need

### Question 21

No response

### Question 22

- High Need

### Question 23

Lack of life skills prevents the homeless from securing a job and permanent housing.

### Question 24

- Moderate Need

### Question 25

No response

### Question 26

- Moderate Need

### Question 27

No response

### Question 28

- High Need

### Question 29

The Ashland Emergency Food Bank does a great job. We also give out bags of food on our home visits.

### Question 30

- Moderate Need

### Question 31

No response

### Question 32

No response

### Question 33

- Keeping people in their home
- Getting the homeless into permanent housing
- Getting life skill training so they can be successful

### Question 34

No response

### Question 35

St. Vincent de Paul, Ashland Conference is committed to assisting the needy of our community and we are willing to work with all organizations, agencies, and churches to make a difference.



# CITY OF ASHLAND

## Ashland Housing and Human Services Commission Draft September 27, 2018

### CALL TO ORDER

Commissioner Chair Rohde called the meeting to order at 4:30 pm in the Siskiyou Room at the Community Development and Engineering Offices located at 51 Winburn Way, Ashland OR 97520.

|                               |                                |
|-------------------------------|--------------------------------|
| <b>Commissioners Present:</b> | <b>Council Liaison</b>         |
| Gina DuQuenne                 | Jackie Bachman                 |
| Rich Rohde                    |                                |
| Erin Crowley                  | <b>SOU Liaison</b>             |
| Tom Gunderson                 | None                           |
| Sue Crader                    |                                |
| <b>Absent:</b>                | <b>Staff Present:</b>          |
| Heidi Parker                  | Linda Reid, Housing Specialist |
| Linda Reppond                 | Carolyn Schwendener            |
| Eric Franks                   |                                |

### APPROVAL OF MINUTES

DuQuenne/Crowley m/s to approve the minutes of the August 23, 2018 regular Housing and Human Services Commission meeting as written. Voice Vote: All Ayes, motion passed.

### PUBLIC FORUM

No one spoke at public forum.

### CAPER REVIEW AND APPROVAL

Reid explained the Consolidated Annual Performance Evaluation Report (CAPER) for those who were new to this Commission and not familiar with it. The CAPER is a Housing and Urban Development (HUD) document that is part of the Community Development Block Grant (CDBG) cycle that summarizes the individual project status of those improvements funded with CDBG funds for the Program year 2017. For the 2017 program year the City of Ashland funded four projects; Maslow Project, St. Vincent DePaul, Options for Southern Oregon and Columbia Care. Reid explained that Options and Columbia Care were not funded in the program year covered by this report because the City had money left over from 2017 and we needed to use it. We did use the money to fund them but those activities did not take place in that program year so we don't have any outcomes to report from those activities, explained Reid. Those activities will be reported in the subsequent CAPER for 2018.

Reid emphasized that the public is allowed to weigh in at each stage of the process and this group approves the document. The Commissioners agreed they liked the breakdown for the report and it was very clear and user friendly.

Reid explained to the Commissioners how the Continuum of Care money is awarded. This money comes from a separate branch from HUD that deals specifically with Homelessness, said Reid. Ashland, Medford and Jackson County are grouped together and when HUD offers a Notice of Funding Availability (NOFA) the three entities apply as a group. Currently the amount of money being offered is \$270,000. Reid acknowledged that Connie Saldana who works at Rogue Valley Council of Government is a good source for information regarding questions about the Continuum of Care.

*Gunderson/DuQuenne m/s to accept the CAPER as written.*

### DISCUSSION ABOUT CHILDCARE ISSUES IN ASHLAND

Rohde attended a meeting at the Southern Oregon Early Learning Services Office located at 101 N Grape Street, Medford. See the information provided regarding the meeting at the end of the minutes, Exhibit A. The Schneider Children's Center has closed due to finances. It was reported at the meeting that there are over 660 children under

the age of five in Ashland and the number of childcare slots is small and we will be losing sixty of those, remarked Rohde. Consequently, there will be a lot of families in desperate need as they have no other place to go. It was discussed at the meeting what could be done for the immediate future and for the on-going future. Rohde commented that the City of Ashland has never seen an application for City funds for childcare and this might be an option. There is the possibility that another service provider might assume the responsibility for the Schneider Center's Building operations. The Commissioners agreed this is a Human Service issue and they should be aware of it. Rohde will provide any future updates as he receives them.

