

Council Business Meeting

July 7, 2020

Agenda Item	Approval of Two Contracts with Emergency Communications of Southern Oregon	
From	Tighe O'Meara/David Shepherd	Police Chief/Fire Chief
Contact	Tighe.omeara@ashland.or.us David.shepherd@ashland.or.us 541-552-2142	

SUMMARY

Staff is seeking approval of two contracts with Emergency Communications of Southern Oregon (ECSO). One contract for the Police Department (APD) and one for the Fire Department (AFR).

POLICIES, PLANS & GOALS SUPPORTED

- A. Prioritize the “Essential Services”, set forth below, including the associated infrastructure:
 - h. Fire
 - i. Police

PREVIOUS COUNCIL ACTION

These two contracts represent the latest in a long partnership that best serves the departments and community.

BACKGROUND AND ADDITIONAL INFORMATION

Prior to 2003 the City of Ashland maintained an in-house 911 dispatch center. Since 2003 the City has contracted with an outside agency to provide consolidated dispatch services. At first the City contracted with the City of Medford. In approximately 2009, Medford dispatch operations combined with the County’s dispatch operations and together they became Emergency Communications of Southern Oregon (ECSO). All 911 calls in Jackson County go to ECSO, and all emergency services (except for Oregon State Police) are dispatched by ECSO. Having one regional dispatch center, as is with ECSO, represents the most cost effective and efficient way to handle emergency and first responder communications.

The APD as well as AFR, contract with ECSO for emergency dispatch services. There is no viable option other than ECSO available to fulfill this role currently. The contract for 2020-2021 remains the same, including the fee amounts to be paid. As such, staff is seeking Council’s approval of an amendment for both the Police Department and the Fire Department contracts with ECSO. The approval of this amendment extends the City’s contracts with ECSO through June 30, 2021.

Previous user fees for police and fire combined:

FY20	\$668,749.71
FY19	\$649,271.56
FY18	\$630,360.74
FY17	\$607,635.19
FY16	\$556,170.86

FISCAL IMPACTS

The contract between the Police Department and ECSO will cost the City \$463,519. The contract between the fire department and ECSO will cost the city is \$205,229.82. Both amounts are budgeted for in each Department’s upcoming budget.

STAFF RECOMMENDATION

Staff recommends that Council authorize execution of the contracts.

ACTIONS, OPTIONS & POTENTIAL MOTIONS

I move to approve execution and approval of the amendments between ECSO and the Police and Fire Departments.

REFERENCES & ATTACHMENTS

Attachment 1: Amendment to contract between ECSO and the Ashland Police Department

Attachment 2: Amendment to contract between ECSO and Ashland Fire and Rescue

Attachment 3: User Fee Schedule

Attachment 4: Council Communication from September 17, 2002 and cost savings information from 2003

Amendment No. 2 to
ECSO User Agreement

This AMENDMENT No. 2 to the ECSO User Agreement dated July 1, 2020 (the "contract") between Ashland Police Department ("Agency") and Emergency Communications of Southern Oregon ("ECSO") is effective July 1, 2020.

AMENDMENT

1. Defined terms used but not defined in this Amendment are as defined in the Contract.
2. Exhibit "C" of the Contract is hereby deleted and replaced by Exhibit C attached hereto.

Except as expressly modified by this Amendment, the terms and conditions of the Contract remain in full force and effect.

EMERGENCY COMMUNICATIONS OF
SOUTHERN OREGON:

ASHLAND POLICE DEPARTMENT

By: Margie Foulon

By: _____

Date: July 1, 2020

Title: Director

Title: _____

Amendment No. 2 to
ECSO User Agreement

This AMENDMENT No. 2 to the ECSO User Agreement dated July 1, 2020 (the "contract") between Ashland Fire Department ("Agency") and Emergency Communications of Southern Oregon ("ECSO") is effective July 1, 2020.

AMENDMENT

1. Defined terms used but not defined in this Amendment are as defined in the Contract.
2. Exhibit "C" of the Contract is hereby deleted and replaced by Exhibit C attached hereto.

Except as expressly modified by this Amendment, the terms and conditions of the Contract remain in full force and effect.

