

Council Business Meeting

November 20, 2018

Agenda Item	Engage Ashland Results	
From	Kelly Madding	City Administrator
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SUMMARY

Engage Ashland, a community outreach program geared at creating a dialog between residents and the City, occurred on Thursday, October 11, 2018 from 5:30 p.m. to 8 p.m. Seven teams (three teams of two Councilors and four teams of three or four staff members) participated in the outreach. Each team went to a pre-selected and vetted neighborhood with the goal of visiting 20 houses; for a total goal of reaching 140 houses. The houses selected were sent postcards a week in advance encouraging residents to take the survey online and explaining when the visit would occur (See Attachment 1). Fifty-eight residents answered the door and communicated with City officials.

POLICIES, PLANS & GOALS SUPPORTED

Council Goal 2.3.f

Expand and promote those tools that are most effective, meaningful, and efficient for the public to use for understanding an issue (fact gathering), enabling participation, providing avenues for input to Council, and being made aware of decisions made.

Council Goal 2.3.i

Explore “City Walk” style outreach program (Council and staff proactive personal engagement in the community).

PREVIOUS COUNCIL ACTION

None

BACKGROUND AND ADDITIONAL INFORMATION

The program was modeled after the City of Medford’s Operation C.A.R.E.

FISCAL IMPACTS

The Outreach preparation cost a total of \$1,100.34, which included printing materials for staff to handout (\$1,008.29) and a staff meal (\$92.05) for that outreach evening. The funds were paid out of the Administration’s budget.

While participants who are paid hourly were kept to a minimum, these hourly staff who participated were either paid overtime or earned comp time.

STAFF RECOMMENDATION

None

ACTIONS, OPTIONS & POTENTIAL MOTIONS

None

REFERENCES & ATTACHMENTS

Attachment 1: Engage Ashland Fall 2018 Report

Engage Ashland Fall 2018 Results



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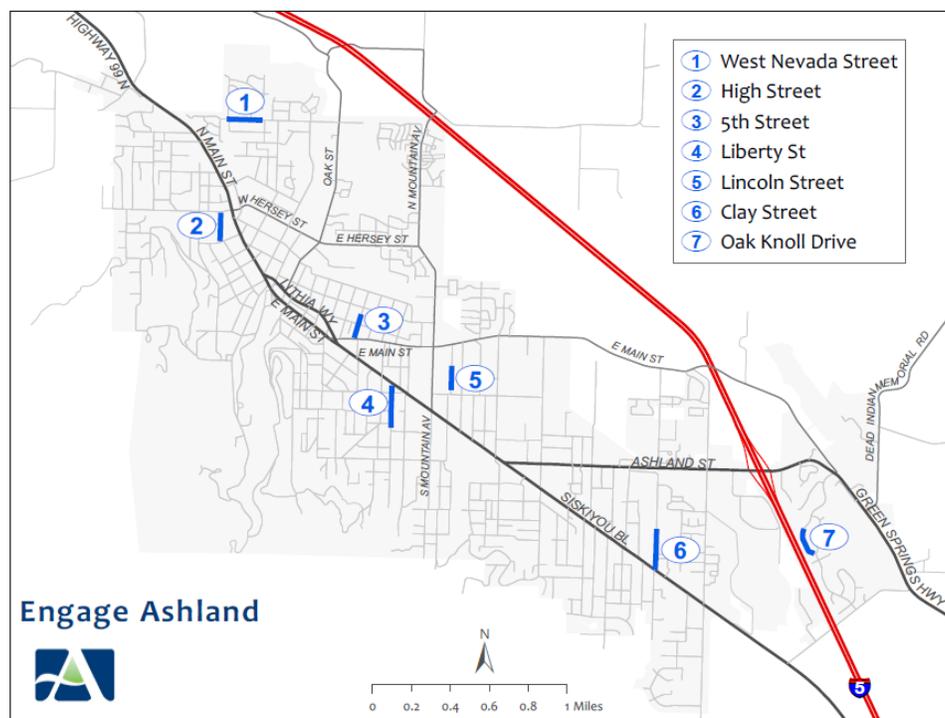
Overview

Engage Ashland, a community outreach program geared at creating a dialog between residents and the City, occurred on Thursday, October 11, 2018 from 5:30 p.m. to 8 p.m. Seven teams (three teams of two Councilors and four teams of three or four staff members) participated in the outreach. Each team went to a pre-selected and vetted neighborhood with the goal of visiting 20 house. The houses selected were sent postcards a week in advance encouraging residents to take the survey online and explaining when the visit would occur (See Appendix for postcard and packet materials). Fifty-eight residents answered the door and communicated with City officials.

The neighborhoods visited included West Nevada Street, High Street, 5th Street, Liberty Street, Lincoln Street, Clay Street, and Oak Knoll Drive. The areas were selected aiming to reach different age ranges and levels of income. Four of the neighborhoods included apartments.

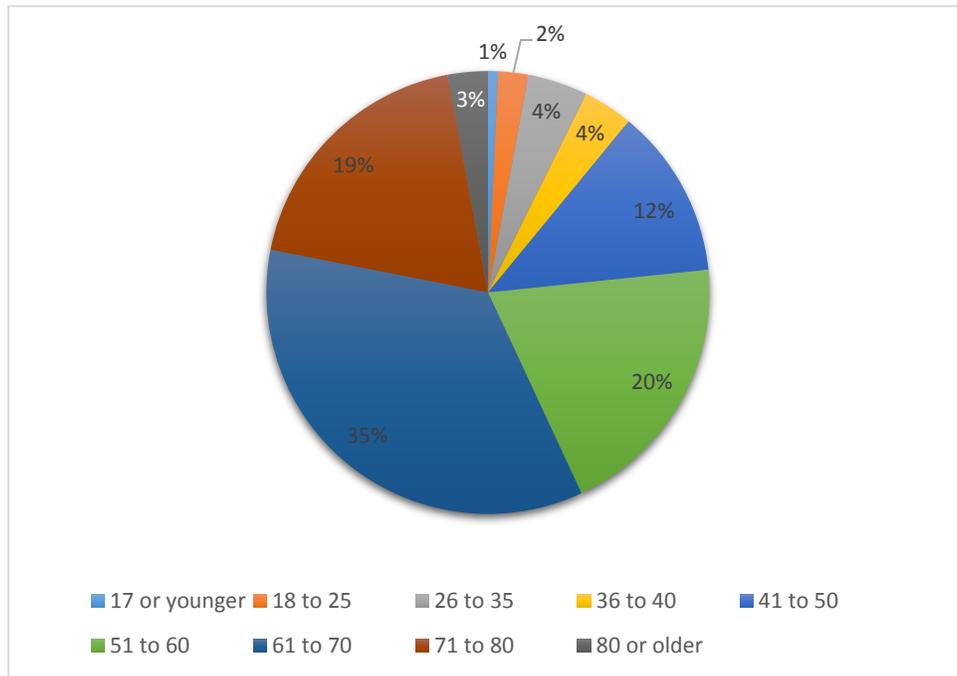
The survey was open for two and half weeks, from October 3 to October 20. One hundred twenty-seven people completed the survey online and eleven physical surveys were filled out and sent to back to the City. Any Ashland resident could take the survey online. The survey included broad based questions covering City services, issues facing the community, and City communication platforms. The program overall was modeled after the City of Medford's Operation C.A.R.E.

The results of the survey are compiled and presented in this report. A separate follow-up specifically for Departments was sent out a week after the survey closed (see Appendix).

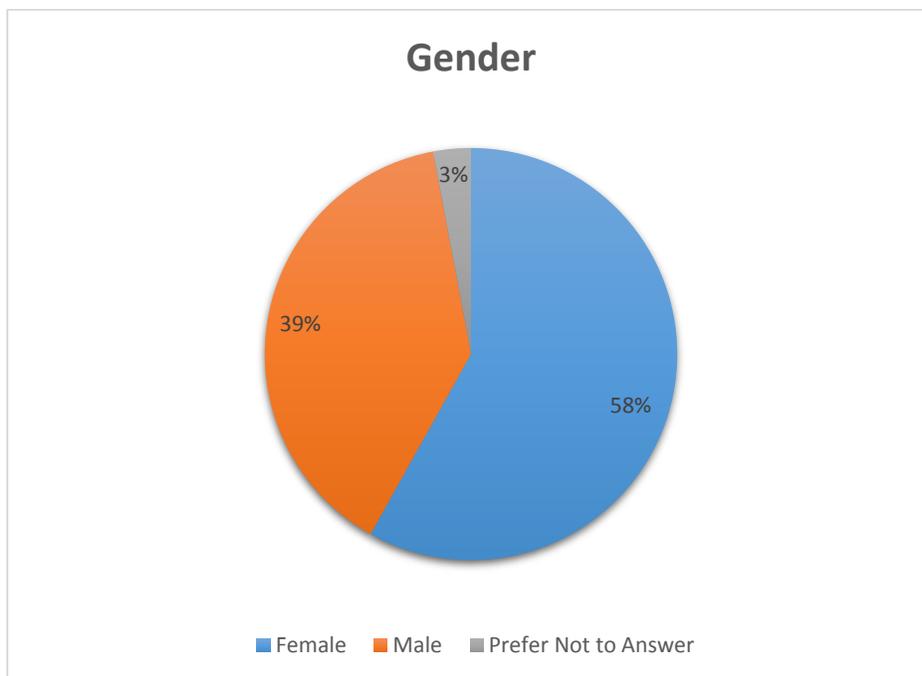


Results

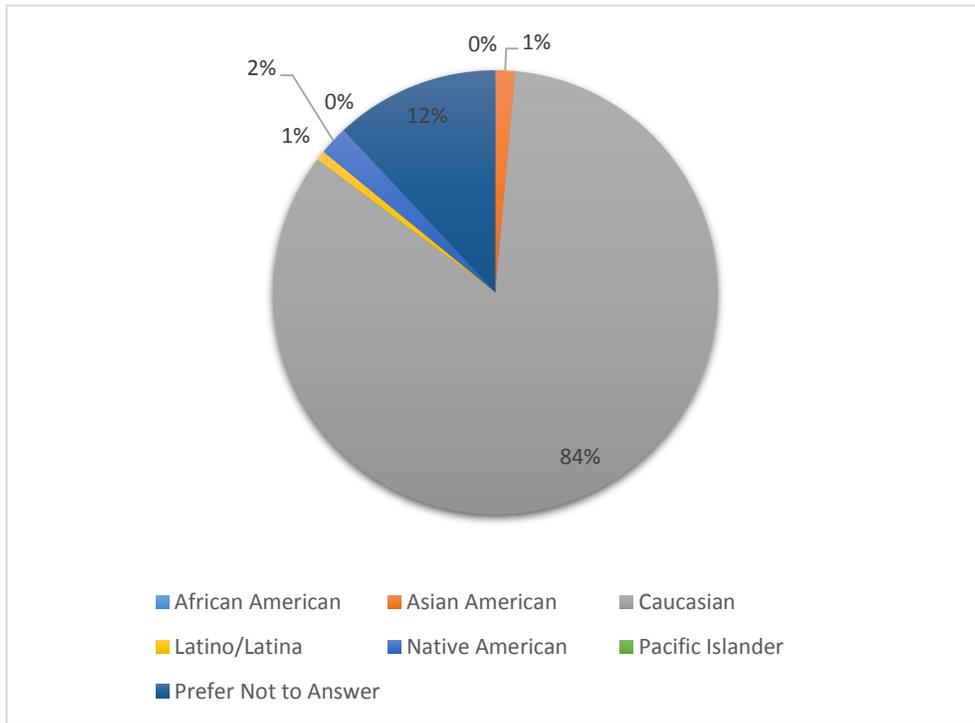
Q1: What is your age range?



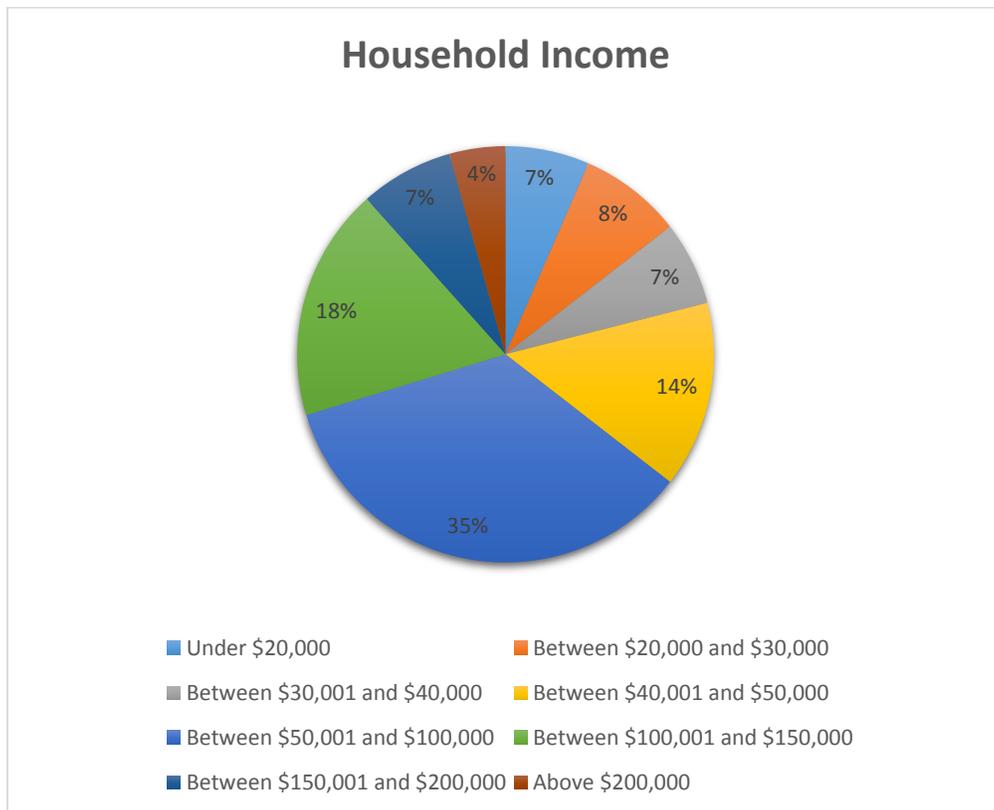
Q2: What is your gender?



Q3: What is your race or ethnicity? (please select all that apply)



Q4: What is your annual household income before taxes?



Q5: Do you consider Ashland a safe place?

Generally, the responses were yes. There was a lot of concern for the increased amount of transients who have become aggressive. Refer to the Appendix for individual comments.

Q6: How would you rate the overall quality of life in Ashland?



Of residents surveyed:

- **50%** said the quality of life was **very good**,
- **23%** said the quality of life was **excellent**,
- **17%** said quality of life was **good**,
- **8%** said quality of life was **fair**, and
- **1%** said quality of life was **poor**.

Refer to the Appendix for individual comments.

Q7: Please rate your satisfaction with the following services:

Below are the percentages of people who rated each service.

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network	31%	12%	29%	28%
City Parks	0%	6%	24%	70%
Electric Utility	2%	22%	43%	33%
Fire & Rescue	4%	1%	22%	73%
Police & Public Safety	0%	15%	35%	50%
Street Maintenance & Repair	4%	43%	30%	22%
Water & Energy Audits	30%	16%	36%	19%
Water Quality	1%	9%	41%	49%
Utility Billing	9%	37%	33%	20%

Refer to the Appendix for individual comments.

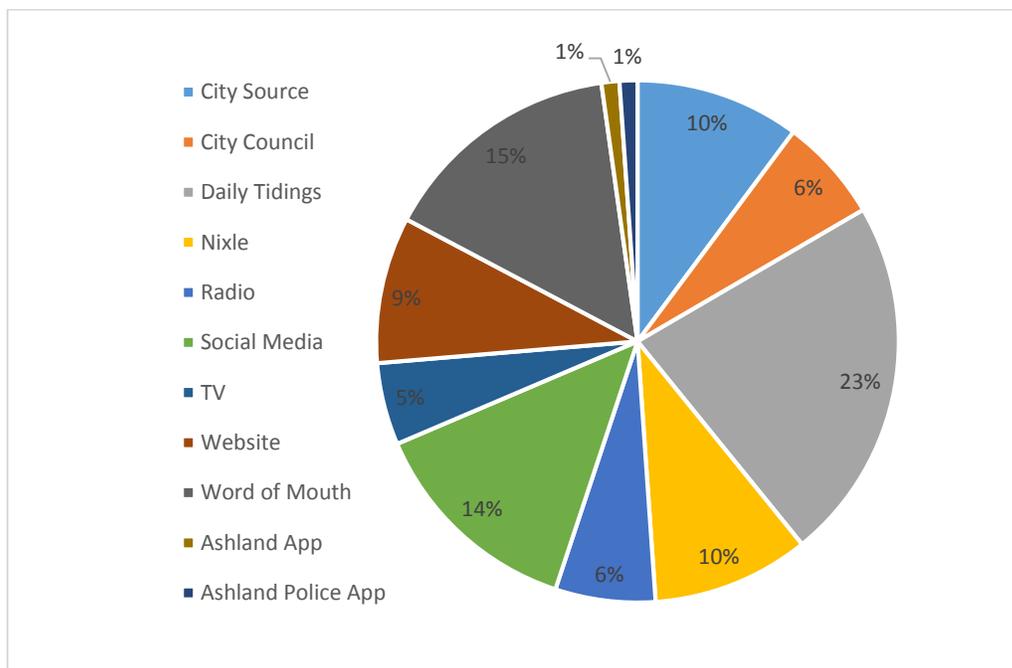
Q9: What do you think was the best moment for Ashland this year?

Most responses were for the 4th of July parade, when the smoke finally cleared, honoring of Officer Malcus Williams, lighting of the World Peace Flame, various parades downtown, and the food project. Refer to the Appendix for individual comments.

Q10: What do you think was the worst moment for Ashland this year?

Responses mostly included the smoke and fires, but also varied from the Senior Center reorganization, Parks Commissioner recall, the budget, ignoring Committees and citizens' concerns, hiring officers without adequate funding, the rise in homelessness, utility bill increases and aggression downtown. Refer to the Appendix for individual comments.

Q11: Where do you look to for up-to-date City news?



Q12: What platforms would you like to see the City use more of to update citizens?

Varied responses included using social media more, but to not make citizens depend on it and to use the Medford Mail Tribune more instead of just the Ashland Daily Tidings. Some other suggestions included the Next Door App, email newsletters, a more user-friendly website, RVTV, Town Hall meetings, and surveys. Refer to the Appendix for individual comments.

Q13: Any additional information you would like the City to know about?

Additional information included concerns about the budget and overspending, deer becoming overpopulated, and utility bill rate increases.

Appendix



City of Ashland
20 E Main Street
Ashland, OR 97520

PLEASE
PLACE
STAMP
HERE

Councilors and Staff from the City of Ashland will be visiting your home on Thursday, October 11 between 5:30 and 8:00 p.m. to discuss issues facing the City and encourage you to complete a survey.

You can even fill out the survey beforehand by going to ashland.or.us/engage.

We look forward to meeting you!



ADMINISTRATION

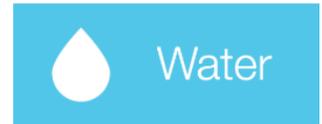
Kelly Madding was hired as Ashland's new City Administrator in July. Madding is a highly-regarded public administrator, having held leadership positions in several Rogue Valley municipal governments over the last twenty years. Most recently, she has been the Deputy City Manager for the City of Medford.

CLIMATE ENERGY & CONSERVATION

City & BPA heating incentives paid out in 2018 included 20 heat pump systems and 44 duct less systems. The City has reached over 400 incentives for solar installations since starting the program.

Our Water Conservation Division has helped save over 2 million gallons of water this year with 75 irrigation evaluations, 50 indoor evaluations and over 200 rebates and giveaways. If you're interested in learning more about water conservation, please visit www.ashlandsaveswater.org or call (541) 488-5306.

The City introduced a pilot program called **EMPOWER EV Incentive** which allows for Ashland Electric Utility customers to apply incentives for electric vehicles and workplace chargers. For details on eligibility and qualifying equipment please visit: www.ashland.or.us/EmpowerEV. Expanding infrastructure and support for electric vehicles is part of the Climate and Energy Action Plan. Read more about the plan at www.ashland.or.us/climateplan.



COMMUNITY DEVELOPMENT

Amendments to the **Accessory Residential Unit (ARU) Ordinance** were adopted by the City Council in 2018. The amendments create a streamlined ARU approval process for small ARUs that are attached to or within a home. The amendments are designed to preserve the character of existing neighborhoods by integrating the small second units in the building volume that would normally be allowed for a single-family home. The objective of modifying the ARU standards and approval process is to increase the rental housing supply and the supply of smaller housing units for Ashland's significant share of single-person and small households. Since Ashland began allowing ARUs in 1991, 191 units have been approved with 79 ARUs approved in the last ten years (2007 – 2017).

A list of **current development proposals** as well as **general information** about other programs and services is available on the city's website under Community Development. Land use proposals currently under review by the City are posted online at www.ashland.or.us/proposals and updated weekly. General information including planning guides, housing program information, building and construction brochures, interactive maps, and the land use ordinance are also available online at www.ashland.or.us/comdevdocs.

FIRE & RESCUE

A **Housing Safety Program for Seniors and Persons with Disabilities** was introduced in collaboration with Community Development, Age Friendly Innovators, and The Home Depot. This program will assist eligible seniors and persons with disabilities to make safety modifications related to accessibility to their residence. This program aims to help these residents improve conditions which enhance safety and/or mobility so they can remain safely in their homes.

The **Nixle Alert System** is an easy and direct way for citizens to get timely information about ongoing issues, especially emergencies affecting the town. Sign up by texting 97520 to 888777 or by visiting ashland.or.us/nixle.



FIRE & RESCUE (CONT.)

Ashland Forest Resiliency Stewardship Project uses controlled burns for community benefit in the forests and woodlands around the City. Professional fire teams plan controlled burns during favorable weather that minimizes smoke impacts on our community. For alerts on controlled burns, text WATERSHED to 31279.

PARKS AND RECREATION

A \$1.3 million grant from Jeff Mangin and the Marcechal family was received to redesign Lithia Park's **Japanese Garden** to make it more authentic. The project is expected to be complete by the end of next summer.

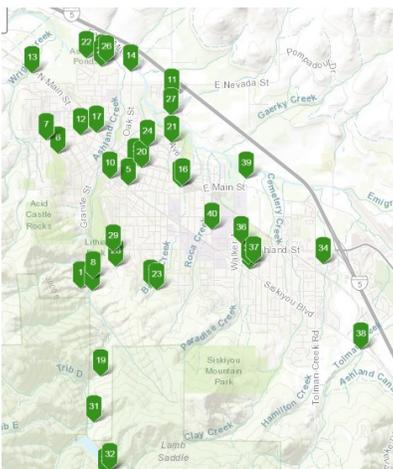
Isleen Glatt was hired as the Senior Services Superintendent. Glatt holds a Masters' in Public Health and has over 20 years of experience in health and human services. The focus of the Senior Services program is to foster healthy aging, providing information about and referral to aging services, and serving as an advocate and spokesperson about the needs of Ashland seniors.

POLICE

The Ashland Police Department has partnered with **Addictions Recovery Center** to address substance abuse in our community. Through this program community members have priority access to substance abuse treatment and are encouraged to turn in controlled substances with no criminal charges filed.

PUBLIC WORKS

Responsible for the City's water sources and delivery, sewer collection and treatment, comprehensive street network, storm drains, the municipal airport and historic cemeteries, your public works crew is there for you.



PUBLIC WORKS PROJECTS

Your fees and rates help the completion of significant capital improvements. Check the progress of each project at <http://gis.ashland.or.us/cipstorybook/>

- 15 transportation & street projects,
- 7 wastewater projects, and
- 17 water projects.

In addition Public Works continues to complete planning studies for:

- comprehensive water master plan and water conservation modeling,
- wastewater treatment plant facilities optimization plan,
- storm drain master plan,
- transit feasibility, and
- airport master plan.

UTILITY BILLING

The **Ashland Low Income Energy Assistance Program**, assists low income residents with electric bill costs during the cold winter months. For eligibility and to apply, please call (541) 552-2038 or stop by the Utility Billing counter at City Hall. The deadline to submit the application is January 31, 2019.

A new **Interactive Voice Response (IVR) system software** has been implemented allowing for 24/7 access to customer account information and payment options via the telephone. City staff will still be available to assist customers as the system does provide an opportunity to speak live with staff regarding your account information.



CITY OF ASHLAND

BUDGET IN BRIEF

This “in brief” document provides information to the Ashland community about where the money to finance the City comes from and how it is spent.



Mayor John Stromberg

City Council Members Dennis Slattery, Mike Morris, Jackie Bachman,
Stefani Seffinger, Rich Rosenthal, and Stephen Jensen

CITY OF
ASHLAND

Introduction

The City of Ashland, as do all governmental organizations, utilizes **fund accounting**. This means that the City has different "buckets" of money or funds saved and allocated for specific purposes. The different funds are used to ensure proper allocation of resources and are often required by law to be restricted only for use within a particular fund. The different types of funds are:

- **General:** Community Development, Fire, Parks, and Police Department
- **Special Revenue:** Streets, Airport, Housing Trust Fund
These are funds that have dedicated revenue sources.
- **Enterprise:** Water, Sewer, Ashland Fiber Net, Electric, and Stormwater
These funds generate revenue and are self sufficient. They are intended and structured to operate independently from the City's general operations.
- **Internal Services:** self-funded health benefits program, equipment replacement, insurance and Central Services, such as Human Resources, Legal Services, Information Technology, general Administration and other similar services used by all city departments
Internal Services are used to account for operations used and supported by other city department and operations.

2014-2015 Council Goals

The budget is directly linked to the Council Goals. The Council reviews input gathered from the community, examines existing goals and prioritizes and identifies new ones.

4. *Evaluate real property and facility assets to strategically support city mission and goals.*
 - 4.1 Identify and evaluate underperforming assets.
 - 4.2 Cultivate external funding opportunities.
 - 4.3 Examine city hall replacement and other facility needs.
 - 4.4 Examine long term use of Imperatrice property.

2014-2015 Council Goals

- 5. *Seek opportunities to enable all citizens to meet basic needs.*
 - 5.1 Examine means and methods by which to improve access to mental health services for Ashland citizens who need them.
 - 5.2 Support and promote, through policy, programs that make the City affordable to live in.
 - 5.2.a. Pursue affordable housing opportunities, especially workforce housing. Identify specific incentives for developers to build more affordable housing.
 - 5.3 Leverage partnerships with non-profit and private entities to build social equity programming.
 - 5.4 Encourage the ongoing effectiveness of the Resource Center.

- 8. *Protect the integrity and safety of the watershed.*
 - 8.1 Implement and maintain the Ashland Forest Resiliency project.
 - 8.2 Educate and engage the community in watershed stewardship.
 - 8.2.a Declare a “year of the watershed” and coordinate activities around it.
 - 8.3 Maintain current Firewise communities and implement the Fire Adapted Communities model.
 - 8.4 Complete the expansion of the city’s wildfire hazard zone to accurately reflect risk.
 - 8.5 Fund the AFR & AIR programs.
 - 8.6 Continue to engage state and federal representatives on the AFR project.
 - 8.7 Weed abatement on County land within the UGB (exotic species).

- 17. *Market and further develop the Ashland Fiber Network.*
 - 17.1 Complete and implement the AFN business plan.

- 22. *Prepare for the impact of climate change on the community.*
 - 22.1 Develop and implement a community climate change and energy plan.

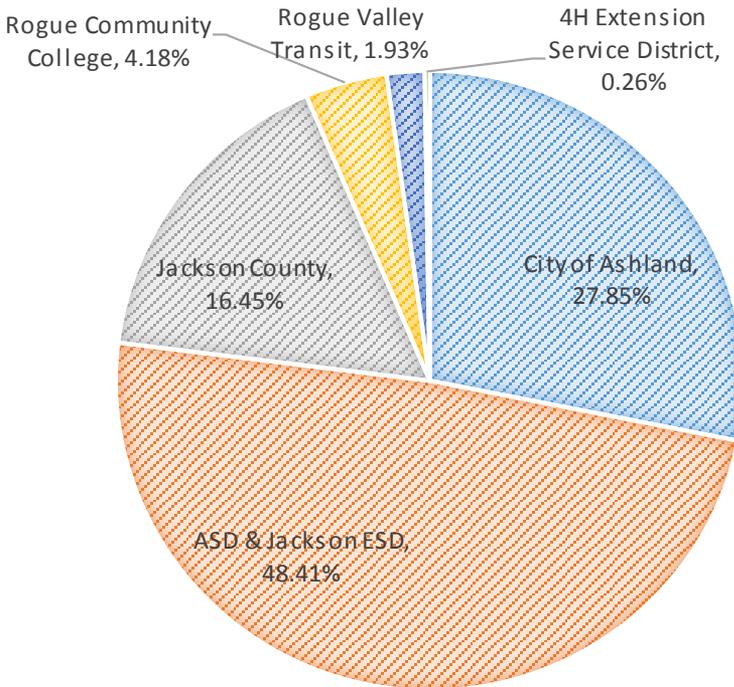
FACT: The Transient Occupancy Tax (TOT) generates approximately \$3 million per year and is used for: Economic and Cultural Development, tourism promotion, and general City expenses.

BUDGET

City of Ashland
www.ashland.or.us

Property Taxes

Property taxes generate approximately \$22 million for the City. It is used to pay for expenses found in the General Fund, such as Police and Fire, some of the City’s principal and interest on debt, and for Parks and Recreation. Voter approved levies have been used in the past for youth activities and a levy is included in this budget to assist in the operation of the library on an interim basis. Property owners within the Ashland city limits pay \$4.4378 per \$1,000 of assessed value for the City’s share of the total property tax assessed.



Of the property taxes Ashland residents pay, 48.41% goes to education, which includes Ashland School District and Jackson County Educational Services District, 27.85% of the total goes to the City of Ashland, 16.45% goes to Jackson County, and 6.37% goes to other regional services, such as Rogue Community College, Rogue Valley Transit, and the 4-H service district.

Property Tax

Property Taxes can grow by a statutory three percent per year on existing property with new development, along with existing property improvements, accounting for collections above three percent.

