



**CITY OF
ASHLAND**

City Source

August 2018

The citizen's source of information about the City of Ashland

Advertising & Sponsorship Opportunities with Ashland Parks and Recreation Commission

Is your business or organization interested in advertising with Ashland Parks and Recreation Commission (APRC) or sponsoring an APRC venture? We have many opportunities for you, including paying for a display ad in one of our three-per-year PlayGuides, subsidizing an annual event or helping to fund a Parks and Rec facility or amenity. You may also advertise in the tri-annual North Mountain Park newsletter or the monthly Ashland Senior Center newsletter. We operate two seasonal facilities, the Daniel Meyer Pool, and the Ashland Rotary Centennial Ice Rink, as well as the year-round Oak Knoll Golf Course.

We offer great exposure for your organization or business. Two of our PlayGuides are mailed to our reoccurring customers and widely distributed online; while one of our PlayGuides is direct-mailed to all Ashland and Talent households. Guides are also circulated to the public via the Ashland Library and the Ashland Chamber of Commerce. Our seasonal facilities cater to thousands of users each year, providing another great opportunity for you to get the word out about your worthy organization or business.

Learn more about our Advertising and Sponsorship policy, and fill out an application, at ashland.or.us/AdvertiseSponsor.

More information on APRC at AshlandParksandRec.org or call 541.488.5340 for more information.

Table of Contents

Weeds & Grasses	2	News Notes	3-4
Utility Customer Service	2	Daniel Meyer Pool	4
Make Every Thread Count	3	City Calendar	4
Limit Water Use	3		

New Customer Service Features for City Utility Customers!

As part of a continuing commitment to providing seamless service to customers, the City is pleased to announce the arrival of new Interactive Voice Response (IVR) system software. IVR is a menu based system that interacts with customers using a phone's keypad and speech-recognition technology. This allows for 24/7 access to customer account information and payment options via the telephone in addition to the City's online software options already available.

This transition may feel like a big change for customers who are more familiar and comfortable speaking directly with City of Ashland Utility Billing staff as the initial contact a customer will have when calling will soon be with the IVR assistance system. City staff will still be available to assist you as the system does provide an opportunity to speak live with staff regarding your account information.

Continued on page 2



Weeds and Grasses: Silent Pavement and Concrete Destruction

We need your help to avoid these problems.

Weeds and other vegetation along the curbs and gutters do extensive damage to our street system. Any weeds or vegetation along the crack between the concrete and the asphalt allows water to seep in under the asphalt. Water causes damage beneath the asphalt that often will not show up for years, but when it does, our roads show signs of wear and often turn into crumbling sections of asphalt and costly repairs.

Your help in eliminating the weeds, grasses and other vegetation along the curb will help to avoid water damage to the asphalt and costly tax payer street repairs.



Maintaining Sidewalks and Streetscapes Related Ashland Municipal Code Sections

Duty to Repair and Clear Sidewalks

It is the duty of the owners of land adjoining any street to maintain in good repair and to remove obstructions from the adjacent sidewalk.

A. The owner of real property responsible for maintaining the adjacent sidewalk shall be primarily liable to any person injured because of any negligence of such person in failing to maintain the sidewalk in good condition.

Maintaining Sidewalks and Streetscapes Related Ashland Municipal Code Sections (continued)

B. If the City is required to pay damages for the injury to persons or property caused by the failure of the owner to perform the duty which this section imposes, such owner shall compensate the City for the amount of the damages thus paid, plus court costs and fees incurred by the City. The City may maintain an action in any court of competent jurisdiction to enforce the provisions of this Section. [AMC 13.04.020]

Weeds Declared Nuisance

The growth of grass, weeds, shrubbery, and vegetation upon vacant and other lots and parcels of land, and the streets and alleys abutting thereon, in the City, during the summer season constitutes a fire menace, and greatly increases the fire hazard in the City, and is declared to be a nuisance. [AMC 9.04.010]

Noxious Growth

No owner or person in charge of property shall permit weeds or other noxious vegetation to grow upon such property. It shall be the duty of an owner or person in charge of the property to cut down or to destroy grass, shrubbery, brush, bushes, weeds, or other noxious vegetation as often as needed to prevent them from becoming unsightly, from becoming a fire hazard, or, in the case of weeds or other noxious vegetation, from maturing, or from going to seed. [AMC 9.08.100]

New Customer Service Features for City Utility Customers! (continued from page 1)

The Utility Billing staff is excited to launch this new feature that improves our service offerings to customers, and encourages you to contact the Utility Billing Division if you have any questions at (541) 488-6004, or by email at utilitybilling@ashland.or.us.

Make Every Thread Count

Join Ashland residents in choosing quality clothes that save money, last longer and reduce waste. Poorly made clothes wear out quickly, clutter closets and end up in landfills. Well-made clothes are available for every budget, are built to last, and can be worn often and for years to come. Quality clothes just make sense. Make Every Thread Count is a public awareness campaign that encourages Rogue Valley residents to think differently before buying clothes, make smarter choices at the register and extend the life of their clothing. Rogue Valley residents are smart, practical consumers who are choosing to follow simple tips like the ones below to greatly reduce the environmental impacts of a material so commonly found in Oregon's waste stream.