EMERGENCY COMMUNICATIONS OF
SOUTHERN OREGON:

ASHLAND FIRE DEPARTMENT

By: Margie Nordin

By: _____

Date: July 1, 2020

Title: Director

Title: _____

Exhibit C

FY 2020-2021 User Rates

Agency	Rates
BLM	\$ 6,909.71
Butte Falls Fire	\$ 3,445.80
Butte Falls Police	\$ 6,909.71
Crater Lake National Park	\$ 14,335.17
Greensprings Fire	\$ 6,909.71
Jackson County Airport	\$ 14,335.17
Jackson County Roads	\$ 6,909.71
Jackson County Services	\$ 6,909.71
Jackson County Community Justice	\$ 6,909.71
Lake Creek Rural Fire	\$ 6,909.71
ODF	\$ 6,909.71
BLM - Law	\$ 6,909.71
Prospect Fire	\$ 6,909.71
SOU	\$ 14,335.17
US Forest Service	\$ 6,909.71
Ashland Fire	\$ 205,229.82
Ashland Police	\$ 463,519.89
Central Point Police	\$ 286,959.93
Eagle Point Police	\$ 148,966.24
Evans Valley Fire #6	\$ 23,806.03
Jackson County Sheriff	\$ 1,360,294.87
Jacksonville Fire	\$ 28,838.17
Jacksonville Police	\$ 67,654.57
JCFD #1	\$ 68,431.69
JCFD #3	\$ 421,825.99
JCFD #4	\$ 47,555.95
JCFD #5	\$ 160,182.20
JCFD #9	\$ 47,639.37
Medford Fire	\$ 697,196.99
Medford Police	\$ 1,441,482.79
Phoenix Police	\$ 73,628.36
Rogue River Police	\$ 37,172.84
Talent Police	\$ 90,104.27

Council Communication

Title: Potential Consolidation of the Ashland Police Department 911/Dispatch Center
Dept: Police
Date: September 17, 2002
Submitted By: Scott Fleuter, Chief of Police *SF*
Reviewed By: Greg Scoles, City Administrator *gs*

Synopsis:

Mayor and Council have received several documents over the past few months in regard to the potential for 911/dispatch consolidation. These documents have been attached to this communication for reference. The main issue is whether to maintain the current 911/Dispatch center at the Ashland Police Department, or have service provided by either Southern Oregon Regional Communications or the Medford Police Department.

Recommendation:

Any of the above three options would provide adequate service to the city. The State has made it clear that only one center in Jackson County will receive all 911 dollars. It is also clear that as the workload increases at the Ashland Center, there will be a need to add more dispatchers. Regardless of the loss of 911 dollars and the additional dispatchers, staff believes there would still be a significant cost savings to the City of Ashland if an outside agency provided service. Based on this, staff recommends that the Council determine that 911/dispatch services should be provided by either SORC or Medford, and direct staff to bring back a preferred consolidation alternative for council consideration.

Fiscal Impact:

The City of Ashland budget could be reduced nearly \$400,000 a year by opting to use an outside agency for 911/Dispatch services. Please refer to the attached memorandum entitled "staff analysis of 911/Dispatch proposals" (June 24, 2002) for details. The table at the end of the memo summarizes the breakdown of the costs for the various alternatives.

Background:

The attached documents provide extensive background on the 911-consolidation issue in Jackson County.



Summary Table

		<u>Ashland Today</u>	<u>Ashland Tomorrow</u>	<u>Medford Solution</u>	<u>SORC Solution</u>
Requirements:					
Operational costs	1	\$ 727,371	\$ 727,371	\$ 337,210	\$ 318,142
911 Maintenance	2		30,000		
Additional Staff	3		112,000		
Retained Staff	4			60,000	60,000
CAD/RMS	5	<u> </u>	<u> </u>	<u>139,000</u>	<u>139,000</u>
Gross Cost		727,371	869,371	536,210	517,142
Revenues:					
Ashland 911 Funds	6	(86,000)		(86,000)	(86,000)
SOU Participation	7	<u>(55,000)</u>	<u>(55,000)</u>	<u> </u>	<u> </u>
Net Cost		<u>\$ 586,371</u>	<u>\$ 814,371</u>	<u>\$ 450,210</u>	<u>\$ 431,142</u>

Notes:

- 1 Current program expense or contract expense if out-sourced.
- 2 Additional cost to maintain Ashland PSAP.
- 3 Additional 2.0 FTE to provide service level comparable to out-sourced proposals.
- 4 Ashland 1.0 FTE included in operational costs that is retained if PSAP out-sourced.
- 5 Ashland expenses included in operational costs that are retained if PSAP outsourced.
- 6 Current state revenue that would be lost if Ashland did not consolidate.
- 7 Current revenue that may be lost with consolidation.