### **SOCIAL SERVICE GRANT UPDATE AND FORUM PLANNING DISCUSSION**

The Commission put together a questionnaire to help prioritize the use of Social Service Grant funds. The subcommittee met and made some changes to the questionnaire. The questionnaire is now published on the City of Ashland webpage under the category "Open City Hall." Open City Hall is located at the bottom of the home page. Reid will send an email to the Commissioners with instructions on how to fill out the online questionnaire. She will also make copies of the questionnaire for the Commissioners who volunteered to take it around. They can pick up the questionnaires at the Community Development office at 51 Winburn Way. They acknowledged the importance of being strong advocates to encourage citizens to fill it out. In order for the questionnaire to be credible they are hoping to receive between two and three hundred filled out. DuQuenne volunteered to post the questionnaire on the Facebook group "Ashland Peeps." Reid will speak with John Darling at the Daily Tidings to see if he is still willing to put an ad in the paper.

The forum will take place next month October 25, 2018 at the Ashland Public Library in the Gresham room. Reid is sending out invitations to the Social Service providers who have received money from the City in the past as well as new potential grantees. Everyone is welcome to attend.

The format of the meeting was discussed. The Commission will start by sharing the results from the questionnaire as to what the Community has prioritized. Though the option of small breakout groups was discussed, it was decided that keeping everyone together would be more efficient and participant's comments would not be isolated. It was suggested that Reid ask Connie Saldana to be the moderator. This would allow the Commissioners to listen and participate.

### **ONE SITE SHELTER COMMITTEE AND REGIONAL SHELTER UPDATES**

Councilor Bachman gave an update on the one site shelter. One location option being discussed is the Rogue Valley Church located on East Main Street. This does seem positive and appears to be moving forward, stated Bachman. The issue with this site, pointed out Bachman, is that it will not be ready for opening before January of 2019 and the need for a shelter starts in November. Because the East Main site won't be ready Pioneer Hall and the Presbyterian Church will be utilized starting in November. The Presbyterian Church will be open Friday, Saturday and Sunday nights and Pioneer Hall will be open the remaining nights. The concern with Pioneer Hall is the low occupant load of only thirty-seven. Those in need of shelter can be as high as seventy people. Phil Johncock is a new paid volunteer coordinator working with this project.

Bachman pointed out how important it will be to keep the neighborhood around the Rogue Valley Church updated and informed about the shelter. It has been suggested that the applicants have a Community meeting in advance to talk about all the safeguards that are in place, stated Reid. Reid commented that OHRA has recently purchased a shuttle that seats thirteen to sixteen people. They have identified seven people who can drive it and the insurance is quite reasonable. The shuttle will provide transit for the unhoused to the shelter. The route is still being discussed.

Reid spoke with Community Development Director, Bill Molnar, about the car camping ordinance. It will be going to a City Council Study Session soon.

### **HOLIDAY MEETING SCHEDULING**

Both the November and December Housing and Human Services meetings fall on Holidays. After a discussion it was decided that the November meeting will be on November 15, 2018. If the Siskiyou Room is not available DuQuenne will check and see if it's possible to meet at Ashland Hills Hotel. The December meeting will be a goal setting retreat on December 20, 2018 at 3:30 at Ashland Hills Hotel.

## **LAISSION REPORTS**

**Council Liaison Report** – Bachman reported that at the Council meeting they approved the second reading of The Wildfire Mitigation Ordinance and the Uber/Lyft Ordinance. Both will be moving forward. Bachman questioned how the unhoused citizens of Ashland fit in with the Wildfire Mitigation Ordinance. Something to think about.

**Staff Liaison Report** – Reid reported that the Housing Element Draft update and the Regional Housing Strategies is going before the City Council at their Study Session on Monday October 1, 2018.

**Announcement** – DuQuenne announced that on October 4, 2018 the Governor will be at Ashland Springs Hotel to talk about the summer wildfires.