The amount collected for the first year of the biennium was \$10.8 million, a 4.48% increase over the prior year. The current projections forecast Property Taxes to continue on this upward trend in the near future. Compression of Market Value to Assessed Value will continue to be a concern moving forward and the projections will be adjusted as needed.

Comparison of City Services Provided by City Government

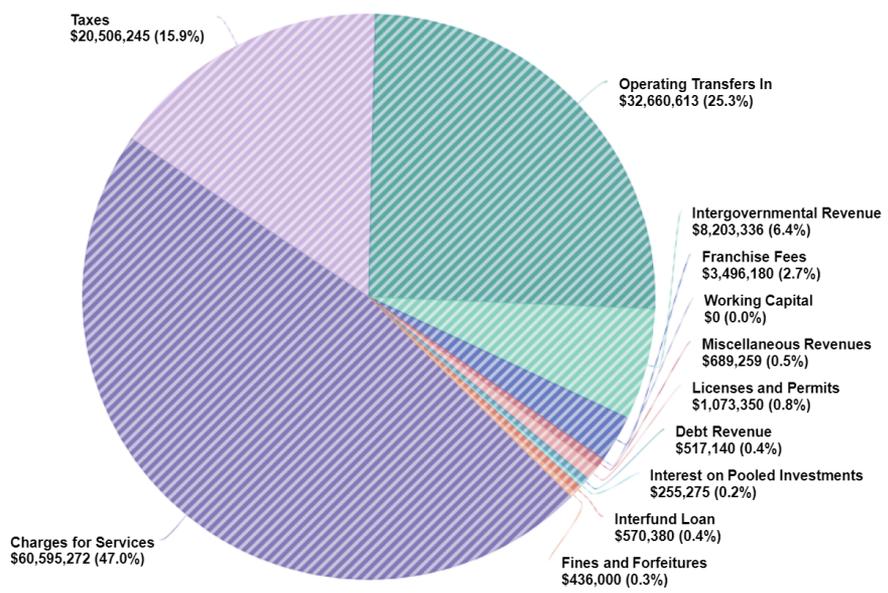
Not all services that are provided in communities are funded through property tax. Many services are funded through other means, such as fees paid for services. The following chart shows the various services provided by communities in the valley. The services are not distinguished as to whether it is paid through property tax or fees.

	ASHLAND	CENTRAL POINT	JACKSONVILLE	MEDFORD	PHOENIX	TALENT
Airport	●					
Ambulance	●					
Cemeteries	●		●			
Conservation	●					
Electric	●					
Fire	●		●	●		
Golf Course	●					
Internet Service	●					
Municipal Court	●	●		●	●	●
Parks & Recreation	●	●	●	●	●	●
Planning/Land Use	●	●	●	●	●	●
Police	●	●	●	●	●	●
Wastewater/Sewer	●		●	●	●	
Water	●	●	●		●	

Where the Money Comes From...

The money to pay for the City of Ashland comes primarily from fees paid for services. Charges for services account for around 40% of Ashland’s revenue, including ambulance patient services, transportation utility fees, storm drain utility fees, airport rental fees, water services, wastewater services, electric services, AFN services, system development charges, and more. City services are also broken down by funds. The Enterprise Fund includes the Electric, Water, Wastewater, AFN, and Stormwater Funds. The Internal Service Fund includes Central Service, Health Benefits, Equipment, and Insurance Service Funds.

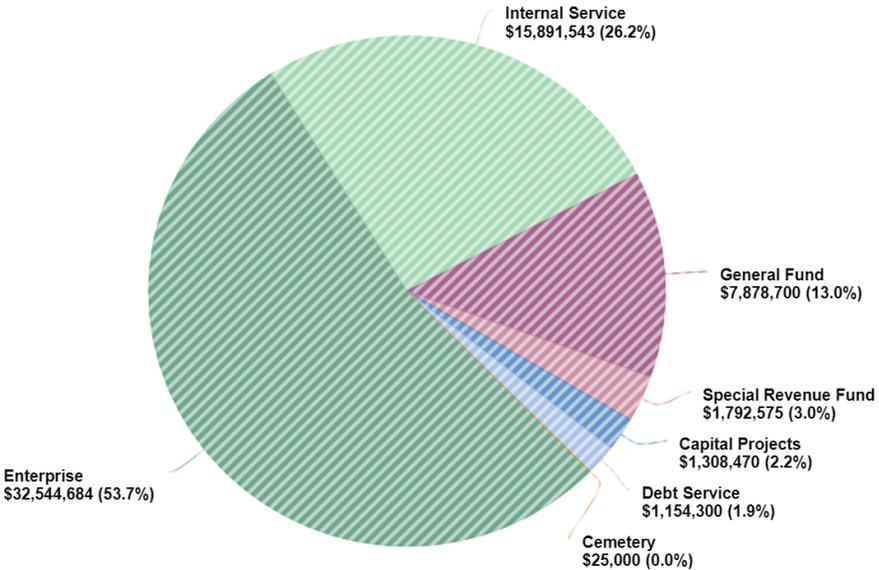
Note: These figures reflect the actual 2017-2018 revenues.



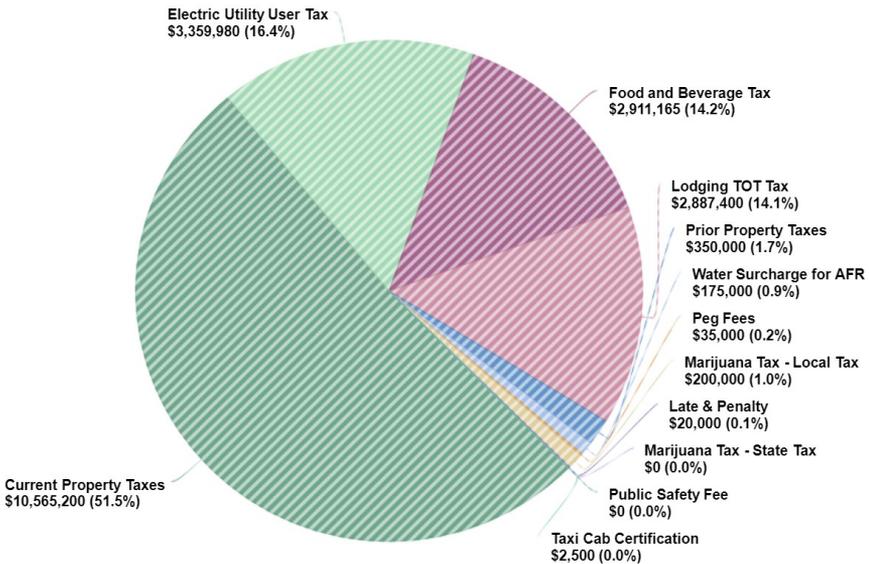
Taxes, including the electric user tax, the food and beverage tax, the hotel/motel (TOT) tax and property taxes represent around 13% of the total revenue. The remaining revenues are met through bonds, loans, investments, permits, licenses, fees, and more.

Where the Money Comes From...

Breakdown of City Services by Fund



Breakdown of Taxes



FACT: The City receives franchise fees for the Electric Utility, Water Utility, Natural Gas, Wastewater Utility, Sanitary Service, Telecommunications, Charter, and Ashland Home Net.

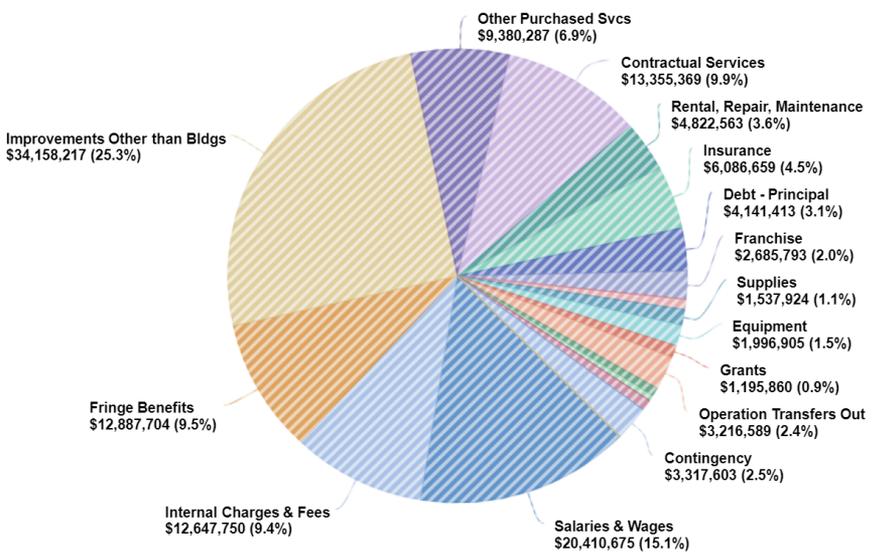
BUDGET

City of Ashland 2017-2019
www.ashland.or.us

Where the Money Goes...

All the money collected by the City from utility fees is used to pay for that particular utility and associated cost including personnel, maintenance, and upgrades. Money collected from non-utility fees is used to offset the cost of the particular service, e.g. airport fees offset airport costs. Money received from bonds and loans can only be used to pay for those items that the money was borrowed for. Those services and programs that do not generate direct revenue are paid either through the general fund (all types of taxes and franchise fees) or through the internal services fund.

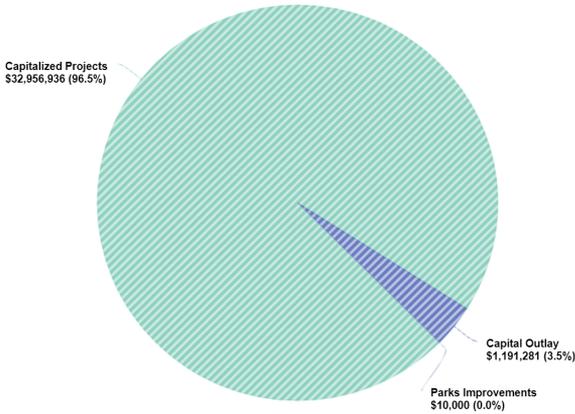
Note: These figures reflect the actual 2017-2018 expenses.



General Fund Ending Fund Balance or Carry Over

Because the revenue for the fiscal year does not arrive on the first day of the fiscal year, but expenses start to accrue at the beginning of the fiscal year, there must be money to cover these expenses until adequate revenue is received. This money is used for that purpose. Budget law requires that money be set aside and carried forward to the next year for this purpose. The formula to determine the minimum amount of unappropriated ending fund balance is set by the City Council.

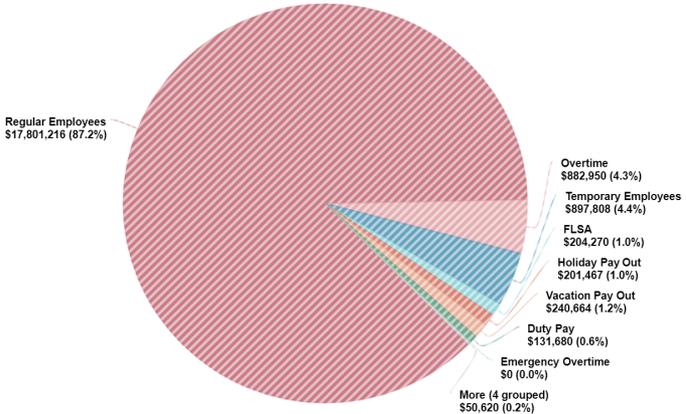
Where the Money Goes...



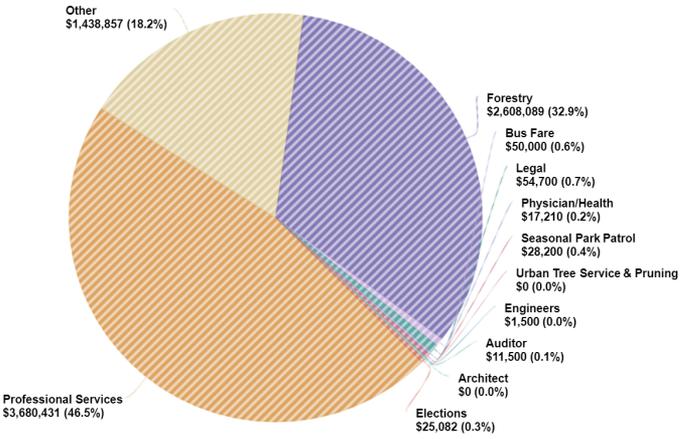
Improvements other than buildings include:

- capitalized projects, such as, upgrades to the water treatment plant and streets among others;
- capital outlay (purchase or extending life of fixed assets); and
- parks improvements.

There are 263 employees City-wide that respond to residents and keep operations running smoothly.



The City uses contractual services for various projects, such as infrastructure upgrades and design for City outreach. Not included here is the \$5.2 million the City pays Parks and Recreation for contractual services.



Capital Improvement & Other Significant Projects...

Note: The figures below reflect the 2017/2019 Biennium, Budget, not just the 2017-2018 actuals. The projects highlighted in blue have been completed.

	Proposed 2017-2019 Budget	Anticipated 2017-2019 Expenses
Water	\$30,970,312	\$6,147,333
Water Supply		
Ashland (TID) Canal Piping (Starlite Pl. to Terrace St.)	\$1,425,000	\$600,000
TID Terrace St. Pump Station Improvements	\$650,000	\$910,000
Reeder Reservoir Access Road TMDL Compliance	\$116,000	\$0
East & West Fork Transmission Line Rehabilitation	\$309,000	\$103,000
Ashland Creek West Fork Bridge Construction	\$129,000	\$10,000
Sediment TMDL in Reeder Reservoir	\$120,000	\$0
Water Treatment & Storage		
7.5 MGD Water Treatment Plant	\$23,306,000	\$900,000
Permanganate Feed Facility Study & Implementation	\$316,000	\$316,000
Water Distribution		
Park Estates Pump Station/Loop Road Reservoir Alternatives	\$2,604,000	\$1,991,000
Granite Reservoir Valving	\$127,000	\$0
Radio Read Meter Program	\$126,000	\$125,000
Water Mainline Projects		
Siskiyou Blvd. from Crowson Rd. south towards I-5 Exit 11	\$175,000	\$175,000
Oak St. from Nevada St. to Bear Creek Bridge	\$273,200	\$275,000
Grandview Drive from Skycrest Dr. to Ditch Rd.	\$131,250	\$50,000
Ivy Ln. from Morton St. to west end of Ivy Ln.	\$357,000	
Ivy Ln. from S. Mountain Ave. to FH-16AD-038	\$103,000	\$73,333
A St. from 1st St. to 6th St.	\$155,000	\$50,000
Misc. Water Line Projects	\$49,700	\$50,000
Plans & Studies		
Water Master Plan	\$315,976	\$315,000
FERC Dam Engineer	\$80,686	\$100,000
FERC Part 12 IC Inspection/PFMA Updates	\$0	\$20,000
FERC Part 12 (2018)	\$97,500	\$80,000
Helman/N. Main Median Landscape and Irrigation Maintenance	\$4,000	\$4,000
Wastewater	\$9,926,000	\$1,835,000
Wastewater Treatment Plant		
Outfall Relocation/Fish Screen	\$660,000	\$620,000
Shading (Capital Cost & 1st 6 years of O&M)	\$1,262,000	\$300,000
Oxidation Ditch Shell	\$5,020,000	\$50,000
RAS Pump Replacement	\$122,000	\$120,000
Wastewater Collection System		
Wastewater Line Upsizing (along Bear Creek)	\$1,424,000	\$0
Wastewater Line Replacement (15" Main - Mountain Ave.)	\$141,000	\$140,000
Grandview Pump Station Replacement	\$697,000	\$505,000
Wastewater Line Replacement (15" Main St. - A St.)	\$600,000	\$100,000

Capital Improvement & Other Significant Projects...

Note: The figures below reflect the 2017/2019 Biennium, Budget, not just the 2017-2018 actuals. The projects highlighted in blue have been completed.

	Proposed 2017-2019 Budget	Anticipated 2017-2019 Expenses
Transportation	\$8,696,748	\$1,745,826
Roadway		
Railroad Crossing Improvements (Hersey St. & Laurel St.)	\$450,000	\$50,000
Independent Way Design Construction	\$1,590,000	\$500,000
N. Main Refuge Island	\$80,000	\$80,000
Grandview Drive Improvements Phase 2	\$350,000	\$0
City Wide Chip Seal Project	\$93,404	\$0
Street Improvement		
Overlay/Partial Rebuild of N. Mountain Ave.	\$840,000	\$40,000
Overlay Wightman St. Quincy to Siskiyou Blvd.	\$225,000	\$25,000
Repave/Rebuild Hersey St.	\$4,000,000	\$600,000
Overlay/Partial Rebuild of N. Mountain Ave.	\$200,000	\$20,000
Sidewalk & Pedestrian		
Hersey St. from N. Main St. to Oak St. (CMAQ)	\$250,000	\$50,826
Downtown ADA Ramp Replacement	\$88,950	\$25,000
N. Main St. RRFB Installation (Nursery St. & Van Ness Ave.)	\$75,000	\$75,000
Mountain Ave. RRFB Installation (Fair Oaks Ave.)	\$40,000	\$40,000
A St. & Oak St. to 100 ft. west of 6th St.	\$155,000	\$50,000
Bicycle		
Downtown Super Sharrows	\$100,000	\$50,000
Plans & Studies		
Transit Feasibility Study	\$99,394	\$100,000
Transportation/Wastewater SDC Update	\$60,000	\$40,000
Administration - City Facilities	\$1,129,665	\$1,045,773
City Facility Upgrades & Maintenance	\$355,000	\$300,000
Pioneer Hall Architectural/Engineering Design	\$55,320	\$40,024
Police Department Generator Replacement Engineering and Construction	\$100,746	\$91,404
Engineering Workspace Reconfiguration	\$30,000	\$30,000
Gun Club Wetland Mitigation	\$347,704	\$350,000
Pioneer Parking Lot Wall Improvement Design and Construction	\$73,810	\$70,000
Butler Bandshell Repair and Improvement	\$70,000	\$67,260
City Hall Architectural/Engineering Concepts, Design, Construction	\$97,085	\$97,085
Airport	\$641,893	\$390,000
Taxiway Rehabilitation (Environmental/Planning)	\$222,000	\$0
Airport Master Plan - ALP Update	\$341,793	\$340,000
Airport Tree Trimming	\$53,100	\$25,000
FBO Restrooms Update	\$25,000	\$25,000
Storm Drain	\$320,000	\$278,331
Storm Water Master Plan	\$250,000	\$227,146
Stormwater Sediment Trap Dredging	\$70,000	\$51,185

FACT: Ashland Fiber Network provides internet access to over 4,100 households and businesses in Ashland.

BUDGET

City of Ashland 2017-2019
www.ashland.or.us

In Conclusion

The City has accomplished many initiatives over the last year and plan to accomplish even more in the last year of the biennium. Overall, the City has maintained adherence to the adopted budget and appropriations and have experienced improved revenue collections.

The General Fund revenue sources remain strong with collections above the budgeted forecast. The Enterprise Funds continue to adhere to their master plans and charge rate payers on track with an amount planned for in the adopted master plans.

The Finance Department implemented a new web based tool to increase the understandability of the City's financial transactions. The OpenGov site provides real time access to the City's financial transactions in a graphically user friendly manner. The site allows for summary information all the way down to line item details. For more detailed breakdowns of the budget and actual spending go to ashlandor.opengov.com.



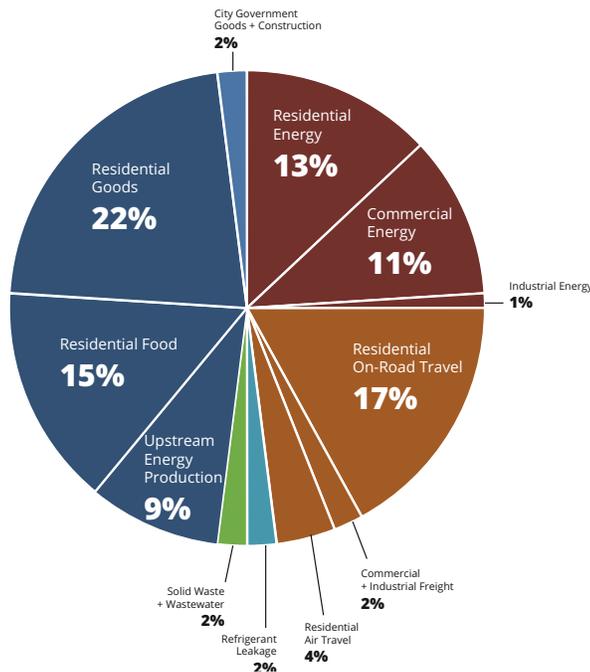
Executive Summary

WHY A CLIMATE AND ENERGY PLAN?

Climate change is already affecting Ashland and the surrounding region, and its impacts are projected to become much more severe in the coming decades. To minimize harmful impacts and play its part in curbing global carbon pollution, Ashland needs to take bold steps to reduce greenhouse gas emissions and build resiliency. This plan lays out a foundation for the City of Ashland to reduce its emissions and improve its resilience to future impacts of climate change on its environment, infrastructure, and people.

Greenhouse Gas Emissions

According to the City's 2015 greenhouse gas inventory, The vast majority (83%) of Ashland's emissions stem from five main sources: production of residential goods and food, residential travel, residential and commercial energy use, and upstream energy production. In 2015, Ashland's greenhouse gas (GHG) emissions footprint was approximately 300,000 metric tons of carbon dioxide equivalent (MT CO₂e), representing 0.5% of Oregon's total emissions.



Climate Impacts

The impacts of climate change will have tangible effects on public health and quality of life for Ashland's residents and visitors. In addition to the direct dangers of wildfires, flooding, and extreme weather events made worse by climate change, secondary effects of more extreme temperatures, snowpack declines, and wildfire smoke include health and livelihood impacts to sensitive and exposed populations, heightened threats to species and habitats, and consequences for local natural resources and economies such as agriculture, outdoor recreation, and tourism.

BY THE 2080S,
ASHLAND WILL
LIKELY SEE...



An **86% decrease**
in winter snowpack



90 more days of
extreme heat annually

A **7 to 12°F increase**
in temperature on the
hottest day of the year



More than 1" of
additional rainfall
during heavy storms



**More frequent and
severe** droughts, heat
waves, and wildfires

HOW DID WE GET HERE?

The Ashland Climate and Energy Action Plan represents the culmination of a year-long process of engagement, input, and review. Many individuals and organizations played a role in shaping this plan. It incorporates input from:

- Over **240 community members** who attended a public open house.
- Over **135 individuals** who responded to an online survey.
- Representatives from over **15 local organizations, businesses, and institutions** who participated in interviews.
- Over **30 City staff members** who participated in facilitated workshops.
- **13 members** of the Mayor-appointed ad-hoc committee.

Formation of the plan was also informed by the following approaches:

- Leveraging and building on **progress to-date** and **existing plans and programs**.
- Emphasizing **equity** and **co-benefits**.
- Customizing strategies to fit **Ashland's unique context**.
- Prioritizing actions that help meet Ashland's **climate goals and vision**.



What will these impacts mean for Ashland's future?

These climate changes will threaten Ashland's people, resources, and economy. Here are some examples of challenges Ashland could face:



PEOPLE

Sensitive and exposed populations like the very young, elderly, those with respiratory illness, and outdoor workers will be at risk from wildfire smoke and heat-related illnesses.



ENVIRONMENT

High elevation plants and wildlife will need to adapt to shifting or diminishing habitats.



RESOURCES & ECONOMY

Seasonal and climate-dependent industries such as agriculture, outdoor recreation, and tourism will be threatened under changing conditions.

EXECUTIVE SUMMARY

ASHLAND CLIMATE & ENERGY ACTION PLAN

ASHLAND'S CLIMATE VISION FOR 2050 IS TO BE A RESILIENT COMMUNITY THAT HAS ZERO NET GREENHOUSE GAS EMISSIONS, EMBRACES EQUITY, PROTECTS HEALTHY ECOSYSTEMS, AND CREATES OPPORTUNITIES FOR FUTURE GENERATIONS.

GOALS AND TARGETS

The plan's overarching goals and targets focus on addressing climate change risks by reducing Ashland's emissions of climate pollution ("climate mitigation") and preparing the city for unavoidable impacts ("climate adaptation"):

1

Reduce Ashland's contribution to global carbon pollution by reducing greenhouse gas emissions associated with City, residential, commercial, and industrial activities.

For the Ashland community:

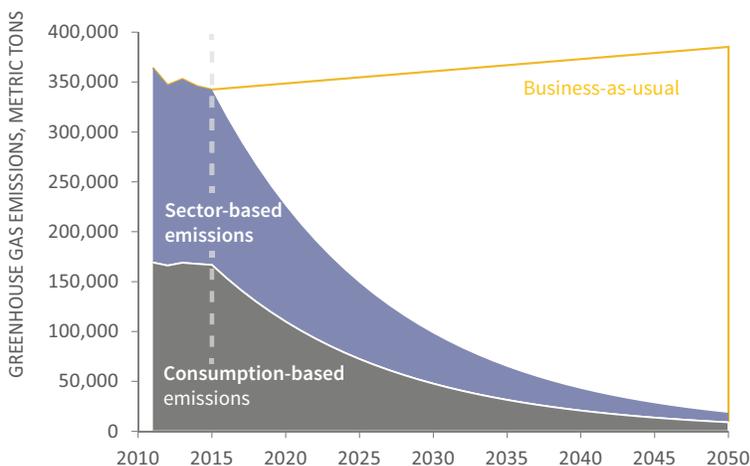
Reduce overall Ashland community greenhouse gas emissions by 8% on average every year to 2050.

For City of Ashland operations:

Attain carbon neutrality in City operations by 2030, and reduce fossil fuel consumption by 50% by 2030 and 100% by 2050.

2

Prepare the city's communities, systems, and resources to be more resilient to climate change impacts.



STRATEGIC INITIATIVES

The following **overarching strategic initiatives** were identified to guide the strategies and actions presented in this plan. While the strategies and actions in this plan are organized by focus areas such as Buildings and Energy, Transportation and Land Use, and Natural Systems, these initiatives cut across these focus areas to emphasize synergistic and integrated solutions for addressing climate in Ashland.

- **Transition to clean energy.**
- **Maximize conservation of water and energy.**
- **Support climate-friendly land use and management.**
- **Reduce consumption of carbon-intensive goods and services.**
- **Inform and work with residents, organizations, and government.**
- **Lead by example.**

STRATEGIES AND ACTIONS

The Climate and Energy Action Plan presents strategies, priority actions, and other potential actions for six focus areas:



Buildings & Energy



Urban Form, Land Use & Transportation



Consumption & Waste



Natural Systems



Public Health, Safety & Well-being



Cross-Cutting Strategies

The plan lays out specific actions within the following strategies:

URBAN FORM, LAND USE + TRANSPORTATION

- Strategy ULT-1.** Support better public transit and ridesharing.
- Strategy ULT-2.** Make Ashland more bike and pedestrian-friendly.
- Strategy ULT-3.** Support more efficient vehicles.
- Strategy ULT-4.** Support more climate-ready development and land use.
- Strategy ULT-5.** Increase the efficiency of City fleet vehicles and employee commuting.

PUBLIC HEALTH, SAFETY + WELL-BEING

- Strategy PHSW-1.** Manage ecosystems and landscapes to minimize climate-related health impacts.
- Strategy PHSW-2.** Promote a sustainable local economy that minimizes emissions and vulnerability.
- Strategy PHSW-3.** Minimize public health impacts.
- Strategy PHSW-4.** Minimize public safety impacts.

CONSUMPTION + MATERIALS MANAGEMENT

- Strategy CM-1.** Reduce consumption of carbon-intensive goods and services.
- Strategy CM-2.** Support sustainable and accessible local production and consumption.
- Strategy CM-3.** Expand community recycling and composting.
- Strategy CM-4.** Reduce food waste.
- Strategy CM-5.** Improve the sustainability of City operations and purchases.

NATURAL SYSTEMS

- Strategy NS-1.** Promote ecosystem resilience.
- Strategy NS-2.** Manage and conserve community water resources.
- Strategy NS-3.** Conserve water use within City operations.

BUILDINGS + ENERGY

- Strategy BE-1.** Support cleaner energy sources.
- Strategy BE-2.** Encourage increased building energy efficiency and conservation.
- Strategy BE-3.** Maximize efficiency of City facilities, equipment & operations.
- Strategy BE-4.** Improve demand management.
- Strategy BE-5.** Prepare and adapt buildings for a changing climate.

CROSS-CUTTING STRATEGIES

- Strategy CC-1.** Educate and empower the public.
- Strategy CC-2.** Educate and empower City staff.
- Strategy CC-3.** Mainstream and integrate climate considerations.
- Strategy CC-4.** Engage with other governments and organizations around climate policy and action.

NEXT STEPS

This Climate and Energy Action Plan is only the beginning of an ongoing process. The Implementation Plan provides a framework for launching the implementation phase of the plan. This phase will require the City and community to take priority actions—outlining specific plans of action and resource needs among responsible parties—while monitoring and benchmarking progress along the way. As details are outlined during this implementation phase, more specific quantitative goals and milestones will be created, driving the pace of strategy implementation. This plan provides a proposed structure for ongoing plan implementation, monitoring, evaluation, and adaptive management, as well as a list of key actions to be taken in the initial phase of implementation.



Get your good news twice as fast.

Our speeds just doubled — at no extra charge to you!

- High Speed Internet for residents & businesses in Ashland
- Remarkably fast upload & download speed
- Expert local partners to add TV, phone, and business services customized to you

Get Started Now!

