




City of Ashland Utility Assistance Programs



September 17, 2018



Utility Assistance Programs

- ▶ Ashland Low Income Energy Assistance provides assistance during the winter months
 - ▶ Senior and Disabled Discount provides assistance all year round
 - ▶ Emergency Heat Assistance provides one time assistance
 - ▶ How you can help:
 - ▶ Round Up Program. This program allows customers to voluntarily round up their utility bills to the nearest dollar and these funds are dedicated to helping Ashland citizens in need.
 - ▶ Contributions to Heat Assistance
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Utility Assistance Statistics

City-funded Assistance Program	FY 2013 Actual	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target
Low Income Energy Assistance							
Applications	456	445	510	352	311	282	305
Distributed	\$ 99,902	\$ 98,568	\$ 82,967	\$ 88,012	\$ 87,083	\$ 86,614	\$ 96,000
Average relief/applicant-family	\$ 219	\$ 222	\$ 163	\$ 250	\$ 280	\$ 307	\$ 315
Senior/Disabled Program							
Applications	140	150	136	165	174	181	185
Distributed	\$ 36,385	\$ 38,967	\$ 39,434	\$ 45,523	\$ 50,285	\$ 55,487	\$ 58,000
Average relief/applicant-family	\$ 260	\$ 260	\$ 290	\$ 276	\$ 289	\$ 307	\$ 314

Utility Assistance Statistics

Donation-funded Assistance Program	FY 2013 Actual	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target
Donations from the Public							
Heat	\$ 2,762	\$ 3,191	\$ 2,987	\$ 2,906	\$ 2,906	\$ 2,625	\$ 4,000
Roundup	3,599	3,555	3,311	2,990	2,715	2,562	3,000
Total Donated	\$ 6,361	\$ 6,746	\$ 6,298	\$ 5,896	\$ 5,621	\$ 5,187	\$ 7,000
Total Assistance Programs	FY 2013 Actual	FY 2014 Actual	FY 2015 Actual	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target
Distributed Amount							
Low Income Energy Assistance	\$ 99,902	\$ 98,568	\$ 82,967	\$ 88,012	\$ 87,083	\$ 86,614	\$ 96,000
Senior/Disabled Program	36,385	38,967	39,434	45,523	50,285	55,487	58,000
Heat Program	4,200	5,304	4,100	4,800	2,800	4,400	5,500
	\$ 140,487	\$ 142,839	\$ 126,501	\$ 138,335	\$ 140,168	\$ 146,501	\$ 159,500
Budget	\$ 110,500	\$ 112,200	\$ 84,809	\$ 149,500	\$ 149,500	\$ 156,000	\$ 159,120
% of Distributed/Budget	127%	127%	149%	93%	94%	94%	100%



Additional Utility Assistance Organizations

- ▶ Access
 - ▶ Adult and Family Services
 - ▶ Salvation Army
 - ▶ St. Vincent DePaul
 - ▶ Jackson County Fuel Committee
 - ▶ Ashland Community Resource Center
 - ▶ United Way
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