Gunderson will send an email to the other Commissioners with information about Rogue Retreat's Clean Up Downtown Medford project. Gunderson told the Commissioners that a local developer Lloyd Haines has purchased property in Jackson County. Mr. Haines intends to lease the property to Rogue Retreat for their program for recovering addicts. Rogue Retreat is working with Karen Logan to help the Tiny House project get started. Mr. Haines will donate the rent that Rogue Retreat pays to the Tiny House project so that they will have an income stream. Ms. Logan's dream is to serve children and families in the main house on the property. Gunderson also informed the Commission that Rogue Retreat is doubling the size of their Tiny House Village in Medford.

Rohde announced that at least 180 people have signed up for the Mobile Home Conference. Mobile Homes can be a very important part of our affordable housing stock, stated Rohde. Rohde attended the neighborhood meeting that Columbia Care organized for the Units that will be constructed behind the Rogue Federal Credit Union on Ashland Street. Rohde was very impressed, loved the look of the units. The architect was present at the meeting to answer all concerns' and questions from the neighbors. This project is on the Planning Commission Agenda for their October 9, 2018 meeting.

## **OCTOBER 25, 2018 MEETING AGENDA ITEMS**

Reid will invite Chad from Rogue Retreat to the December retreat to talk about their programs.

## **UPCOMING EVENTS AND MEETINGS**

Housing and Human Services Commission Regular Meeting will be a Forum held at 4:30-6:30 PM; October 25, 2018, at the Ashland Public Library.

## **ADJOURNMENT**

The meeting was adjourned at 6:30 p.m.

*Respectfully submitted by Carolyn Schwendener*



# Exhibit A



## Southern Oregon Early Learning Services

Southern Oregon Early Learning Services  
**Strategy Session for Children in Ashland**

**Date:** 9/13/2018

**Time:** 2:00- 3:30

**Location:** Southern Oregon ESD  
101 N Grape Street, Medford

**Members in Attendance:** \*Karen Ayers (OCDC), Peter Buckley (Southern Oregon Success), \*Donalda Dodson (OCDC), Maureen Honeycutt (Preschool at SOU) Shelbey Hoefft (Little Sprouts Enrichment Center), Donna Jones (Formerly with Schneider Children's Center), Julie Kasiah (Preschool at SOU), Youghee Kim (SOU ECD Program), John King (SOU), Margie McNabb (ELD), Bridey Mendoza-Moore (SOU/RCC), Eileen Micke-Johnson (RCC), \*Jon Reeves (ELD), Rich Rohde (Ashland Housing Commission), Chris Withey (OCDC), Mary Wolf (CCRN), Britt Zimmerman (Kid Time/Learning Loft Preschool)

\*Via Zoom

**SOELS Staff Members Present:** Rene Brandon, Chelsea Reinhart and Karen Johnson

### **SCHNEIDER CHILDREN'S CENTER: HISTORY, CLOSURE, CHILD CARE NEEDS**

Schneider Children's Center opened in 1986, serving SOU students almost exclusively for the first 27 years. In 2015, Associated Students of SOU voted to de-fund the center, and Schneider has operated at a net loss for several years. The Center opened its doors to the public to generate revenue and collaborated with OCDC to offer subsidized enrollments for infants and toddlers; however, the deficit was not resolved. The 3-star rated center, with a capacity of approximately 60 children, closed on August 24, 2018 with a full enrollment. At the time of closure, there were also an additional 124 children on the waitlist. Breakdown as follows: 36 preschoolers; 66 aged 0-3 (27 older, 21 younger, 18 infants); information not readily available for 22 of the children.

OCDC was hoping to receive federal funding to continue current service levels; however, the money was not received. Representative Pam-Marsh has been working to gather more support for continued funding. OCDC can most likely continue to provide Early Head Start to 16-18 children, if another service provider assumes responsibility for Schneider Center's building operations. There are existing programs interested in providing services at Schneider, including Little Sprouts Enrichment Center. Additional providers have expressed interest to ELD Compliance Specialist, Renee Breznay. Details to follow.