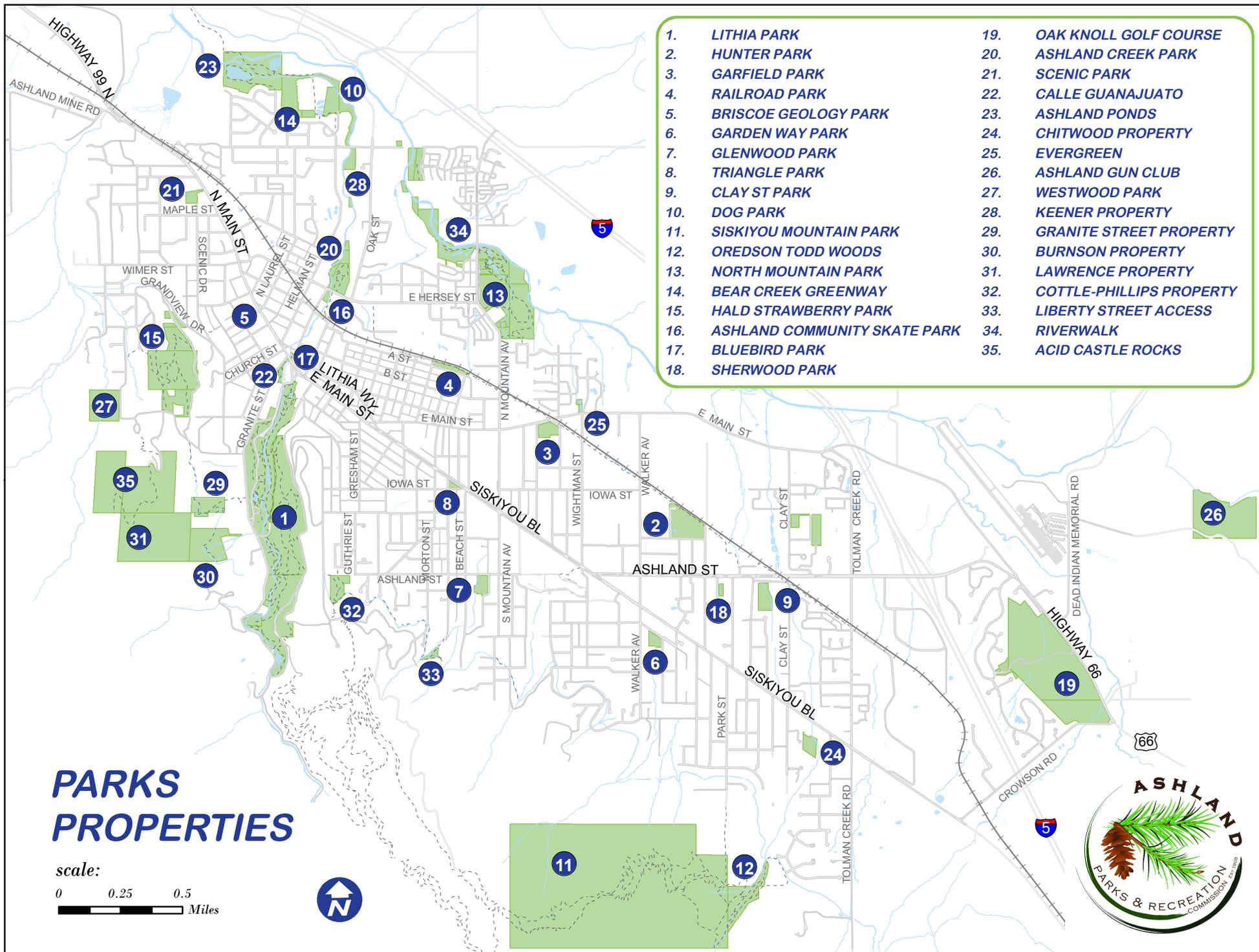
Call 541-552-2222

Or visit ashlandfiber.net



A Service of the City of Ashland





- | | |
|----------------------------------|------------------------------|
| 1. LITHIA PARK | 19. OAK KNOLL GOLF COURSE |
| 2. HUNTER PARK | 20. ASHLAND CREEK PARK |
| 3. GARFIELD PARK | 21. SCENIC PARK |
| 4. RAILROAD PARK | 22. CALLE GUANAJUATO |
| 5. BRISCOE GEOLOGY PARK | 23. ASHLAND PONDS |
| 6. GARDEN WAY PARK | 24. CHITWOOD PROPERTY |
| 7. GLENWOOD PARK | 25. EVERGREEN |
| 8. TRIANGLE PARK | 26. ASHLAND GUN CLUB |
| 9. CLAY ST PARK | 27. WESTWOOD PARK |
| 10. DOG PARK | 28. KEENER PROPERTY |
| 11. SISKIYOU MOUNTAIN PARK | 29. GRANITE STREET PROPERTY |
| 12. OREDSON TODD WOODS | 30. BURNSON PROPERTY |
| 13. NORTH MOUNTAIN PARK | 31. LAWRENCE PROPERTY |
| 14. BEAR CREEK GREENWAY | 32. COTTLE-PHILLIPS PROPERTY |
| 15. HALD STRAWBERRY PARK | 33. LIBERTY STREET ACCESS |
| 16. ASHLAND COMMUNITY SKATE PARK | 34. RIVERWALK |
| 17. BLUEBIRD PARK | 35. ACID CASTLE ROCKS |
| 18. SHERWOOD PARK | |

PARKS PROPERTIES

scale:
0 0.25 0.5
Miles



1. What is your age range?

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 80 or older

2. What is your gender?

- Male
- Female
- Transgender Male
- Transgender Female
- Non-Binary
- Prefer Not to Answer

3. What is your race or ethnicity? (please select all that apply)

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

4. What is your annual household income before taxes?

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000
- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000

5. Do you consider Ashland a safe place?

6. How would you rate the overall quality of life in Ashland?

<input type="checkbox"/>	Poor
<input type="checkbox"/>	Fair
<input type="checkbox"/>	Good
<input type="checkbox"/>	Very Good
<input type="checkbox"/>	Excellent
<input type="checkbox"/>	Additional Comments: _____

7. Please rate your satisfaction with the following services:

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network				
City Parks				
Electric Utility				
Fire & Rescue				
Police & Public Safety				
Street Maintenance & Repair				
Water & Energy Audits				
Water Quality				
Utility Billing				
Additional Comments?				

8. What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

- Panhandling
- Homelessness
- Affordable Housing
- Services for Seniors
- Utility Rate Increases
- Climate Change
- Water Quality and Shortage
- Public Safety
- Deer and Wildlife within City Limits
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Other: _____

9. What do you think was the best moment for Ashland this year?

10. What do you think was the worst moment for Ashland this year?

11. Where do you look to for up-to-date City news?

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Radio
- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Oregon App
- Ashland Police App

12. What platforms would you like to see the City use more of to update citizens?

13. Any additional information you would like the City to know about?

PI

1. What is your age range?

<input checked="" type="checkbox"/>	17 or younger
<input type="checkbox"/>	18 to 25
<input checked="" type="checkbox"/>	26 to 35
<input type="checkbox"/>	36 to 40
<input type="checkbox"/>	41 to 50
<input type="checkbox"/>	51 to 60
<input type="checkbox"/>	61 to 70
<input type="checkbox"/>	71 to 80
<input type="checkbox"/>	80 or older

2. What is your gender?

<input checked="" type="checkbox"/>	Male
<input type="checkbox"/>	Female
<input type="checkbox"/>	Transgender Male
<input type="checkbox"/>	Transgender Female
<input type="checkbox"/>	Non-Binary
<input type="checkbox"/>	Prefer Not to Answer

3. What is your race or ethnicity? (please select all that apply)

<input type="checkbox"/>	African American
<input type="checkbox"/>	Asian American
<input checked="" type="checkbox"/>	Caucasian
<input checked="" type="checkbox"/>	Latino/Latina
<input type="checkbox"/>	Native American
<input type="checkbox"/>	Pacific Islander
<input type="checkbox"/>	Prefer Not to Answer

4. What is your annual household income before taxes?

<input type="checkbox"/>	Under \$20,000
<input checked="" type="checkbox"/>	Between \$20,000 and \$30,000
<input type="checkbox"/>	Between \$30,001 and \$40,000
<input type="checkbox"/>	Between \$40,001 and \$50,000
<input checked="" type="checkbox"/>	Between \$50,001 and \$100,000
<input type="checkbox"/>	Between \$100,001 and \$150,000
<input type="checkbox"/>	Between \$150,001 and \$200,000
<input type="checkbox"/>	Above \$200,000

PI

5. Do you consider Ashland a safe place?

Yes, for the most part. However, our vehicle has been ransacked a couple of times in the last month :-

6. How would you rate the overall quality of life in Ashland?

- Poor
- Fair
- Good
- Very Good
- Excellent

Additional Comments: I say "Fair" mostly because of the "Seasonal" smoke which totally sucks :-

7. Please rate your satisfaction with the following services:

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network	x			x
City Parks				x
Electric Utility			x	
Fire & Rescue			x	
Police & Public Safety			x	
Street Maintenance & Repair				x
Water & Energy Audits			x	
Water Quality			x	
Utility Billing			x	

Additional Comments?

PI

19

8. What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

	Panhandling	
	Homelessness	
1	Affordable Housing	X
	Services for Seniors	
4	Utility Rate Increases	X
5	Climate Change	
	Water Quality and Shortage	
	Public Safety	
	Deer and Wildlife within City Limits	X
2	Smoke Affecting Health of Community	
3	Smoke Affecting Local Businesses	
	Other: _____	

9. What do you think was the best moment for Ashland this year?

When the needle went from "Extreme" to "Low" on the fire danger signs

10. What do you think was the worst moment for Ashland this year?

The 30th day of nonstop smoke.

It would be great to have a lot of green. It would be great to have a lot of green. It would be great to have a lot of green.

It would be great to have a lot of green. It would be great to have a lot of green. It would be great to have a lot of green.

It would be great to have a lot of green. It would be great to have a lot of green. It would be great to have a lot of green.

It would be great to have a lot of green. It would be great to have a lot of green. It would be great to have a lot of green.

P1

11. Where do you look to for up-to-date City news?

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Radio
- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Oregon App
- Ashland Police App

12. What platforms would you like to see the City use more of to update citizens?

? Communication seems just fine

When the needs arise from "Business"

to "Town" or the border side

13. Any additional information you would like the City to know about?

The 30th year of renovation to park

It would be great to have more steel

posts for slack-lining installed in more

Parks !!
😊

P2

59

1. What is your age range?

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 80 or older

2. What is your gender?

- Male
- Female
- Transgender Male
- Transgender Female
- Non-Binary
- Prefer Not to Answer

3. What is your race or ethnicity? (please select all that apply)

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

4. What is your annual household income before taxes?

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000
- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000

P2

5. Do you consider Ashland a safe place?

YES

6. How would you rate the overall quality of life in Ashland?

<input type="checkbox"/>	Poor
<input type="checkbox"/>	Fair
<input type="checkbox"/>	Good
<input type="checkbox"/>	Very Good
<input checked="" type="checkbox"/>	Excellent
<input type="checkbox"/>	Additional Comments: _____

7. Please rate your satisfaction with the following services:

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network			✓	
City Parks				✓
Electric Utility			✓	
Fire & Rescue				✓
Police & Public Safety			✓	
Street Maintenance & Repair			✓	
Water & Energy Audits		✓		
Water Quality		✓		
Utility Billing		✓		
Additional Comments?				

P2

29

8. What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

- | | |
|---|--------------------------------------|
| | Panhandling |
| 3 | Homelessness |
| 2 | Affordable Housing |
| 5 | Services for Seniors |
| 4 | Utility Rate Increases |
| | Climate Change |
| 1 | Water Quality and Shortage |
| | Public Safety |
| | Deer and Wildlife within City Limits |
| | Smoke Affecting Health of Community |
| | Smoke Affecting Local Businesses |
| | Other: _____ |

9. What do you think was the best moment for Ashland this year?

SPRING - AIFF BRINGS IN A LOT OF
POSITIVE ENERGY

10. What do you think was the worst moment for Ashland this year?

THE SMOKE SEASON

P2

11. Where do you look to for up-to-date City news?

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Radio JPR
- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Oregon App
- Ashland Police App

12. What platforms would you like to see the City use more of to update citizens?

NOT SURE. IT SEEMS LIKE SEVERAL
ARE ACTIVE ALREADY.

13. Any additional information you would like the City to know about?

JUST THAT I'D RATHER NOT SEE THINGS,
LIKE PARKING BECOME PRIVATIZED, PROFIT
ENTITIES.

P3

39

76 5th St

1. What is your age range?

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 80 or older

2. What is your gender?

- Male
- Female
- Transgender Male
- Transgender Female
- Non-Binary
- Prefer Not to Answer

3. What is your race or ethnicity? (please select all that apply)

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

4. What is your annual household income before taxes?

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000
- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000

P3

5. Do you consider Ashland a safe place?

yes,

6. How would you rate the overall quality of life in Ashland?

<input type="checkbox"/>	Poor
<input type="checkbox"/>	Fair
<input type="checkbox"/>	Good
<input checked="" type="checkbox"/>	Very Good
<input type="checkbox"/>	Excellent
<input type="checkbox"/>	Additional Comments: _____

7. Please rate your satisfaction with the following services:

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network	X			
City Parks				X
Electric Utility			X	
Fire & Rescue				X
Police & Public Safety				X
Street Maintenance & Repair				X
Water & Energy Audits	X			
Water Quality				X
Utility Billing			X	
Additional Comments?				

P3

89

8. What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

- 3 Panhandling
- 2 Homelessness
- 1 Affordable Housing
- Services for Seniors
- Utility Rate Increases
- Climate Change
- Water Quality and Shortage
- Public Safety
- Deer and Wildlife within City Limits
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Other: _____

9. What do you think was the best moment for Ashland this year?

10. What do you think was the worst moment for Ashland this year?

Fight over senior center

P3

11. Where do you look to for up-to-date City news?

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Radio
- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Oregon App
- Ashland Police App

12. What platforms would you like to see the City use more of to update citizens?

13. Any additional information you would like the City to know about?

P4

P4

1. What is your age range?

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 80 or older

2. What is your gender?

- Male
- Female
- Transgender Male
- Transgender Female
- Non-Binary
- Prefer Not to Answer

3. What is your race or ethnicity? (please select all that apply)

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

4. What is your annual household income before taxes?

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000
- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000

P4

5. Do you consider Ashland a safe place?

① Yes, as far as crime is concerned

② there are a few dangerous intersections that need a traffic light, e.g. Wimer/N. Main

6. How would you rate the overall quality of life in Ashland?

<input type="checkbox"/>	Poor
<input type="checkbox"/>	Fair
<input type="checkbox"/>	Good
<input type="checkbox"/>	Very Good
<input checked="" type="checkbox"/>	Excellent
<input type="checkbox"/>	Additional Comments: _____

7. Please rate your satisfaction with the following services:

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network				<input checked="" type="checkbox"/>
City Parks				<input checked="" type="checkbox"/>
Electric Utility				<input checked="" type="checkbox"/>
Fire & Rescue				<input checked="" type="checkbox"/>
Police & Public Safety				<input checked="" type="checkbox"/>
Street Maintenance & Repair				<input checked="" type="checkbox"/>
Water & Energy Audits	<input checked="" type="checkbox"/>			
Water Quality				<input checked="" type="checkbox"/>
Utility Billing				<input checked="" type="checkbox"/>

Additional Comments?

P4

119

8. What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

5	Panhandling
	Homelessness
	Affordable Housing
	Services for Seniors
4	Utility Rate Increases
3	Climate Change
	Water Quality and Shortage
	Public Safety
	Deer and Wildlife within City Limits
2	Smoke Affecting Health of Community
1	Smoke Affecting Local Businesses
	Other: _____

We need to clean out the homeless camps in the forest interface. We could lose the watershed with one campfire!

9. What do you think was the best moment for Ashland this year?

The compromise with the City/Parks/ASD #5 saving Briscoe Park + giving us another option for City Hall location.

10. What do you think was the worst moment for Ashland this year?

Out of our control, but smoke from area fires had a huge impact on residents + businesses, especially OSF.

P4

11. Where do you look to for up-to-date City news?

- | | |
|---|----------------------------------|
| 3 | City Source/Utility Bill Mailing |
| 2 | City Council Meetings |
| 1 | Ashland Daily Tidings |
| | Nixle Alert System |
| | Radio |
| | Social Media |
| | Television |
| | City Website |
| | Word of Mouth |
| | Ashland Oregon App |
| | Ashland Police App |

12. What platforms would you like to see the City use more of to update citizens?

Monthly "Mayor's column" in the Tidings?
"State of the City" address on RPTV?

13. Any additional information you would like the City to know about?

Never make personnel additions after
the Budget Committee process. (Other
dept. heads ^{may} also have personnel needs
that need to be weighed against one
department's needs).

PS

29

1. What is your age range?

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 80 or older

2. What is your gender?

- Male
- Female
- Transgender Male
- Transgender Female
- Non-Binary
- Prefer Not to Answer

3. What is your race or ethnicity? (please select all that apply)

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

4. What is your annual household income before taxes?

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000
- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000

PS

5. Do you consider Ashland a safe place?

Oak
Knoll

Yes, but would like to see
patrol car more often

6. How would you rate the overall quality of life in Ashland?

- Poor
- Fair
- Good
- Very Good
- Excellent

Additional Comments:

Quality is high
Property values so much more than
30 yrs ago - good for early arrivals

7. Please rate your satisfaction with the following services:

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network				
City Parks				<input checked="" type="checkbox"/>
Electric Utility				<input checked="" type="checkbox"/>
Fire & Rescue				<input checked="" type="checkbox"/>
Police & Public Safety			<input checked="" type="checkbox"/>	
Street Maintenance & Repair		<input checked="" type="checkbox"/>		
Water & Energy Audits				
Water Quality				<input checked="" type="checkbox"/>
Utility Billing				

Additional Comments?

Software trouble w/
new system.
Seems to be working out
with Jane " good buddies.

P5

29

8. What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

- | | |
|---|--------------------------------------|
| 3 | Panhandling |
| 1 | Homelessness |
| 2 | Affordable Housing |
| | Services for Seniors |
| | Utility Rate Increases |
| | Climate Change |
| | Water Quality and Shortage |
| | Public Safety |
| 4 | Deer and Wildlife within City Limits |
| | Smoke Affecting Health of Community |
| | Smoke Affecting Local Businesses |
| | Other: _____ |

9. What do you think was the best moment for Ashland this year?

4th of July

10. What do you think was the worst moment for Ashland this year?

Legalizing marijuana

P5

11. Where do you look to for up-to-date City news?

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Radio
- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Oregon App
- Ashland Police App

12. What platforms would you like to see the City use more of to update citizens?

13. Any additional information you would like the City to know about?

PL6

019

1. What is your age range?

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 80 or older

2. What is your gender?

- Male
- Female
- Transgender Male
- Transgender Female
- Non-Binary
- Prefer Not to Answer

3. What is your race or ethnicity? (please select all that apply)

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

4. What is your annual household income before taxes?

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000
- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000

P6

5. Do you consider Ashland a safe place?

MOSTLY

6. How would you rate the overall quality of life in Ashland?

<input type="checkbox"/>	Poor
<input type="checkbox"/>	Fair
<input type="checkbox"/>	Good
<input checked="" type="checkbox"/>	Very Good
<input type="checkbox"/>	Excellent
<input type="checkbox"/>	Additional Comments: _____

7. Please rate your satisfaction with the following services:

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network				X
City Parks				X
Electric Utility				X
Fire & Rescue				X
Police & Public Safety				X
Street Maintenance & Repair			X	
Water & Energy Audits	X			
Water Quality		X		
Utility Billing				X
Additional Comments?				

P6

29

8. What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

	Panhandling
23	Homelessness *
1	Affordable Housing *
	Services for Seniors
	Utility Rate Increases
45	Climate Change
5	Water Quality and Shortage
	Public Safety
	Deer and Wildlife within City Limits
74	Smoke Affecting Health of Community >
	Smoke Affecting Local Businesses
2	Other: <u>PARKING - HAS TO PLAN AHEAD</u>

9. What do you think was the best moment for Ashland this year?

COMPASSION OF FRIENDS IN COMMUNITY

10. What do you think was the worst moment for Ashland this year?

P6

11. Where do you look to for up-to-date City news?

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings / MT
- Nixle Alert System
- Radio
- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Oregon App
- Ashland Police App

12. What platforms would you like to see the City use more of to update citizens?

THINGS LIKE THIS SURVEY

HAS HAD TROUBLE W/ ^{CITY} WEB SITE -

13. Any additional information you would like the City to know about?

NEED CURB PAINTING ALONG STREET & ALLEY (LINCOLN & B STREET NEAR 6TH 7TH 8TH)
UPPER ALLEY BETWEEN GARFIELD & LINCOLN

27

18

1. What is your age range?

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 80 or older

2. What is your gender?

- Male
- Female
- Transgender Male
- Transgender Female
- Non-Binary
- Prefer Not to Answer

3. What is your race or ethnicity? (please select all that apply)

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

4. What is your annual household income before taxes?

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000
- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000

P7

5. Do you consider Ashland a safe place?

yes

6. How would you rate the overall quality of life in Ashland?

Poor
 Fair
 Good
 Very Good
 Excellent
 Additional Comments: _____

7. Please rate your satisfaction with the following services:

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network				X
City Parks				X
Electric Utility				X
Fire & Rescue				X
Police & Public Safety		X		
Street Maintenance & Repair			X	X
Water & Energy Audits	X		X	
Water Quality			X	
Utility Billing				X
Additional Comments?				

P7

179

8. What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

	Panhandling	
1	Homelessness	
2	Affordable Housing	9
	Services for Seniors	
	Utility Rate Increases	4
5	Climate Change	
	Water Quality and Shortage	
	Public Safety	4
	Deer and Wildlife within City Limits	
4	Smoke Affecting Health of Community	
3	Smoke Affecting Local Businesses	
	Other: _____	

9. What do you think was the best moment for Ashland this year?

Mt Ashland

10. What do you think was the worst moment for Ashland this year?

The smoke this summer

P7

11. Where do you look to for up-to-date City news?

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Radio
- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Oregon App
- Ashland Police App

12. What platforms would you like to see the City use more of to update citizens?

Social Media / Good News
reporting

13. Any additional information you would like the City to know about?

More Services for addiction
Better services for Homelessness
More funding

P8

84

1. What is your age range?

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 80 or older

511-488-6002
Call for pick-up

2. What is your gender?

- Male
- Female
- Transgender Male
- Transgender Female
- Non-Binary
- Prefer Not to Answer

3. What is your race or ethnicity? (please select all that apply)

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

4. What is your annual household income before taxes?

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000
- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000

78

5. Do you consider Ashland a safe place?

Y

6. How would you rate the overall quality of life in Ashland?

- Poor
- Fair
- Good
- Very Good
- Excellent
- Additional Comments: _____

7. Please rate your satisfaction with the following services:

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network	X			
City Parks				X
Electric Utility			X	
Fire & Rescue				X
Police & Public Safety				X
Street Maintenance & Repair				X
Water & Energy Audits				X
Water Quality			X	
Utility Billing			X	

Additional Comments?

18

89

8. What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

	Panhandling
1	Homelessness
	Affordable Housing
2	Services for Seniors
3	Utility Rate Increases
4	Climate Change
5	Water Quality and Shortage
	Public Safety
	Deer and Wildlife within City Limits
	Smoke Affecting Health of Community
	Smoke Affecting Local Businesses
	Other: _____

9. What do you think was the best moment for Ashland this year?

Pride Parade

10. What do you think was the worst moment for Ashland this year?

Utility Hikes

PG

11. Where do you look to for up-to-date City news?

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Radio
- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Oregon App
- Ashland Police App

12. What platforms would you like to see the City use more of to update citizens?

NEWS

13. Any additional information you would like the City to know about?

pa

RECEIVED

OCT 12 2018

1. What is your age range?

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 80 or older

2. What is your gender?

- Male
- Female
- Transgender Male
- Transgender Female
- Non-Binary
- Prefer Not to Answer

3. What is your race or ethnicity? (please select all that apply)

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

4. What is your annual household income before taxes?

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000
- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000

P9

5. Do you consider Ashland a safe place?

yes.

I have found now I'm older I would not walk home at night from downtown and I always lock my doors when leaving home in the day something I did not bother to do years ago.

6. How would you rate the overall quality of life in Ashland?

- Poor
- Fair
- Good
- Very Good
- Excellent

Additional Comments: I moved here 24 years ago

from California and have been very happy here. Ashland I have found to be a very friendly town and make outsiders very welcome.

7. Please rate your satisfaction with the following services:

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network				X
City Parks				X
Electric Utility				X
Fire & Rescue				X
Police & Public Safety				X
Street Maintenance & Repair				X
Water & Energy Audits				X
Water Quality				X
Utility Billing				X

Additional Comments? NO

P9

P9

8. What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

- | | |
|--------------------------|---|
| <input type="checkbox"/> | Panhandling |
| 3 | Homelessness |
| 4 | Affordable Housing |
| <input type="checkbox"/> | Services for Seniors |
| <input type="checkbox"/> | Utility Rate Increases |
| <input type="checkbox"/> | Climate Change |
| <input type="checkbox"/> | Water Quality and Shortage |
| <input type="checkbox"/> | Public Safety |
| 5 | Deer and Wildlife within City Limits <i>Far too many deer</i> |
| 1 | Smoke Affecting Health of Community |
| 2 | Smoke Affecting Local Businesses |
| <input type="checkbox"/> | Other: _____ |

9. What do you think was the best moment for Ashland this year?

When the smoke was gone.

10. What do you think was the worst moment for Ashland this year?

The arrival of smoke this summer.

P9

11. Where do you look to for up-to-date City news?

- | | | |
|-------------------------------------|----------------------------------|-------------------|
| <input checked="" type="checkbox"/> | City Source/Utility Bill Mailing | I always read it. |
| <input checked="" type="checkbox"/> | City Council Meetings | I watch on TV |
| <input checked="" type="checkbox"/> | Ashland Daily Tidings | |
| <input type="checkbox"/> | Nixle Alert System | |
| <input type="checkbox"/> | Radio | |
| <input type="checkbox"/> | Social Media | |
| <input type="checkbox"/> | Television | |
| <input type="checkbox"/> | City Website | |
| <input type="checkbox"/> | Word of Mouth | |
| <input type="checkbox"/> | Ashland Oregon App | |
| <input type="checkbox"/> | Ashland Police App | |

12. What platforms would you like to see the City use more of to update citizens?

None. you are already doing a good job
of keeping us informed

13. Any additional information you would like the City to know about?

Try and use as many local people as
possible for jobs. eg. Ant work in town.
so we need to spend so much money on
out of town consultants when a job has
to be done?

P10

019

1. What is your age range?

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 80 or older

2. What is your gender?

- Male
- Female
- Transgender Male
- Transgender Female
- Non-Binary
- Prefer Not to Answer

3. What is your race or ethnicity? (please select all that apply)

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

4. What is your annual household income before taxes?

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000
- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000

P10

5. Do you consider Ashland a safe place?

Mostly.

6. How would you rate the overall quality of life in Ashland?

- Poor
- Fair
- Good
- Very Good
- Excellent
- Additional Comments: _____

7. Please rate your satisfaction with the following services:

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network		✓		
City Parks				✓
Electric Utility				
Fire & Rescue		✓		✓
Police & Public Safety				✓
Street Maintenance & Repair			✓	
Water & Energy Audits				
Water Quality			✓	
Utility Billing			✓	

Additional Comments?

- Water/sewer/electric bill is very high, seems to go up all the time, now it seems out of control.
 - Lots of power outages too.
 - Lots of internet problems at place I worked that had APN. I'd much rather use them than charter though, if could work out the issues.

P10

019

8. What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

<input type="checkbox"/>	Panhandling
<input type="checkbox"/>	Homelessness
4	Affordable Housing
<input type="checkbox"/>	Services for Seniors
5	Utility Rate Increases
3	Climate Change
<input type="checkbox"/>	Water Quality and Shortage
<input type="checkbox"/>	Public Safety
<input type="checkbox"/>	Deer and Wildlife within City Limits
1	Smoke Affecting Health of Community
2	Smoke Affecting Local Businesses
<input type="checkbox"/>	Other: _____

9. What do you think was the best moment for Ashland this year?

When the rains came!

10. What do you think was the worst moment for Ashland this year?

July, August, part of Sept.

710

11. Where do you look to for up-to-date City news?

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Radio
- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Oregon App
- Ashland Police App

12. What platforms would you like to see the City use more of to update citizens?

Facebook? Email (like an enews)

13. Any additional information you would like the City to know about?

I love Ashland. It's probably my favorite place on Earth.
I just hope we can get the smoke issue worked out - we
need prescribed fire and thinning, and we all need to get on
board if we're going to save our little town.

PW

119

1. What is your age range?

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 80 or older

2. What is your gender?

- Male
- Female
- Transgender Male
- Transgender Female
- Non-Binary
- Prefer Not to Answer

3. What is your race or ethnicity? (please select all that apply)

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

4. What is your annual household income before taxes?

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000
- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000

P12

5. Do you consider Ashland a safe place?

Yes

6. How would you rate the overall quality of life in Ashland?

Poor

Fair

Good

Very Good

Excellent

Additional Comments:

7. Please rate your satisfaction with the following services:

	N/A	Needs Work	Average	Excellent
Ashland Fiber Network			X	
City Parks				X
Electric Utility			X	
Fire & Rescue				X
Police & Public Safety				X
Street Maintenance & Repair				X
Water & Energy Audits			X	
Water Quality			X	
Utility Billing			X	
Additional Comments?				

PW

119

8. What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

- 2 Panhandling
- 3 Homelessness
- Affordable Housing
- Services for Seniors
- 4 Utility Rate Increases
- Climate Change
- 5 Water Quality and Shortage
- Public Safety
- Deer and Wildlife within City Limits
- 1 Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Other: _____

9. What do you think was the best moment for Ashland this year?

1st Fresh clean air day!

10. What do you think was the worst moment for Ashland this year?

smokiest day

P11

11. Where do you look to for up-to-date City news?

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Radio
- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Oregon App
- Ashland Police App

12. What platforms would you like to see the City use more of to update citizens?

13. Any additional information you would like the City to know about?

Engage Ashland

What would you like the City of Ashland to know?

Survey Questions

QUESTION 1

What is your age range?

- 17 or younger
- 18 to 25
- 26 to 35
- 36 to 40
- 41 to 50
- 51 to 60
- 61 to 70
- 71 to 80
- 80 or older

QUESTION 2

What is your gender?