Tips to Extend the Life of Your Clothes

- Clean correctly: Follow labels when washing your clothes to keep them looking better and lasting longer.
- Consider cold water: For most laundry, you can use cold water and less detergent than directed. This prevents exposure to excess heat or chemicals that contribute to fading or wearing out.
- Group similar items and turn inside out: When washing, turn jeans and graphic shirts inside out to prevent fading and wear. Wash similar items together (for example, all jeans) to prevent harsher fabrics from wearing on softer ones.
- Use the dryer sparingly: High heat fades and shrinks material, and breaks down elastic fibers in clothes, causing breakage and stretching. When possible, line or flat dry your clothes. If you must dry your clothes, use the lowest setting.
- Stain removal: Discover what sort of care is best for the stain. Cold water, hot water or stain treatment? Some quick online research can save that garment you love.
- Simple fixes: Learn the simple but satisfying art of re-attaching a button, mending a tear or applying a patch.
- Call in the experts: Locate a good dry cleaner and tailor that can help keep your clothes clean and well-fitted.

For more information on Make Every Thread Count, go to www.recology.com/recology-ashland/.

High Speed Internet for Residents & Businesses in Ashland

Great news for all customers: Our speeds just **doubled**—at no extra charge to you!

Max Home—Up to 60Mbps \$55/month
Email, surfing and music

Max Streaming—Up to 120Mbps \$65/month
Great for video streaming

Max Small Business—Up to 180Mbps \$95/month
Make your business fly



Get Started Now!

Call 541-552-2222
Or visit ashlandfiber.net

afn | How
Ashland
Connects
A Service of the City of Ashland

Please Limit Water Use

In this water limited year, we are encouraging our community to love your water and limit water use with the following tips:

- Try not to irrigate between the hours of 10 a.m. and 8 p.m.
- Don't allow water to run off onto streets, sidewalks, driveways or adjacent property
- Don't use water to wash sidewalks, walkways or other hard surfaces (expect where necessary for public health or safety).
- Don't allow water to leak from breaks within your plumbing system.
- Limit washing cars, boats, trailers, aircraft or other vehicles by hose without a shutoff nozzle.

Don't use water for dust control or washing buildings. For other water conservation ideas please call 541-552-2421 or check out ashlandsaveswater.org.

News Notes

“Salmon Spiral & Water Wishes” Community Art Project

Help to create a landscape-scale stone spiral labyrinth in preparation for the Bear Creek Salmon Festival, happening October 6. The spiral will be used as a focal point for celebrating the journey and return of native salmon to Bear Creek in N. Mountain Park. Work gloves and guidance will be provided. Pre-registration is not required. Call the Nature Center at 541.488.6606 for more information.

Continued on page 4

News Notes (continued)

“Salmon Spiral & Water Wishes” Community Art Project (continued)

AGES	All ages (Children under 10 should be accompanied by an adult)
DAY	Wednesday
DATE	September 26
TIME	3- 5:30pm
PLACE	North Mountain Park
COST	Free

Child & Me Yoga

Yoga instructor Sherryl Pederson and her intuitive sidekick share a fun class exploring yoga together in tandem and with some autonomy for you and your little one to learn movement poses and breath awareness. Wear comfortable clothing providing ease of movement. Yoga mat recommended. Pre-register online or call the Nature Center at 541-488-6606.

AGES	Adults with kids up to age 7
DAY	Saturday
DATE	Sep 15 Oct 20 Nov 17 Dec 15
TIME	11 -11:45am
PLACE	North Mountain Park
COST	\$16 for adult/child pair

Birds, Beauty, Art and Nature

This visual and auditory presentation teaches about local birds while exploring how they got their common and Latin names. Why is a Killdeer called a Killdeer, and what does its scientific name tell us? Using stories, scientific facts, photography, bird sounds and poetry this is a fun opportunity to learn about the birds that live all around us. No birding knowledge is necessary; however, curiosity and humor are welcome prerequisites for coming to this presentation. Pre-register online or call the Nature Center at 541-488-6606.

AGES	All ages welcome
DAY	Wednesday
DATE	September 26
TIME	6:30-8pm
PLACE	North Mountain Park
COST	\$15

Daniel Meyer Pool

Daniel Meyer Pool, an outdoor facility located in Hunter Park, 1705 Homes Ave, will be open through Monday, **September 3, 2018**. View complete information at ashland.or.us/Swim. The pool can be reached directly at 541-488-0313.

September City Calendar

City Council

Business Meetings: Sept. 4 & 18 | 7:00 p.m.
Study Sessions: Sept. 17 | 5:30 p.m.

Airport Commission

Sept. 4 | 9:30 a.m.

Conservation Commission

Sept. 26 | 6:00 p.m.

Forest Lands Commission

Sept. 11 | 5:30 p.m.

Historic Commission

Sept. 5 | 6:00 p.m.

Housing and Human Services Comm.

Sept. 27 | 4:30 p.m.

Parks and Recreation Commission

Business Meeting: Sept. 24 | 7:00 p.m.
Study Session: Sept. 17 | 5:30 p.m.

Planning Commission

Business Meeting: Sept. 11 | 7:00 p.m.
Study Session: Sept. 25 | 7:00 p.m.

Public Art Commission

Sept. 21 | 8:00 a.m.

Transportation Commission

Sept. 20 | 6:00 p.m.

Tree Commission

Sept. 6 | 6:00 p.m.

Wildfire Mitigation Commission

Sept. 19 | 11:00 a.m.

▲ Meetings are held at Council Chambers, 1175 East Main or at 51 Winburn Way and are open to the public. ▲ TTY 1-800-735-2900. ▲ City Council and many other city meetings are broadcast live on channel 9. Charter Communications customers will find city meetings on channels 180 and 181. Meetings also stream live on the internet at rvtv.sou.edu.

**City offices will be closed
September 3, 2018, for Labor Day.
We apologize for any inconvenience this may
cause.**