## DIALOGUE: BRAINSTORM AND STRATEGY DEVELOPMENT

- Revenue – \$618,568
  - ERDC Subsidy – \$80,000
  - Pre K - \$1,200 per month
  - I/T - \$1,400 per month
  - EHS - \$257,000
  - Private - \$258,000
  - USDA - \$20,000 per month
  - \$618,568 per year/\$10,309 per child
- Expenses - \$650,354
  - Staff - 15 teachers for 60 children capacity
  - Costs for Staff - \$590,354 (includes \$130,000 administrative)
    - \$410,354 Salaries + \$180,000 Fringe
      - Secretary - \$43,000 annually + fringe
      - Manager - \$50,000 annually + fringe
  - Rent (includes utilities)– \$60,000
  - Other costs not specified
- Strategies for in-kind contributions
  - Practicum Students
    - CDA - Teacher Qualified
  - Community room as a preschool/18 Kids additional income
  - Using space for other services after hours to generate revenue
  - Campus grant CCAMPIS funding
  - Baby/Infant Toddler Promise – not yet available, but Early Learning Division will keep us informed of progress
  - Partnering with Housing Commission
    - Respond to survey online in next two weeks
    - RFP in January = Money in March
    - Speak to Council members for need
  - CCO's
  - Explore opportunities with Ashland Rotary and Ashland City Council
  - Explore rent reduction with SOU
  - Portland Children's Levy Model
  - DO NOT COMPROMISE QUALITY, AS OPTIONS ARE EXPLORED!
- Next Steps:
  1. Follow Friends of Schneider Facebook page
  2. Need answer from SOU on Little Sprouts proposal
  3. Still have 16 slots from OCDC to incorporate once program starts
  4. Get funding to support program to achieve 5-Star
  5. Appeal letter to SOU provost/president with data and sustainability to raise attention of critical matter from partners:
    - DHS

## Memo

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DATE: 10/23/2018  
TO: Housing and Human Services Commission  
FROM: Linda Reid, Housing Program Specialist  
RE: Housing and Human Services Commission Annual Update to the City Council  
2018

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Mayor and City Council,

The Housing and Human Services Commission is pleased to report on the work we have undertaken this year.

### Affordable Housing Trust Fund

For the first time the City offered Affordable Housing Trust funds to the Community. The Commission reviewed applications and made award recommendations on this new source of funding to support the development of needed housing within Ashland.

### CDBG

City staff and H&HS commission completed the process of reviewing and making award recommendations regarding the City's allocation of Community Development Block Grant Funds. Funding several projects that serve vulnerable populations within the city including homeless youth, at risk families and children and families involved in the foster care system as well as recommending funding to support the development of new affordable rental and ownership housing.

### Homeless Goals

The Housing and Human Services Commission has identified several goals related to alleviating issues of homelessness. These goals are ongoing as addressing them is primarily a community wide effort. The commission was very happy to hear that there will now be seven shelter nights

available between the City and the Presbyterian Church and that the City is providing and additional restroom facility on the South Side of town.

#### Social Service Grant Strategic Plan Update

This year the Housing and Human Services Commission undertook a process to review the priorities and strategies identified in the Strategic Plan for the use of Social Services grants. The review is a prescribed by the plan to make sure that the priorities identified are consistent with those articulated in the community. As part of this update the commission posed an online questionnaire on open City Hall, administered the questionnaire in person and hosted a community meeting where past, current and potential grant recipients were invited to attend. The meeting was attended by ??? and many priorities, and service needs were discussed.

#### Education and Outreach

In 2017 members of the Housing and Human Services Commission worked with a sub-committee of the Planning Commission to elicit public comment regarding an update of the Housing Element goals and policies. The subcommittee of Housing and Planning Commissioners planned and hosted two events; a community open house, and forum in March of that year. Since then the Commission has held two meeting to review and make comments on the revised draft. The Commission will be hosting a public hearing to receive public comment on the goals and policies of the draft document and to have a community discussion about rent burden causes and potential solutions.

Furthermore, the commission attended a training on Landlord/Tenant rights from the Center for Non-Profit Legal Services.