- Male
- Female
- Transgender Male
- Transgender Female
- Non-Binary
- Prefer Not to Answer

QUESTION 3

What is your race or ethnicity? (please select all that apply)

- African American
- Asian American
- Caucasian
- Latino/Latina
- Native American
- Pacific Islander
- Prefer Not to Answer

QUESTION 4

What is your annual household income before taxes?

- Under \$20,000
- Between \$20,000 and \$30,000
- Between \$30,001 and \$40,000
- Between \$40,001 and \$50,000
- Between \$50,001 and \$100,000
- Between \$100,001 and \$150,000
- Between \$150,001 and \$200,000
- Above \$200,000

QUESTION 5

Do you consider Ashland a safe place?

QUESTION 6

How would you rate the overall quality of life in Ashland?

- Poor
- Fair
- Good
- Very Good
- Excellent

QUESTION 7

Additional Comments?

QUESTION 8

Please rate your satisfaction with the following services (0=N/A, 1=Needs Work, 2=Average, 3=Excellent):

Row choices

- Ashland Fiber Network
- City Parks
- Electric Utility
- Fire & Rescue
- Police & Public Safety
- Street Maintenance & Repair
- Water & Energy Audits
- Water Quality
- Utility Billing

Column choices

- 0
- 1
- 2
- 3

QUESTION 9

Additional Comments?

QUESTION 10

What do you think is the biggest issue residents are facing within Ashland? Please rank your top five with the highest ranked as one.

- Deer and Wildlife within City Limits

Engage Ashland

What would you like the City of Ashland to know?

- Homelessness
- Panhandling
- Services for Seniors
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Water Quality and Shortage
- Climate Change
- Affordable Housing
- Utility Rate Increases
- Public Safety

QUESTION 11

Other issues not on the list?

QUESTION 12

What do you think was the best moment for Ashland this year?

QUESTION 13

What do you think was the worst moment for Ashland this year?

QUESTION 14

Where do you look to for up-to-date City news?

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Radio
- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Oregon App
- Ashland Police App

QUESTION 15

What platforms would you like to see the City use more of to update citizens?

QUESTION 16

Any additional information you would like the City to know about?

Engage Ashland

What would you like the City of Ashland to know?

Individual Responses

Name not available

October 2, 2018, 7:47 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 2
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 2
Water & Energy Audits: 1
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Climate Change

- Water Quality and Shortage
- Smoke Affecting Health of Community
- Homelessness
- Utility Rate Increases

Question 11

No response

Question 12

Can't relate to this question

Question 13

Nor this question

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Radio

Question 15

no opinion

Question 16

No response

Name not available

inside Ashland

October 3, 2018, 11:33 AM

Question 1

- 36 to 40

Question 2

- Female

Question 3

- Caucasian

Question 4

Engage Ashland

What would you like the City of Ashland to know?

- Between \$50,001 and \$100,000

Question 5

Safer than average

Question 6

- Fair

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 2
Fire & Rescue: 2
Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 0
Utility Billing: 1

Question 9

No response

Question 10

- Affordable Housing
- Homelessness
- Smoke Affecting Health of Community
- Water Quality and Shortage
- Climate Change

Question 11

No response

Question 12

4th of July!

Question 13

Decision around Lincoln Park...

Question 14

- Ashland Daily Tidings
- Social Media

- City Website
- Word of Mouth

Question 15

Nextdoor and Facebook

Question 16

No response

Name not available

inside Ashland

October 4, 2018, 9:43 AM

Question 1

- 61 to 70

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

By most standards.....yes. However, as the years have gone by it feels less safe then even a few years ago. Increased homeless and transient population, meth addicts, people with mental health problems (often on the streets) all contribute.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 1
Fire & Rescue: 3

Engage Ashland

What would you like the City of Ashland to know?

Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 1

Question 9

No response

Question 10

- Homelessness
- Affordable Housing
- Utility Rate Increases
- Smoke Affecting Health of Community
- Deer and Wildlife within City Limits

Question 11

No response

Question 12

Continued improvement to a water shed and controlling potential wildfire in that area.

Question 13

Smoke - not that the City can control that.

Question 14

- Ashland Daily Tidings

Question 15

Seems like you already do a good job.

Question 16

No response

Name not shown

inside Ashland

October 4, 2018, 1:12 PM

Question 1

- 51 to 60

Question 2

- Male

Question 3

- Prefer Not to Answer

Question 4

- Between \$40,001 and \$50,000

Question 5

yes

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 1

Question 9

No response

Question 10

- Utility Rate Increases
- Smoke Affecting Local Businesses

Question 11

Obviously the City Budget expenses rising far faster than inflation is the biggest problem we face.
The second biggest problem we face is the biggest problem we face isn't on the list

Question 12

The day the mayor resigned.

Engage Ashland

What would you like the City of Ashland to know?

Question 13

The Council and Mayor overturning the Budget Committee.

Question 14

- City Website

Question 15

The City can't even do the City Source in a timely manner. I can't imagine their use of any common platforms would be an improvement.

Question 16

No response

Name not available

October 4, 2018, 2:03 PM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$150,001 and \$200,000

Question 5

Yes.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3

Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 0
Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

- Smoke Affecting Local Businesses
- Smoke Affecting Health of Community
- Panhandling
- Homelessness
- Deer and Wildlife within City Limits

Question 11

No response

Question 12

4th of July

Question 13

Six weeks of smoke

Question 14

- City Source/Utility Bill Mailing

Question 15

no opinion

Question 16

no

Name not shown

inside Ashland

October 4, 2018, 7:35 PM

Question 1

- 61 to 70

Question 2

Engage Ashland

What would you like the City of Ashland to know?

- Female

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

Mostly. I don't always feel safe walking downtown during the summer because of the "home free" people and their dogs.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 1

Question 9

No response

Question 10

- Utility Rate Increases
- Water Quality and Shortage
- Public Safety
- Panhandling
- Deer and Wildlife within City Limits

Question 11

No response

Question 12

The reorganization of the senior center.

Question 13

The decisions made by parks and recreation commissioners regarding the senior center and firing the center's director. It was handled badly and with little regard for citizens' input.

Question 14

- City Council Meetings
- Ashland Daily Tidings
- Social Media

Question 15

IDK

Question 16

Please get the budget balanced and don't add any new programs or staff until then.

Name not available

inside Ashland

October 5, 2018, 7:22 AM

Question 1

- 61 to 70

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

Yes.

Question 6

- Very Good

Question 7

No response

Engage Ashland

What would you like the City of Ashland to know?

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 1
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 2
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 2

Question 9

Don't know what's meant by water and energy audits.

Question 10

- Climate Change
- Smoke Affecting Health of Community
- Deer and Wildlife within City Limits
- Homelessness
- Utility Rate Increases
- Affordable Housing

Question 11

Parking and traffic flow issues

Question 12

Can't say.

Question 13

Can't say.

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Word of Mouth

Question 15

Tidings.

Question 16

No response

Name not available
inside Ashland

October 6, 2018, 1:23 PM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$150,001 and \$200,000

Question 5

yes

Question 6

- Good

Question 7

Smoke/climate change are becoming a more salient problem.

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 0
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 0

Question 9

No response

Question 10

- Homelessness
- Smoke Affecting Health of Community
- Affordable Housing
- Deer and Wildlife within City Limits
- Smoke Affecting Local Businesses

Engage Ashland

What would you like the City of Ashland to know?

Question 11

No response

Question 12

moment? be serious

Question 13

July 15 fires

Question 14

- Ashland Daily Tidings

Question 15

present means are sufficient

Question 16

No response

Name not available

inside Ashland

October 6, 2018, 3:34 PM

Question 1

- 26 to 35

Question 2

- Female

Question 3

- Prefer Not to Answer

Question 4

- Between \$30,001 and \$40,000

Question 5

That's relative. I no longer feel safe letting my child go ride his bike around the neighborhood unsupervised like I did when I was a kid in Ashland.

Question 6

- Fair

Question 7

It's fine if you have plenty of money. We don't.

I tried to shop for groceries in town today because my child has a cold and didn't feel good enough to go to Medford. The bill was so high, even after cutting out nearly all "unnecessary" items like graham crackers and juice that I sat and silently cried in the parking lot for a while before I could drive us home. Not feeling very "quality" to me at the moment.

There is also absolutely nothing for children to affordably do indoors. Scienceworks is awesome, but it is the same old same old year to year. What are we supposed to do with our children during smoked out summer days??

Question 8

Ashland Fiber Network: 1
City Parks: 2
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 0
Water & Energy Audits: 1
Water Quality: 2
Utility Billing: 0

Question 9

South side of town is going downhill fast. Something needs to be done about the drugs and amount of trash being left on the street. We're a family that tries to pick up trash when we see it but can no longer teach our kids to do so because of the number of needles we've found in the gutters.

Question 10

- Affordable Housing
- Smoke Affecting Health of Community
- Homelessness
- Public Safety
- Panhandling

Question 11

Cost of living in this town is terrible. Public transportation. Our low income families suffer greatly.

Question 12

Our parades and community events are wonderful. We need more free events for residents to build community through.

Engage Ashland

What would you like the City of Ashland to know?

Question 13

As much as I would like to say the ridiculous house being built across from the Lithia playground, the smoke and the toll it took on our businesses takes the cake.

Question 14

- Nixle Alert System
- Radio
- Social Media
- Word of Mouth

Question 15

Twitter is simplest and most accessible. Facebook is widely used as well. However you look at it, social media is king.

Question 16

No response

Name not shown

inside Ashland

October 7, 2018, 8:49 AM

Question 1

- 41 to 50

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes. Fire is a concern and my perception is that homelessness is growing which could potentially lead to more crime, but I feel very safe in this community in general.

Question 6

- Very Good

Question 7

Love Ashland! Great schools, great outdoors, great arts! Would love more bike-friendly and electric-car friendly amenities. Main concerns: smoke / lack of snow on Mt. Ashland and whether this will lead to the town dying (but it's sort of the same across the whole western US); traffic -- no issues yet, but with more high density housing (which I understand & support), I worry traffic will get worse; growing homeless population.

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 3
Fire & Rescue: 2
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 3

Question 9

No response

Question 10

- Smoke Affecting Local Businesses
- Smoke Affecting Health of Community
- Climate Change
- Water Quality and Shortage
- Homelessness

Question 11

Related to above: Please make the city more bike and electric-car friendly. A more protected bike path in the downtown and food coop areas, and more plug in stations. Also more focus on water conservation before there's an actual emergency. Let's do our part to protect against climate change. Also would like to help insulate the Shakespeare Festival and local businesses from smoke so that town remains vibrant. Side note: If the summer heat and smoke is the "new normal," let's put a plan in place for a better public pool situation with splash pads for little kids, lap swimming. Maybe it's a 10-year project to raise the funds, but it would help the hot tourists as well as the locals. The hot tourists don't generally have a good place to cool off (Emigrant Lake is a bit gross), and I think it would help keep the town vibrant if there were more cool (temperature) summer activities.

Question 12

Halloween parade! Followed closely by the Christmas parade :)

Engage Ashland

What would you like the City of Ashland to know?

Question 13

Summer smoke from July - September, leading to cancellation of Green Show.

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- Word of Mouth

Question 15

I'm in public outreach so I know it's challenging to update, but an enewsletter would be good. Maybe there already is one, but if so, I'm not aware of where to sign up. I get most of my info from other organizations this way.

Question 16

Love this town! Thanks for all that you do!

Name not available

October 8, 2018, 7:44 AM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

yes

Question 6

- Excellent

Question 7

It is excellent for me because I am comfortable economically. For others it's more of a struggle

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

- Affordable Housing
- Climate Change
- Utility Rate Increases
- Homelessness
- Smoke Affecting Health of Community

Question 11

No response

Question 12

Fire and smoke conference by Pam Marsh
Lighting of the Peace Flame
Holiday parade last November

Question 13

the smoke this summer

Question 14

- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Social Media
- City Website
- Word of Mouth

Question 15

facebook

Question 16

No response

Engage Ashland

What would you like the City of Ashland to know?

Name not shown

inside Ashland

October 8, 2018, 9:46 AM

Question 1

- 71 to 80

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes, although people on Plaza can be overly aggressive at times.

Question 6

- Very Good

Question 7

Good for me, not for lower income folks.

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 0

Question 9

No response

Question 10

- Affordable Housing
- Homelessness
- Smoke Affecting Local Businesses

- Utility Rate Increases
- Panhandling
- Climate Change
- Services for Seniors
- Smoke Affecting Health of Community

Question 11

City budget way too high for population, even figuring in impact of tourism.

Think comparisons with Klamath Falls should be taken seriously, especially in relationship to number of city employees.

Question 12

Failure of recall of parks commissioners.

Smoke going away.

Question 13

Attacks on parks commissioners.

Smoke

Question 14

- City Council Meetings
- Ashland Daily Tidings
- City Website

Question 15

Email messages regarding specific items, not just direction to go to city website, which is less than helpful.

Question 16

I think citizens need updates on projects such as work on water treatment/reservoirs, upgrades to Hersey Street, etc., and proposals such as adding bike motocross or whatever its called to Vogel property park on W. Hersey.

Name not available

October 8, 2018, 11:13 AM

Question 1

- 61 to 70

Question 2

- Male

Engage Ashland

What would you like the City of Ashland to know?

Question 3

- Caucasian

Question 4

- Under \$20,000

Question 5

not like i did before. born here 64 yrs ago. my dad's family been here for 100yrs and my mom's 78 yrs.

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 1
Electric Utility: 2
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 3

Question 9

sell ambulance service and use proceeds to pay down AFN debt and sell AFN.

Question 10

- Smoke Affecting Health of Community
- Utility Rate Increases
- Public Safety
- Water Quality and Shortage
- Affordable Housing
- Services for Seniors

Question 11

those of us on limited incomes may not be able to stay in ashland due to the continued increases in city fees and property taxes etc.

Question 12

none

Question 13

smoke

Question 14

- City Source/Utility Bill Mailing
- Radio
- City Website

Question 15

none at this time

Question 16

need better code enforcement for people collecting trash etc in their yards that pose a fire hazard and can contribute to fires like the oak knoll fire i went through.... also not allow bales of hay to block freeway noise that contribute to fire hazard.

Name not available

October 8, 2018, 7:56 PM

Question 1

- 51 to 60

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

yes

Question 6

- Excellent

Question 7

Engage Ashland

What would you like the City of Ashland to know?

I'm worried about the smoke. If this continues year after year, OSF will not be able to continue, and the tourists will not come. Our shops and restaurants will close, and our property values will decline. I never thought I'd want to move away from Ashland, but we are now considering it because we are worried about this issue affecting the value of our home, which is really the only large investment we have.

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 2

Question 9

The cost of utilities is very high for us.

Question 10

- Smoke Affecting Local Businesses
- Smoke Affecting Health of Community
- Deer and Wildlife within City Limits
- Affordable Housing
- Utility Rate Increases

Question 11

Regarding wildlife: I used to take walks in my neighborhood, but neighbors have spotted bears walking around in the middle of the day recently (up above the hospital). I walk downtown and in the park now, but I miss my old walk. I wish there was something we could do about the bear population.

Question 12

Good question. When the smoke cleared.

Question 13

Many moments of dreary smoke.

Question 14

- Ashland Daily Tidings
- Nixle Alert System

Question 15

none. Please don't make us rely on Facebook. I don't do Facebook.

Question 16

I do not like the websites where neighbors can post things. I have seen people trolled, and it's not right. I quit one of those groups because they were talking about someone by name and saying nasty things about them. Someone needs to monitor those better because there are sometimes libelous things said on them.

Name not available

October 8, 2018, 10:05 PM

Question 1

- 80 or older

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$30,001 and \$40,000

Question 5

Yes

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 1
City Parks: 3
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 1
Water Quality: 3
Utility Billing: 0

Engage Ashland

What would you like the City of Ashland to know?

Question 9

No response

Question 10

- Climate Change
- Public Safety
- Panhandling
- Deer and Wildlife within City Limits
- Utility Rate Increases
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Homelessness
- Affordable Housing

Question 11

No response

Question 12

Festival opening

Question 13

Smoke

Question 14

- Ashland Daily Tidings

Question 15

On line

Question 16

No response

Name not available

October 9, 2018, 6:31 AM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Prefer Not to Answer

Question 4

- Between \$40,001 and \$50,000

Question 5

We've lived here 13 years. Not so much, it used to be much safer. I used to run/hike the trails by myself in the watershed and feel perfectly safe. However, due to transients in the area I no longer feel safe doing this. Using the Greenway by myself is not even considered anymore. My husband and I have had to call the police 3 times in the past years due to transients on our property.

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 1
City Parks: 3
Electric Utility: 2
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 1
Utility Billing: 2

Question 9

The new utility billing website is terrible and very hard to navigate.

Question 10

- Public Safety
- Deer and Wildlife within City Limits
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Utility Rate Increases

Question 11

Transients, these are not the "homeless", but people choosing not to work and simply living on the streets. The City of Ashland tends to coddle these people.

Engage Ashland

What would you like the City of Ashland to know?

Question 12

n/a

Question 13

Not a moment, the whole summer due to smoke.

Question 14

- Nixle Alert System

Question 15

n/a

Question 16

While OSF is certainly an attraction for Ashland, please consider more support for other local businesses. Also, we have a wonderful resource with Mt. Ashland being here and it is under supported/promoted by the city.

Name not shown

inside Ashland

October 9, 2018, 6:34 AM

Question 1

- 71 to 80

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes

Question 6

- Very Good

Question 7

To me, the deer in town are a major nuisance. Why can't they be culled by shooting them with darts filled with birth-control medicine?

It would be very helpful if the city finance director or a member of the city council would respond to the ads from Ashland ACES claiming our budget has doubled in the last decade without a proportionate rise in population, that the city has inadequate reserves, that the median city salary/wage benefit package is too high, that hiring five additional police officers was extravagant, etc., etc.

Question 8

Ashland Fiber Network: 0

City Parks: 3

Electric Utility: 2

Fire & Rescue: 3

Police & Public Safety: 2

Street Maintenance & Repair: 3

Water & Energy Audits: 3

Water Quality: 3

Utility Billing: 3

Question 9

No response

Question 10

- Deer and Wildlife within City Limits
- Affordable Housing
- Homelessness
- Smoke Affecting Local Businesses
- Panhandling

Question 11

No response

Question 12

HALLOWEEN

Question 13

Smoke

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Radio

Question 15

DAILY TIDINGS

Engage Ashland

What would you like the City of Ashland to know?

Question 16

No response

Name not available

inside Ashland

October 9, 2018, 10:42 AM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes, unless you are poor or female or have breathing issues.

Question 6

- Good

Question 7

High housing prices in Ashland have forced out families, as well as artists & other creative people who live on "the edge." This is not only bad for the excluded groups, but for everyone left since diversity is compromised. Being a tourist-based economy, the businesses that rely on minimum-wage workers are hard-pressed to find local employees since minimum wage jobs can't support a family in Ashland. We also need more designated smoke-free indoor environments for fire season. We are lucky to have a university in this town...would like to see more interaction & mutual support with town/gown projects.

Question 8

Ashland Fiber Network: 3

City Parks: 2

Electric Utility: 2

Fire & Rescue: 2

Police & Public Safety: 2

Street Maintenance & Repair: 1

Water & Energy Audits: 2

Water Quality: 2

Utility Billing: 2

Question 9

1. Lithia Park has gone to the dogs. It would be great to have ONE PLACE that does not allow dogs, and enforces it.
2. Also, the other parks in Ashland need more infrastructure/facilities, like picnic tables & benches. It seems all the budget is spent on Lithia Park.
3. Prescribed burning has gotten out of hand in the winter months...way too much smoke for those of us with asthma, especially after such dire conditions in summer.
4. Before you ban certain types of vegetation, please address homeowners who don't remove dead trees, or who do not water trees. Dead & water-stressed trees/shrubs are far more dangerous than well-cared for species. Water rates are so high in summer that people stop watering their trees...this needs to be addressed.

Question 10

- Affordable Housing
- Smoke Affecting Health of Community
- Deer and Wildlife within City Limits
- Water Quality and Shortage
- Services for Seniors
- Utility Rate Increases
- Climate Change
- Smoke Affecting Local Businesses
- Panhandling
- Homelessness
- Public Safety

Question 11

The "road diet" does not lead to more pedestrian activity. It is a failed experiment. The signage at the beginning is also terrible. There isn't enough warning for the right lane that their lane is ending. Also, the way the lines are painted on the street, it appears that it's actually the LEFT lane that ends. In any case, drivers on the right that know the drill still try to cut off drivers who think they are safely moving forward in their continuing lane. I don't know if this causes accidents, but it certainly causes hostility & frayed nerves when drivers play chicken or intimidate each other in this merge. This one merge point brings out the worst in Ashlanders.

Question 12

Protests on the Plaza...it's good to see civic engagement. Second best is the Peace Flame.

Question 13

Engage Ashland

What would you like the City of Ashland to know?

July 15th, when the fires started.

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Nixle Alert System
- Radio
- Television
- City Website
- Word of Mouth

Question 15

Keep the website more up-to-date, especially with daily or breaking local news. This is especially important as the Daily Tidings has been reduced to a Mail Tribune "lite." Social media is a splintered, shotgun approach, which means that we are divided into smaller pods of social media groups. The website should be the primary go-to place for local news.

Question 16

Thank you! I appreciate road workers coming to Morton Street first thing on icy mornings! I appreciate our local law enforcement. I appreciate the liberal and open-minded views and creative culture here...thank you for helping preserve this.

Name not available

October 9, 2018, 11:32 AM

Question 1

- 51 to 60

Question 2

- Male

Question 3

- Caucasian

Question 4

- Above \$200,000

Question 5

Yes, in general

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 2

Question 9

No response

Question 10

- Climate Change
- Deer and Wildlife within City Limits
- Affordable Housing
- Homelessness
- Panhandling

Question 11

No response

Question 12

4th of July events

Question 13

Smoke in the Valley

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Radio
- Word of Mouth

Question 15

Utility Bill mailing...since everyone gets one

Engage Ashland

What would you like the City of Ashland to know?

Question 16

I think the deer problem is going to have to be addressed...before it gets so bad...that almost nothing (short of drastic measures) can reduce its impact on quality of life in town. Since I'm older, I can remember the times, as kids, playing outside with our dogs and neighbors dogs all running around. The deer stayed to the edges, because of the animals. I'm not suggesting we are ever going back to dogs running free, because that's ship seems to have sailed. But it has had the unintended consequence of leaving the deer with nothing to scare them away to the wild land interface. They are going to either continue to grow in numbers, or they are going to draw predators into town...this actually happened between the Gresham and Terrace area this summer, as a cougar seemed to have killed and half eaten two deer in two different locations over a short period.

Name not available

October 9, 2018, 12:08 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Above \$200,000

Question 5

Parts of Ashland are less safe than others. City policies re downtown have pushed travelers and "transients" into neighborhoods where they can't be as easily observed than if they were on the Plaza. The mosaic on Granite Street has now become a popular gathering, sleeping spot.

There are many city and parks sidewalks that are downright unsafe.

There are many intersections in town that are unsafe.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 1

Question 9

No response

Question 10

- Public Safety
- Water Quality and Shortage
- Utility Rate Increases
- Deer and Wildlife within City Limits
- Affordable Housing

Question 11

No response

Question 12

Tie between Fourth of July Parade and Halloween Parade.

Question 13

Moment? Days upon days of smoke.

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Police App

Question 15

Why not run continuous info and updates via RVTV or AFN Channel 20?

Question 16

Engage Ashland

What would you like the City of Ashland to know?

No response

Name not shown

inside Ashland

October 9, 2018, 12:45 PM

Question 1

- 41 to 50

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

I feel like Ashland is the safest community I have ever lived in. If anything Ashland is over-policed compared to the relatively few problems that occur.

Question 6

- Very Good

Question 7

The biggest problem with the quality of life in Ashland is the affordability issues caused by lack of available housing, the skyrocketing rents (which are contributed to by the constant NIMBY attitude pandered to by the City), the constant increase in utility rates/fees and the hostility towards nightlife and youth culture as exhibited by the petty ordinances criminalizing victimless activity like smoking in public as well as the forced shutdown of the Lounge South and the threatened shutdown of the Vinyl Club.

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 3

Water Quality: 3

Utility Billing: 1

Question 9

The new electric utility billing system was a major hassle and the bills are no longer in sync with my monthly rental payments. The deterioration of Ashland Street in particular is really appalling.

Question 10

- Affordable Housing
- Utility Rate Increases
- Smoke Affecting Health of Community

Question 11

Local Music & Nightlife Availability
Campus-Community Relationship
AFN Upgrade
Economic Diversification

Question 12

Ragland Award to Jason & Vanessa Houk for helping the poor at this year's State of the City Event

Question 13

Hazardous smoke conditions

Question 14

- City Council Meetings
- Television

Question 15

RVTV is used by Jackson County for customized updates from departments, and they present a monthly show from MPD highlighting public safety in Medford. Why did Ashland do away with Ashland Town Hall and why doesn't Ashland provide an open public forum for departments like police, fire and public works to interact with city residents?

Question 16

Some of the questions on this survey were obviously biased in favor of senior and against the homeless, deer, etc. It's pretty obvious that young workers, youth, students, the campus community and folks outside the downtown business community aren't really being considered as part of the "city" by whoever is drafting this survey.

Engage Ashland

What would you like the City of Ashland to know?

Name not available

October 9, 2018, 12:49 PM

Question 1

- 51 to 60

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Less so as the number of transient people are in our Community. I'm fine with our "resident Homeless folks". When I have dealings with them it's not that big of a deal. These people who come through (more so in the summer months) are aggressive, offensive to the women in our community and I (a grown Man) feel threatened by them.

IF the city offers them more services (especially down town) the problem will get worse and spill over into LESS tourists wanting to visit. Plus this increased service level will get communicated to others NOT in our area and we will have more transient folks.

Question 6

- Very Good

Question 7

I'm concerned with lower cost housing, without messing with the free market system. I'm concerned with all these fees that have been added to utility bills - people who make less than my family are really struggling.

I feel strongly the City needs to tighten it's belt and make cuts. If it's true, the stat I heard about the City Budget increasing close to 80% over a decade when we do not have a massive influx of population - I find that a problem.

Question 8

Ashland Fiber Network: 2
City Parks: 2
Electric Utility: 2
Fire & Rescue: 3

Police & Public Safety: 3
Street Maintenance & Repair: 0
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 2

Question 9

I was very happy to see the number of police increased. Street maintenance folks I'm sure do the best with what they have. I would get them more money and find other - less critical areas to cut.

Could the City sell AFN? Does it make a profit?

Question 10

- Utility Rate Increases
- Panhandling
- Public Safety
- Homelessness
- Deer and Wildlife within City Limits

Question 11

Just a comment on the Deer issue. i hope someone with the city saw the face book post (peeps) about the person who was riding down a bike trail and a deer jumped in front of them.

I am SO UPSET that our Mayor, said something along the lines (after the State passed a law for towns to take action when they have a deer problem) we are not even going to discuss this. He may have changed his tone - but unless the city takes SOME SERIOUS action you are exposing yourselves to a lawsuit when God Forbid a person is killed by either a Deer or a Cougar (which I feel have been drawn into town due to the high population of deer (i.e. Facebook pic's showing a cougar eating a deer near the Town Library).

Question 12

When ever the Community comes together (can't think of ONE, but getting the high school track funded, because the School Board wasn't going to do so).

Question 13

Fee's going up and the City not being able to keep roads paved when they have made decisions to spend money on other things. Shocked to see the Salaries that have been published on Facebook

Question 14

- City Council Meetings
- Ashland Daily Tidings

Engage Ashland

What would you like the City of Ashland to know?

- Nixle Alert System
- City Website
- Word of Mouth

Question 15

Facebook and other social media. Ditch the water Bill insert.

Question 16

No response

Name not available

October 9, 2018, 1:06 PM

Question 1

- 36 to 40

Question 2

- Female

Question 3

- Native American

Question 4

- Between \$30,001 and \$40,000

Question 5

Definitely not. Friendly yes, safe? No.

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 3

Water Quality: 3

Utility Billing: 3

Question 9

No response

Question 10

- Homelessness
- Affordable Housing
- Climate Change
- Public Safety
- Smoke Affecting Health of Community

Question 11

That horrible bicycle wreck, some people call art between the fire station and the gas station.

Question 12

4th of July Parade

Question 13

Anytime a citizen is harassed by Officer Steve McLennan

Question 14

- Ashland Daily Tidings
- Social Media

Question 15

Social media and the newspaper

Question 16

No response

Name not available

inside Ashland

October 9, 2018, 1:10 PM

Question 1

- 18 to 25

Question 2

- Male

Engage Ashland

What would you like the City of Ashland to know?

Question 3

- Caucasian

Question 4

- Under \$20,000

Question 5

For non-homeless people, yes

Question 6

- Poor

Question 7

I feel that the city has pumped the lion's share of it's resources into one select group of people (upper-class baby boomers) and one select industry (OSF) with little regard for the financial troubles of other large demographics in this city (college students, homeless people, working class). Please take action against the housing crisis. I'm happy to see that there are more apartments being built by the high school, but that isn't enough. I am a student at SOU and I can tell you that the lack of housing available to us full-time students is really hurting our demographic. I would love to see some protection from the predatory actions of property management companies like CPM and Siskiyou Property Management. Also please remember that Ashland is known for its unique cultural identity, not as the homogenized retirement town that it seems like you all are so eager to turn this place into.

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 1
Fire & Rescue: 0
Police & Public Safety: 1
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Affordable Housing
- Homelessness
- Utility Rate Increases
- Smoke Affecting Health of Community

- Smoke Affecting Local Businesses
- Services for Seniors
- Public Safety
- Climate Change
- Water Quality and Shortage
- Deer and Wildlife within City Limits
- Panhandling

Question 11

No response

Question 12

The beginning of construction on the new apartment buildings on Mountain Av. Or perhaps the incident with the cougar in that woman's house, it was nice to see our community be represented in a kind light in national news :)

Question 13

Seeing multiple city council meetings with dozens of citizens showing up to talk about the housing crisis, followed by little action on behalf of the city.

Question 14

- City Council Meetings
- City Website
- Word of Mouth

Question 15

Social media, possibly working with SOU to get more students involved somehow

Question 16

No response

Name not available

October 9, 2018, 1:22 PM

Question 1

- 51 to 60

Question 2

- Prefer Not to Answer

Question 3

Engage Ashland

What would you like the City of Ashland to know?

