

For the records

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Raising utilities rates is an easy way to squirm out of the job of paying for infrastructure costs properly.
~~WHY ARE YOU PERSISTENTLY DOING THESE RATE INCREASES?~~

My 88 yr old neighbor - one week after her broken hip surgery - wrote each of you a letter in March. She asked you to please be sensitive to her limited income. I typed her letters for her. ... She dictated it.

She told you how the previous rate increases impacted her finances.

Did any of you read her letter?

She never heard anything back.

I emailed each of you (the CC email) with my plea to avoid these rate increases.

I never heard from anyone. Either

There are many other fixed income folks

Kelly said paying ↑ water rates is for water.

But right now my 88 yr. old neighbor pays \$ 100/month with her faucets off. And no lights on, no electric heaters on. Pretty sad.