- Prefer Not to Answer

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes

Question 6

- Fair

Question 7

Rent pricing is ridiculous... pushes "quality of life" into the poor range

Question 8

Ashland Fiber Network: 2
City Parks: 2
Electric Utility: 0
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 2

Question 9

No response

Question 10

- Affordable Housing
- Homelessness

Question 11

No response

Question 12

N/A

Question 13

N/A

Question 14

- Radio

- Social Media

Question 15

N/A

Question 16

No response

Name not available

October 9, 2018, 6:12 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

I consider it way safer than many places. Still, as a female, I am always on alert (and probably would be anywhere at all). I sometimes experience fear due to a handful of out-of-control transients on our streets. While not a safety issue, per se, I really dislike being yelled at for moving my pet dog out of the way of their dogs, for example.

Question 6

- Very Good

Question 7

I get frustrated when I see the dogs of transients roaming the parks when I, a tax-paying citizen, would be bound to receive a citation if I did so. I value the work of the volunteer city council and park commission members. Thank you very much.

Question 8

Ashland Fiber Network: 0
City Parks: 3

Engage Ashland

What would you like the City of Ashland to know?

Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 2

Question 9

There is a certain cabal of discontent in the community. I hope these folks don't dissuade the hard-working councilors from continuing their efforts for Ashland and its citizens.

Question 10

- Climate Change
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Affordable Housing
- Panhandling

Question 11

Quality of public education - it's very good but needs to be maintained

Question 12

In 2017 the Women's March, for sure.
This year...not one moment stands out. I think the Food Project would be my choice .

Question 13

The effort to recall park commissioners. A crazy waste of time and energy and damaging to individuals and to the community. Wish those involved would have chosen a worthy cause for which to dedicate their efforts.

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Social Media
- Word of Mouth

Question 15

I wish I had a good answer, but I don't.
I

Question 16

No response

inside Ashland
October 9, 2018, 7:18 PM

Question 1

- 51 to 60

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Absolutely.

"Fear of the transients and the deer just reinforces their natural instincts to intimidate and that, in turn, justifies the fearful's unjustified fear." - Jim Falkenstein 2018

Question 6

- Excellent

Question 7

The Plaza has the formal Information kiosk for old people and tourists, and the informal stapling information kiosk for hippies and musicians, but we need a third info kiosk in the Plaza with city sports and political information. A meeting place or destination for high school families, and involved locals.

Greatest idea ever? Hell yes it is. You are welcome.

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 0
Water Quality: 3
Utility Billing: 1

Question 9

Engage Ashland

What would you like the City of Ashland to know?

Someone explain to me how this yet-to-be-really-fixed utility software program can suck so hard, and yet, the city staff finds a new Open Gov software they think is "super neat!" for a bunch of money, and they pitch it to the council, and council says, "well, you guys know good software when you see it. Here's all the money you need!"

Question 10

- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Affordable Housing
- Water Quality and Shortage
- Utility Rate Increases

Question 11

Access to public lands. Specifically trail access. And specifically the cities unwillingness to designate parking areas near trails thereby acquiescing their authority as a governing body to control the streets that they maintain for all citizens, and ceding that power to the homeowners. The wealthy homeowners specifically.

Question 12

The Parks recall and it's subsequent rebuff. Like many, I don't know crap about the senior center, but obviously the Parks and Rec department wanted to fire some people and change a bunch of stuff and didn't spend much time asking the old people about it. So when questions got asked, Black and Gardiner and Lemhouse and Rosenthal - lot's of people - got defensive and said, "I take offense at all of your accusations sir!" without really explaining why. Why did they need to fire people and change things so drastically? Maybe the people were jerks, but they couldn't say that for fear of a lawsuit. Fear of a lawsuit brings what?.... a lawsuit. So I understand the recall. I was not "tricked into signing." But... I'm glad no one was recalled because no one should have been. The committee members are all good people. The process was democracy in action. And...cheaper than Dave Kanner's 100k+ severance package by the way. Someone remind the Mayor and Rosenthal about that.

Question 13

All the freaking smoke.

Question 14

- City Council Meetings
- Ashland Daily Tidings
- City Website
- Word of Mouth

Question 15

Grocery Stores!!!!

Question 16

The new TID project is a huge waste of money and no one really knows about it. And it's not popular at all. And it is wrong-headed and wasteful. By not having a mechanism for people to know about a \$2 million project that saves \$18,000 a year, (do the math. that is bad) you are doing the thing that all conspiracy theorists, truthers, and oath keepers yell about... quietly spending millions of tax payer dollars on something no body knows about or wants.

Name not available

inside Ashland

October 9, 2018, 7:44 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes, apart from the beheading of that young man who worked at Shop n Cart

Question 6

- Excellent

Question 7

Air quality is dreadful/Ban open burning

Give homeless bus tickets to Sacramento

Question 8

Ashland Fiber Network: 2

City Parks: 3

Electric Utility: 3

Fire & Rescue: 3

Police & Public Safety: 3

Engage Ashland

What would you like the City of Ashland to know?

Street Maintenance & Repair: 2
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

- Smoke Affecting Health of Community
- Homelessness
- Panhandling
- Water Quality and Shortage
- Affordable Housing

Question 11

Downtown area of Ashland cannot continue to be a Gathering Place for travelers and their dogs and Neer-do-wells

Question 12

4th of July Parade

Question 13

Fires and smoke for months

Question 14

- Ashland Daily Tidings
- Word of Mouth
- Ashland Oregon App

Question 15

JPR radio and other local radio stations

Question 16

Ashland is precious and must be protected (parks, wildlife, water)

Name not available

October 9, 2018, 8:09 PM

Question 1

- 18 to 25

Question 2

- Male

Question 3

- Caucasian

Question 4

- Under \$20,000

Question 5

Yes compared to other cities

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 2

Question 9

No response

Question 10

- Smoke Affecting Local Businesses
- Affordable Housing
- Homelessness
- Smoke Affecting Health of Community
- Deer and Wildlife within City Limits

Question 11

No response

Question 12

City celebrations such as 4th of July

Engage Ashland

What would you like the City of Ashland to know?

Question 13

When the wild fire smoke came

Question 14

- Ashland Daily Tidings
- Social Media
- Word of Mouth

Question 15

Social media

Question 16

No response

Name not shown

inside Ashland

October 9, 2018, 8:22 PM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$20,000 and \$30,000

Question 5

Twenty three years ago I moved here from a big city, and that was one of my main motivations to do so.....safety. Being in the habit of always locking my house and my car before I moved here, I continued those habits. As opposed to my former life, I no longer felt I needed a home burglar alarm system then. But in those twenty three years, many changes have happened to make all of us more insecure: identity theft, occupants of this town that are homeless for various reasons, or simply reading the local newspaper police reports and hearing from friends and others with whom I come in contact regarding incidents which they have experienced. Changes in our society are inevitable I realize. I'm just sorry that it has impacted this wonderful town where I live. And no.....I've never personally experienced an issue from another human. But I have become

aware of the wildlife here.....the deer, the cougars, the bears, the raccoons.....and the damage and impact they have had on my life. I find that I spend time now in worrying about all of these issues, and I'm sad of that fact.

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Smoke Affecting Health of Community

Question 11

No response

Question 12

Possibly it was the increased transparency and communication with citizens of Ashland from those that were elected in conjunction with the staff of the City.

Question 13

No question here! The smoke.

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Radio

Engage Ashland

What would you like the City of Ashland to know?

- Social Media
- Television
- City Website
- Word of Mouth
- Ashland Oregon App

Question 15

Definitely the Ashland Tidings newspaper, where residents can submit their opinions at some length, and those of us that can afford to still subscribe can read it 6 days a week.

Question 16

No response

Name not available

inside Ashland

October 9, 2018, 9:50 PM

Question 1

- 41 to 50

Question 2

- Female

Question 3

- Prefer Not to Answer

Question 4

- Between \$20,000 and \$30,000

Question 5

Yes, generally.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 2

City Parks: 3

Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 2

Question 9

No response

Question 10

- Affordable Housing
- Public Safety
- Homelessness
- Water Quality and Shortage
- Services for Seniors

Question 11

No response

Question 12

??

Question 13

??

Question 14

- Nixle Alert System
- Social Media
- Word of Mouth

Question 15

Nixle Alert System

Question 16

No response

Name not available

inside Ashland

October 9, 2018, 10:25 PM

Question 1

Engage Ashland

What would you like the City of Ashland to know?

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$150,001 and \$200,000

Question 5

yes

Question 6

- Very Good

Question 7

Downtown parking in the summer can be frustrating; there has been a lot of talking but no action to improve the situation. Deer population needs to be reduced.

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 3
Fire & Rescue: 2
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

- Deer and Wildlife within City Limits
- Affordable Housing
- Smoke Affecting Health of Community
- Utility Rate Increases
- Climate Change

Question 11

more downtown parking

Question 12

Reducing the presence of "travelers" and street people in the plaza, near OSF, and around Pioneer St. parking areas. Having a patrol presence when patrons were arriving and leaving OSF evening plays was comforting for me as a volunteer leaving alone many evenings.

Question 13

The poor handling of the Senior Center situation. The city should not have had to waste \$20,000 for an election that accomplished nothing.

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Nixle Alert System
- Television

Question 15

none

Question 16

1. Rather than talking about it do something about the urban deer over population. Other cities have reduced deer successfully. Create a partnership with Oregon Dept. of Wildlife if that is what it takes. The deer are unhealthy, they present a safety problem for drivers, reports indicate aggressive deer, etc.
2. Again rather than having it discussed every year, work on the downtown parking situation. One solution would be to build a 3-story parking garage either in the lot upslope of the Ashland Spring Hotel in collaboration with the hotel or in the City Pioneer parking lot. Such a structure would have to charge for parking.

Name not available

October 9, 2018, 10:41 PM

Question 1

- 41 to 50

Question 2

- Female

Question 3

- Caucasian

Engage Ashland

What would you like the City of Ashland to know?

Question 4

- Between \$100,001 and \$150,000

Question 5

Overall yes. I feel unsafe at night on the plaza particularly with the abundance of mentally unstable people and when their dogs are around. I assume the dogs are not vaccinated and I feel harassed by their owners. If this continues we will see decreasing numbers of tourists who will take their money elsewhere.

Question 6

- Very Good

Question 7

I feel my kids have an ideal place to grow up but it's been increasingly difficult to keep drugs away from them and not "a way of life". Pot, LSD, mushrooms are all too easy to obtain and free flowing.

Question 8

Ashland Fiber Network: 1
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 2

Question 9

No response

Question 10

- Homelessness
- Panhandling
- Smoke Affecting Health of Community

Question 11

Fire abatement in the areas surrounding town that abuts the park. All along Glenview Drive around to Granite Street.

Question 12

The arrival of Guy Fieri.

Question 13

The arrival of fire season.

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- Ashland Police App

Question 15

Instagram
Text feeds

Question 16

No response

Name not available

October 10, 2018, 4:38 AM

Question 1

- 36 to 40

Question 2

- Prefer Not to Answer

Question 3

- Prefer Not to Answer

Question 4

- Between \$50,001 and \$100,000

Question 5

Not as safe as it should be

Question 6

- Good

Question 7

Ashland is a diverse community of all ages. We need our city representatives to support and listen to the common people that are a service to this community; families working responsibility; educational institutions; health care services. Ashland is a shared space that attracts a wide range of culture. It's famous for its retirement haven and family dreams, and the city needs to consider the welfare of each of us, but

Engage Ashland

What would you like the City of Ashland to know?

especially those being a service-support raising families and aging population.

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3
Fire & Rescue: 2
Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 2

Question 9

Neighborhoods new and old lack planning and consistency. The decisions are skewed when it comes to common people needing safe intersections, parking and safe roads. The residents who use the city roads most are property owners, families, service providers. and the need for safe neighborhoods is imperative. The logic behind the planning doesn't benefit the community and service providers.

Question 10

- Homelessness
- Public Safety
- Affordable Housing
- Panhandling
- Water Quality and Shortage
- Deer and Wildlife within City Limits
- Utility Rate Increases
- Climate Change
- Services for Seniors
- Smoke Affecting Local Businesses
- Smoke Affecting Health of Community

Question 11

No response

Question 12

The community is strong and thriving!

Question 13

The local crime is always the worst for residents to go through, especially when it effects the community, but it stirs up discussion for Improvement and change.

Question 14

- Nixle Alert System
- Social Media

Question 15

There should be an educational outreach through the schools.

Question 16

I hope the council can take the time to remain current in the community after the elections. The city officials need to continue making an effort beyond seeing their names on election signage.

Name not available

October 10, 2018, 9:09 AM

Question 1

- 26 to 35

Question 2

- Female

Question 3

- Prefer Not to Answer

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3

Engage Ashland

What would you like the City of Ashland to know?

Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

- Affordable Housing
- Utility Rate Increases
- Homelessness
- Panhandling
- Climate Change

Question 11

No response

Question 12

N/A

Question 13

N/A

Question 14

- City Council Meetings

Question 15

N/A

Question 16

No response

Name not available

October 10, 2018, 10:18 AM

Question 1

- 41 to 50

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

I use to! I grew up here sin

Question 6

- Fair

Question 7

No response

Question 8

Ashland Fiber Network: 1
City Parks: 1
Electric Utility: 1
Fire & Rescue: 2
Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 1
Water Quality: 1
Utility Billing: 1

Question 9

No response

Question 10

- Public Safety
- Panhandling

Question 11

We need JOBS in this community that offer families enough income to support themselves. Ashland has made it so incredibly difficult for businesses to come into our community which contributes to so many issues. (i.e. homelessness, panhandling, affordable housing etc). The cost of homes / housing in Ashland is incredible and yet we do not have the jobs in our area to support the cost of living. Clearly the scales are off balance and something needs to be done about it.

Question 12

No idea.

Engage Ashland

What would you like the City of Ashland to know?

Question 13

I think its been an accumulation of things over the years that have been allowed and that have contributed to the mess we're in now. To narrow it down to one moment seems impossible.

Question 14

- City Council Meetings
- Ashland Daily Tidings
- Social Media
- Word of Mouth

Question 15

Not everyone is linked to social media nor does everyone watch cable tv. The Ashland Daily Tidings needs widen its scope of news and improve its content to be up to date. Regular mailings by the city may be helpful. I didn't even know there was an Ashland or Police App! My guess is there's many others who don't know as well.

Question 16

Stop infilling our city with lousy developments. Like I mentioned before, we are over run by panhandlers/transients etc and we need legitimate jobs that offer wages we can sustain our households and a police force who's hands aren't tied by ridiculous restrictions or by being understaffed. Working in the marijuana industry is not what everyone wants to do here and people can't really afford any kind of housing working as a barista or in a restaurants. There is incredibly limited parking throughout the city which causes an overflow of cars onto streets in neighborhoods etc making the flow of traffic or the ability of pedestrians to maneuver unsafe.

inside Ashland

October 10, 2018, 10:32 AM

Question 1

- 41 to 50

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

- Homelessness
- Smoke Affecting Local Businesses
- Panhandling
- Affordable Housing
- Water Quality and Shortage

Question 11

Moving city hall. Could we move it to Briscoe School?

Question 12

Its schools

Question 13

Smoke (though I don't think the city has much control over it). Dealing with the amount of transients who live in the buses on Hersey.

Question 14

- Ashland Daily Tidings

Engage Ashland

What would you like the City of Ashland to know?

- Social Media
- Word of Mouth

Question 15

The free fliers that come in the mail, like sneak preview

Question 16

I think we shouldn't have a utilities rate tax that is the same for every customer. I think the tax should be based on consumption (ie. how much each house uses in utilities.)

Name not available

October 10, 2018, 11:26 AM

Question 1

- 26 to 35

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes, though becoming less so.

Question 6

- Good

Question 7

Tired of the degenerates flooding the streets; tired of policing policies that enable converted school busses, permanent transient population, drug use. Police Chief Tighe O'Meara is a disgrace.

Question 8

Ashland Fiber Network: 2
City Parks: 2
Electric Utility: 3
Fire & Rescue: 3

Police & Public Safety: 1
Street Maintenance & Repair: 3
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

- Panhandling
- Public Safety
- Deer and Wildlife within City Limits

Question 11

Physically remove panhandling hippies. Police should aggressively deal with this issue. Cull deer herds bi-annually.

Question 12

During the annual Burning Man festival, when most of the disgusting hippies were out of town.

Question 13

Hippies, bums, panhandling degenerates.

Question 14

- Ashland Daily Tidings
- City Website

Question 15

I'd like more unfiltered info on the City's website. The daily tidings is an awful newspaper.

Question 16

Fix the drinking fountains in Lithia Park.

Name not available

October 10, 2018, 11:35 AM

Question 1

- 18 to 25

Question 2

Engage Ashland

What would you like the City of Ashland to know?

- Male

Question 3

- Asian American
- Caucasian

Question 4

- Between \$20,000 and \$30,000

Question 5

Yes. We do have a significant problem in regards to possible sexual assaults in the downtown bar scene including date rape drugs in drinks and unwanted sexual advances from older males towards younger college-age women.

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 3
Water & Energy Audits: 3
Water Quality: 2
Utility Billing: 2

Question 9

No response

Question 10

- Affordable Housing
- Homelessness
- Panhandling
- Public Safety
- Deer and Wildlife within City Limits

Question 11

No response

Question 12

The 4th of July parade and festivities surrounding it.

Question 13

Yet another smoke-filled summer that drove tourists out of town.

Question 14

- Ashland Daily Tidings
- Social Media
- City Website

Question 15

Larger presence in social media

Question 16

No response

Name not available

inside Ashland

October 10, 2018, 1:05 PM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

Usually, yes... but there seems to be greater animosity and polarization among people that I find disturbing, based on perceived differences in political beliefs or economics. There is more "extremism," and if your opinion differs, then you become the enemy. Ashland didn't used to be this way.

Question 6

- Fair

Engage Ashland

What would you like the City of Ashland to know?

Question 7

OVERCROWDING: Ashland is becoming more and more crowded which has detracted from the quality of life, and has not significantly kept a lid on living costs, which continue to rise. This overcrowding takes away from our being a "friendly small town" -- which attracted many people here in the first place. Overcrowding includes road traffic, lack of parking, the character of neighborhoods, and access to businesses.

SOLUTIONS: Overcrowding and cost of housing is a supply and demand issue. We should expand urban growth boundaries, increase the supply of build-able land, and have a master plan to improve our roads and access to the north and south ends of town as well as the downtown area. Zoning, building ordinances and permit processing should also be addressed to increase housing stocks and make building more affordable.

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 3
Utility Billing: 1

Question 9

Utility billing should NOT be used to fund non-utility expenses! The rising costs in utilities over the past 10 years is unacceptable -- makes Ashland even less affordable.

Question 10

- Affordable Housing
- Water Quality and Shortage
- Smoke Affecting Health of Community
- Utility Rate Increases
- Panhandling

Question 11

Overall Affordability (not just housing) and the rising costs of city government -- We have a huge budget for such a small population! I'd love to see the city give priority to reducing expenditures, audit departments for cost saving ideas, and keep city salaries and benefits more in line with the average earnings of taxpayers who must pay those costs.

Question 12

Clearing of smoke from wildfires, and newspaper's ongoing coverage of

wildfire issues -- and what can be done to reduce the problem next year.

Question 13

The continuing wildfire smoke all summer that was bad for our health, bad for tourism and bad for businesses.

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- City Website
- Word of Mouth

Question 15

not sure, I think we have multiple sources now that are already sufficient to access up to date city news.

I read the newspaper daily, but the city website is where I look if I have a question about what is going on with the city.

P.S. I actually receive the Mail Tribune newspaper instead of the Daily Tidings, but there was not an option for that in the choices listed above.

Question 16

I really hope you can get a handle on the affordability issue for living in Ashland, but don't see how you're going to do that if the affordability of our city government becomes more and more expensive to the residents.

Name not available

October 10, 2018, 3:55 PM

Question 1

- 71 to 80

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Engage Ashland

What would you like the City of Ashland to know?

Overall I consider it a safe place. The transit population population and those that decide to live as homeless needs to be addressed.

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 1
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 2

Question 9

No response

Question 10

- Water Quality and Shortage
- Panhandling
- Homelessness

Question 11

No response

Question 12

None

Question 13

Dealing with Parks Commission and staff. They lack a sense of fiscal responsibility and setting priorities.

Question 14

- Ashland Daily Tidings
- City Website

Question 15

The city website.

Question 16

No response

Name not available

October 10, 2018, 6:14 PM

Question 1

- 51 to 60

Question 2

- Prefer Not to Answer

Question 3

- Prefer Not to Answer

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes, as safe as any city if you are sensible and cautious.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 0
Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

Engage Ashland

What would you like the City of Ashland to know?

- Panhandling
- Public Safety
- Affordable Housing
- Climate Change
- Smoke Affecting Local Businesses

Question 11

No response

Question 12

Unsure

Question 13

Multiple repurposed school buses parked on multiple nights on Tolman Creek between BiMart and RR tracks.

Question 14

- City Source/Utility Bill Mailing
- Social Media
- Television
- Word of Mouth

Question 15

Unsure

Question 16

No response

Name not available

inside Ashland

October 10, 2018, 6:36 PM

Question 1

- 61 to 70

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

No

Question 6

- Fair

Question 7

Too much riff raff and folks (travelers?) up to no good around Bi-mart parking lot. I have seen these people casing parked cars

Question 8

Ashland Fiber Network: 1
City Parks: 2
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 1
Street Maintenance & Repair: 2
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 3

Question 9

Police need to monitor south end of town much more, I have been a victim of a crime in Bi-mart lot, what's w/all the school buses there? Illegally parked, people camped out and harassing locals, etc..

Question 10

- Panhandling
- Public Safety
- Utility Rate Increases
- Homelessness
- Water Quality and Shortage

Question 11

No response

Question 12

Christmas parade and lighting

Question 13

Fires

Engage Ashland

What would you like the City of Ashland to know?

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- Social Media
- Television

Question 15

Mailers sent out

Question 16

No response

Name not shown

inside Ashland

October 11, 2018, 10:44 AM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes, mostly.

Question 6

- Excellent

Question 7

Although I am worried about wildfires and smoke.

Question 8

Ashland Fiber Network: 2

City Parks: 3

Electric Utility: 3

Fire & Rescue: 3

Police & Public Safety: 3

Street Maintenance & Repair: 3

Water & Energy Audits: 3

Water Quality: 3

Utility Billing: 3

Question 9

No response

Question 10

- Climate Change
- Affordable Housing
- Services for Seniors

Question 11

No response

Question 12

Dedication of the Peace Flame at Thalden Pavilion

Question 13

Lasting smoke all summer...then businesses and OSF laying off their people and people suffering with breathing.

Question 14

- Ashland Daily Tidings
- Television
- City Website

Question 15

Monthly Message from the City Administrator, appearing in Tidings, on City website, and on TV

Question 16

I'm very proud of this community! Especially how we are all working together to solve problems such as helping our most vulnerable, dealing with smoke and wildfires, increasing services for seniors, and building more affordable housing.

Name not available

inside Ashland

October 11, 2018, 2:41 PM

Question 1

Engage Ashland

What would you like the City of Ashland to know?

- 61 to 70

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes

Question 6

- Very Good

Question 7

Great place to live but it certainly could be improved. The Council needs to step up and engage ODFW to deal with the deer problem, the "travelers" need to be dealt with more aggressively (no panhandling, no sitting on sidewalk, etc.), the budget must be controlled (utility rates are crazy), lots of petty theft from cars and yards .

Question 8

Ashland Fiber Network: 0
City Parks: 2
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Deer and Wildlife within City Limits
- Utility Rate Increases
- Climate Change
- Panhandling
- Homelessness

Question 11

Overall City budget issues.

Question 12

When Council passed the new Wildfire Zone overlay and associated code amendments.

Question 13

When Council bought Briscoe School then figured out they could not use it and had wasted our precious tax dollars.

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- City Website

Question 15

Email

Question 16

Individual citizens have no voice with ODFW regarding the deer issue. We expect our elected officials, who collectively have clout, to speak for us. Deal with ODFW and deal with the deer issue you cowards!

Name not available

inside Ashland

October 11, 2018, 5:41 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$30,001 and \$40,000

Question 5

Yes, but a little less so than in years past. I hear police sirens more

Engage Ashland

What would you like the City of Ashland to know?

frequently and an increase in the homeless and transient population often causes me to cross the street rather than wend my way through a group, including dogs.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Smoke Affecting Health of Community
- Panhandling
- Deer and Wildlife within City Limits
- Utility Rate Increases
- Homelessness
- Services for Seniors
- Affordable Housing
- Public Safety
- Climate Change
- Water Quality and Shortage

Question 11

No response

Question 12

This door-to-door survey -- in person is always the best.

Question 13

Smoke and the handling of the Senior Center closing (though that might have been in 2017), but, to me, it was a disgrace for a community that should be more in tune with its constituents.

Question 14

- Ashland Daily Tidings
- Television

Question 15

Well announced public meetings other than just in The Tidings. On local news, or in text or email messages would alert more citizens to issues. Then . . . LISTEN. No one likes to feel that it's just "buy in" when the train has already left the station.

Question 16

No response

inside Ashland
October 11, 2018, 8:27 PM

Question 1

- 61 to 70

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

No

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 1
City Parks: 3
Electric Utility: 2

Engage Ashland

What would you like the City of Ashland to know?

Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 0
Water & Energy Audits: 1
Water Quality: 1
Utility Billing: 1

Question 9

Planning and building department is way too complex for an average citizen to navigate. Overlapping zoning requirements and changes requirements make it impossible to do much without hiring a professional planner. It shouldn't be this tough.

Question 10

- Utility Rate Increases
- Affordable Housing
- Public Safety
- Deer and Wildlife within City Limits
- Homelessness

Question 11

Ashland lacks a sustainable financial vision for city services. In my opinion, the city is headed for near bankruptcy in the next 20 years unless the council gets a handle on a comprehensive plan for all our city services and infrastructure. The city appears to lurch from one multi-million dollar project to the next without considering long term financial sustainability. One example of the lack of vision is the fact that the council has approved a contract to plan a 7.5 MGD water treatment plan when there is only the need for 5 MGD. This is based on my reading of the city's Water Masterplan! The city seems to plan for population and business expansion when our growth rate is actually less than 1/2 of 1 percent per year. Some recent years we had negative growth! Also, utility bills should not be seen as a source of funding for non-utility needs like public safety.

Question 12

When the smoke lifted.

Question 13

When the mayor and council decided to canvass Ashland neighborhoods with this survey in the midst of a council election. It is clearly unethical to have city councilors who may be up for election canvassing for city purposes leaving challengers in the dust. It just doesn't look right. Otherwise, if the survey had been postponed to November 7 or later it would have been fine. So the worst moment was all about timing and tone deafness.

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- City Website
- Word of Mouth

Question 15

More access to city officials to get questions answered and clarified. Speaking at council meetings is like talking to a wall most of the time. When I write to the council, at most I hear from only 2 council members. There should be more responsiveness if someone has a serious issue.

Question 16

There are many handicapped crossing ramps that lack accompanying cross walks.

Name not available

inside Ashland

October 12, 2018, 5:56 PM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$20,000 and \$30,000

Question 5

yes

Question 6

- Good

Question 7

the cost of living is extremely high, and public transportation is inadequate

Question 8

Engage Ashland

What would you like the City of Ashland to know?

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 1
Fire & Rescue: 0
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 1
Water Quality: 2
Utility Billing: 1

Question 9

the online billing system for utilities is totally inadequate and amateurish

Question 10

- Utility Rate Increases
- Affordable Housing
- Services for Seniors
- Panhandling
- Smoke Affecting Health of Community

Question 11

The lack of city council's spine - we need council members who are willing to take a stand and advocate for fair treatment of all races and genders, especially in the current hostile political climate.

Question 12

I don't have one.

Question 13

The budgeting process and obvious refusal to accept recommendations for fiscal responsibility.

Question 14

- Ashland Daily Tidings
- Social Media
- Word of Mouth

Question 15

The website is not a good source of news, so stop spending money on it. Do outreach to all local media outlets and do it on a timely, regular basis. Also include the Neighborhood websites because they are used quite heavily.

Question 16

No response

Name not available

inside Ashland

October 12, 2018, 9:15 PM

Question 1

- 61 to 70

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Homelessness
- Affordable Housing
- Utility Rate Increases

Engage Ashland

What would you like the City of Ashland to know?

- Water Quality and Shortage
- Smoke Affecting Health of Community
- Deer and Wildlife within City Limits

Question 11

No response

Question 12

When the smoke cleared

Question 13

Senior center debacle

Question 14

- Ashland Daily Tidings
- Social Media

Question 15

Facebook

Question 16

No response

Name not shown

inside Ashland

October 12, 2018, 9:45 PM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 1
City Parks: 2
Electric Utility: 2
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 2

Question 9

No response

Question 10

- Homelessness
- Affordable Housing
- Utility Rate Increases
- Smoke Affecting Health of Community
- Deer and Wildlife within City Limits
- Smoke Affecting Local Businesses

Question 11

Fixing our streets, completing sidewalks, encouraging kids to walk to school, running city departments efficiently, offering good training for citizens on councils and commissions, better public engagement processes, better communication with citizens....it was incredibly challenging just to find this survey. The website is very challenging with a very weak search function. City employees seem very disconnected from residents....very us versus them. Better walking conditions. Bike lanes through downtown. More bike racks.

Question 12

When the smoke cleared out.

Question 13

Smoke smoke smoke

Engage Ashland

What would you like the City of Ashland to know?

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- Social Media
- Word of Mouth

Question 15

Facebook, better website, more newspaper and JPR coverage of upcoming issues and activities, especially issues under consideration by various councils and commissions

Question 16

No response

Name not available

inside Ashland

October 13, 2018, 6:11 AM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Prefer Not to Answer

Question 4

- Between \$50,001 and \$100,000

Question 5

Not any more. My car was broken into recently and I haven't felt safe walking around by myself even during the day downtown, as I've been harassed off and on.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0

City Parks: 3

Electric Utility: 3

Fire & Rescue: 3

Police & Public Safety: 2

Street Maintenance & Repair: 1

Water & Energy Audits: 0

Water Quality: 2

Utility Billing: 2

Question 9

No response

Question 10

- Smoke Affecting Health of Community
- Affordable Housing
- Homelessness
- Panhandling
- Public Safety

Question 11

No response

Question 12

The women's march.

Question 13

The long period over the summer with smoke.

Question 14

- Word of Mouth

Question 15

I get the Medford mail tribune. I wish more ashland news would show up in that paper. The daily tidings isn't a very good newspaper. I also get the city of ashland emails but they aren't very informative.

I'd like to see the city reach out via an email that updates us on all the topics you've listed. I feel so disconnected from the city I have lived in for nearly 40 years!

Question 16

No response

Name not shown

Engage Ashland

What would you like the City of Ashland to know?

inside Ashland
October 13, 2018, 9:35 AM

Question 1

- 61 to 70

Question 2

- Non-Binary

Question 3

- Caucasian

Question 4

- Between \$20,000 and \$30,000

Question 5

Relatively

Question 6

- Very Good

Question 7

The need for low-income housing for seniors and services for homeless populations diminishes the overall quality of life in Ashland.

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 3
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Affordable Housing
- Services for Seniors
- Homelessness

- Climate Change
- Smoke Affecting Health of Community

Question 11

No response

Question 12

Ashland becoming a City of Peace with the installation and dedication of the World Peace Flame.

Question 13

Impact of smoke this summer on community health and businesses.

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Radio
- Social Media
- Word of Mouth

Question 15

Social Media

Question 16

No response

Name not available

inside Ashland
October 13, 2018, 10:30 AM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Engage Ashland

What would you like the City of Ashland to know?

Question 5

Yes, except for the danger of fire and smoke and earthquake.

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 2
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 2

Question 9

No response

Question 10

- Smoke Affecting Health of Community
- Climate Change
- Utility Rate Increases
- Deer and Wildlife within City Limits
- Affordable Housing

Question 11

No response

Question 12

Information regarding smoke and its perils

Question 13

Smoke

Question 14

- Ashland Daily Tidings

Question 15

Ashland Oregon App

Question 16

No response

Name not available

inside Ashland

October 13, 2018, 11:09 AM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

Reasonably

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 2
Electric Utility: 2
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 3
Utility Billing: 1

Question 9

Engage Ashland

What would you like the City of Ashland to know?

utility rates are getting too high

Question 10

- Affordable Housing
- Utility Rate Increases
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Homelessness

Question 11

No response

Question 12

how community honored memory of fallen police officer

Question 13

loss of police officer was very sad

Question 14

- City Source/Utility Bill Mailing
- Nixle Alert System
- Radio
- Social Media
- Television
- Word of Mouth

Question 15

don't know

Question 16

no

Name not available

inside Ashland

October 13, 2018, 11:36 AM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Under \$20,000

Question 5

no. Have been harassed by numerous travelers, have been a victim of robbery both at my business and private residence.

Question 6

- Poor

Question 7

Air quality dismal. Parking downtown non-existent. Sluggish real estate market. Only one political point of view tolerated. Angry people.

Question 8

Ashland Fiber Network: 2

City Parks: 2

Electric Utility: 2

Fire & Rescue: 3

Police & Public Safety: 2

Street Maintenance & Repair: 1

Water & Energy Audits: 2

Water Quality: 2

Utility Billing: 2

Question 9

No response

Question 10

- Panhandling
- Smoke Affecting Health of Community
- Homelessness
- Public Safety
- Smoke Affecting Local Businesses

Question 11

No response

Question 12

When the smoke finally cleared

Question 13

Engage Ashland

What would you like the City of Ashland to know?

The entire smoke filled Summer

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Radio
- Social Media
- Television

Question 15

newspaper

Question 16

No response

Name not available

October 13, 2018, 11:42 AM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

During the day, yes. During the evening, not so much.

Question 6

- Good

Question 7

Quality of life means different things to different groups of people.

Question 8

Ashland Fiber Network: 3

City Parks: 3
Electric Utility: 1
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 1

Question 9

I think it would be helpful to better explain/educate what exactly we get for all the surcharges on the utility bills. It is a little shocking when the surcharges are higher than the utility bill itself.

Question 10

- Smoke Affecting Health of Community
- Homelessness
- Utility Rate Increases
- Public Safety
- Water Quality and Shortage
- Affordable Housing
- Smoke Affecting Local Businesses
- Services for Seniors
- Climate Change
- Panhandling
- Deer and Wildlife within City Limits

Question 11

No response

Question 12

The day before the first thunderstorm of the summer

Question 13

The months of smoke without a break

Question 14

- Social Media
- Word of Mouth

Question 15

Social media. The city needs a PR/information officer to respond to people who channel their anger and misrepresentation of information. They need to respond on Facebook groups Ashland Peeps and Ashland Politics as well as Next-door Neighbor group. Otherwise misrepresentation stands as truth and fuels biased opinion.

Engage Ashland

What would you like the City of Ashland to know?

Question 16

No response

Name not available

October 13, 2018, 11:47 AM

Question 1

- 51 to 60

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 2
Electric Utility: 1
Fire & Rescue: 2
Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 1
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Affordable Housing
- Panhandling
- Smoke Affecting Local Businesses
- Smoke Affecting Health of Community
- Homelessness

Question 11

No response

Question 12

The day the smoke cleared!

Question 13

The smoke rolling in—in July!

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Social Media
- Word of Mouth

Question 15

I think many people look at social media; putting information out on those platforms would reach a lot of people

Question 16

I don't like the panhandling around town because it leads to a feeling of not being safe. However, the solutions are complex as just making it illegal doesn't make it go away.

Lawrence Nagel

inside Ashland

October 13, 2018, 11:48 AM

Question 1

- 71 to 80

Question 2

- Male

Question 3

- Caucasian

Engage Ashland

What would you like the City of Ashland to know?

Question 4

- Between \$50,001 and \$100,000

Question 5

*There is a growing fear of wildfire and smoke.
*Less and less safe with regard to cougars, bear, and deer.
Also, the "transients" have become more aggressive.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 2
Electric Utility: 2
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 1
Water Quality: 2
Utility Billing: 2

Question 9

Ashland's streets are in poor condition overall: ruts, bumps, cracks, etc., etc. Our taxes should ensure better quality maintenance.

Question 10

- Smoke Affecting Health of Community
- Deer and Wildlife within City Limits
- Affordable Housing
- Panhandling
- Homelessness

Question 11

Watershed fire protection.

Question 12

When the smoke finally abated.

Question 13

When smoke pervaded our lives and the health and enjoyment of the area.

Question 14

- Ashland Daily Tidings
- Radio
- Word of Mouth

Question 15

Open meetings for the community to attend, and reports on meetings publicized.

Question 16

No response

Name not available

October 13, 2018, 12:18 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Prefer Not to Answer

Question 4

- Between \$50,001 and \$100,000

Question 5

Somewhat but my opinion is age related. I think young women and POC in Ashland experience a lot more issues. And we are starting to see quite a lot of petty crime/theft and drug use like in Medford.

Question 6

- Very Good

Question 7

From a caring perspective the houseless issue needs to be addressed, not just running people out of town and definitely not making it a criminal issue like you have. Just like the framing in your statements below: Panhandling homelessness. Speak about people as humans.

Question 8

Engage Ashland

What would you like the City of Ashland to know?

Ashland Fiber Network: 0
City Parks: 2
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Climate Change
- Water Quality and Shortage
- Smoke Affecting Health of Community
- Affordable Housing
- Homelessness

Question 11

Expanding the boundaries of the city and rezoning the whole city not just the Triangle to allow other options for housing like Portland and other cities do.

Question 12

no answer - by the way it is bad form design that not answering here flags the survey to not go on

Question 13

no answer - by the way it is bad form design that not answering here flags the survey to not go on

Question 14

- Social Media
- City Website
- Word of Mouth

Question 15

Ashland Peeps since it is now becoming a Facebook community group

Question 16

No response

Name not available

October 13, 2018, 12:26 PM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 1

Question 9

Utility billing recently changed. It seems it was changed before it was completely set up.

Question 10

- Climate Change
- Smoke Affecting Local Businesses
- Affordable Housing

Engage Ashland

What would you like the City of Ashland to know?

- Smoke Affecting Health of Community
- Homelessness

Question 11

No response

Question 12

There are many best moment. Friendliness of the residents.

Question 13

smoke that affected city life and the economy

Question 14

- Ashland Daily Tidings
- Social Media
- City Website

Question 15

Email newsletter, but maybe there is one already.

Question 16

No response

Name not available

October 13, 2018, 12:54 PM

Question 1

- 51 to 60

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 2

Question 9

No response

Question 10

- Climate Change
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Water Quality and Shortage
- Deer and Wildlife within City Limits

Question 11

No response

Question 12

idk

Question 13

Smokey August

Question 14

- Ashland Daily Tidings
- Social Media

Question 15

idk

Question 16

Engage Ashland

What would you like the City of Ashland to know?

No response

Name not available

inside Ashland

October 13, 2018, 1:24 PM

Question 1

- 51 to 60

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$150,001 and \$200,000

Question 5

Misty. New worries: cougar lured by the deer. Aggressive travelers who harass tourists and residents alike. And the surging number of pit bulls people adopt.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 1
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 2
Water & Energy Audits: 1
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Deer and Wildlife within City Limits
- Panhandling
- Affordable Housing
- Services for Seniors
- Utility Rate Increases
- Water Quality and Shortage
- Public Safety
- Homelessness
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Climate Change

Question 11

No response

Question 12

The day the smoke cleared out and the rain came.

Question 13

Fire season.

Question 14

- Ashland Daily Tidings
- Radio
- Social Media
- Word of Mouth

Question 15

JPR and the Daily Tidings

Question 16

No response

inside Ashland

October 13, 2018, 2:49 PM

Question 1

- 61 to 70

Question 2

- Female

Engage Ashland

What would you like the City of Ashland to know?

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Not any more, if the smoke continues in winter also. According to Dr. Dennis Odion, UC Calif. vegetation ecologist & author of numerous papers re: fire-prone environments, & GEOS Institute science advisory board member: out-of-season burning produces smaller smoke particles more apt to lodge into lungs, increases smoke (duh), doesn't completely burn green slash but makes them drier and more wildfire-prone, interferes with bird nesting season, and negatively affects lichens (which are a food source for many animals & are extremely sensitive to smoke). "The proposed scheme rests on dangerous modeling assumptions," he said as quoted in 9/21/18 Daily Tidings. Economically, continually smoking this small air basin, changing it from a beautiful valley sought by tourists, the health-conscious, elderly, and students & families, will ruin the economy of Ashland.

Question 6

- Fair

Question 7

Listen to the Budget Committee. Expensive homes aren't selling well (although perhaps over-priced), and the younger and low-to-moderate income people are frequently moving out. Downtown retailers are suffering. We have a drought. We have a lot of roads to repair (kudos to the initiative passed to divert excess money from the water project to the roads). We need to fight global warming quickly and locally, such as getting electric car and bus transport, and solar collectors on all roofs with enough sun exposure, and shading sunny parking lots with solar collectors (kudos to previous efforts but this would be better than the proposed expensive Imperatrice (?) property with perhaps endangered species). Quick efforts might actually continue to attract well-educated and creative residents.

Question 8

Ashland Fiber Network: 2
City Parks: 2
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 0
Water & Energy Audits: 2
Water Quality: 1
Utility Billing: 1

Question 9

Caution must be maintained about keeping mature shade trees watered enough, including in drought-tolerant gardens.

Question 10

- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Climate Change
- Water Quality and Shortage
- Affordable Housing
- Homelessness
- Services for Seniors
- Public Safety
- Utility Rate Increases
- Panhandling
- Deer and Wildlife within City Limits

Question 11

Re: deer. Consult with locally-located Federal wildlife forensics lab about the prevalence of Lyme's disease, which has infected residents here. The Ashland Street commercial section and southern Siskiyou Boulevard is severely in need of re-paving. Get ODOT to finally do so finally. This is the most prominent entrance to Ashland and the first street many visitors see, and both are damaged beyond the first layers. Other streets are so damaged at their shoulders that chunks of paving have busted tires. The business sector at Jefferson severely needs a second exit since being so close to exit 14 makes left turns dangerous.

Question 12

When the storm recently happened with little lightening and enough rain to severely discourage the fires causing valley smoke.

Question 13

The 20-minute lightening storm that caused hundreds of fires, and the subsequent 2 1/2 months of smoke.

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Television
- City Website
- Word of Mouth
- Ashland Oregon App
- Ashland Police App

Engage Ashland

What would you like the City of Ashland to know?

Question 15

Make sure the Medford Tribune also reports on Ashland City Council meetings, since some of us just subscribe to that for regional news.

Question 16

Thanks for the survey, especially for the open-ended questions. Some on Nextdoor email resident list-serve question the timing of the survey just before the election, so re-enact the survey after the new council goes into effect and make a longer, more-publicized response period.

Name not shown

inside Ashland

October 13, 2018, 3:47 PM

Question 1

- 51 to 60

Question 2

- Male

Question 3

- Caucasian

Question 4

- Above \$200,000

Question 5

Yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 2

City Parks: 3

Electric Utility: 3

Fire & Rescue: 3

Police & Public Safety: 3

Street Maintenance & Repair: 2

Water & Energy Audits: 0

Water Quality: 3

Utility Billing: 2

Question 9

No response

Question 10

- Climate Change
- Affordable Housing
- Smoke Affecting Local Businesses
- Smoke Affecting Health of Community
- Utility Rate Increases

Question 11

Noise (leaf blowers, traffic) and light (street lights through the night) pollution.

Question 12

The rain we got on the first week in October.

Question 13

Sometime in the second half of July when I found I couldn't go outside without a mask.

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Nixle Alert System
- Word of Mouth

Question 15

Instagram? NextDoor Neighbor?

Question 16

Instead of raising utility fees for everyone across the board, thereby heaping more relative financial stress on the less affluent, thereby making it harder to maintain socio-economic diversity in town, how about a progressive property tax, i.e. a tax on the value of properties that increases in percentage of the value as the value increases, e.g. x% up to \$350,000, 2x% from \$350,001 till \$600,000, 4x% above \$600,000?

Name not available

October 13, 2018, 4:07 PM

Engage Ashland

What would you like the City of Ashland to know?

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Mostly

Question 6

- Very Good

Question 7

Climate and Smoke are making it unsafe!!!

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 3

Question 9

Chip seal East Main , really?????

Question 10

- Climate Change
- Affordable Housing
- Smoke Affecting Health of Community
- Homelessness
- Smoke Affecting Local Businesses
- Services for Seniors
- Public Safety
- Water Quality and Shortage

- Utility Rate Increases
- Panhandling
- Deer and Wildlife within City Limits

Question 11

No response

Question 12

The drum and bugle Corp coming to SOU, and playing in the parade

Question 13

Smoke days over 209 particle count!!!

Question 14

- Ashland Daily Tidings
- Word of Mouth

Question 15

Neighborhood app

Question 16

No response

inside Ashland
October 13, 2018, 4:40 PM

Question 1

- 80 or older

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

yes

Engage Ashland

What would you like the City of Ashland to know?

Question 6

- Excellent

Question 7

Except for the smoke. High rents. The deer problem -I would guess that hundreds of thousands of \$ have been spent on fencing, that was unnecessary when we moved here 23 years ago.

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3
Fire & Rescue: 0
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 3

Question 9

Curbs along the front of the Unitarian Fellowship have in very poor (& dangerous) condition for many years. Requests for upgrades have gone unheeded.

Question 10

- Smoke Affecting Health of Community
- Homelessness
- Smoke Affecting Local Businesses
- Affordable Housing
- Deer and Wildlife within City Limits
- Utility Rate Increases
- Climate Change

Question 11

No response

Question 12

Pride & 4th of July parades

Question 13

Smoke

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings

- Word of Mouth

Question 15

.none

Question 16

No response

Name not available

inside Ashland

October 13, 2018, 4:45 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes

Question 6

- Excellent

Question 7

I am concerned about the increasing city budget, the smoke and the homeless when they are aggressive. There are places I am afraid to walk where they congregate in groups. Also concerned about the expense of enclosing the TID. I can see that the TID is not being maintained and if it was there would be less water loss. Also concerned about how infrastructure can be supported if we bring in a large number of low income housing, if they do not contribute to city expenses the people on the edge will see rates they cannot afford increase in order to keep budget afloat, that is not fair.

Question 8

Engage Ashland

What would you like the City of Ashland to know?

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

- Smoke Affecting Health of Community
- Panhandling
- Climate Change
- Services for Seniors
- Homelessness
- Utility Rate Increases
- Water Quality and Shortage
- Public Safety
- Deer and Wildlife within City Limits
- Smoke Affecting Local Businesses
- Affordable Housing

Question 11

No response

Question 12

When SOU opened the inside walking track to the community during the smoke. As far as I have been able to discern it is the only indoor track in the valley.

Question 13

The smoke but also the many City Council meeting when the council had clearly already made up its mind and we're clearly disinterested in citizens comments. I am very concerned that city government has no interested on the communities thoughts and needs.

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- Social Media
- City Website

- Word of Mouth
- Ashland Police App

Question 15

I don't care but wish we were notified WELL before the council gets committed to ideas like removing a lane on Main St or covering the TID. Busy people often miss the fact that these are being tossed around.

Question 16

No response

Name not available

inside Ashland

October 13, 2018, 4:46 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes, except for the terrible deer problem. One of my dogs was trampled, we've been chased multiple times.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 2
Electric Utility: 2
Fire & Rescue: 2

Engage Ashland

What would you like the City of Ashland to know?

Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 1
Utility Billing: 1

Question 9

No response

Question 10

- Deer and Wildlife within City Limits

Question 11

No response

Question 12

I appreciated the fire dept providing info and resources to my neighborhood on fire prevention

Question 13

Oh gosh, for me it's being terrified of the deer, having to flag down a car to provide a barrier between me, dog and deer. Well, smoke actually takes first place

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Radio
- Social Media

Question 15

Town meetings, more surveys

Question 16

No response

Name not shown

inside Ashland

October 13, 2018, 4:46 PM

Question 1

- 71 to 80

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Not always and seldom safe in certain areas.

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 3
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 0

Question 9

The police are better, but, sometimes they are way too tolerant of vagrants...yes, they're vagrants, not, travelers or some other pc term.

Question 10

- Panhandling
- Public Safety
- Deer and Wildlife within City Limits
- Homelessness
- Utility Rate Increases
- Water Quality and Shortage

Question 11

People, usually out of state, who ignore our traffic laws.

Engage Ashland

What would you like the City of Ashland to know?

Question 12

When the smoke ended.

Question 13

There are several, and m they all involve the aggressive panhandlers, and vagrants who see Ashland as an "easy" town in which a person can get away with a lot.

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- Social Media
- Word of Mouth

Question 15

More social media

Question 16

The section of road on Lithia , northbound, where the lanes merge down to one, as a result of the road diet. Many people in the merging right lane seem unaware that their lane is merging AND that they do not have the right of way. A simple "yield " sign would help.

Name not available

inside Ashland

October 13, 2018, 5:15 PM

Question 1

- 41 to 50

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 1
Fire & Rescue: 2
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 1
Water Quality: 3
Utility Billing: 1

Question 9

No response

Question 10

- Utility Rate Increases
- Affordable Housing
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Panhandling

Question 11

No response

Question 12

Christmas parade and lightning downtown

Question 13

Electric bill hike

Question 14

- Nixle Alert System
- Social Media
- Word of Mouth

Question 15

Social media

Engage Ashland

What would you like the City of Ashland to know?

Question 16

No response

- Smoke Affecting Local Businesses
- Homelessness
- Affordable Housing

Name not available

October 13, 2018, 6:02 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Under \$20,000

Question 5

Feeling less safe in my 23 years living here

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 1
Street Maintenance & Repair: 2
Water & Energy Audits: 1
Water Quality: 1
Utility Billing: 1

Question 9

No response

Question 10

Question 11

We need new zoning laws for people who want too add a rental structure

Question 12

Not burning up from fires.

Question 13

Spending money on art that was not by a local artist as well as thinking that Ashland have MODERN ART. We have lost the heart and pride of local artists.

Question 14

- Social Media

Question 15

Ashland peeps

Question 16

No response

inside Ashland

October 13, 2018, 6:39 PM

Question 1

- 80 or older

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Engage Ashland

What would you like the City of Ashland to know?

Yes though perhaps not as safe as it used to be.

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 1
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 1

Question 9

No response

Question 10

- Affordable Housing
- Smoke Affecting Health of Community
- Homelessness
- Deer and Wildlife within City Limits
- Smoke Affecting Local Businesses

Question 11

No response

Question 12

The Fourth is always my favorite.

Question 13

The smoke for sure.

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Nixle Alert System
- Word of Mouth
- Ashland Oregon App

Question 15

It's really difficult to reach all citizens. Some one always feels slighted. The utility bill is a great way, however. Announcements and surveys would work there.

Question 16

I'm sad that the park looks kind of shabby. It has been a jewel for ever so long.

Name not available

inside Ashland

October 13, 2018, 6:50 PM

Question 1

- 51 to 60

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$20,000 and \$30,000

Question 5

Yes in general

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 3

Engage Ashland

What would you like the City of Ashland to know?

Utility Billing: 1

Question 9

The new utility billing site is abysmal. Read the long threads of complaints in the Facebook group 'Ashland Peeps' if you want details. The site is hard to navigate, even for computer-savvy people, and it presents confusing options, including ones that don't actually exist. It doesn't look it was tested with any actual users. It needs serious work.

Question 10

- Affordable Housing
- Smoke Affecting Health of Community
- Panhandling
- Services for Seniors
- Utility Rate Increases

Question 11

The city Budget - we need to bring our budget in line with our priorities. We need a year-round homeless shelter for residents, not travellers, more than we need a new city hall. We need to make sure the input from the Citizen's Budget Committee is taken seriously and used to make decisions about the budget.

Question 12

All the times people came together to donate to a GoFundMe or similar account to help local people who were in trouble.

Question 13

The smoke. All the weeks of smoke. Every tourist-serving business suffered and at times the streets looked like a ghost town. Residents had to leave in order to breathe.

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- Social Media
- Television

Question 15

Facebook is good for "happening now" and links to the City website for more info.

Question 16

Our seniors need a solid safety net. If anybody is on the edge of eviction, there should be somewhere for them to go. I would like to see more frequent bus service - I never take the bus to town because I'm not willing

to wait a half hour, and when my kid was attending the high school, the bus schedule didn't coincide with the school schedule - he would either get there 30 minutes early or 5 minutes late - so it was useless to us. I've been following the council meetings re the proposed development at the corner of Park and Siskiyou. I feel, as I have felt when reading about similar uproars, that if the Planning Commission would simply listen to the concerns of the residents and put some restrictions in place to address them, we'd have a lot less NIMBYism. For example, if the existing residents are concerned about loud noise and trash being thrown over their fences, include a restriction that there has to be resident manager who responds quickly to such complaints or makes sure they don't happen. If there's only parking for 30 cars, add a restriction that cars belonging to the building may not be parked on the street. I think it's pretty easy to address a lot of the concerns, but to the residents, it always seems like (a) they're being accused of NIMBYism when they have perfectly valid complaints, and (b) they're basically told they have to accept all the changes to their neighborhood and their concerns are not dealt with, so they go away resentful and hateful, which is not conducive to good relations with the City staff or with the soon-to-be new neighbors.

Finally, the TID Ditch Trail. I wish the city could make landowners along the trail allow access to the trail, perhaps in return for providing a fence to protect the rest of their property from the trail. In my almost-30 years here, I've seen several portions of the trail closed off, and it's so frustrating and saddening. The trail is a jewel, but the actions of a few stupid people have annoyed certain landowners to the extent where they have gated the trail, cutting off a wonderfully flat hiking trail used by thousands. I wish the city would or could intervene and ensure public access on a path that has been used for 40 or 50 years by the public.

inside Ashland

October 13, 2018, 7:37 PM

Question 1

- 71 to 80

Question 2

- Male

Question 3

- Prefer Not to Answer

Question 4

- Between \$40,001 and \$50,000

Engage Ashland

What would you like the City of Ashland to know?

Question 5

"Safe" as compared to what? Chicago, say and gun violence? Well, then, yes, Ashland is safe.

From what? Say forest fire? No, this scares the hell outta me.

Question 6

- Excellent

Question 7

The great changer, the great "ruiner" of a community like Ashland, is unchecked growth. Too many people in too small a space, too many cars, too much demand for services, too many "developers" developing. Say good bye to quality of life. Trust me, at 74, I know about this, have lived through this.

Question 8

Ashland Fiber Network: 1
City Parks: 3
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 1
Water Quality: 2
Utility Billing: 0

Question 9

We can do better in many areas. The cost of water is very high and going north fast it seems. But, the truth is, high cost encourages conservation. For example we dont flush after every pee.

Question 10

- Water Quality and Shortage
- Climate Change
- Affordable Housing
- Homelessness
- Utility Rate Increases

Question 11

No response

Question 12

Ashland has a unique, what to call it, zeitgeist perhaps will do. This summer this Ashland spirit faded under a pall of smoke. The best "moment", just recently occurred when the air cleared, the trees started to turn and people came back to life. We are still here, being kind, waiting

for people in the crosswalks, visiting in the aisles of the grocery stores, observing the speed limits and generally being appalled by the crassness, vulgarity, and lying on display in Washington. Ashland is alive and well.

Question 13

The closing of I-5 due to the fires. The loss of so much habitat and beauty and wildlife...so many homes and lives ruined.

Question 14

- Ashland Daily Tidings
- Radio
- Social Media
- Television
- Word of Mouth

Question 15

Hmmm. I am an apostate from social media. I am saddened by people so absorbed and devoted to their "phones." News papers once did the job in America, with competing voices...but those days are gone. Now the Fourth Estate is so reduced, vilified and polarized, hacking and "fake" news are a generally accepted "truth"...and as a generality only, we already only look to have our bias' confirmed. So, I just dont know how to answer here.

Question 16

No response

Name not available

October 13, 2018, 8:14 PM

Question 1

- 41 to 50

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Engage Ashland

What would you like the City of Ashland to know?

Yes

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 2

Question 9

No response

Question 10

- Panhandling

Question 11

No response

Question 12

Pretty much any day

Question 13

Panhandling seasin

Question 14

- Social Media

Question 15

Facebook

Question 16

No response

Name not available

inside Ashland

October 13, 2018, 9:17 PM

Question 1

- 51 to 60

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

Yes, I hope it stays that way. More police are not the only answer or even part of the solution to that hope.

Question 6

- Very Good

Question 7

Between the smoke and the states sabotage of the marijuana industry the economy my become a serious issue in a short time.

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 2
Fire & Rescue: 0
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 2

Question 9

Some of our governments proposals seem to be driven by big money interest instead of what is best for the people of Ashland. Ex- the proposed bridge on E Nevada is a classic example of ignoring what the public does not want happening in our town and neighborhoods.

Engage Ashland

What would you like the City of Ashland to know?

Question 10

- Climate Change
- Smoke Affecting Health of Community
- Affordable Housing
- Smoke Affecting Local Businesses
- Utility Rate Increases
- Homelessness
- Services for Seniors
- Water Quality and Shortage
- Panhandling
- Deer and Wildlife within City Limits
- Public Safety

Question 11

Our politicians having their own out of touch agendas. How many people can we fit in this small valley. It seems like so many are infected by greed

Question 12

Not approving the E Nevada st bridge

Question 13

Trying to shove the E Nevada St bridge down our throats at any cost.

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Radio
- Word of Mouth

Question 15

Public radio

Question 16

When in doubt, lean left. If it's not love - it's bull****hit.

Name not available

inside Ashland

October 13, 2018, 9:32 PM

Question 1

- 61 to 70

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

yes

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 2

City Parks: 2

Electric Utility: 2

Fire & Rescue: 3

Police & Public Safety: 2

Street Maintenance & Repair: 2

Water & Energy Audits: 3

Water Quality: 3

Utility Billing: 2

Question 9

No response

Question 10

- Deer and Wildlife within City Limits

Question 11

Perozzi Fountain

Question 12

no opinion

Question 13

no opinion

Engage Ashland

What would you like the City of Ashland to know?

Question 14

- Ashland Daily Tidings

Question 15

city website

Question 16

No response

inside Ashland

October 13, 2018, 10:30 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Very much so. I walk day And night and my interactions with most of my neighbor's including the unsheltered ones has always seemed safe if not enlightening.

Question 6

- Very Good

Question 7

I wish that city commissions,all their work and discussion would hold more weight with council decisions. Eg the parking plan out of three y ears of study and boatloads of money under Mike Faught and a commish weighted to the interests of The Chamber, a plan was paid for. And yet, none of the low hanging fruit from this study has ever been implemented.

Question 8

Ashland Fiber Network: 0

City Parks: 3

Electric Utility: 2

Fire & Rescue: 3

Police & Public Safety: 1

Street Maintenance & Repair: 2

Water & Energy Audits: 3

Water Quality: 3

Utility Billing: 2

Question 9

There was a consensus from the budget committee that if you wanted more cops,you should have the revenue source ready beforehand. Duh. Let's look at revenue sources that are not regressive,eh? Let's hope state legislation lets us do this.

Question 10

- Climate Change
- Affordable Housing
- Homelessness
- Smoke Affecting Health of Community
- Water Quality and Shortage
- Services for Seniors
- Public Safety
- Utility Rate Increases
- Smoke Affecting Local Businesses
- Deer and Wildlife within City Limits

Question 11

We need to work with RVTDto develop a shuttle,preferably electric, as a shuttle through our town. Transit helps SOU ASD seniors theunhoused ,working people, people that want to reduce their greenhouse gas emissions...All the people of Ashland and the world.

Question 12

In general, I think the Ashland Food Project is one of the best organizations in town that really helps build our community by sharing food.

Question 13

Ask me after the election...

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- City Website

Engage Ashland

What would you like the City of Ashland to know?

Question 15

I have tried to get alerts from the city website, but I end up having to go there myself.

The website is also very difficult to navigate

Question 16

I am looking forward to having two powerful women on staff to lead us into the difficult years ahead. That would be Kelly And Paula. And I would be eternally grateful to both of you if Stu Green was number one on your list to talk to about What Is To Be Done.

Name not available

inside Ashland

October 13, 2018, 11:10 PM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Under \$20,000

Question 5

yes.

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 1

City Parks: 3

Electric Utility: 3

Fire & Rescue: 3

Police & Public Safety: 3

Street Maintenance & Repair: 1

Water & Energy Audits: 2

Water Quality: 3

Utility Billing: 1

Question 9

No response

Question 10

- Utility Rate Increases
- Deer and Wildlife within City Limits
- Water Quality and Shortage

Question 11

No response

Question 12

When the smoke cleared and the sky was blue.

Question 13

When we were hostages of hot weather and smoke.

Question 14

- Social Media
- Television
- City Website
- Word of Mouth

Question 15

facebook

Question 16

Can you slow down the PAC?

Name not available

October 14, 2018, 5:31 AM

Question 1

- 61 to 70

Question 2

- Male

Engage Ashland

What would you like the City of Ashland to know?

Question 3

- Caucasian

Question 4

- Between \$150,001 and \$200,000

Question 5

Yes

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Panhandling
- Utility Rate Increases
- Smoke Affecting Health of Community

Question 11

No response

Question 12

My birthday

Question 13

Smoke season

Question 14

- Ashland Daily Tidings

Question 15

Twitter

Question 16

No response

Name not available

inside Ashland

October 14, 2018, 7:34 AM

Question 1

- 51 to 60

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$150,001 and \$200,000

Question 5

Yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 2

Engage Ashland

What would you like the City of Ashland to know?

Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

- Smoke Affecting Local Businesses
- Affordable Housing
- Climate Change
- Panhandling
- Smoke Affecting Health of Community

Question 11

No response

Question 12

Fall rains!

Question 13

July 14 lightning strikes starting fires

Question 14

- Nixle Alert System

Question 15

?

Question 16

No response

Name not available

outside Ashland

October 14, 2018, 8:00 AM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$150,001 and \$200,000

Question 5

Generally, yes. I do feel uncomfortable when I am downtown and see all of the transients sprawled out on the sidewalks, with their dogs and signs. This situation seems to have gotten worse over the last few years. I am not sure what can legally be done to curb this situation, but I do believe that the police and the city should be much more proactive in finding a solution.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0

City Parks: 2

Electric Utility: 3

Fire & Rescue: 3

Police & Public Safety: 2

Street Maintenance & Repair: 1

Water & Energy Audits: 0

Water Quality: 0

Utility Billing: 3

Question 9

No response

Question 10

- Smoke Affecting Local Businesses
- Smoke Affecting Health of Community
- Homelessness
- Panhandling
- Climate Change
- Public Safety
- Deer and Wildlife within City Limits
- Affordable Housing
- Services for Seniors
- Utility Rate Increases
- Water Quality and Shortage

Engage Ashland

What would you like the City of Ashland to know?

Question 11

Lithia Park. There is supposedly a no dog rule in the park, but I see plenty of dogs in the park, particularly with transients. Why aren't there more signs in the park specifying that dogs are not allowed there?

Litter!

Question 12

The community coming together to support the local businesses that were severely affected by the smoke.

Question 13

The smoke. The homeless.

Question 14

- Ashland Daily Tidings
- Social Media

Question 15

Emails and/or text messages.

Question 16

No response

Name not available

October 14, 2018, 8:16 AM

Question 1

- 51 to 60

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Mostly

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 2
Water & Energy Audits: 0
Water Quality: 3
Utility Billing: 1

Question 9

No response

Question 10

- Utility Rate Increases
- Affordable Housing
- Panhandling
- Smoke Affecting Local Businesses
- Water Quality and Shortage

Question 11

No response

Question 12

ANY activity that brings the community together - parades, forums, etc.

Question 13

When the city council ignores the recommendations of the committees, and the will of the people. There is a lack of accountability that needs to be addressed.

Question 14

- City Council Meetings
- Nixle Alert System
- Social Media

Question 15

Engage Ashland

What would you like the City of Ashland to know?

Facebook

Question 16

No response

Name not shown

inside Ashland

October 14, 2018, 9:24 AM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Above \$200,000

Question 5

Not very much anymore because of the transients. Because of them and the smoke, for the first time since 1986, I feel like moving

Question 6

- Fair

Question 7

I resent having to provide for the "homeless". Most of them are young kids with dogs that expect us to hand them money. I have seen tourists give them money, they go around the corner and by alcohol or drugs. When we work hard for our money, why should we give it to ungrateful people that expect it?? And now you want to shelter them, feed them, give them no reason to leave! I think we should go back to banning dogs downtown. I know it wouldn't be popular, but I think it would eliminate a huge segment of the transients that are literally soiling our town.

Question 8

Ashland Fiber Network: 0

City Parks: 2

Electric Utility: 2

Fire & Rescue: 3

Police & Public Safety: 2

Street Maintenance & Repair: 1

Water & Energy Audits: 2

Water Quality: 2

Utility Billing: 2

Question 9

No response

Question 10

- Panhandling
- Homelessness
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Public Safety

Question 11

No response

Question 12

not sure

Question 13

not sure

Question 14

- Nixle Alert System
- Radio
- Word of Mouth

Question 15

not sure

Question 16

No response

Name not available

inside Ashland

October 14, 2018, 10:08 AM

Question 1

- 71 to 80

Engage Ashland

What would you like the City of Ashland to know?

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 2

Question 9

No response

Question 10

- Affordable Housing
- Smoke Affecting Health of Community
- Climate Change
- Smoke Affecting Local Businesses
- Public Safety

Question 11

No response

Question 12

The beautiful weather after the smoke cleared.

Question 13

Smoke requiring masks and restriction of pets outdoors.

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Word of Mouth
- Ashland Police App

Question 15

I would like to have even more information come with utility bill. that is an easy way to keep up. Also more in the daily tidings. Perhaps a regular column on topics like budget or priorities.

Question 16

No response

Name not available

October 14, 2018, 10:38 AM

Question 1

- 41 to 50

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes

Question 6

- Very Good

Question 7

Engage Ashland

What would you like the City of Ashland to know?

No response

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 1
Fire & Rescue: 2
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 1

Question 9

Taxes on utility bills can be burdensome for people who are stretched thin. Some don't qualify for assistance but still struggle due to family size or other issues. This is a matter of concern for me. Property tax is higher in Ashland so should be adequate revenue without taxing utilities. Perhaps we should consider making the golf course totally private to make up for deficiencies in the budget?

Question 10

- Climate Change
- Homelessness
- Utility Rate Increases

Question 11

I would like to see residents share the space with wildlife instead of referring to them as "pests" Please don't let that pest mentality influence your policies. When you live in the woods you have to live respecting other life and take responsibility for your lifestyle...don't leave attractive trash out, bring pets in at night etc.

Question 12

As always, a continued sense of community

Question 13

The money wasted on city council recall attempts

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Social Media

Question 15

Instagram

Question 16

I appreciate the effort and energy put into making this a truly lovely place to live, even when ideas on how to do that are at odds.

Name not available

October 14, 2018, 10:48 AM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes but becoming less so

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 0
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 2

Question 9

Na

Engage Ashland

What would you like the City of Ashland to know?

Question 10

- Deer and Wildlife within City Limits

Question 11

Na

Question 12

Na

Question 13

Na

Question 14

- Ashland Daily Tidings
- Word of Mouth

Question 15

Nixle

Question 16

No

Name not available

October 14, 2018, 11:37 AM

Question 1

- 51 to 60

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$20,000 and \$30,000

Question 5

As long as I am not walking around town and being threatened by the street people, yes. One told me they wanted to give me a black eye.

Question 6

- Very Good

Question 7

I am not sure who is in charge of repairing/replacing roads like Hersey. We were promised 2 years ago it would happen in 2018. Nothing has even begun. Many of our roads are doing harm to my car and my back.

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 1
Utility Billing: 1

Question 9

I still don't know if I have set up my mom's or my Ashland Utilities correctly. The new platform is horrid and no confirmations. I sure hope she doesn't get her electricity shut off. Water doesn't taste good and I live near the water plant and it really stinks...when I can have my windows open, that is. SMOKE

Police-My neighbors and I have reported several times something fishy is going on it Art's old house on Glendower. Perhaps a squatter or worse. They sent an officer to knock on the door for a wellness. No one answered, so that was it. Weird gruff dude still around lurking. No sign of Art and Gina for a couple of years.

Question 10

- Utility Rate Increases
- Climate Change
- Public Safety
- Deer and Wildlife within City Limits
- Services for Seniors

Question 11

ROADS,
Climate change covers -Smoke affecting health and local business.
Public Safety-encompasses panhandling and homelessness

Question 12

Wow, this year...hmmm WE didn't have the Women's March this year. Community trying to help those affected by smoke, whether personal or business. I know there must be more, but I am totally blanking.

Engage Ashland

What would you like the City of Ashland to know?

Question 13

Oh, the "recall" when there was/is an election a few months anyway. Wasted money! Actually it appears our budget committees etc. are horrible at money management, so I guess I will focus on that along with the rising cost of utilities. Commissioning art projects but not hiring local artists.

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- Nixle Alert System
- Radio
- Social Media
- Television
- Word of Mouth

Question 15

Facebook and maybe I already have them on FB but I need to set the priority higher? I am not seeing any. I think I did last year when we were having power outages due to squirrels etc. Now that I am aware of those other apps I will download them.

Question 16

No response

Name not available

inside Ashland

October 14, 2018, 3:56 PM

Question 1

- 51 to 60

Question 2

- Female

Question 3

- Prefer Not to Answer

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes, generally feels safe. It helps that good infrastructure and parks

facilitates lots of people out walking, biking and using public spaces in positive ways, which crowds out unsavory behavior.

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

- Affordable Housing
- Climate Change
- Services for Seniors
- Smoke Affecting Health of Community
- Water Quality and Shortage

Question 11

No response

Question 12

When large numbers of citizens come together in big events like the recent Pride parade, 4th of July, Halloween, and Festival of Lights. I also appreciated many local organizations giving out smoke masks and make indoor space available to help people be out of the smoke.

Question 13

two months of smoke last summer

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings

Engage Ashland

What would you like the City of Ashland to know?

- Nixle Alert System
- City Website

Question 15

Current platforms are working for me.

Question 16

No response

Name not available

October 14, 2018, 5:03 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Prefer Not to Answer

Question 4

- Between \$30,001 and \$40,000

Question 5

relatively

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 2
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 2

Utility Billing: 2

Question 9

No response

Question 10

- Climate Change
- Homelessness
- Affordable Housing
- Water Quality and Shortage
- Utility Rate Increases

Question 11

more mental health services available for city residents.
More shelter spaces available for homeless, and sooner than when it drops to 25 at night.

Question 12

? Not sure....

Question 13

When Deboer closed down the pioneer hall overnight shelter for the homeless because he doesn't want them near his ugly mansion that has no business being on the public street next to the park

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- Radio
- Word of Mouth

Question 15

Nixie alert system

Question 16

No response

Name not available

October 14, 2018, 7:47 PM

Question 1

- 51 to 60

Engage Ashland

What would you like the City of Ashland to know?

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes

Question 6

- Very Good

Question 7

Quality of life in Ashland has gone down. There is a larger thought of "I am entitled" and less "this is a privilege" that permeates all social culture. ie "can I have your leftovers" or "you owe me your change"Very sad to see this happen in Ashland.

Question 8

Ashland Fiber Network: 0
City Parks: 1
Electric Utility: 2
Fire & Rescue: 2
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 2

Question 9

No response

Question 10

- Climate Change
- Affordable Housing
- Homelessness
- Services for Seniors
- Panhandling
- Public Safety
- Water Quality and Shortage
- Utility Rate Increases
- Deer and Wildlife within City Limits

- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses

Question 11

No response

Question 12

Can't think of one

Question 13

Pot in Lithia Park.

Question 14

- Radio

Question 15

Daily Tidings

Question 16

No response

Name not available

inside Ashland

October 14, 2018, 7:57 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

yes

Question 6

Engage Ashland

What would you like the City of Ashland to know?

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 2
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 2

Question 9

I wish you had listed 5 options w/ 3 being good and 4 being excellent. I think AFN, the fire dept and police dept are good but not sue that they are excellent.

Question 10

- Affordable Housing
- Smoke Affecting Health of Community
- Homelessness
- Services for Seniors
- Panhandling
- Smoke Affecting Local Businesses
- Climate Change
- Utility Rate Increases
- Public Safety
- Water Quality and Shortage
- Deer and Wildlife within City Limits

Question 11

Noxious smells from neighborhood marijuana grows

Question 12

I don't have an answer and the survey won't let me continue w/ this blank

Question 13

Same as the previous

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings

- Ashland Daily Tidings
- Radio
- Social Media
- Television
- Word of Mouth

Question 15

?

Question 16

Backyard marijuana grows in my neighborhood are plentiful. (Some have legal amounts of plants, others have more than the limit.) Houses are fairly close together and the smell becomes unbearable prior to harvest. I have lived and owned my home here for over 30 years and very frustrated that I can no longer enjoy being out in my backyard because of the stench. The right to grow marijuana should not super cede my right to breathe fresh air. Medford and Phoenix require all grows in the city limits to be indoors. Ashland should do the same.

Name not available

October 14, 2018, 8:02 PM

Question 1

- 61 to 70

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes

Question 6

- Excellent

Question 7

No response

Engage Ashland

What would you like the City of Ashland to know?

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3
Fire & Rescue: 2
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 2

Question 9

No response

Question 10

- Smoke Affecting Local Businesses
- Panhandling
- Affordable Housing
- Homelessness
- Utility Rate Increases

Question 11

No response

Question 12

Fourth of July

Question 13

Citizens budget committee report being totally ignored by Council

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- City Website
- Word of Mouth

Question 15

Facebook and City Website (not easy to use)

Question 16

No response

Name not shown
inside Ashland

October 14, 2018, 11:08 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

Most of the time, but now I always lock my car and my doors. The "homeless" visitors have made it more unsafe!

Question 6

- Very Good

Question 7

We need rent control for those of us who serve the Ashland community. The rents and utilities are too high for many of us to continue to live here or close enough to our work!

Question 8

Ashland Fiber Network: 1
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 1
Water Quality: 2
Utility Billing: 2

Question 9

No response

Question 10

- Affordable Housing
- Services for Seniors
- Smoke Affecting Health of Community

Engage Ashland

What would you like the City of Ashland to know?

- Panhandling
- Utility Rate Increases
- Smoke Affecting Local Businesses
- Climate Change
- Water Quality and Shortage
- Public Safety
- Homelessness
- Deer and Wildlife within City Limits

Question 11

Spending \$100,000. Plus maintenance on the ugly art across from the fire department that was not even done by local artisans and has no meaning to locals who have lived here and supported this town for decades...A shame!

Question 12

Halloween parades!

Question 13

Months of smoke and fires!

Question 14

- City Source/Utility Bill Mailing
- Social Media
- City Website
- Word of Mouth

Question 15

Local Town Hall Meetings and a city counsel that is less interested in \$ and more interested in human thriving!

Question 16

Please move city hall to another location and keep downtown charm and safer for tourists and locals.

Name not available

outside Ashland

October 14, 2018, 11:59 PM

Question 1

- 41 to 50

Question 2

- Male

Question 3

- Caucasian
- Latino/Latina
- Native American

Question 4

- Under \$20,000

Question 5

I have a low to moderate sense of safety in Ashland. Downtown is prohibitive because of chronic poor behavior by transients and APD response is not consistent or effective due to policy and laws.

Question 6

- Fair

Question 7

I have lived in Ashland and the southern Rogue Valley area for 20 years, and I have never felt as negative towards Ashland and its atmosphere as I do now. While the 'vibe' is that Ashland is liberal and sympathetic to minorities and 'others', it in fact has several distinct and exclusive cultures as well as socioeconomic strata that are enforced through covert mores and privileged groups that are the 'ruling' class of Ashland and who dictate the environment to those without status. It can be a dangerous place to be a free thinker, especially as the APD is so closely managed by the City Council and it's inherent bias of privilege.

Question 8

Ashland Fiber Network: 3
City Parks: 1
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 1
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Smoke Affecting Health of Community
- Public Safety
- Panhandling
- Homelessness

Engage Ashland

What would you like the City of Ashland to know?

- Affordable Housing

Question 11

The political enforcement of liberal ideology: From the road diet to charging for bags at the store, to allowing people to be assaulted in myriad ways by transients or making people who believe and exercise their civil rights not welcome, as in attempting to ban open carry of firearms.

Question 12

The community coming out to support the family of Officer Malcus Williams.

Question 13

The absurd tolerance for bad behavior downtown. I can no longer walk downtown as I have for almost 20 years.

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Nixle Alert System
- Radio
- Word of Mouth

Question 15

A monthly paper periodical that has detailed articles and information about what issues are being dealt with and how, sent to every resident for free.

Question 16

No response

Name not available

inside Ashland

October 15, 2018, 1:57 AM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Compared to large cities, yes. But I don't walk alone at night.

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 3

City Parks: 3

Electric Utility: 2

Fire & Rescue: 3

Police & Public Safety: 3

Street Maintenance & Repair: 3

Water & Energy Audits: 0

Water Quality: 2

Utility Billing: 0

Question 9

No response

Question 10

- Affordable Housing
- Smoke Affecting Health of Community
- Homelessness
- Climate Change
- Smoke Affecting Local Businesses

Question 11

No response

Question 12

Last month when the rain finally came.

Question 13

Super smoky day in August

Engage Ashland

What would you like the City of Ashland to know?

Question 14

- Ashland Daily Tidings
- Social Media

Question 15

Social media

Question 16

I don't want to spend taxpayer \$\$ to build a new city hall. I want a balanced city budget.

Name not available

October 15, 2018, 7:27 AM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$20,000 and \$30,000

Question 5

YES

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1

Water & Energy Audits: 2

Water Quality: 3

Utility Billing: 2

Question 9

No response

Question 10

- Affordable Housing
- Smoke Affecting Local Businesses
- Smoke Affecting Health of Community
- Climate Change
- Public Safety

Question 11

No response

Question 12

again hosting the Rogue Valley Pride Parade

Question 13

weeks of smoke that hurt OSF & hurt ashland businesses & especially ones dependent on outdoor recreation.

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Nixle Alert System
- City Website

Question 15

city website

Question 16

No response

Name not available

inside Ashland

October 15, 2018, 8:12 AM

Question 1

- 26 to 35

Engage Ashland

What would you like the City of Ashland to know?

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$150,001 and \$200,000

Question 5

Yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 3
Water Quality: 1
Utility Billing: 1

Question 9

No response

Question 10

- Climate Change
- Water Quality and Shortage
- Affordable Housing
- Services for Seniors
- Public Safety

Question 11

No response

Question 12

I have only recently relocated, so I haven't seen a full year of moments. But I fell in love with the 4th of July Parade.

Question 13

Certainly the whole summer of smoke.

Question 14

- Social Media

Question 15

Next Door App / Platform. Specific to verified current locals.

Question 16

No response

Name not available

inside Ashland

October 15, 2018, 8:13 AM

Question 1

- 61 to 70

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes, except for the recent white ethnocentric events in town.

Question 6

- Very Good

Question 7

No response

Question 8

Engage Ashland

What would you like the City of Ashland to know?

Ashland Fiber Network: 0
City Parks: 2
Electric Utility: 1
Fire & Rescue: 0
Police & Public Safety: 2
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 1

Question 9

Poor changeover in utility billing systems.

Question 10

- Utility Rate Increases
- Smoke Affecting Health of Community
- Affordable Housing
- Water Quality and Shortage
- Smoke Affecting Local Businesses

Question 11

Financial well-being of city. An economic recession will wreck havoc on the city due to poor planning.

Question 12

Smoke clearing.

Question 13

Smoke.

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- Social Media

Question 15

Social media

Question 16

Don't treat homeless citizens like criminals.

Name not shown

inside Ashland

October 15, 2018, 8:37 AM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Above \$200,000

Question 5

Yes.

Question 6

- Very Good

Question 7

I love living in a small, friendly, engaged community. The level of talent and expertise that lives here is amazing.

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

- Homelessness
- Smoke Affecting Health of Community
- Affordable Housing
- Climate Change
- Water Quality and Shortage

Question 11

Engage Ashland

What would you like the City of Ashland to know?

No response

Question 12

Fourth of July parade

Question 13

All that smoke for all that time

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- Nixle Alert System
- Word of Mouth

Question 15

Newspaper

Question 16

I am very glad the City is trying to engage with residents. I feel strongly that the homelessness problem is a public problem, not one for nonprofits to solve alone. It is caused by a range of social issues which we can only tackle together, many of them at higher levels than the City. But an understanding of the problem and dialogue about the solutions can happen at the local level.

inside Ashland

October 15, 2018, 9:00 AM

Question 1

- 41 to 50

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$30,001 and \$40,000

Question 5

Yes

Question 6

- Very Good

Question 7

Would like AFN to offer symmetrical gigabit internet service for \$60 a month.

Question 8

Ashland Fiber Network: 2
City Parks: 2
Electric Utility: 2
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 1

Question 9

The utility billing system update was poorly communicated throughout the extended implementation period. The new website is poorly designed & navigation is not clear.

Question 10

- Utility Rate Increases
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Panhandling
- Affordable Housing
- Homelessness

Question 11

Utility assistance program needs to be extended for an entire year since the cost of running an air conditioner is not insignificant.

Question 12

Finally some road repairs.

Question 13

The smoke.

Question 14

- Ashland Daily Tidings

Engage Ashland

What would you like the City of Ashland to know?

- Nixle Alert System
- City Website

Question 15

I want the ability to select by category and receive email alerts when updates are made to the city website.

Question 16

I want the city to allow for quality tiny homes on wheels via a legal parcel within the city limits and connect to Ashland utilities.

Name not available

inside Ashland

October 15, 2018, 10:25 AM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$20,000 and \$30,000

Question 5

yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0

City Parks: 2

Electric Utility: 2

Fire & Rescue: 2

Police & Public Safety: 2

Street Maintenance & Repair: 1

Water & Energy Audits: 2

Water Quality: 3

Utility Billing: 2

Question 9

No response

Question 10

- Smoke Affecting Health of Community
- Utility Rate Increases
- Affordable Housing
- Homelessness
- Smoke Affecting Local Businesses
- Climate Change

Question 11

No response

Question 12

appreciated the public meetings during the smoke season

Question 13

The city council's hiring 4 new police people without adequate funding. Their turn-around after agreeing with the citizens budgeting committee not to hire

the police until adequate funding (not taxing the citizens) was found. I find myself being priced out of Ashland after living here almost 50 years.

Question 14

- City Council Meetings
- Ashland Daily Tidings
- Word of Mouth

Question 15

newspaper

Question 16

No response

Name not available

inside Ashland

October 15, 2018, 10:30 AM

Engage Ashland

What would you like the City of Ashland to know?

Question 1

- 51 to 60

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

yes

Question 6

- Excellent

Question 7

While i consider the quality of life in Ashland excellent, I wish there were more dog friendly parks, and a dog park in Southern Ashland. Also more parking options downtown - i almost never go downtown during tourist season for just that reason. I don't understand the spending issues, as we have the tourist tax, restaurant tax, and now the marijuana tax. Why is there continued talk about raising property taxes? Why are we paying a police fee in our utility bills? I can't believe that idea got approved. Why is there a county/city fight over Clay street? It's the worst street in Ashland and needs to be fixed NOW instead of argued over and kicked down the road.

Question 8

Ashland Fiber Network: 0
City Parks: 2
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 3
Utility Billing: 1

Question 9

No response

Question 10

- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Utility Rate Increases
- Affordable Housing
- Homelessness

Question 11

No response

Question 12

4th of July Parade - Peace flame

Question 13

smoke

Question 14

- Ashland Daily Tidings
- Social Media
- Television
- City Website
- Word of Mouth

Question 15

social media

Question 16

No response

Name not available

October 15, 2018, 2:57 PM

Question 1

- 51 to 60

Question 2

- Male

Question 3

- Prefer Not to Answer

Question 4

- Between \$150,001 and \$200,000

Engage Ashland

What would you like the City of Ashland to know?

Question 5

Yes.

Question 6

- Very Good

Question 7

Depending on your income level.

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 1
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 1
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Affordable Housing
- Utility Rate Increases
- Smoke Affecting Local Businesses
- Smoke Affecting Health of Community
- Climate Change

Question 11

Living within our means.

Question 12

Hiring a permanent city administrator.

Question 13

ignoring the citizen budget committee and hiring police officers it couldn't pay for.

Question 14

- City Council Meetings
- Ashland Daily Tidings
- Social Media

Question 15

More public meetings before issues are settled behind the scenes.

Question 16

Stop raising our power rates!

Name not available

October 16, 2018, 7:35 AM

Question 1

- 71 to 80

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

No

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 3

Question 9

Engage Ashland

What would you like the City of Ashland to know?

No response

- Under \$20,000

Question 10

- Utility Rate Increases
- Public Safety
- Homelessness
- Smoke Affecting Health of Community
- Panhandling

Question 5

yes, but

Question 6

- Good

Question 11

Public transportation, possibly Uber would help
More public restrooms are desperately needed on East Main Street.

Question 7

It use to be "EXCELLENT", but it is degrading because of acceptance and the facilitation of 'travelers' and the excessive rise of UTILITY BILLS AND PROPERTY TAX.

Question 12

4th of July activities

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 1
Fire & Rescue: 1
Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 3
Utility Billing: 1

Question 13

smoke in the air

Question 14

- Ashland Daily Tidings
- Television

Question 9

No response

Question 15

Daily Tidings

Question 16

No response

Question 10

- Panhandling
- Utility Rate Increases
- Affordable Housing
- Homelessness
- Public Safety

Name not available

October 16, 2018, 11:20 AM

Question 1

- 51 to 60

Question 11

Excessive rise in PROPERTY TAXES. Mine has gone up 42% in the last 10 years. Ashland is clearly becoming a 'millionaires town'. Just pay attention to the cars on the street. Unfortunately I will not be able to continue to live here.

Question 2

- Male

Question 3

- Caucasian

Question 12

Another issue is homes being bought by people who don't live in it. Walk around in the railroad district and you will notice that more and more homes are unoccupied. Degrades the neighborhood cohesion, but fits the images of Ashland becoming affordable, but for millionaires.

Question 4

Engage Ashland

What would you like the City of Ashland to know?

The 'NO' on the recall vote.

Question 13

The lost summer, because of the smoke

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings
- City Website
- Word of Mouth

Question 15

None, there are too many already. As a City, just pick one, to keep it simple.

Question 16

Get your spending and budget under control, and don't simple feed the bill of your increasing payroll and benefits cost to the public. Unless, of course you don't care about keeping Ashland affordable

Name not available

inside Ashland

October 16, 2018, 12:03 PM

Question 1

- 61 to 70

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$30,001 and \$40,000

Question 5

yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 1
Fire & Rescue: 0
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 1

Question 9

Don't know what Water & Energy Audits means.

Question 10

- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Utility Rate Increases
- Panhandling
- Affordable Housing

Question 11

City Council elections should be changed so that there are no more "Seats", and we can vote for our top three candidates.

Question 12

Various parades.

Question 13

Smoke from wildfires.

Question 14

- Ashland Daily Tidings
- Nixle Alert System

Question 15

I don't know.

Question 16

Budget is out of control. City needs to take big step back and focus on fundamental issues (police & firemen, infrastructure).

Engage Ashland

What would you like the City of Ashland to know?

Name not available

October 16, 2018, 1:31 PM

Question 1

- 51 to 60

Question 2

- Prefer Not to Answer

Question 3

- Prefer Not to Answer

Question 4

- Between \$100,001 and \$150,000

Question 5

It's safer than many places in this country.

Question 6

- Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 2
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 1
Water Quality: 2
Utility Billing: 1

Question 9

No response

Question 10

- Utility Rate Increases
- Affordable Housing
- Water Quality and Shortage
- Climate Change

- Smoke Affecting Health of Community
- Services for Seniors

Question 11

No response

Question 12

No opinion on this matter

Question 13

Yet another utility increase

Question 14

- City Source/Utility Bill Mailing
- Social Media

Question 15

Any platform is fine, but greater transparency is necessary.

Question 16

No response

Name not shown

inside Ashland

October 16, 2018, 5:11 PM

Question 1

- 41 to 50

Question 2

- Male

Question 3

- Asian American

Question 4

- Between \$50,001 and \$100,000

Question 5

yes, except for a few rowdy transients downtown

Engage Ashland

What would you like the City of Ashland to know?

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 1
Fire & Rescue: 2
Police & Public Safety: 2
Street Maintenance & Repair: 0
Water & Energy Audits: 1
Water Quality: 1
Utility Billing: 0

Question 9

utility bills too high

Question 10

- Utility Rate Increases
- Affordable Housing
- Panhandling
- Smoke Affecting Health of Community

Question 11

disaster preparedness

Question 12

not sure

Question 13

summer smoke

Question 14

- Ashland Daily Tidings

Question 15

email

Question 16

No response

Name not available

inside Ashland

October 16, 2018, 5:23 PM

Question 1

- 41 to 50

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

No; in particular, downtown and Lithia Park

Question 6

- Very Good

Question 7

City police needs to be more present / proactive within Lithia Park , downtown and around swimming reservoir above Lithia Park. Our kids are afraid to walk downtown and within the park due to all the street kids, drifters, gypsies, etc. It's only a matter of time before something really bad happens. We also constantly see people sleeping in the park and above the park past the swimming reservoir...that's a wildfire waiting to happen.

Question 8

Ashland Fiber Network: 0
City Parks: 1
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 1
Water Quality: 1
Utility Billing: 1

Question 9

Please pave Granite Street. Our cars suspension are starting to

Engage Ashland

What would you like the City of Ashland to know?

prematurely wear down. For one of the most tourist traveled street in Ashland, would think that the city would improve this street. Also, the upper section of Granite where it turns to dirt is a constant dust bowl.

Question 10

- Public Safety
- Panhandling
- Utility Rate Increases
- Deer and Wildlife within City Limits
- Water Quality and Shortage

Question 11

No response

Question 12

I can't think of a best moment....it's a good moment all year for Ashland.

Question 13

Not sure

Question 14

- Ashland Daily Tidings
- Social Media
- Television
- Word of Mouth

Question 15

Become present on social media

Question 16

Please thin out the big rats with long legs....

Name not available

inside Ashland

October 16, 2018, 6:56 PM

Question 1

- 51 to 60

Question 2

- Female

Question 3

- Caucasian
- Native American

Question 4

- Between \$30,001 and \$40,000

Question 5

Up until recently I would have said yes. I've been here 40 years. Recently I have had someone enter my home looking for drugs (they went through the bathroom) Took the dogs meds. I have some sketchy neighbors, and I've had abandon vehicles left in front of my house.

Question 6

- Very Good

Question 7

We have to get rent prices under control and utility prices lowered.

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 0
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 1
Water Quality: 3
Utility Billing: 0

Question 9

Utility - because our bills have skyrocketed. I actually can't afford my utility bill now so I am going to burn wood when it gets cold and am actually using kerosene lamps part of the time. The "new" bills are actually harder to read especially the bar graph - it's worthless now.

Question 10

- Homelessness
- Utility Rate Increases
- Smoke Affecting Health of Community
- Climate Change
- Affordable Housing

Question 11

traffic and folks blatantly ignoring lights and stop signs.

Engage Ashland

What would you like the City of Ashland to know?

Question 12

Our times of community such as Halloween, 4th of July, etc.

Question 13

The rise in homelessness and the ticketing of these folks for sleeping and such to force them out of downtown for the tourists.

Question 14

- City Council Meetings
- City Website

Question 15

If it's real and not just marketing - Facebook, twitter

Question 16

No response

Name not available

October 16, 2018, 6:57 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

yes

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 0
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 0
Water Quality: 3
Utility Billing: 0

Question 9

No response

Question 10

- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Affordable Housing
- Services for Seniors
- Panhandling

Question 11

No response

Question 12

I don't think in terms of superlatives.

Question 13

The depth of rancor over the Senior Center restructuring process. The smoke was awful, too, but that is beyond the control of the City.

Question 14

- Ashland Daily Tidings
- City Website
- Word of Mouth

Question 15

N/A

Question 16

No response

Name not available
inside Ashland

Engage Ashland

What would you like the City of Ashland to know?

October 16, 2018, 7:23 PM

Question 1

- 51 to 60

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes

Question 6

- Very Good

Question 7

It's a bubble! Which has its pros and cons.

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 2
Fire & Rescue: 2
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 2

Question 9

I HATE the "creep" of what is honestly advertising of a city program, into our quiet entirely non-commercial neighborhood. Remove the Firewise signs!!

Question 10

- Smoke Affecting Local Businesses
- Affordable Housing
- Smoke Affecting Health of Community
- Water Quality and Shortage

- Public Safety

Question 11

Creating a strong business-friendly environment that supports good-wage jobs

Question 12

Dnk

Question 13

Dnk

Question 14

- Nixle Alert System
- Radio
- Social Media
- City Website
- Word of Mouth

Question 15

Dnk

Question 16

No response

Name not shown

inside Ashland

October 16, 2018, 7:40 PM

Question 1

- 51 to 60

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Engage Ashland

What would you like the City of Ashland to know?

I feel safe walking in Ashland at all times. I do not feel the City is economically secure (witness the recent closures of many downtown businesses.) I can afford housing; the homeless are not safe from the weather. Many people have trouble finding work and housing. I am concerned about danger from fire and smoke. We should have fewer police and more social workers and environmental specialists. We are not safe from what may result from climate change. I also believe we are in another real estate bubble and there will be a crash within the next couple of years.

Question 6

- Excellent

Question 7

The City spends too much on luxuries. Why are we paying taxes for people to play golf while some citizens are cold and hungry?

Question 8

Ashland Fiber Network: 2
City Parks: 2
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 1
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 1

Question 9

Too many police for this relatively quiet community.
Online service for utility billing is horrible.

Question 10

- Climate Change
- Affordable Housing
- Water Quality and Shortage
- Homelessness
- Smoke Affecting Health of Community

Question 11

1) South Ashland does not receive the quality of services that richer neighborhoods have. Let's have equity. (BTW, I do not live in South Ashland, but am disgusted that the recent dorm-style building was approved. This would never go up on Granite Street.)
2) Minimum wage is not a living wage.
3) City council needs to have open office hours. This eleventh-hour outreach looks like campaigning.

4) The Chamber of Commerce has far too much influence on City policy. They have created a desert out of what used to be a lively plaza. Listen to the people, not the CofC!

Question 12

Lighting the International peace flame.

Question 13

The smoke.

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- Social Media
- Word of Mouth

Question 15

Face to face. All council members and department heads should have weekly open office hours.
The newspaper would be the best place to communicate broadly with citizens. (I heard about this survey through the newspaper.)
The City does not seem to be skilled at using technology effectively.
The meetings are difficult to attend to and often seem to go off topic.
There has got to be a better way.

Question 16

Web site design needs work.

Name not available

October 16, 2018, 9:32 PM

Question 1

- 41 to 50

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Engage Ashland

What would you like the City of Ashland to know?

Question 5

Yes

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 2
Electric Utility: 1
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 1

Question 9

Utilites are very high from base charges. The bathroom in Lithia Park is in great need of a remodel/repair.

Question 10

- Smoke Affecting Local Businesses
- Affordable Housing
- Utility Rate Increases
- Climate Change
- Services for Seniors

Question 11

No response

Question 12

Beautiful Fall

Question 13

Length and severity of smoke season

Question 14

- Ashland Daily Tidings
- Social Media
- City Website

Question 15

Be able to use the app without using location services.

Question 16

No response

Name not available

October 16, 2018, 9:53 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

Yes

Question 6

- Good

Question 7

I think many of us live in the excellent category, in the very good, and our citizens live in all the categories, all the way to poor. So, I say "good" .There are multitudes of diverse options for engagement in life with nature, theater, music, visual arts, a wonderful library, clubs, OLLI, the YMCA, gardening and food prep, the Ashland Food Co-op and its community outreach, the Ashland Food Bank and the AFood Project, to name several. Volunteer options abound everywhere and in our public schools, Hospice, Ashland at Home, etc., and I see more and more people struggling, living as if they have opted out/can't find a way in.

Question 8

Ashland Fiber Network: 1
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3

Engage Ashland

What would you like the City of Ashland to know?

Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 2
Water Quality: 3
Utility Billing: 0

Question 9

No response

Question 10

- Affordable Housing
- Climate Change
- Smoke Affecting Health of Community
- Water Quality and Shortage
- Utility Rate Increases
- Public Safety
- Homelessness
- Smoke Affecting Local Businesses
- Services for Seniors
- Deer and Wildlife within City Limits
- Panhandling

Question 11

The growing amount of waste, especially plastics. China, rightly so, is not taking trash as in the past. We need to deal with our own and recycle all glass, paper, plastic, etc., at least in regional centers with high tech filters!

Solar cell arrays could be put over parking lots to generate electricity and provide shade for cars and be put on top of buildings, like schools and shopping centers. Why put solar panels on beautiful land? Use already fragmented land or roof tops. I am not in support of solar cells on the Imperatrice land.

Question 12

Even though the smoke was a serious health hazard and burden on so many who work outdoors for a living and for those who enjoy the natural world and home gardens, the conditions brought us all together to commiserate. Bad situations are leading the editors of the Tribune to be more focused on informing the readers and by discussing the work / problem solving that needs to happen. The effects of smoke were far reaching and had considerable financial impacts. The emergency updates, the Fire Dept. meetings were greatly appreciated.

Question 13

The Senior Center issue. Negative comments, hurt feelings. The recall effort.

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- Radio
- City Website

Question 15

Radio, emails

Question 16

How about a campground in Ashland?

Name not shown

inside Ashland

October 16, 2018, 9:56 PM

Question 1

- 71 to 80

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

Yes.

Question 6

- Very Good

Question 7

Ashland residents are thoughtful and considerate. I'm proud to be part of this caring community where you see all your friends at the same places: the Tuesday market, the COOP, Shop 'N' Kart, Bi-Mart (all of which are Oregon companies and most locally-owned).

Question 8

Ashland Fiber Network: 1

Engage Ashland

What would you like the City of Ashland to know?

City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 0
Water Quality: 3
Utility Billing: 1

Question 9

Somebody needs to rewrite the tutorial for navigating the new Ashland Utilities online interface. Utility staff should NOT be expected to guide users (often over the phone) how to set up their new accounts. As for AFN, they've somehow got to become competitive with Charter to increase their user base.

Question 10

- Affordable Housing
- Services for Seniors
- Homelessness
- Deer and Wildlife within City Limits
- Climate Change

Question 11

I'd like to qualify the "Climate Change" issue. Ashland needs to make a statement by providing solar generating stations on parking lots rather than on acreage supporting endemic botany and endangered species of wildlife. Take the Bi-Mart parking lot, for example. Build solar structures that provide shade to parked vehicles while generating power. Other locations are schools and public buildings. Leave wild lands (e.g. the Imperatrice property) for those of us desiring hiking trails through wildflower and grasshopper sparrow habitat. If solar panels must be constructed on non-commercial properties, put 'em over landfills.

Another thing missing from the list is the need for sensible recycling. Some may call it pathetic but we're still sorting our hard plastic in the event there becomes a market. There's GOT to be a way to reduce the crap that goes into our landfills.

Question 12

Publicly honoring the beloved police officer who died during his service to our community. Travelers see our city as fondly as residents; they merely have a different social base and nevertheless deserve respect. Our law enforcement community is visible and sensible. In addition to walking their beats, getting officers into schools with safety curriculum is extremely valuable.

Question 13

Continuing to pour money into the Oak Knoll golf course is very troubling. Golf isn't enjoyed by a particularly large percentage of our community and that property might be better served by converting it into a state-of-the-art camping facility for tourists who wish to spend money in our local businesses. For example, check out the center-city campground in Sisters, OR, that provides campsites for their annual Folk Festival.

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- Radio

Question 15

There needs to be a COMPELLING ONLINE email newsletter to the entire community. I, for one, don't receive (by choice) a paper utility bill. So the "City Source" goes largely unnoticed. Think about renters; they don't receive utility bills. Keep costs down by making it a twice-monthly 3-fold with pertinent information. Also, maintain a column in local media (after determining WHAT MEDIA locals are reading).

Question 16

With SOU one of the principal employers in our city, I'd like a far closer connection between city administration and the student population. It's wonderful we have cultural and artistic connections with sister cities. Right here in town is a virtual island (SOU) of thousands of voters. In a recent edition of the Tidings, a photograph taken at the candidate forum depicted an alarming portrait of our population; older white adults. Not many of those attending appeared to be college-aged. What can be done to embrace those students and encourage them to become catalysts in our city's future (or in the future of their OWN cities if their not locals).

Name not available

October 17, 2018, 9:38 AM

Question 1

- 41 to 50

Question 2

- Female

Question 3

- Caucasian

Question 4

- Above \$200,000

Engage Ashland

What would you like the City of Ashland to know?

Question 5

Yes

Question 6

- Very Good

Question 7

Wage growth in region does not correspond to annual cost of living increases in Ashland (fees, taxes, etc)

Question 8

Ashland Fiber Network: 1
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 1
Water & Energy Audits: 1
Water Quality: 2
Utility Billing: 2

Question 9

I'm not convinced I'm receiving the value I expect for the prices I'm paying. Fees are very high, yet service is only adequate. Ashland residential roads are a mess.

Question 10

- Utility Rate Increases
- Affordable Housing
- Smoke Affecting Health of Community
- Deer and Wildlife within City Limits
- Panhandling

Question 11

No response

Question 12

Not sure

Question 13

Smoke killing our summer season

Question 14

- City Source/Utility Bill Mailing

- Ashland Daily Tidings
- City Website

Question 15

Email

Question 16

No response

Name not available

October 18, 2018, 9:50 AM

Question 1

- 61 to 70

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

mostly

Question 6

- Fair

Question 7

No response

Question 8

Ashland Fiber Network: 2
City Parks: 2
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 2
Street Maintenance & Repair: 3
Water & Energy Audits: 2
Water Quality: 3

Engage Ashland

What would you like the City of Ashland to know?

Utility Billing: 3

Question 9

No response

Question 10

- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Panhandling
- Public Safety
- Water Quality and Shortage
- Utility Rate Increases
- Affordable Housing
- Services for Seniors
- Deer and Wildlife within City Limits
- Homelessness
- Climate Change

Question 11

No response

Question 12

No comment

Question 13

No comment

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- City Website

Question 15

Don't need more platforms, accuracy is more important.

Question 16

No response

Name not available

October 18, 2018, 12:02 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 0

City Parks: 2

Electric Utility: 2

Fire & Rescue: 2

Police & Public Safety: 2

Street Maintenance & Repair: 2

Water & Energy Audits: 2

Water Quality: 2

Utility Billing: 2

Question 9

No response

Question 10

- Climate Change
- Utility Rate Increases
- Homelessness
- Panhandling
- Deer and Wildlife within City Limits

Question 11

No response

Question 12

Engage Ashland

What would you like the City of Ashland to know?

There wasn't a best moment for me in Ashland this year.

Question 13

The day the fires started.

Question 14

- Nixle Alert System
- Radio
- Social Media
- Word of Mouth

Question 15

I'm good with the current platforms.

Question 16

I'm not particularly happy with the current city council. I don't think they're particularly responsive to the citizenry.

Name not available

October 19, 2018, 11:23 AM

Question 1

- 36 to 40

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$100,001 and \$150,000

Question 5

yes

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 3

Question 9

No response

Question 10

- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Homelessness
- Affordable Housing
- Water Quality and Shortage
- Utility Rate Increases
- Public Safety

Question 11

No response

Question 12

no opinion

Question 13

no opinion

Question 14

- City Source/Utility Bill Mailing
- City Council Meetings
- Ashland Daily Tidings
- Social Media
- City Website
- Ashland Oregon App

Question 15

no opinion

Question 16

No response

Engage Ashland

What would you like the City of Ashland to know?

inside Ashland

October 19, 2018, 1:13 PM

Question 1

- 51 to 60

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes

Question 6

- Very Good

Question 7

The main drawback is taxation without representation which occurs in our utility bills.

Question 8

Ashland Fiber Network: 3
City Parks: 2
Electric Utility: 1
Fire & Rescue: 2
Police & Public Safety: 1
Street Maintenance & Repair: 2
Water & Energy Audits: 0
Water Quality: 2
Utility Billing: 1

Question 9

We have too many police officers. Police department should have a spending freeze.

Question 10

- Utility Rate Increases

- Affordable Housing
- Smoke Affecting Local Businesses
- Homelessness
- Panhandling

Question 11

Out of control City Hall which doesn't listen to the Citizen budget committee.

Question 12

Most days are pretty good. Perhaps the best moment was when a group of concerned citizens put together a recall for the parks and Rec commissioners.

Question 13

- 1 The police chief pushing through five new police officers without public comment and having the citizens pay for it on their utility bills. Unconstitutional.
- 2 City Hall passing a deficit budget and overall incompetence .
3. Bicycle crash art across from the Library.

Question 14

- Ashland Daily Tidings
- Social Media

Question 15

Mail would probably be the best. It would be great if we had a schedule of the street cleaning mailed to us something postcard size that we can put on our refrigerators. It would be cost-effective...

Question 16

I have the impression that City Hall is populated by Non Ashland residents who are trying to get away with as little work as possible.

Name not available

October 19, 2018, 2:16 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

Engage Ashland

What would you like the City of Ashland to know?

- Prefer Not to Answer

Question 4

- Between \$100,001 and \$150,000

Question 5

Absolutely. The only concern is that at night the streets are dim and many of the sidewalks are uneven and crumbling.

Question 6

- Good

Question 7

I have been coming to Ashland for 30 years until I moved here 10 years ago. I found Ashland to be fun, quaint, and charming. Slowing the town has become gentrified to the point of being snobbish and un-inclusive.

Question 8

Ashland Fiber Network: 2
City Parks: 3
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 1
Street Maintenance & Repair: 1
Water & Energy Audits: 0
Water Quality: 3
Utility Billing: 1

Question 9

We did not need four new police officers when we did not have the money. Applying charges to utility bills is making it harder and harder for people on fixed income and young families.

Question 10

- Climate Change
- Smoke Affecting Local Businesses
- Smoke Affecting Health of Community
- Utility Rate Increases
- Water Quality and Shortage

Question 11

It bewilders me why Homelessness and Panhandling would be one of the top 10 issues facing this small town. Homelessness and panhandling are not crimes unfortunately the city seems to place way too much emphasis and money on the issues.

Question 12

10x20

Question 13

Heavy smoke from July 15 through much of September having a negative on businesses and public health.

Question 14

- City Source/Utility Bill Mailing
- Ashland Daily Tidings

Question 15

can't think of anything.

Question 16

I am disappointed in what I saw at the Budget Hearing last year. The City has a habit of quashing and dismissing citizens who ask questions or question the City's policy. Shameful!

Name not available

October 19, 2018, 6:24 PM

Question 1

- 17 or younger

Question 2

- Male

Question 3

- Prefer Not to Answer

Question 4

- Between \$100,001 and \$150,000

Question 5

Yes but homeless people and travelers that hangout downtown make me feel unsafe.

Question 6

- Excellent

Engage Ashland

What would you like the City of Ashland to know?

Question 7

It is great to live here but I wish people involved in sports and other school activities middle school and up were made more important.

Question 8

Ashland Fiber Network: 0
City Parks: 1
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 3
Water & Energy Audits: 3
Water Quality: 3
Utility Billing: 2

Question 9

I said that the city parks need work because the travelers and homeless people are disturbing.

Question 10

- Panhandling

Question 11

The travelers and homeless people are out of hand.

Question 12

I haven't seen a really great moment that has stood out yet.

Question 13

I don't know.

Question 14

- Social Media
- Television

Question 15

Social Media

Question 16

No response

Name not shown
inside Ashland

October 19, 2018, 7:19 PM

Question 1

- 36 to 40

Question 2

- Male

Question 3

- Caucasian

Question 4

- Between \$150,001 and \$200,000

Question 5

Yes

Question 6

- Excellent

Question 7

No response

Question 8

Ashland Fiber Network: 1
City Parks: 3
Electric Utility: 3
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 1
Water Quality: 3
Utility Billing: 0

Question 9

No response

Question 10

- Homelessness
- Panhandling
- Utility Rate Increases

Question 11

Engage Ashland

What would you like the City of Ashland to know?

The rental bike program is great but I worry that rental scooters are next and they are a disaster. I travel for a living and every city that has them is cluttered and they create numerous issues. Please don't allow them here ever.

Question 12

When the smoke cleared

Question 13

When the smoke arrived

Question 14

- Ashland Daily Tidings
- Nixle Alert System
- Word of Mouth

Question 15

Nicole works well

Question 16

The rental bike program is great but I worry that rental scooters are next and they are a disaster. I travel for a living and every city that has them is cluttered and they create numerous issues. Please don't allow them here ever.

Name not shown

inside Ashland

October 19, 2018, 8:44 PM

Question 1

- 61 to 70

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$40,001 and \$50,000

Question 5

Yes. The only exception would be aggressive panhandlers. I do think that the situation has improved and having a police substation downtown is essential. Of course, crimes committed at the University have always been a "town secret" because they are handled independently.

Question 6

- Excellent

Question 7

I have lived here since the early 80's. Yes, the town has changed. It is far more gentrified, note our closed elementary schools. Affordable housing, especially for young families and service workers, are hardly existent. But the "spirit" of Ashland, it's tolerance and liberal views make this the only town in Southern Oregon I could possibly live and raise my children in. I am proud of our school "report cards" and our progressive views. I WILL say something though, perhaps it's my imagination, but we have too many trinket, junk, import stores in town! Let's get some more unique, diverse shops. First time in history we do not have a drugstore on Main Street!

Question 8

Ashland Fiber Network: 3
City Parks: 2
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 2
Water & Energy Audits: 0
Water Quality: 3
Utility Billing: 2

Question 9

No response

Question 10

- Climate Change
- Affordable Housing
- Smoke Affecting Health of Community
- Smoke Affecting Local Businesses
- Deer and Wildlife within City Limits

Question 11

No response

Question 12

-Max's Mission

Engage Ashland

What would you like the City of Ashland to know?

-our parades
-our vineyards

Question 13

-The attempted recall of three parks commissioners.
-opioid deaths

Question 14

- Ashland Daily Tidings
- Social Media
- Word of Mouth

Question 15

-Nextdoor Neighbor is a wonderful website for local events
-Mail Tribune for those who do not subscribe to the Daily Tidings

Question 16

-If smoke continues to dominate our summers, how 'bout this idea:
CLOSE the Shakespeare festival during the summer! Shift the tourist season to avoid the loss of revenue. Have the Elizabethan theater open spring and early autumn.
-What about injecting our does with birth control? These deer don't come down from the mountains, they are born in our back yards. Sterilize!

Name not available

October 20, 2018, 9:18 AM

Question 1

- 71 to 80

Question 2

- Female

Question 3

- Caucasian

Question 4

- Between \$50,001 and \$100,000

Question 5

Yes. I haven't had problems with safety. However I have family members who have been harassed on the bike path.

Question 6

- Very Good

Question 7

No response

Question 8

Ashland Fiber Network: 3
City Parks: 2
Electric Utility: 2
Fire & Rescue: 3
Police & Public Safety: 3
Street Maintenance & Repair: 1
Water & Energy Audits: 2
Water Quality: 2
Utility Billing: 0

Question 9

I'd like to see better maintenance with what we already have, Lithia Park and other parks, tennis courts, our bike paths. Finish building the fences around the soccer and baseball fields at North Mountain Park to keep dogs off the field. And put up more signs in Lithia Park and North Mountain Park, the only 2 parks that don't allow dogs. Make maintaining a priority rather than starting so many new projects having to deal with Lithia Park and the bike path. And I wish you'd go back to the old billing form. The new one is very confusing.

Question 10

- Homelessness

Question 11

Making it a priority to maintain what we already have, the parks and bicycle paths.
Also I think that having incentive to save energy are great, like with solar panels and electric cars. However those people who can't afford to have either should not have to be helping to pay for those incentives.

Question 12

One is our partnership with Guanajato.

Question 13

The smoke

Question 14

- City Source/Utility Bill Mailing

Engage Ashland

What would you like the City of Ashland to know?

- Ashland Daily Tidings

Question 15

Newspaper

Question 16

Concerns about the utility bills going up. And priorities for additional funds the city receives. I think there should be a lot of public input on our budget and how the money is spent.

Email Response 10/11/2018

I heard on the news tonight that City of Ashland wants to hear from the citizenry about our issues. Get rid of the homeless. They make our little city very unpleasant, both downtown and in Lithia Park. Not just unpleasant for residents, but also for tourists. We recently traveled to Santa Clara, CA, where they are completely over run by homeless, and we then went to Carmel, CA, where the city has managed the situation and they have no homeless at all in their town. Who are your constituents? The citizens? Or the transients who take over our city? This is the elephant in the room, and you folks do nothing about it. Please grow up and deal with this situation.

Sincerely, Gretchen and Norm Wishart

545 Dogwood Way

Ashland, OR 97520

Sent from my iPad

Team Notes

West Nevada

	Notes
1	The survey questions are too open ended, broad, and terminology is unclear, survey is social experiment questions. Statistics used should look into well-being of people who live here, especially elderly. Survey has limited value, decisions should be left to experts – local experts.
2	Big irritant at Water & Hersey Streets with school buses taken over. You can't walk on sidewalk and it's filthy. No one could go to the park. Bike lanes are blocked and unusable. They have stuff out on the creek and use water from the creek and use bathrooms. Doesn't like bus parked on street, really a drag. Not homeless, people who chose traveler lifestyle. Homeowner is struggling herself to pay bills including utility bills. She is on Social Security. She suggested fined parking spaces – exempt downtown employees and residents. She thinks parking meters are good and we should use, like new bicycles. Love road diet on North Main – made whole area safer. She would like to see downtown a mall like in Boulder.
3	Just moved here from Talent and asked about Uber.
4	Worried about homeless and street people. Property values are terrible and people can't find rentals. Disparity on Nevada between new homes (Verde Village). More street repairs are needed. Proud of Ashland and SOU, but concerned about smoke and impact on recreation and economy.
5	Adult foster home – arrive earlier
6	People get harassed
7	Severe parking problem downtown. They don't go to the coop. They are grateful for the Ashland ponds. Stopped rusty water so no as good. Don't go to the dog park because of irresponsible dog owners. Likes restaurants with outside seating.
8	What's with the deer. New to town.
9	People drive fast on Nevada with kids here. Should be more bike lanes and paths. Recommend speed radar board for early morning and late evening drivers. Need more mountain bike trails for kids and beginners, existing trails for beginners.

High Street

	Notes
1	Concerned about wildfires and value of home. OSF should switch there off months to summer to combat the smoke. Downtown would benefit more. Deer are akin to rats, trap them.
2	Save the playground at Lincoln School
3	Department Heads need to discuss with Budget Committee about personnel. Huge issues include growth, infill, and homeless. Need a traffic light at Wimer Street. Ration taxes for raising fees, not just for new police officers for instance. Reverter clause on City Hall for dedication 1883 historic.

5th Street

	Notes
1	Transient community – not stable, get off of drugs, clean it up.
2	Compassionate communication, more control of spending, affordable housing, take care of people here. Need to keep an eye on infrastructure.
3	Budget ballooning – need to get back to basics. Vote top three instead of seats for Council. Downtown has become sketchy.
4	If we really wanted affordable housing focus on families.
5	For deer look at fencing and reducing fertility.

Liberty Street

	Notes
1	24 year resident, knows about CERT, would like to see more locals in art
2	Did not like the Senior Center Closure and negativity for Parks. Hearing more police sirens, increased homeless population

Lincoln Street

	Notes
1	Seven left surveys

Clay Street

	Notes
1	Cool outreach program. It is hard to find rentals in Ashland. Loves Dennis from SOU.
2	Likes Ashland and SOU both are calmer than Portland. Doesn't like smoke in summer here.
3	Good, but expensive housing. Great and pretty City with laid back people.
4	Would like a McDonald's in town. There is a lot of parking at the college. Has had problems with Utility Bill payment system. There is currently no street light at the corner of Diane and Clay. Clay Street needs to be bought by Jackson County to be repaired (lots of potholes and no sidewalks).
5	Evacuation concerns, knows of CERT sign up. Clay Street is bumpy, but don't fix. Countrified look, pasture, clear air, smokeless, foot traffic. Could there be low interest loans for bus? Downtown is busy and healthy. Great medical care at Asante, valley lift transportation at Bi-Mart and Shop N Kart. Brookdale the food isn't that great.
6	Worried about child trafficking because of I-5 corridor (daughter was called to ride with a young man). Don't go shopping at night because of weird people hanging out by Shop N Kart. Worried about toddlers and seniors. Maintenance of stairs in Lithia Park needs to be done. Awesome schools, but Clay Street Park has needles there (also seen near Jacqueline Street).

Oak Knoll

	Address	Notes
1		Bike path needs to be swept. The City is clean overall with nice Parks. Shops downtown need better ADA access.

Engage Ashland Fall 2018 Follow-Up

Administration

Proposed Action:

- Utility billing info to Steve

Suggestions:

- Department Heads need to discuss budget and spending with Budget Committee personnel
- All council members and department heads should have weekly open office hours
- Web site design needs work
- Ashland needs a Town Hall broadcast on RVTV that provide a public forum for departments like Police, Fire, and Public Works to interact with residents. Similar to Jackson County using RVTV for customized updates for departments and a monthly show from Medford Police Department highlighting public safety in Medford
- Run continuous info and updates via RVTV or AFN Channel 20

Utility Billing

Proposed Action:

- Please send Lisa at 343 W. Nevada Street a low income assistance application, she is on social security and is having issues paying her bills.

Suggestion:

- Utility assistance program needs to be extended for an entire year since the cost of running an air conditioner is not insignificant.

Public Works

Proposed Action:

- Bike path needs to be swept
- Need curb painting along street and alley between Garfield Street and Lincoln Street (Lincoln and upper B Street near 6th, 7th, and 8th)
- Clay street potholes need to be fixed. Could it also get sidewalks
- Curbs along the front of the Unitarian Fellowship are in very poor (& dangerous) condition
- Please pave all of Granite Street, especially the upper section of Granite where it turns to dirt is a constant dust bowl

Suggestions:

- Proposed traffic light on Wimer and North Main
- Proposed street lights on Diane and Clay Streets
- Work with ODOT the Ashland Street commercial section and southern Siskiyou Boulevard is severely in need of re-paving. Get ODO
- The business sector at Jefferson severely needs a second exit since being so close to exit 14 makes left turns dangerous.
- The section of road on Lithia, northbound, needs a yield sign to alert the right light that it is ending
- There are many handicapped crossing ramps that lack accompanying cross walks

Police

Proposed Action:

- Enforce amount of dogs in Lithia Park
- Look into drug needles found at Clay Street Park

- Possible squatter a house on Glendower Street
- Monitor south end of town by Bi-mart lot

Suggestions:

- Possible radar board on W. Nevada to prevent speeding especially in the mornings
- Clean up Hersey Street and Skate Park

Parks & Recreation

Proposed Action:

- Maintenance of stairs at Lithia Park
- Fix the drinking fountains in Lithia Park.

Suggestions:

- Mountain bike trails for beginners
- Other parks (not Lithia) need more picnic tables and benches
- The bathroom in Lithia Park is in great need of a remodel/repair
- Finish building the fences around the soccer and baseball fields at North Mountain Park to keep dogs off the field
- Put up more signs in Lithia Park and North Mountain Park, the only 2 parks that don't allow dogs.

AFN

Suggestion:

- Would like AFN to offer symmetrical gigabit internet service for \$60 a month

Community Development

Suggestion:

- Planning and building department is way too complex for an average citizen to navigate. Overlapping zoning requirements and changes requirements make it impossible to do much without hiring a professional planner
- Better code enforcement for people collecting trash and using hay bales to block freeway noise (fire hazard) in their yards on Oak Knoll

Fire

Suggestion:

- Better code enforcement for people collecting trash and using hay bales to block freeway noise (fire hazard) in their yards on Oak Knoll
- Please address homeowners who have dead trees or who do not water trees causing them to die